



# COUNTY OF HUMBOLDT

## Legislation Details (With Text)

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**File created:** 11/8/2022      **In control:** DHHS: Administrative  
**On agenda:** 11/29/2022      **Final action:** 11/29/2022  
**Title:** Approval of Selected Vendor as a Result of Request for Proposals Number DHHS2022-04 Regarding the Provision of a Community-Facing Dashboard for the Community Health Assessment (CHA) and the Community Health Improvement Plan (CHIP).

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** 1. Staff Report, 2. Requests for Proposals Number DHHS2022-04 Regarding the Provision of a Community Health Data Dashboard, 3. Proposal Submitted by Conduent Healthy Communities Corporation Behavioral Health Outcomes Data Services, 4. Proposal Submitted by Carahsoft's Technology Corporation, 5. Proposal Submitted by Green River, 6. Proposal Submitted by Resultant, 7. Proposal submitted by Behavioral Health Outcomes Data Services

Date	Ver.	Action By	Action	Result
11/29/2022	1	Board of Supervisors	approved	Pass

**To:** Board of Supervisors

**From:** DHHS: Public Health

**Agenda Section:** Consent

**SUBJECT:**

Approval of Selected Vendor as a Result of Request for Proposals Number DHHS2022-04 Regarding the Provision of a Community-Facing Dashboard for the Community Health Assessment (CHA) and the Community Health Improvement Plan (CHIP).

**RECOMMENDATION(S):**

That the Board of Supervisors:

1. Receive and file the proposals submitted in response to Request for Proposals Number DHHS2022-04 regarding the provision of web-based software to host a community-facing dashboard for the CHA and the CHIP;
2. Approve the selection of Conduent Healthy Communities Corporation as the vendor to provide the web-based services and hosting for our community-facing dashboard; and
3. Authorize the Department of Health and Human Services - Public Health Director, or a designee thereof, to enter into contract negotiations with Conduent Healthy Communities Corporation regarding the provision of web-based software and hosting services for the dashboard.

**SOURCE OF FUNDING:**

Public Health Fund (1175)

DISCUSSION:

Department of Health and Human Services - Public Health (DHHS - Public Health), with the assistance of other DHHS departments, and other agencies in Humboldt County, publishes a Community Health Assessment (CHA) summarizing the health status of the county and also highlights disparities in health status of certain populations and their root causes. DHHS - Public Health identifies priority health concerns based on the data in the CHA and forms a Community Health Improvement Plan (CHIP) in order to address those health concerns. A community-facing dashboard will allow DHHS - Public Health to share data from the CHA and CHIP with partner agencies and community members in efforts to track progress and align efforts in improving health outcomes in Humboldt County. This health improvement initiative is called "Live Well Humboldt!". In addition, DHHS intends to improve public access to data on programs that target community improvements on health and wellness that are impacted by social determinants of health (i.e., poverty, housing, etc.).

DHHS - Public Health is committed to providing access to health data that will be developed and maintained and made publicly available to the community via a community-facing dashboard. The dashboard will be hosted by an external vendor and will help inform the community and aid in health improvement efforts. The dashboard will assist the County in assessing and analyzing data on the health status of Humboldt County residents.

On June 28, 2022, upon approval by your Board (Item D-28), DHHS - Public Health issued Request for Proposals (RFP) No. DHHS 2022-04, which solicited proposals from qualified organizations to provide external services for the design and hosting of a web-based data dashboard for the CHIP.

DHHS - Public Health received five proposals in response to RFP No. DHHS2022-04, and through a process of collaborative review using specific performance/scope of services criteria, has chosen Conduent Healthy Communities Corporation as the vendor that most nearly meets the project requirements and is within the proposed budget.

Accordingly, DHHS - Public Health recommends that the board approve the choice of Conduent Healthy Communities Corporation as the chosen vendor and authorize the DHHS - Public Health Director, or a designee thereof, to enter into contract negotiations with Conduent.

FINANCIAL IMPACT:

The total cost associated with entering into a professional services agreement with Conduent Healthy Communities Corporation regarding the provision/hosting of a web-based community-facing data dashboard the maximum amount is \$79,825 for fiscal years (FY) 2022-2023 through 2024-2025.

Expenditure appropriations related to the proposed agreement with Conduent is made available through Epidemiology and Laboratory Capacity (ELC) - Enhancing Detection funding in Fund 1175, Budget Unit 455008 - ELC Enhancing Detection and California Equitable Recovery Initiative funding in Fund 1175, Budget Unit 400004-Health Equity. This expense is anticipated and included in the Fiscal Year (FY) 2022-2023 approved county budget and will be included in future FY county budgets. There is no impact to the County General Fund.

STRATEGIC FRAMEWORK:

This action supports your Board's Strategic Framework by creating opportunities for improved safety and health and providing community-appropriate levels of services.

OTHER AGENCY INVOLVEMENT:

N/A

ALTERNATIVES TO STAFF RECOMMENDATIONS:

The Board may choose not to authorize negotiations with Conduent Healthy Communities Corporation. However, this alternative is not recommended as it would prevent DHHS - Public Health from meeting Public Health Accreditation requirements and prevent DHHS - Public Health from efficiently sharing data to the community around health status of the community.

ATTACHMENTS:

1. Request for Proposal No. DHHS2022-04 Regarding the Provision of a Community Health Data Dashboard
2. Proposal submitted by Conduent Healthy Communities Corporation Behavioral Health Outcomes Data Services
3. Proposal submitted by Carahsoft Technology Corporation
4. Proposal submitted by Green River
5. Proposal submitted by Resultant
6. Proposal submitted by Behavioral Health Outcomes Data Services

PREVIOUS ACTION/REFERRAL:

Board Order No.: D-28

Meeting of: June 28, 2022

File No.: 22-821