

From: [Tucker, Michelle](#)
To: [Tucker, Michelle](#)
Cc: [Sheppard, Paul](#)
Subject: RFP No. DHHS2016-01 Request for Clarification of Proposal Responses – DUE April 8, 2016 by 5:00 p.m.
Date: Wednesday, April 06, 2016 5:06:12 PM
Attachments: [Schedule of Out-of-County Transportation Rates \(by City\).docx](#)
Importance: High

**RFP No. DHHS2016-01 Request for Clarification of Proposal Responses –
Email responses are due by April 8, 2016, by 5:00 p.m.**

Dear Proposers:

This letter is to offer each proposer an equal opportunity to clarify answers to questions relating to the RFP. Proposers' supplemental responses will be used to assist the RFP Evaluation Committee during the final selection process.

Question 1: Each proposer has provided its rate(s) of pay bid information for Security Guard and/or Secure Transportation Services. The initial term of the contract to be awarded will be for two years. As you may be aware, on April 4, 2016 California approved legislation to increase the state's minimum wage to \$11.00 per hour, effective January 1, 2017, and by \$1.00 each of the next four years, to \$15.00 per hour on January 1, 2021.

- If the contract(s) for Security Guard Services and/or Secure Transportation Services were to be awarded to you, will you honor your rate of pay amount (bid) amount stated in your proposal(s), or will you request to amend the contract to request a higher rate of pay amount to off-set the costs related the state's minimum wage increase(s)?
- If you know at this time that you would request a rate of pay increase during the initial term of the contract, what would your final proposed rate(s) of pay be for the term of the contract?
- The county does not favor contracts wherein the contractor reserves the right to automatically increase their rates without amending the contract. If you intend to demand rate increases by simply providing notice, please confirm that is the case.

Question 2: All proposers submitting a proposal for Secure Transportation Services were requested to provide their cost proposals (hourly rate, over-time rate, other required costs and expenses) for providing such services. The sample agreements included a *Schedule of Out-of-County Transportation Rates*. (As specified within the county's responses to proposers' questions that were posted to the county's website, the schedule inadvertently referred to destinations as "County" rather than by "City"). Not all proposers provided a sample out-of-county rate schedule. (A sample Rate Schedule has been provided with this email).

- Please confirm if the out-of-county costs/rate of pay you provided within your proposal are correct and to be considered complete as currently stated.

Question 3: due to issues of confidential information/privacy issues relating to the Security Guard Services and/or Secure Transportation Services to be provided under the proposed contract(s), the selected contractor(s) must be identified as the County of Humboldt's (DHHS') Business Associate. Proposers that will not agree to be identified as a BA cannot be awarded contract(s) for either of these services.

- Please confirm if you are willing to be identified as a Business Associate (BA)

Question 4: The county (DHHS) cannot approve awarding contract(s) for Security Guard Services and/or Secure Transportation Services if the contractor must reserve the right to “walk-away” from the contract (terminate) – without cause , with or without written notice (for example 30-day notice).

- Please confirm whether you will demand the right to terminate the contract without cause, and if so, specify what your intended notice period would be.

Thank you.

Michelle Tucker

Administrative Services Officer

Humboldt County

DHHS-Contract Unit

507 F Street,

Eureka, CA 95501

(707) 441-5469



From: [Craig Weissman](#)
To: [Tucker, Michelle](#)
Cc: "Jerry Gregory"; alyshia@americanguardservices.com; "Nagah Abdelshahid"
Subject: FW: RFP No. DHHS2016-01 Request for Clarification of Proposal Responses - DUE April 8, 2016 by 5:00 p.m.
Date: Friday, April 08, 2016 1:42:00 PM
Attachments: [Bid-Solicitation-2150.docx](#)
Importance: High

Ms. Tucker,

Please find our answers directly below your questions (in red). Please also note that we believe you may have presented the new wage law (Senate Bill #3) incorrectly. The pertinent part as it implies to wages in this proposed two year contract period is copied below.

(1) For any employer who employs 26 or more employees, the minimum wage shall be as follows:

(A) From January 1, 2017, to December 31, 2017, inclusive,—ten dollars and fifty cents (\$10.50) per hour.

(B) From January 1, 2018, to December 31, 2018, inclusive,—eleven dollars (\$11) per hour.

If this changes things, please let us know. Otherwise, once again, please find our responses below to your questions and the attached out of county transport rates.

Question 1: Each proposer has provided its rate(s) of pay bid information for Security Guard and/or Secure Transportation Services. The initial term of the contract to be awarded will be for two years. As you may be aware, on April 4, 2016 California approved legislation to increase the state's minimum wage to \$11.00 per hour, effective January 1, 2017, and by \$1.00 each of the next four years, to \$15.00 per hour on January 1, 2021.

- If the contract(s) for Security Guard Services and/or Secure Transportation Services were to be awarded to you, will you honor your rate of pay amount (bid) amount stated in your proposal(s), or will you request to amend the contract to request a higher rate of pay amount to off-set the costs related the state's minimum wage increase(s)?
 1. We will honor our bill rate for the two year period of the contract. These rates will be good until 12/31/2018. We will only seek adjustment for said wage increases if the initial two year period of this contract extends beyond 12/31/2018.
- If you know at this time that you would request a rate of pay increase during the initial term of the contract, what would your final proposed rate(s) of pay be for the term of the contract?
 1. Not applicable. As stated above, we are note seeking a rate increase during the initial two year contract term.
- The county does not favor contracts wherein the contractor reserves the right to automatically increase their rates without amending the contract. If you intend to demand rate increases by simply providing notice, please confirm that is the case.
 1. We do not demand rate increases by simply providing notice.

Question 2: All proposers submitting a proposal for Secure Transportation Services were requested to provide their cost proposals (hourly rate, over-time rate, other required costs and expenses) for providing such services. The sample agreements included a *Schedule of Out-of-County Transportation Rates*. (As specified within the county's responses to proposers' questions that were posted to the county's website, the schedule inadvertently referred to destinations as "County" rather than by "City"). Not all proposers provided a sample out-of-county rate schedule. (A sample Rate Schedule has been provided with this email).

- Please confirm if the out-of-county costs/rate of pay you provided within your proposal are correct and to be considered complete as currently stated.
 1. Please find rate schedule attached.

Question 3: due to issues of confidential information/privacy issues relating to the Security Guard Services and/or Secure Transportation Services to be provided under the proposed contract(s), the selected contractor(s) must be identified as the County of Humboldt's (DHHS') Business Associate. Proposers that will not agree to be identified as a BA cannot be awarded contract(s) for either of these services.

- Please confirm if you are willing to be identified as a Business Associate (BA)
 1. We are willing to be identified as a Business Associate.

Question 4: The county (DHHS) cannot approve awarding contract(s) for Security Guard Services and/or Secure Transportation Services if the contractor must reserve the right to "walk-away" from the contract (terminate) – without cause , with or without written notice (for example 30-day notice).

- Please confirm whether you will demand the right to terminate the contract without cause, and if so, specify what your intended notice period would be.
 1. We will not demand the right to terminate the contract without cause

Thank you,

Craig Weissman

From: Tucker, Michelle [<mailto:MTucker@co.humboldt.ca.us>]

Sent: Wednesday, April 06, 2016 5:06 PM

To: Tucker, Michelle

Cc: Sheppard, Paul

Subject: RFP No. DHHS2016-01 Request for Clarification of Proposal Responses – DUE April 8, 2016 by 5:00 p.m.

Importance: High

**RFP No. DHHS2016-01 Request for Clarification of Proposal Responses –
Email responses are due by April 8, 2016, by 5:00 p.m.**

Dear Proposers:

This letter is to offer each proposer an equal opportunity to clarify answers to questions relating to

the RFP. Proposers' supplemental responses will be used to assist the RFP Evaluation Committee during the final selection process.

Question 1: Each proposer has provided its rate(s) of pay bid information for Security Guard and/or Secure Transportation Services. The initial term of the contract to be awarded will be for two years. As you may be aware, on April 4, 2016 California approved legislation to increase the state's minimum wage to \$11.00 per hour, effective January 1, 2017, and by \$1.00 each of the next four years, to \$15.00 per hour on January 1, 2021.

- If the contract(s) for Security Guard Services and/or Secure Transportation Services were to be awarded to you, will you honor your rate of pay amount (bid) amount stated in your proposal(s), or will you request to amend the contract to request a higher rate of pay amount to off-set the costs related the state's minimum wage increase(s)?
- If you know at this time that you would request a rate of pay increase during the initial term of the contract, what would your final proposed rate(s) of pay be for the term of the contract?
- The county does not favor contracts wherein the contractor reserves the right to automatically increase their rates without amending the contract. If you intend to demand rate increases by simply providing notice, please confirm that is the case.

Question 2: All proposers submitting a proposal for Secure Transportation Services were requested to provide their cost proposals (hourly rate, over-time rate, other required costs and expenses) for providing such services. The sample agreements included a *Schedule of Out-of-County Transportation Rates*. (As specified within the county's responses to proposers' questions that were posted to the county's website, the schedule inadvertently referred to destinations as "County" rather than by "City"). Not all proposers provided a sample out-of-county rate schedule. (A sample Rate Schedule has been provided with this email).

- Please confirm if the out-of-county costs/rate of pay you provided within your proposal are correct and to be considered complete as currently stated.

Question 3: due to issues of confidential information/privacy issues relating to the Security Guard Services and/or Secure Transportation Services to be provided under the proposed contract(s), the selected contractor(s) must be identified as the County of Humboldt's (DHHS') Business Associate. Proposers that will not agree to be identified as a BA cannot be awarded contract(s) for either of these services.

- Please confirm if you are willing to be identified as a Business Associate (BA)

Question 4: The county (DHHS) cannot approve awarding contract(s) for Security Guard Services and/or Secure Transportation Services if the contractor must reserve the right to "walk-away" from the contract (terminate) – without cause , with or without written notice (for example 30-day notice).

- Please confirm whether you will demand the right to terminate the contract without cause, and if so, specify what your intended notice period would be.

Thank you.

Michelle Tucker

Administrative Services Officer

Humboldt County

DHHS-Contract Unit

507 F Street,

Eureka, CA 95501

(707) 441-5469



This e-mail message and any attachments are intended only for the use of the addressee named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If you are not the intended recipient, please reply to sender to announce the error, and then delete this message. You are hereby notified that any disclosure, copying or distribution of this message is strictly prohibited and may result in criminal or civil charges. Thank you.

CITY	RATE	CITY	RATE	CITY	RATE	CITY	RATE
Alameda	\$1,100.21	Kings	\$1,707.47	Plumas	\$971.61	Sutter	\$ 1,014.48
Alpine	\$3,143.45	Lake	\$ 728.71	Riverside	\$ 2,614.78	Tehama	\$ 685.84
Amador	\$1,185.94	Lassen	\$971.61	Sacramento	\$ 1,128.78	Trinity	\$ 577.89
Butte	\$ 964.47	Los Angeles	\$2,400.45	San Benito	\$ 1,543.15	Tulare	\$ 1,707.47
Calaveras	\$1,514.57	Madera	\$1,600.30	San Bernardino	\$ 1,185.94	Tuolumne	\$ 1,514.57
Colusa	\$ 557.25	Marin	\$1,014.48	San Diego	\$ 2,929.12	Ventura	\$ 2,286.14
Contra Costa	\$1,100.21	Mariposa	\$1,200.23	San Francisco	\$ 1,100.21	Yolo	\$ 1,128.78
Del Norte	\$ 371.50	Mendocino	\$ 737.28	San Joaquin	\$ 1,300.24	Yuba	\$ 1,014.48
El Dorado	\$1,185.94	Merced	\$1,471.71	San Luis Obispo	\$ 1,900.36		
Fresno	\$1,707.47	Modoc	\$ 1,100.21	San Mateo	\$ 1,093.07		
Glenn	\$ 557.25	Mono	\$ 2,028.95	Santa Barbara	\$ 2,286.14		
Imperial	\$3,200.60	Monterey	\$ 1,485.99	Santa Clara	\$ 1,185.94		
Inyo	\$2,043.24	Napa	\$ 971.61	Santa Cruz	\$ 1,328.82		
Kern	\$2,043.24	Nevada	\$ 1,343.11	Siskiyou	\$ 857.30		
Orange	\$2,571.91	Shasta	\$ 577.89	Solano	\$ 1,100.21		
Placer	\$1,128.78	Sierra	\$1,343.11	Stanislaus	\$ 1,157.36		

AMERICAN STAR

Federal ID # 68-01-40556, State ID # 350-5590-4

License #PPO 10032

April 8, 2016

Re: Responses to additional questions for RFP No. DHHS2016-01

Question 1: American Star Private Security would request an amendment to the contract for a higher rate of pay to off-set the increasing minimum wage in 2017 and beyond. We would propose a final term rate of \$17.99 and would not increase any rates without an amendment to the contract.

Question 2: The provided proposed out-of-county costs/rate of pay are correct and complete as currently stated.

Question 3: American Star Private Security and Mark Boyd would agree to be identified as the County of Humboldt's (DHHS') Business Associate.

Question 4: American Star Private Security does not intend to terminate the contract without cause nor do we demand the right to do so.

These answers have been provided by Mark Boyd, owner and operator of American Star Private Security, and signed with his approval by Mariah Bowline, secretary.

PS: Mark Boyd will be out of office for the next few days. Please send correspondences regarding this matter to contact@amstarsec.com. Thank you.

We appreciate your consideration,



Mariah Bowline
American Star Private Security

922 E Street, Suite A • P.O. Box 349 • Eureka, CA 95502
(707) 476-9262 • (707) 442-8122 • ~~(707) 445-9020~~ • FAX: (707) 445-9308 • ~~FAX: (707) 443-4541~~
E-mail: mark@humboldt1.com

"The Legend Continues"

From: Jon.Timberlake@securitasinc.com
To: [Tucker, Michelle](#)
Cc: [Sheppard, Paul](#)
Subject: RE: RFP No. DHHS2016-01 Request for Clarification of Proposal Responses – DUE April 8, 2016 by 5:00 p.m.
Date: Friday, April 08, 2016 11:27:59 AM

Hi Michelle,

Thank you for submitting the request for clarification of proposal responses. Below in red please find our answers to the questions submitted. Please let me know if you have any additional questions. We look forward to the opportunity to partner with the County of Humboldt.

Best Regards,

Jon

From: Tucker, Michelle [mailto:MTucker@co.humboldt.ca.us]
Sent: Wednesday, April 06, 2016 5:06 PM
To: Tucker, Michelle
Cc: Sheppard, Paul
Subject: RFP No. DHHS2016-01 Request for Clarification of Proposal Responses – DUE April 8, 2016 by 5:00 p.m.
Importance: High

**RFP No. DHHS2016-01 Request for Clarification of Proposal Responses –
Email responses are due by April 8, 2016, by 5:00 p.m.**

Dear Proposers:

This letter is to offer each proposer an equal opportunity to clarify answers to questions relating to the RFP. Proposers' supplemental responses will be used to assist the RFP Evaluation Committee during the final selection process.

Question 1: Each proposer has provided its rate(s) of pay bid information for Security Guard and/or Secure Transportation Services. The initial term of the contract to be awarded will be for two years. As you may be aware, on April 4, 2016 California approved legislation to increase the state's minimum wage to \$11.00 per hour, effective January 1, 2017, and by \$1.00 each of the next four years, to \$15.00 per hour on January 1, 2021.

- If the contract(s) for Security Guard Services and/or Secure Transportation Services were to be awarded to you, will you honor your rate of pay amount (bid) amount stated in your proposal(s), or will you request to amend the contract to request a higher rate of pay amount to off-set the costs related the state's minimum wage increase(s)?

Answer: We will honor the proposed rates for the initial two year period.

- If you know at this time that you would request a rate of pay increase during the initial term of the contract, what would your final proposed rate(s) of pay be for the term of the contract?

Answer: Not Applicable

- The county does not favor contracts wherein the contractor reserves the right to automatically increase their rates without amending the contract. If you intend to demand rate increases by simply providing notice, please confirm that is the case.

Answer: We do not intend to demand rate increases by providing notice.

Question 2: All proposers submitting a proposal for Secure Transportation Services were requested to provide their cost proposals (hourly rate, over-time rate, other required costs and expenses) for providing such services. The sample agreements included a *Schedule of Out-of-County Transportation Rates*. (As specified within the county's responses to proposers' questions that were posted to the county's website, the schedule inadvertently referred to destinations as "County" rather than by "City"). Not all proposers provided a sample out-of-county rate schedule. (A sample Rate Schedule has been provided with this email).

- Please confirm if the out-of-county costs/rate of pay you provided within your proposal are correct and to be considered complete as currently stated.

Answer: We did not bid on Secure Transportation Services.

Question 3: due to issues of confidential information/privacy issues relating to the Security Guard Services and/or Secure Transportation Services to be provided under the proposed contract(s), the selected contractor(s) must be identified as the County of Humboldt's (DHHS') Business Associate. Proposers that will not agree to be identified as a BA cannot be awarded contract(s) for either of these services.

- Please confirm if you are willing to be identified as a Business Associate (BA)

Answer: We are willing to be identified as a Business Associate with the County of Humboldt.

Question 4: The county (DHHS) cannot approve awarding contract(s) for Security Guard Services and/or Secure Transportation Services if the contractor must reserve the right to "walk-away" from the contract (terminate) – without cause , with or without written notice (for example 30-day notice).

- Please confirm whether you will demand the right to terminate the contract without cause, and if so, specify what your intended notice period would be.

Answer: We reserve the right to terminate the contract with cause. We are willing to replace the words "without cause" to "with cause" in our contract exceptions.

Thank you.

Michelle Tucker

Administrative Services Officer
Humboldt County
DHHS-Contract Unit

507 F Street,
Eureka, CA 95501
(707) 441-5469



This e-mail message and any attachments are intended only for the use of the addressee named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If you are not the intended recipient, please reply to sender to announce the error, and then delete this message. You are hereby notified that any disclosure, copying or distribution of this message is strictly prohibited and may result in criminal or civil charges. Thank you.

=====
This communication contains confidential Securitas Security Services USA, Inc. business information, and is intended for the addressee only. If you have received this message in error, or if there is a problem with the communication, please notify the sender immediately. The unauthorized use, disclosure, reproduction, forwarding, copying or alteration of this message is strictly prohibited. Participants in this communication are not permitted to exchange or transmit Personal Identity Information (PII) via unsecured email. PII includes: Social Security numbers, credit card numbers, bank and credit union account numbers, health insurance plan identification numbers, driver's license numbers, dates of birth, and other similar information associated with an individual that, if misused, might compromise that person's personal or financial security.

From: [AA_Ginochio](#)
To: [Tucker, Michelle](#)
Cc: [Sheppard, Paul](#)
Subject: RE: RFP No. DHHS2016-01 Request for Clarification of Proposal Responses - DUE April 8, 2016 by 5:00 p.m.
Date: Wednesday, April 13, 2016 6:15:32 PM
Attachments: [SVT_HumboldtCoRFPTransportSheet_20160412.pdf](#)
Importance: High

Dear Ms. Tucker,

In an effort to double check my work, I went back through all of the follow up questions you provided to make sure I answered them fully and to the best of my abilities. Based on this review, I noticed that with Question 2. (below) I should have provided you with our sample rate chart which I have attached.

Thank you again for the opportunity to participate in the bidding process.

Sincerely,

Antonette A. Ginochio

VICE PRESIDENT | BUSINESS DEVELOPMENT | CMO

BLACKTALON | SVT GRUPPE

PO BOX 300 | PO BOX 270

NAPA CA 94559

T | +1.707.256.1810 x 203 (BlackTalon)

T | +1.707.927.2200 x 203 (SVT Gruppe)

C | +1.925.323.9839

F | +1.707.255.6445

E | aag@blacktalon.com | aag@svtgruppe.com

W | blacktalon.com | svtgruppe.com

VETERAN OWNED AND MANAGED BUSINESSES



Please consider the environment before printing this email

Confidentiality Notice: This electronic mail transmission is intended only for the addressee. It contains information that may be privileged, confidential and exempt from disclosure under applicable law. Dissemination, distribution, or copying of this by anyone other than the addressee or the addressee's agent is strictly prohibited. Delivery of this message to any person other than the intended recipient(s) is not intended in any way to waive the privilege or confidentiality. If you have received this transmission in error, please alert the sender by email, we also request that you immediately delete this message and its attachment, if any. If this electronic mail transmission is received in error, please notify us immediately.

From: AA_Ginochio

Sent: Friday, April 8, 2016 3:03 PM

To: 'Tucker, Michelle' <MTucker@co.humboldt.ca.us>

Cc: Sheppard, Paul <PSheppard@co.humboldt.ca.us>; Brent Morgan

Subject: RE: RFP No. DHHS2016-01 Request for Clarification of Proposal Responses – DUE April 8, 2016 by 5:00 p.m.

Importance: High

Dear Ms. Tucker,

Thank you again for the opportunity to participate in the RFP process for Humboldt County. Please find the answers to your questions in the attached document.

Kindest regards,

Antonette A. Ginachia

VICE PRESIDENT | BUSINESS DEVELOPMENT | CMO

BLACKTALON | SVT GRUPPE

PO BOX 300 | PO BOX 270

NAPA CA 94559

T | +1.707.256.1810 x 203 (BlackTalon)

T | +1.707.927.2200 x 203 (SVT Gruppe)

C | +1.925.323.9839

F | +1.707.255.6445

E | aag@blacktalon.com | aag@svtgruppe.com

W | blacktalon.com | svtgruppe.com

VETERAN OWNED AND MANAGED BUSINESSES

 Please consider the environment before printing this email

Confidentiality Notice: This electronic mail transmission is intended only for the addressee. It contains information that may be privileged, confidential and exempt from disclosure under applicable law. Dissemination, distribution, or copying of this by anyone other than the addressee or the addressee's agent is strictly prohibited. Delivery of this message to any person other than the intended recipient(s) is not intended in any way to waive the privilege or confidentiality. If you have received this transmission in error, please alert the sender by email, we also request that you immediately delete this message and its attachment, if any. If this electronic mail transmission is received in error, please notify us immediately.

From: Tucker, Michelle [<mailto:MTucker@co.humboldt.ca.us>]

Sent: Wednesday, April 6, 2016 5:06 PM

To: Tucker, Michelle <MTucker@co.humboldt.ca.us>

Cc: Sheppard, Paul <PSheppard@co.humboldt.ca.us>

Subject: RFP No. DHHS2016-01 Request for Clarification of Proposal Responses – DUE April 8, 2016 by 5:00 p.m.

Importance: High

**RFP No. DHHS2016-01 Request for Clarification of Proposal Responses –
Email responses are due by April 8, 2016, by 5:00 p.m.**

Dear Proposers:

This letter is to offer each proposer an equal opportunity to clarify answers to questions relating to

the RFP. Proposers' supplemental responses will be used to assist the RFP Evaluation Committee during the final selection process.

Question 1: Each proposer has provided its rate(s) of pay bid information for Security Guard and/or Secure Transportation Services. The initial term of the contract to be awarded will be for two years. As you may be aware, on April 4, 2016 California approved legislation to increase the state's minimum wage to \$11.00 per hour, effective January 1, 2017, and by \$1.00 each of the next four years, to \$15.00 per hour on January 1, 2021.

- If the contract(s) for Security Guard Services and/or Secure Transportation Services were to be awarded to you, will you honor your rate of pay amount (bid) amount stated in your proposal(s), or will you request to amend the contract to request a higher rate of pay amount to off-set the costs related the state's minimum wage increase(s)?
- If you know at this time that you would request a rate of pay increase during the initial term of the contract, what would your final proposed rate(s) of pay be for the term of the contract?
- The county does not favor contracts wherein the contractor reserves the right to automatically increase their rates without amending the contract. If you intend to demand rate increases by simply providing notice, please confirm that is the case.

Question 2: All proposers submitting a proposal for Secure Transportation Services were requested to provide their cost proposals (hourly rate, over-time rate, other required costs and expenses) for providing such services. The sample agreements included a *Schedule of Out-of-County Transportation Rates*. (As specified within the county's responses to proposers' questions that were posted to the county's website, the schedule inadvertently referred to destinations as "County" rather than by "City"). Not all proposers provided a sample out-of-county rate schedule. (A sample Rate Schedule has been provided with this email).

- Please confirm if the out-of-county costs/rate of pay you provided within your proposal are correct and to be considered complete as currently stated.

Question 3: due to issues of confidential information/privacy issues relating to the Security Guard Services and/or Secure Transportation Services to be provided under the proposed contract(s), the selected contractor(s) must be identified as the County of Humboldt's (DHHS') Business Associate. Proposers that will not agree to be identified as a BA cannot be awarded contract(s) for either of these services.

- Please confirm if you are willing to be identified as a Business Associate (BA)

Question 4: The county (DHHS) cannot approve awarding contract(s) for Security Guard Services and/or Secure Transportation Services if the contractor must reserve the right to "walk-away" from the contract (terminate) – without cause , with or without written notice (for example 30-day notice).

- Please confirm whether you will demand the right to terminate the contract without cause, and if so, specify what your intended notice period would be.

Thank you.

Michelle Tucker

Administrative Services Officer

Humboldt County

DHHS-Contract Unit

507 F Street,

Eureka, CA 95501

(707) 441-5469



This e-mail message and any attachments are intended only for the use of the addressee named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If you are not the intended recipient, please reply to sender to announce the error, and then delete this message. You are hereby notified that any disclosure, copying or distribution of this message is strictly prohibited and may result in criminal or civil charges. Thank you.

From: [AA_Ginochio](#)
To: [Tucker, Michelle](#)
Cc: [Sheppard, Paul](#)
Subject: RE: RFP No. DHHS2016-01 Request for Clarification of Proposal Responses - DUE April 8, 2016 by 5:00 p.m.
Date: Wednesday, April 13, 2016 6:15:32 PM
Attachments: [SVT_HumboldtCoRFPTTransportSheet_20160412.pdf](#)
Importance: High

Dear Ms. Tucker,

In an effort to double check my work, I went back through all of the follow up questions you provided to make sure I answered them fully and to the best of my abilities. Based on this review, I noticed that with Question 2. (below) I should have provided you with our sample rate chart which I have attached.

Thank you again for the opportunity to participate in the bidding process.

Sincerely,

Antonette A. Ginochio

VICE PRESIDENT | BUSINESS DEVELOPMENT | CMO

BLACKTALON | SVT GRUPPE

PO BOX 300 | PO BOX 270

NAPA CA 94559

T | +1.707.256.1810 x 203 (BlackTalon)

T | +1.707.927.2200 x 203 (SVT Gruppe)

C | +1.925.323.9839

F | +1.707.255.6445

E | aag@blacktalon.com | aag@svtgruppe.com

W | blacktalon.com | svtgruppe.com

VETERAN OWNED AND MANAGED BUSINESSES



Please consider the environment before printing this email

Confidentiality Notice: This electronic mail transmission is intended only for the addressee. It contains information that may be privileged, confidential and exempt from disclosure under applicable law. Dissemination, distribution, or copying of this by anyone other than the addressee or the addressee's agent is strictly prohibited. Delivery of this message to any person other than the intended recipient(s) is not intended in any way to waive the privilege or confidentiality. If you have received this transmission in error, please alert the sender by email, we also request that you immediately delete this message and its attachment, if any. If this electronic mail transmission is received in error, please notify us immediately.

From: AA_Ginochio

Sent: Friday, April 8, 2016 3:03 PM

To: 'Tucker, Michelle' <MTucker@co.humboldt.ca.us>

Cc: Sheppard, Paul <PSheppard@co.humboldt.ca.us>; Brent Morgan

Subject: RE: RFP No. DHHS2016-01 Request for Clarification of Proposal Responses – DUE April 8, 2016 by 5:00 p.m.

Importance: High

Dear Ms. Tucker,

Thank you again for the opportunity to participate in the RFP process for Humboldt County. Please find the answers to your questions in the attached document.

Kindest regards,

Antonette A. Ginocchio

VICE PRESIDENT | BUSINESS DEVELOPMENT | CMO

BLACKTALON | SVT GRUPPE

PO BOX 300 | PO BOX 270

NAPA CA 94559

T | +1.707.256.1810 x 203 (BlackTalon)

T | +1.707.927.2200 x 203 (SVT Gruppe)


C | +1.925.323.9839

F | +1.707.255.6445

E | aag@blacktalon.com | aag@svtgruppe.com

W | blacktalon.com | svtgruppe.com

VETERAN OWNED AND MANAGED BUSINESSES

 Please consider the environment before printing this email

Confidentiality Notice: This electronic mail transmission is intended only for the addressee. It contains information that may be privileged, confidential and exempt from disclosure under applicable law. Dissemination, distribution, or copying of this by anyone other than the addressee or the addressee's agent is strictly prohibited. Delivery of this message to any person other than the intended recipient(s) is not intended in any way to waive the privilege or confidentiality. If you have received this transmission in error, please alert the sender by email, we also request that you immediately delete this message and its attachment, if any. If this electronic mail transmission is received in error, please notify us immediately.

From: Tucker, Michelle [<mailto:MTucker@co.humboldt.ca.us>]

Sent: Wednesday, April 6, 2016 5:06 PM

To: Tucker, Michelle <MTucker@co.humboldt.ca.us>

Cc: Sheppard, Paul <PSheppard@co.humboldt.ca.us>

Subject: RFP No. DHHS2016-01 Request for Clarification of Proposal Responses – DUE April 8, 2016 by 5:00 p.m.

Importance: High

**RFP No. DHHS2016-01 Request for Clarification of Proposal Responses –
Email responses are due by April 8, 2016, by 5:00 p.m.**

Dear Proposers:

This letter is to offer each proposer an equal opportunity to clarify answers to questions relating to

the RFP. Proposers' supplemental responses will be used to assist the RFP Evaluation Committee during the final selection process.

Question 1: Each proposer has provided its rate(s) of pay bid information for Security Guard and/or Secure Transportation Services. The initial term of the contract to be awarded will be for two years. As you may be aware, on April 4, 2016 California approved legislation to increase the state's minimum wage to \$11.00 per hour, effective January 1, 2017, and by \$1.00 each of the next four years, to \$15.00 per hour on January 1, 2021.

- If the contract(s) for Security Guard Services and/or Secure Transportation Services were to be awarded to you, will you honor your rate of pay amount (bid) amount stated in your proposal(s), or will you request to amend the contract to request a higher rate of pay amount to off-set the costs related the state's minimum wage increase(s)?
- If you know at this time that you would request a rate of pay increase during the initial term of the contract, what would your final proposed rate(s) of pay be for the term of the contract?
- The county does not favor contracts wherein the contractor reserves the right to automatically increase their rates without amending the contract. If you intend to demand rate increases by simply providing notice, please confirm that is the case.

Question 2: All proposers submitting a proposal for Secure Transportation Services were requested to provide their cost proposals (hourly rate, over-time rate, other required costs and expenses) for providing such services. The sample agreements included a *Schedule of Out-of-County Transportation Rates*. (As specified within the county's responses to proposers' questions that were posted to the county's website, the schedule inadvertently referred to destinations as "County" rather than by "City"). Not all proposers provided a sample out-of-county rate schedule. (A sample Rate Schedule has been provided with this email).

- Please confirm if the out-of-county costs/rate of pay you provided within your proposal are correct and to be considered complete as currently stated.

Question 3: due to issues of confidential information/privacy issues relating to the Security Guard Services and/or Secure Transportation Services to be provided under the proposed contract(s), the selected contractor(s) must be identified as the County of Humboldt's (DHHS') Business Associate. Proposers that will not agree to be identified as a BA cannot be awarded contract(s) for either of these services.

- Please confirm if you are willing to be identified as a Business Associate (BA)

Question 4: The county (DHHS) cannot approve awarding contract(s) for Security Guard Services and/or Secure Transportation Services if the contractor must reserve the right to "walk-away" from the contract (terminate) – without cause , with or without written notice (for example 30-day notice).

- Please confirm whether you will demand the right to terminate the contract without cause, and if so, specify what your intended notice period would be.

Thank you.

Michelle Tucker

Administrative Services Officer

Humboldt County

DHHS-Contract Unit

507 F Street,

Eureka, CA 95501

(707) 441-5469



This e-mail message and any attachments are intended only for the use of the addressee named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If you are not the intended recipient, please reply to sender to announce the error, and then delete this message. You are hereby notified that any disclosure, copying or distribution of this message is strictly prohibited and may result in criminal or civil charges. Thank you.

**RFP DHHS2016-01
SCHEDULE OF OUT-OF-COUNTY TRANSPORTATION RATES:**

CITY	RATE	CITY	RATE	CITY	RATE	CITY	RATE
Alameda	\$1,070	Kings	\$1,655	Plumas	\$1,094	Sutter	\$973
Alpine	\$1,493	Lake	\$641	Riverside	\$2,365	Tehama	\$658
Amador	\$1,241	Lassen	\$997	Sacramento	\$1,048	Trinity	\$400
Butte	\$877	Los Angeles	\$2,187	San Benito	\$1,267	Tulare	\$1,690
Calaveras	\$1,295	Madera	\$1,493	San Bernardino	\$2,367	Tuolumne	\$1,410
Colusa	\$887	Marin	\$896	San Diego	\$2,600	Ventura	\$2,196
Contra Costa	\$987	Mariposa	\$1,509	San Francisco	\$996	Yolo	\$995
Del Norte	\$321	Mendocino	\$576	San Joaquin	\$1,200	Yuba	\$993
El Dorado	\$1,189	Merced	\$1,410	San Luis Obispo	\$1,738		
Fresno	\$1,561	Modoc	\$1,119	San Mateo	\$1,089		
Glenn	\$814	Mono	\$1,703	Santa Barbara	\$2,032		
Imperial	\$2,839	Monterey	\$1,322	Santa Clara	\$1,105		
Inyo	\$2,155	Napa	\$935	Santa Cruz	\$1,228		
Kern	\$1,862	Nevada	\$1,088	Siskiyou	\$820		
Orange	\$2,314	Shasta	\$803	Solano	\$984		
Placer	\$1,149	Sierra	\$1,154	Stanislaus	\$1,262		

CERTIFICATION

I hereby declare under the penalty of perjury under the laws of the State of California that the foregoing is true and correct and that I am duly authorized to legally bind SVT Gruppe, Inc. to the above described certification. Executed this day of April 8, 2016 at Napa, California.

Firm Name: SVT Gruppe, Inc. Federal ID #: 47-0993535

Signature of Authorized Official:  Date: 04.08.2016

Print Name: Antonette A. Ginocchio Title: Senior Vice President | CMO

Bus: +1.707.927.2200 Fax: +1.707.255.6445 Email: aag@svtgruppe.com



Request for Proposal

RFP No. DHHS2016-01

March 29, 2016

Humboldt County DHHS – Contract Unit
Attention: Michelle Tucker
507 F Street
Eureka, CA 95501





1.0 Cover Letter

March 29, 2016

Humboldt County DHHS – Contract Unit
Attention: Michelle Tucker
507 F Street
Eureka, CA 95501

On behalf of all of our employees, *American Guard Services, Inc.* is pleased to submit this response to your RFP No. DHHS2016-01 for Provision of Security and/or Secure Transportation Services in Humboldt County. I trust you will find that our firm is duly qualified and in fact an excellent match for your agency.

Founded in California in 1997, American Guard Services:

- Has an office location at 2450 Washington Ave, Ste. #160 San Leandro CA 95477
- Is headquartered in Carson, California
- Maintains numerous regional offices throughout California, Arizona, Florida, Hawaii, Louisiana, Nevada, Texas and Washington
- Provides high-quality security services in major seaports, airports, educational institutions, grocery & retail chains, etc.
- Continually evaluates and tailors its services to the specific needs of our customers, regulatory requirements and industry evolutions and innovations
- Serves renowned customers like Norwegian Cruise Line, DHL, Kroger (Ralph's / Food4Less) Companies, UPS and many others

American Guard Services, Inc. offers a broad range of industry-specific security guard services and we take great pride in our rigorous hiring, training and performance standards. We believe that the key to success is forming a partnership with each and every one of our valued clients, thereby creating exceptional working relationships and lines of communication between our security professionals and our clients' representatives.

We are completely committed to providing the most effective security measures, along with unparalleled customer service levels. Thank you for your consideration of our qualifications. In the event you require further information, please contact me at any time. We look forward to the opportunity to demonstrate the value we are certain we can provide to your organization.

Respectfully,

Sherif Assal, President
American Guard Services, Inc.
1299 E. Artesia Blvd. Suite 200
Carson, CA 90746
Phone: (310) 645 6200
Fax: (310) 645 6233
sherif@americanguardservices.com

"Setting Tomorrow's Standards - Today!"



2.0 RFP Signature Affidavit

Please see the attached



3.0 Proposal Table of Contents

Table of Contents

1.0 Cover Letter.....	2
2.0 RFP Signature Affidavit.....	3
3.0 Proposal Table of Contents	4
4.0 Business Profile.....	5
Company Overview.....	5
Statement of Qualifications	6
5.0 Quality Assurance Capabilities.....	15
Description of Services.....	15
Project Understanding and Approach	15
6.0 Cost Proposal	19
7.0 Documentation	19
8.0 References.....	19
9.0 Evidence of Insurability/Business Licenses	19
10.0 Exceptions, Objections and Requested Changes	19
11.0 Required Attachments.....	19



4.0 Business Profile

Company Overview

American Guard Services (AGS) is a California Corporation founded in 1997 by siblings Sherine and Sherif Assal, who are the acting Chief Executive Officer and President. AGS is a full service Security Guard Company, recognized under the NAICS Code 561612: Security Guards and Patrol Services. AGS is a Prime Government Contractor, approved under the Federal Supply System as a Security Contractor, as well as Woman Owned, Small Business under the criteria established by the US Small Business Administration. AGS mission is to be recognized as the most professional, ethical, and highest quality security company industry. In pursuit of this, AGS goes the extra mile with its clients, setting a new standard within the industry. AGS is headquartered in Carson, CA, with multiple locations throughout California, Washington, Arizona, Hawaii, and Florida. AGS employs over 4,500 Security Officers and support personnel to fulfill client needs nationwide. AGS has been operating under the umbrella of World Wide Sourcing Group since January of 2015.

AGS has always operated under its name, and has been providing an array of security services for nearly twenty (20) years. During its existence, AGS has maintained an immaculate reputation, completely void of any violations, civil lawsuits, tax liens, debarments, or fraud convictions. All contracts have been completed to term, without suspensions or inability to fulfill contractual requirements.

As innovators in the security industry, we are moving toward de-perimeterization in the security world, yet our data systems and recording techniques are already there. Measuring and trending quality issues must not be tied to one specific physical environment, but analyzed across many environments, and weighed against factors that we can control. Sharing improvements and other quality-related information is encouraged between AGS and DHHS. This type of networked dialogue is field-tested and



our experience shows that it promotes proactive behavior among staff, making your Administrators and visitors feel an extra degree of safety every day.

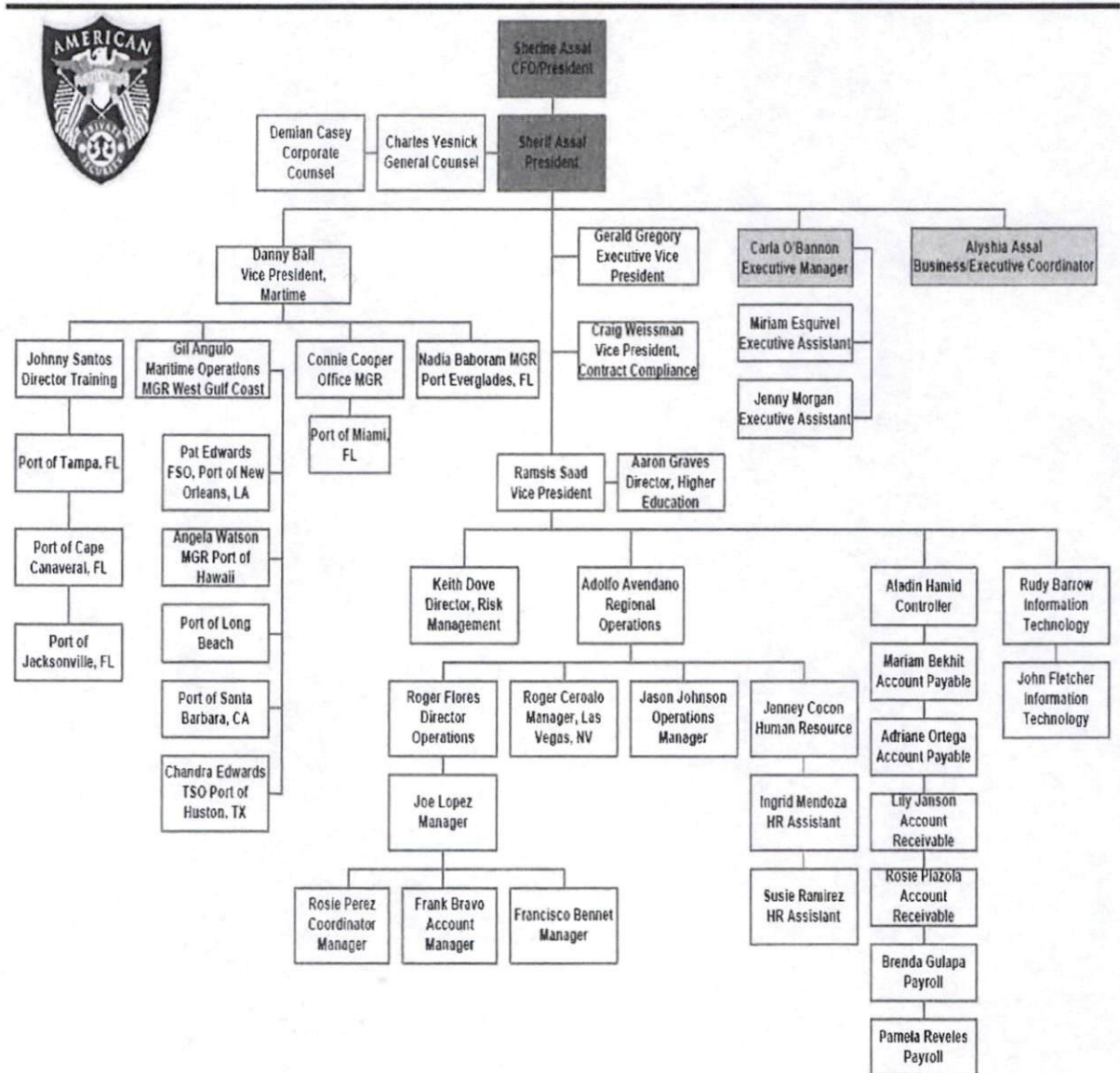
Statement of Qualifications

If awarded, AGS intends on providing ample security personnel to provide security and secure transportation services.

To execute the proposal offered by AGS, an unparalleled team of experts in the security business has been assembled for this project. The following personnel who have been identified are as follows:

Organizational Chart

American Guard Services INC





SHERINE ASSAL – CHIEF EXECUTIVE OFFICER



Overview:

Ms. Assal has over 21 years' experience in the ownership, management, and operations of security services companies. She started the company in 1997 and helped it grow to \$45 million in sales. Ms. Assal is involved in every aspect of the company, such as Operations, Scheduling and Accounting. Ms. Assal oversees new client business to ensure strong growth, existing client accounts to ensure contract requirements are met, and suggests enhancements and modifications that will better serve the needs of our clients. Ms. Assal oversees all employees to ensure high levels of training, consistency, and professionalism in our Guard Force.

Employment History:

1997 – Present	American Guard Services, Inc.	Chief Executive Officer
1989 – 1996	International Services, Inc.	Senior Vice President, Operations

Professional Affiliations:

Cruise Lines International Association
Maritime Security Council
Florida Caribbean Cruise Association
International Cargo Security Council
American Society for Industrial Security

Education:

Bachelors in Business Administration, American University of Cairo



SHERIF ASSAL - PRESIDENT



Overview:

Mr. Assal co-founded American Guard Services in 1997 and has been responsible for all aspects of the business along with his sister, Ms. Sherine Assal. Mr. Assal oversees all operations, marketing, legal, M&A and HR functions and represents the company at a variety of trade and industry associations.

Mr. Assal is the driving force behind differentiating American Guard Services from its competitors and building the brand. Mr. Assal has been ultimately responsible for a variety of highly successful acquisitions throughout the United States as well as their subsequent integration into the AGS organization.

Employment History:

1997 – Present	American Guard Services, Inc.	President, Operations
1992 – 1997	International Services, Inc.	Vice President,
Marketing		

Licenses & Certificates:

Private Investigator, Patrol and Guard Operator

Professional Affiliations:

Cruise Lines International Association
Maritime Security Council
Florida Caribbean Cruise Association
International Cargo Security Council
American Society for Industrial Security

Education:

Graduated from Venice High School, CA.

Completed various courses and seminars in Security, Supervision, Management, Law Enforcement, Seaport Security Antiterrorism Training Program with the Federal Law Enforcement Training Academy, Train-the-Trainer Program, and Security Screener Training.



GERALD GREGORY - EXECUTIVE VICE PRESIDENT

Overview:

Gerald A. Gregory brings 30 years of security/investigations and public law enforcement experience. Mr. Gregory began his career in New York City, as an undercover investigator also performing street surveillance operations. Today, a Licensed Private Detective and security professional, Mr. Gregory has extensive industry experience in both the private and public sectors. His widespread capacities in the private sector include Officer, Investigator, Scheduling and Operations Manager, Branch Manager, Regional and National Operations Director, Vice President, Executive Vice President, President, and Chief Executive Officer. In the public law enforcement sector, he successfully completed his duty as an Essex County Constable, Police Officer, Sergeant, Lieutenant, and Captain of a police department Emergency Management Division.

Employment History:

2009 – Present American Guard Services, Inc.	Executive Vice President
2007 – 2009 Beau Security & Investigations, Inc. Service	President of Internal Intelligence
1990 - 2007 Internal Intelligence Service President	Chief Executive Officer and

Licenses & Certificates:

Private Investigator

Awards:

1998: Received the national leadership award from the National Republican Congressional Committee and was appointed Honorary Co-Chairman of the Business Advisory Council.

1999: Named "Businessman of the Year" by the *National Republic Committee*. Listed in *USA Today*.

2003: Was awarded the Republican Senatorial Medal of Freedom, the highest honor a Republican member of the US Senate can bestow.

Education:

Criminal Justice Associates Degree, John Jay College of Criminal Justice
Essex County Police Academy, Graduate



**ADOLFO AVENDANO - WEST COAST REGIONAL OPERATIONS
MANAGER**

Overview:

Mr. Avendano has worked in the security industry for over 15 years. He joined American Guard Services, Inc. in February of 2011 after eight years with Guard Systems, Inc, out of Monterey Park, CA. where he was the Regional Manager. Prior to this he worked for American Protective Services out of Covina, California. Mr. Avendano is responsible for all non-maritime security operations in the western United States for American Guard Services ranging from retail to government accounts. Currently he oversees approximately 1,400 staff, including his Operations Management Team.

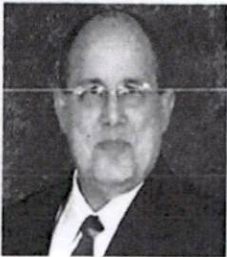
Specific responsibilities include: Operations Management, Business Development, Quality Control, and Training & Development.

Employment History:

2011 – Present	American Guard Services	Regional Manager
2008 – 2011	GSI, MBM, MLS, Reedley	Project Manager
2000 – 2008	Guard Systems, Inc. (GSI)	Operations Manager
1989–2000	American Protective Services	Scheduling Manager

Education and Certifications:

- AA Criminal justice, Rio Hondo Community College
- LAPD “Community Police Academy” Training
- American Society for Industrial Security (A.S.I.S. International)
- Certified Protection Professional (CPP)



KEITH DOVE - DIRECTOR, RISK MANAGEMENT

Overview:

Mr. Dove possesses over 30 years of progressive experience in law enforcement and security in a variety of capacities ranging from Deputy Sheriff for the County of Los Angeles to Law Enforcement Director in the private sector. Mr. Dove is currently responsible for the risk management administration for AGS as well as creating and maintaining safety policies and procedures, use of force guidelines, reporting procedures, etc.

Mr. Dove previously was in charge of maritime operations including security services in the Ports of Los Angeles, Long Beach, Miami and others.

Employment History:

2011 – Present	American Guard Services	Director, Risk Management
2007 – 2011	American Guard Services	Director, Maritime Operations
2004 – 2007	ADT / Bel-Air Patrol	Team manager
1997 – 2004	L.A. County Sheriff's Dept.	Deputy Sheriff (Custody Asst.)

Education:

Microsoft Certified System Engineer, Software Education of America
Los Angeles County Sheriff Academy
US Air Force Law Enforcement Academy
US Air Force Non-Commissioned Officer Academy
Community College of the US Air Force, Criminal Justice



CRAIG WEISSMAN - VICE PRESIDENT, CONTRACT COMPLIANCE

Overview:

Mr. Dove possesses over 30 years of progressive experience in law enforcement and security in a variety of capacities ranging from Deputy Sheriff for the County of Los Angeles to Law Enforcement Director in the private sector. Mr. Dove is currently responsible for the risk management administration for AGS as well as creating and maintaining safety policies and procedures, use of force guidelines, reporting procedures, etc.

Mr. Dove previously was in charge of maritime operations including security services in the Ports of Los Angeles, Long Beach, Miami and others.

Employment History:

2011 – Present	American Guard Services	Director, Risk Management
2007 – 2011	American Guard Services	Director, Maritime Operations
2004 – 2007	ADT / Bel-Air Patrol	Team manager
1997 – 2004	L.A. County Sheriff's Dept.	Deputy Sheriff (Custody Asst.)

Education:

Microsoft Certified System Engineer, Software Education of America
Los Angeles County Sheriff Academy
US Air Force Law Enforcement Academy
US Air Force Non-Commissioned Officer Academy
Community College of the US Air Force, Criminal Justice



JASON JOHNSON - NORCAL OPERATIONS MANAGER



Overview:

Mr. Johnson is a well-versed and experienced security professional. Mr. Johnson has been managing security operations for the past 5 years. He has recently joined AGS as of March 2015 and is responsible for staff of 175 employees in the Northern California region.

Employment History:

2015 – Present	American Guard Services	Regional Account Manager
2015 – 2014	Paragon Systems, Inc.	Protective Security Officer (PSO)
2010 – 2014 Manager	Admiral Security	Armed Security Agent/Compliance

Education and Certifications:

Vessel Examiner United States Coast Guard Auxiliary Unit and Mobile Facility Operator
WTMP/HHMP Trained via Federal Protective Services
California BSIS Guard Card and BSIS Open Carry Permit
California BSIS Baton Card
California BSIS Chemical Agent OCAT Certification and Handcuff (PATH) Training
California CPR/AED and First Aid Certification
FEMA ICS (Incident Command System) Certifications All Modules



5.0 Quality Assurance Capabilities

Description of Services

Our security service structure has three sections: physical security response, intrusion response, and fire alarm response, in addition to entrance control, video surveillance, patrol, crowd control, and more. AGS provides security detail for a multitude of clients and their varying needs, including general armed and unarmed security detail and patrol, special city and facility events, music festivals such as Coachella, and much more. We have designed our organizational programs to have the following competencies:

- Anticipatory Thinking
- Multicultural Versatility
- Enterprise Risk Assessment and Management
- Technological Excellence
- Information and Intelligence Asset Care

AGS believes that the best security service structure revolves around technological, social, and experiential diversity. With the proper and appropriate arrangement of personnel, equipment, communications, facilities, and procedures employed by AGS, we feel that the service package and design speaks for itself, and that our effective controls give our service another layer of added value.

The design of the security response will leave room for contingencies and other unknowns, so that the transition phases built into any plans have the time, resources, and personnel to execute—and additionally, so that administrators can implement alterations specific to the Contract's scope of work and requirements, such as improvements to scheduling (for example), without delaying service or quality. A Security Officer will always be on duty, with overlapping patrols during meals and breaks, and when necessary. With contingent episodes and incidents built into the workflow, and a monitoring culture in place, AGS believes the service deliverables will meet any University need. Approvals from the University will be sought whenever possible, and prior to staff assignment; this requirement is integral to our Service Plan and Service Design.

Project Understanding and Approach

AGS has found that consistent supervision and unannounced inspections are crucial; accordingly, AGS's normal procedures exceed the minimum requirements of this bid. AGS implements the following:

- Planned (Routine) Inspections: Used to evaluate tasks or performance processes.



- **Unscheduled (No-Notice) Inspections:** Used to supplement planned inspections and effective in evaluating work of a routine or repetitive nature (e.g., entry control inspections, post observations, and log entries made by AGS personnel for accuracy and completeness).
- **Random Sampling:** Used to evaluate a portion of a task to estimate overall performance (e.g., post briefings requests, training verification compliance and equipment checks).

AGS has established and provides a Communications Center that is open and staffed 24/7 and continuously able to submit any request for service to a top management representative. In addition, AGS will provide an On-Site Project Manager assigned to this contract that will provide supervision of all Officers assigned to this contract and will be accessible 24/7 via an iPhone and iPad equipped with email and text messaging capabilities. This member of AGS management will return calls to Department administration within the necessary time allotted, report any changes in personnel, and assume all responsibility in communicating orders, chain of command, and procedures to AGS Security Officers. AGS's executives recognized the importance of a Centralized Communication Center. This is an integral part in providing a professional level of service; more importantly, it not only provides the assigned personnel assurance that their calls for assistance in an emergency situation will be responded to immediately, but it also allows AGS to immediately and effectively coordinate the events during day-to-day field operations.

Our Management Team's years of experience with a 24-Hour Centralized Communications Center has allowed us to constantly upgrade and develop the capability to receive and dispatch calls in the states in which we are licensed to provide security services, monitor DVR and CCTV systems, and receive alarm notifications. The dispatchers utilize computerized systems that allow them quick access to a cellular phone number, thereby permitting effective communication with emergency contact personnel at local law enforcement agencies, state law enforcement agencies, and emergency responders such as medical first aid, fire departments, emergency client contact



names, and their vendors in the states within our operational arena. All assigned Security Officer information is also available, including their working schedules, availability, certification expiration dates, and emergency contact information. Similarly, all assigned Officers are able to contact the 24-Hour Communications Center by push-to-talk radio or cellular phone, which allows the on-duty dispatcher to assist them immediately, who in-turn assures clients that a top management executive will return their call within minutes. AGS's key management's Law Enforcement and Military backgrounds have provided training and understanding of the crucial role the dispatch center has in making the security program a success.

AGS Corporate Quality Control personnel will provide training in procedures to AGS personnel assigned to the support contract. Training will consist of sub-areas to include but not limited to: Basic, Intermediate, and Advanced procedures. Formal and informal (on-the-job-training) will facilitate continuous improvement and rectify any negative trends. Remedial actions will consist of identifying and documenting negative trends and implementing suitable, additional training to ensure AGS Personnel understand each task breakdown and overall mission. AGS will focus primarily on Duty Knowledge, Skills Training, Lateral Training, and Report Writing.

A wide variety of logs, records, and reports will be in use throughout the support effort. They are designed to be customized document trails for maintaining accountability within individual areas of concern; as such, they play an important role in the Quality Control of operations. These logs will be monitored by the Quality Control/Contract Officers to determine their accuracy, evaluate them for modification, or determine their continued need. Recommendations will be discussed with the individual support personnel. Daily security reports will be submitted to designated staff advising of any emergencies or incidents that the Security Officer responded to.

AGS will monitor and inspect all work performed to ensure a consistently superior level of service in compliance with contract requirements. AGS has a comprehensive, well-established Quality Assurance Plan (QAP) to ensure, with the highest degree of confidence, that work objectives will be achieved as planned and that items and processes will be performed in



accordance with valid professional requirements and standards. This QAP framework was developed utilizing the principles of AGS Total Quality Management (TQM) philosophy and culture of continuous improvement with an emphasis on meeting and exceeding Contract performance requirements. In particular, TQM envisions Quality Control as the responsibility of every AGS employee; therefore, every employee is charged with successfully completing his/her duties while continuously searching for, and recommending ways to, improve existing processes. Experience has proven that this approach ensures employee accountability; improves task efficiencies; increases customer satisfaction; and promotes cost control on a contract-wide basis.

Activities affecting quality will be planned and documented to achieve a systematic approach to all tasks. Planning includes consideration of such items as mission objectives, budget, performance objectives, acceptance criteria, risk analysis, and regulatory compliance requirements. In accordance with the Contract timeframe, planning documents (e.g., work plans, QA project plans, and administrative procedures) will be completed at the beginning of this project and be consistent with the schedule for accomplishing these activities. Project-specific planning documents are developed as tailored specifically to the requirements of this QA Program and other pertinent contract requirements. Similarly, planning documents will utilize a common vocabulary consistent with the work performed, and all key terminology will be clearly defined.

AGS senior management retains the primary responsibility for the scope and implementation of this QA Program. However, each individual employed by AGS is responsible for achieving and maintaining the desired quality of his or her assigned activities. AGS management promotes quality objectives and continuous improvement in job performance through the principles and procedures outlined herein. AGS respects the Board of Commissioners' right to review the credentials and qualifications of any AGS personnel providing services pursuant to this Contract, and to instruct AGS not to use for such purposes any individual who is determined to be unqualified to perform the requisite services.



6.0 Cost Proposal

Please see the attached

7.0 Documentation

Please see the attached

8.0 References

Please see the attached

9.0 Evidence of Insurability/Business Licenses

Please see the attached

10.0 Exceptions, Objections and Requested Changes

N/A

11.0 Required Attachments



11.0 Required Attachments:

2.0 Attachment A Pre Signature Affidavit

6.0 Cost Proposal

7.0 Documentation

8.0 References

9.0 Evidence of Insurance / Business License



**REQUEST FOR PROPOSALS – NO. DHHS2016-01
PROVISION OF SECURITY AND/OR SECURE TRANSPORTATION SERVICES**

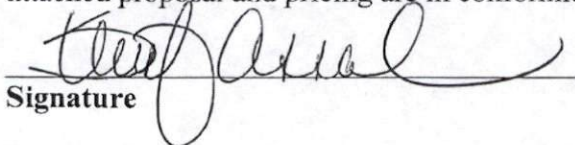
**ATTACHMENT A – RFP SIGNATURE AFFIDAVIT
(Submit With Proposal)**

REQUEST FOR PROPOSALS – NO. DHHS2016-01 SIGNATURE AFFIDAVIT	
NAME OF FIRM:	American Guard Services, Inc.
STREET ADDRESS:	1299 E Artesia Blvd. # 200
CITY, STATE, ZIP	Carson, CA 90746
CONTACT PERSON:	Alyshia Assal
PHONE #:	424-213-4090
FAX #:	310-645-6233
EMAIL:	alyshia@americanguardservices.com

Government Code Sections 6250, et seq., the “Public Records Act,” define a public record as any writing containing information relating to the conduct of public business. The Public Records Act provides that public records shall be disclosed upon written request, and that any citizen has a right to inspect any public record, unless the document is exempted from disclosure.

In signing this proposal, I certify that this firm has not, either directly or indirectly, entered into any agreement or participated in any collusion or otherwise taken any action in restraint of free competition; that no attempt has been made to induce any other person or firm to submit or not to submit a proposal; that this proposal has been independently arrived at without collusion with any other proposer, competitor or potential competitor; that this proposal has not been knowingly disclosed prior to the opening of proposals to any other proposer or competitor; that the above statement is accurate under penalty of perjury.

The undersigned is an authorized representative of the above named firm and hereby agrees to all the terms, conditions, and specifications required by the County in this Request For Proposals and declares that the attached proposal and pricing are in conformity therewith.


Signature

President
Title

Sherif Assal

Name

3/29/2016

Date

This firm hereby acknowledges receipt / review of the following Addendum(s), if any
Addendum # [] Addendum # [] Addendum # [] Addendum # []

**REQUEST FOR PROPOSALS – NO. DHHS2016-01
PROVISION OF SECURITY AND/OR SECURE TRANSPORTATION SERVICES**

**ATTACHMENT B – COST PROPOSAL
(Submit With Proposal)**

Itemize all costs that will be incurred by County for the provision of the security and/or secure transportation services set forth in RFP No. DHHS2016-01. Include all required services, manuals, documentation, training-related expenses and materials. Costs for the entire project shall be summarized on this form. A narrative may be attached to clarify any pricing data submitted.

Security Services Hourly Rate	\$ <u>17.23</u>
Security Services Overtime Rate	\$ <u>24.13</u>
Other Required Costs and Expenses Related to Security Services	\$ <u>00.00</u>
Secure Transportation Services Hourly Rate	\$ <u>25.74</u>
Secure Transportation Services Overtime Rate	\$ <u>36.04</u>
Other Required Costs and Expenses Related to Secure Transportation Services	\$ <u>00.00</u>
Total Costs	\$ <u>103.15</u>

Note: second security officer for transport is only \$17.23 per hour.

**REQUEST FOR PROPOSALS – NO. DHHS2016-01
PROVISION OF SECURITY AND/OR SECURE TRANSPORTATION SERVICES**

**ATTACHMENT C – REFERENCE DATA SHEET
(Submit With Proposal)**

REFERENCE DATA SHEET	
Provide a minimum of three (3) references with name, address, contact person, and telephone number whose scope of business or services is similar to those of Humboldt County (preferably in California). Previous business with the County does not qualify.	
NAME OF AGENCY:	UPS Freight
STREET ADDRESS:	3050 Teagradsen St.,
CITY, STATE, ZIP:	San Leandro CA 94577
CONTACT PERSON:	Ramon Baez EMAIL: rbaez@ups.com
PHONE #:	909-879-7427 FAX #:
Department Name:	
Approximate County (Agency) Population:	
Number of Departments:	
General Description of Scope of Work:	Log tractor truck trailers in and out of facilities and ensure all freight is secure and accounted for. Monitor employee and visitor traffic in and out of truck gate entrance.
NAME OF AGENCY:	DHL
STREET ADDRESS:	401 23rd St.
CITY, STATE, ZIP:	San Francisco CA 94107
CONTACT PERSON:	R.C. Candia, Corporate Security & Investigations EMAIL: Robert.candia@dhl.com
PHONE #:	(310) 961 – 8413 FAX #:
Department Name:	Couriers and Delivery
Approximate County (Agency) Population:	
Number of Departments:	
General Description of Scope of Work:	Provide security, cargo screenings and access control services for ramp locations and loading docks

Applicant Tracking System Implementation Date:		
NAME OF AGENCY:	Carnival Cruise Lines	
STREET ADDRESS:	3655 NW 87th Avenue	
CITY, STATE, ZIP:	Miami, FL 33178	
CONTACT PERSON:	Dominick A. Froio, Vice President	EMAIL: Dfroio@carnival.com
PHONE #:	305-599-2600	FAX #:
Department Name:	Port of Miami, Port of Everglades, Port of Galveston, Port of Long Beach	
Approximate County (Agency) Population:	Over 55,000	
Number of Departments:		
General Description of Scope of Work:	Provides extensive port security for several Carnival fleets across notable United States ports including Port of Miami, Port of Everglades, Port of Galveston, Port of Long Beach, and more. X-ray screening and crowd control for over 500,000 people each season.	



AMERICAN GUARD SERVICES, INC
P.O. BOX 840267
DALLAS, TX 75284-0267

Voice: (310)645-6200
 Fax: (310)645-6233

Invoice Number:
 127898

Invoice Date:
 Mar 21, 2016

Page:
 1

Invoice

CUSTOMER
SAMPLE INVOICE

SERVICE LOCATION

Customer ID	Customer PO	Payment Terms	
SEVILLA		Net 30 Days	
Sales Rep ID	Shipping Method	Ship Date	Due Date
	EMAIL		4/20/16

Quantity	Item	Description	Unit Price	Extension
254.00	USO-1230	SECURITY GUARD SERVICES PROVIDED FOR THE FOLLOWING PERIOD: 03/13/16 TO 03/19/16 REGULAR SECURITY GUARD		

SAMPLE

RTS FINANCIAL

NOTICE OF ASSIGNMENT
 This account has been transferred and
 assigned to RTS Financial Service, Inc
 By law payment must be made to

RTS Financial Service
 P.O. Box 840267
 Dallas, TX 75284-0267

www.RTSFinancial.com | 1-800-860 7926

Subtotal
 Sales Tax
 Total Invoice Amount
 Payment/Credit Applied
TOTAL



AMERICAN GUARD SERVICES
INFIELD TRAINING AGENT AND EVALUATION PROGRAM

WEATHER
& TEMP.

CLEAR & SUNNY
85

DAILY OBSERVATIONS REPORT

BEATS:	231 - 233	UNIT NO:	756	DATE:	11/5/15	SHIFT:	0700 - 1600
---------------	-----------	-----------------	-----	--------------	---------	---------------	-------------

TIME	LOCATION	DISPOSITION / NARRATIVE INFO
0812 — 0830	R291	Inspected agent Mark Johnson / Johnson is in need of new shoes; admonished / retrained Johnson with (emphasis) on greeting the customers.
—		
—		
—		
—		
—		
—		
—		
—		
—		
—		
—		
—		
—		
—		
—		

C A L L S F O R T R A I N I N G

COMPANY POLICY	POST ORDERS	UNIFORM DRESS CODE	REMEDIAL TRAINING	OTHER
R100, F4L302, R759	R32	SUP101, 99¢42	F4L329,	TRAINING @ CORP OFFCE

IFTAs FULL NAME	JOHN DOE	BADGE NO.	6532	PAGE NO.	1 — 2
------------------------	-----------------	------------------	-------------	-----------------	--------------



AMERICAN GUARD SERVICES
INFIELD TRAINING AGENT AND EVALUATION PROGRAM

WEATHER & TEMP.	CLEAR & SUNNY 85
--------------------	---------------------

NOTES

ADDITIONAL COMMENTS / IMMEDIATE ACTION

UPON CONTACT @ R283 — IT WOULD APPEAR THAT SECURITY AGENT JOHN DOE HAS AN ISSUE WITH SOCIALIZING WITH RALPHS EMPLOYEES AS REPORTED BY STORE MGMT.

UPON INVESTIGATION, AGENT DOE BELIEVES HIS ACTIONS BUILDS A BETTER REPOR AND HELPS WITH INTERNAL THEFT. IT IS MY RECOMMENDATION THAT AGENT DOE FOLLOWS—

UP WITH FRANCISCO BENNETT FOR A COUNSELING SECTIONS.

— AGENT DOE WAS ISSUED A DISCIPLINARY ACTION NOTICE: *VIOLATION OF THE CES POST ORDERS.*

SAMPLE

IFTAs FULL NAME	JOHN DOE	BADGE NO.	6532	PAGE NO.	2 — 2
-----------------	----------	-----------	------	----------	-------



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)
1/5/2016

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER El Dorado Insurance Agency, Inc. El Dorado Sec Svcs Ins Agy PO Box 66571 Houston TX 77266	CONTACT NAME: Kimberly Ann deGreef	
	PHONE (A/C, No, Ext): 832-320-4505 FAX (A/C, No): 832-320-4555 E-MAIL ADDRESS: kimberlyann@eldoradoinsurance.com	
INSURED American Guard Services, Inc. 1299 E. Artesia Blvd. 200 Carson CA 90746	INSURER(S) AFFORDING COVERAGE	NAIC #
	INSURER A: First Mercury Insurance Co.	10657
	INSURER B: Philadelphia Indemnity Insurance	18058
	INSURER C: New Hampshire Insurance Co.	23841
	INSURER D: Lloyds of London	18610
	INSURER E: Granite State Insurance Co.	23809
	INSURER F:	

COVERAGES CERTIFICATE NUMBER: AMERICAN GUARD (1/16) REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL SUBR INSD WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> Errors & Omissions GEN'L AGGREGATE LIMIT APPLIES PER: <input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC OTHER:		SE-CGL-0000059563-01	11/21/2015	11/21/2015	EACH OCCURRENCE \$ 1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 100,000 MED EXP (Any one person) \$ 10,000 PERSONAL & ADV INJURY \$ 1,000,000 GENERAL AGGREGATE \$ 3,000,000 PRODUCTS - COM/POP AGG \$ 3,000,000 \$
B	AUTOMOBILE LIABILITY <input checked="" type="checkbox"/> ANY AUTO <input type="checkbox"/> ALL OWNED AUTOS <input type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> HIRED AUTOS <input checked="" type="checkbox"/> NON-OWNED AUTOS		PHPK1315497	3/31/2015	3/31/2016	COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$
A	<input type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED RETENTION \$		SE-EX-0000059566-01	11/21/2015	11/21/2016	EACH OCCURRENCE \$ 10,000,000 AGGREGATE \$ 10,000,000 \$
C	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N N/A	WC 086672244 (All other States) WC 086672245 (California)	1/1/2016	1/1/2017	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTH-ER E.L. EACH ACCIDENT \$ 1,000,000 E.L. DISEASE - EA EMPLOYEE \$ 1,000,000 E.L. DISEASE - POLICY LIMIT \$ 1,000,000
D	1st & 3rd Party Crime		B1921SR029800	10/15/2015	10/15/2016	Limit \$1,000,000 Deductible \$10,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

CERTIFICATE HOLDER American Guard Services, Inc. 1299 E. Artesia Blvd. Suite 200 Carson, CA 90746-1686	CANCELLATION SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.
	AUTHORIZED REPRESENTATIVE R.L. Ring, Jr./KDEGRE

© 1988-2014 ACORD CORPORATION. All rights reserved.

STATE OF CALIFORNIA

dca

DEPARTMENT OF CONSUMER AFFAIRS



Bureau of Security and Investigative Services
P.O. BOX 989002
West Sacramento, CA 95798-9002
(916) 322-4000

PRIVATE PATROL OPERATOR

LICENSE NO. PPO 12969
RECEIPT NO. 00304986

VALID UNTIL SEPTEMBER 30, 2017

AMERICAN GUARD SERVICES
1299 E ARTESIA BLVD #200
CARSON CA 90746

In accordance with the provisions of Division 3, Chapter 11.5 of the Business and Professions Code, the company named hereon is issued a Private Patrol Operator License Renewal.

----- NON-TRANSFERABLE --- POST IN PUBLIC VIEW -----

WPIPO 02/29/08 ■

STATE OF CALIFORNIA

dca

DEPARTMENT OF CONSUMER AFFAIRS



Bureau of Security and Investigative Services
P.O. BOX 989002
West Sacramento, CA 95798-9002
(916) 322-4000

PRIVATE PATROL OPERATOR BRANCH

CERTIFICATE PPB 5990
RECEIPT NO. 51760777
LICENSE NO. PPO 12969

VALID UNTIL JULY 31, 2017

AMERICAN GUARD SERVICES
2450 WASHINGTON AVE #160
SAN LEANDRO CA 94577

In accordance with the provisions of
Division 3, Chapter 11.5 of the Business
and Professions Code, the branch office
named hereon is issued a Private Patrol
Branch Office Certificate Renewal.

----- NON-TRANSFERABLE --- POST IN PUBLIC VIEW -----

WPPPS 12/21/07



CITY OF DAVIS
P.O. Box 430, Davis, CA 95617

The person, firm or corporation named below is granted this business license pursuant to the provisions of the City Business License Ordinances to engage in, carry on or conduct the business, trade, calling, profession exhibition or occupation described below. Issuance of license is not an endorsement, nor certification of compliance with other ordinances or laws, nor an assurance that the proposed use is in conformance with the city zoning regulations. This license is issued without verification that the licensee is subject to or exempt from licensing by the State of California

BUSINESS LICENSE

NAME: AMERICAN GUARD SERVICES INC

LOCATION: OUTSIDE OF DAVIS

OWNER: ASSAL, SHERINE

AMERICAN GUARD SERVICES INC
1299 E ARTESIA BLVD STE 200
CARSON CA 90746

BUSINESS IDENTIFICATION:

0034203/16-00038339

EXPIRATION DATE:

12/31/16

CLASS: BUSINESS SERVICES

TO BE POSTED IN A CONSPICUOUS PLACE
NOT TRANSFERABLE

DETACH FOR AND RETAIN FOR YOUR RECORDS



CITY OF DAVIS
P.O. Box 430, Davis, CA 95617

The person, firm or corporation named below is granted this business license pursuant to the provisions of the City Business License Ordinances to engage in, carry on or conduct the business, trade, calling, profession exhibition or occupation described below. Issuance of license is not an endorsement, nor certification of compliance with other ordinances or laws, nor an assurance that the proposed use is in conformance with the city zoning regulations. This license is issued without verification that the licensee is subject to or exempt from licensing by the State of California

BUSINESS LICENSE

NAME: AMERICAN GUARD SERVICES INC

LOCATION: OUTSIDE OF DAVIS

OWNER: ASSAL, SHERINE

AMERICAN GUARD SERVICES INC
1299 E ARTESIA BLVD STE 200
CARSON CA 90746

BUSINESS IDENTIFICATION:

0034203/16-00038339

EXPIRATION DATE:

12/31/16

CLASS: BUSINESS SERVICES

COPY

CITY OF DAVIS

P.O. Box 430, Davis, CA 95617



This is not a bill

BUSINESS LICENSE TAX RECEIPT

MUNICIPAL CODE	Date	REFERENCE
SECTION NUMBER:	2/02/16	
	BUS TAX	69.50
	PENALTY	.00
	TOTAL	69.50



BUREAU OF SECURITY AND INVESTIGATIVE SERVICES

Post Office Box 980550
West Sacramento, CA 95798-0550
Phone (916) 322-4000 Fax (916) 575-7289
www.bsis.ca.gov



CERTIFICATION OF LICENSURE

This is to certify that I, Matthew Bowden, am the Disciplinary Review Unit Manager in the classification of Staff Services Manager I at the Bureau of Security and Investigative Services, Department of Consumer Affairs. In this position, I am tasked with searching the records of the Bureau and providing this Certification. A diligent search was made under my direction and any failure to find a record should be regarded in respect to Evidence Code Section 1284.

American Guard Services
1299 East Artesia Blvd, #200
Carson, CA 90746

License Number: 12969
License Type: Private Patrol Operator
Issued: 09/15/1997
Expires: 09/30/2017

Personnel: Sheriff Mohamed Assal
Title: Qualified Manager/Vice President
Association: 04/25/1997
Disassociation: N/A

Citation History:

On or about January 28, 2005, a citation was issued to licensee for violation of Section 7583.2(e) of the Business and Professions Code.

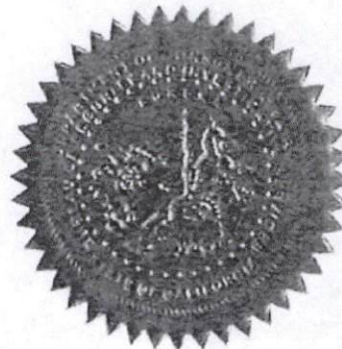
On or about June 19, 2014, a citation was issued to licensee for violation of Section 7582.20 and Section 7582.21 of the Business and Professions Code.

Disciplinary History (including Revocation, Suspension, and Probation):
None.

I declare under penalty of perjury, under the laws of the State of California, that the above statements are true and correct to the best of my knowledge and belief. Given under my hand and the seal of the Department of Consumer Affairs, Bureau of Security and Investigative Service, at Sacramento, California, this 17th day of December 2015.

LAURA ALARCON, Chief

Signature of Matthew Bowden
By MATTHEW BOWDEN
Disciplinary Review Unit Manager



Section 162 of the Business and Professions Code: The certificate of the officer in charge of the records of any board in the department that any person was or was not on a specified date, or during a specified period of time, licensed, certified or registered under the provisions of law administered by the Board, or that the license, certificate or registration of any person was revoked or under suspension, shall be admitted in any court as prima facie evidence of the facts therein recited.

AMERICAN STAR

Federal ID # 68-01-40556, State ID # 350-5590-4 March 28th, 2016

License #PPO 10032

RFP No. DHHS2016-01

Dear Sirs:

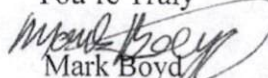
American Star Private Security was founded in the fall of 1987 by myself and two other stock holders. I am the sole remaining stockholder after my last partner retired in February of 2002. For the last twenty-five years I has been the **Qualified Manager** for American Star Private Security

American Star Private Security is the current security contractor, and has been the county contractor for security since 1990cc. We are members of The **Eureka Chamber of Commerce**, The **North Coast Employer Advisory Council**, and the statewide security association of **California Association of Licensed Security Agencies, Guard and Associates. (CALSAGA)** We were honored in 2005 by the Eureka Chamber of Commerce as the small business of the year.

Our management team is headed by **Mark Boyd**, my executive assistant **Doris Boyd**, and our Secretary **Mariah Bowline**. Our insurance advisor is Theresa Laidlaw at Craig Hanson Insurance Agency and legally we are represented by Gale & Nielsen.

American Star Private Security is licensed by the **State of California** with license number **PPO10032**, granted on October 19th, 1987. We have worked for the Federal, State, and local governments, and for the private sector. All of our employee's have completed or are taking the required training to be a state certified licensed security officer in California. We currently have thirty-seven security officers working for us. At this time five security officers are assigned to DSS worksites and another ten (with both mental health live scans and TB clearances*) are working on call at mental health, and three officers (each with five years experience) as lead drivers for secure transport. With exception of the officers assigned to DSS building of our all these other employees are on call for the County, but work other jobs when the county does not reserve their presences in advance of their work schedule.

You're Truly



Mark Boyd

Owner

American Star Private Security

(i)
922 E Street, Suite 209 • P.O. Box 349 • Eureka, CA 95502

(707) 476-9262 • (707) 442-8122 • (707) 445-9020 • FAX: (707) 445-9308 • FAX: (707) 443-4541

E-mail: mark@humboldt1.com

"The Legend Continues"

REQUEST FOR PROPOSALS – NO. DHHS2016-01
PROVISION OF SECURITY AND/OR SECURE TRANSPORTATION SERVICES

ATTACHMENT A – RFP SIGNATURE AFFIDAVIT
(Submit With Proposal)

REQUEST FOR PROPOSALS – NO. DHHS2016-01
SIGNATURE AFFIDAVIT

NAME OF FIRM: American Star Private Security

STREET ADDRESS: 922 E Street, Suite A

CITY, STATE, ZIP Eureka, CA 95501

CONTACT PERSON: Mark Boyd

PHONE #: (707) 476-9262

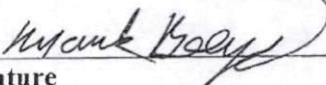
FAX #: (707) 445-9308

EMAIL: mark@humboldt1.com

Government Code Sections 6250, et seq., the "Public Records Act," define a public record as any writing containing information relating to the conduct of public business. The Public Records Act provides that public records shall be disclosed upon written request, and that any citizen has a right to inspect any public record, unless the document is exempted from disclosure.

In signing this proposal, I certify that this firm has not, either directly or indirectly, entered into any agreement or participated in any collusion or otherwise taken any action in restraint of free competition; that no attempt has been made to induce any other person or firm to submit or not to submit a proposal; that this proposal has been independently arrived at without collusion with any other proposer, competitor or potential competitor; that this proposal has not been knowingly disclosed prior to the opening of proposals to any other proposer or competitor; that the above statement is accurate under penalty of perjury.

The undersigned is an authorized representative of the above named firm and hereby agrees to all the terms, conditions, and specifications required by the County in this Request For Proposals and declares that the attached proposal and pricing are in conformity therewith.


Signature

President / CEO
Title

Mark Boyd
Name

March 25th, 2016
Date

This firm hereby acknowledges receipt / review of the following Addendum(s), if any)
Addendum # [] Addendum # [] Addendum # [] Addendum # []

(ii)

Proposal Table of Contents
RFP No. DHHS2016-01

<u>Cover Letter</u>	<u>i</u>
<u>RFP Signature Affidavit: Attachment A</u>	<u>ii</u>
<u>Table of Contents</u>	<u>iii</u>
<u>Business Profile</u>	<u>1</u>
<u>Quality Assurance Capabilities</u>	<u>2</u>
<u>Cost Proposal</u>	<u>5</u>
<u>Out of County Transport</u>	
<u>SCHEDULE OF OUT-OF -COUNTY TRANSPRTATION RATES BY COUNTIES</u>	<u>6</u>
<u>AMERICAN STAR PRIVATE SECURITY SCHEDULE OF OUT- OF COUNT TRANSPORTATION RATES BY CITY</u>	<u>7</u>
<u>Documentation Evidence of Insurability/Business Licenses</u>	<u>10</u>
<u>California Private Patrol License</u>	<u>11</u>
<u>City of Eureka Business License</u>	<u>12</u>
<u>General Liability Insurance</u>	<u>13</u>
<u>Worker Compensation Insurance</u>	<u>14</u>
<u>Federal Communication Commission License</u>	<u>15</u>
<u>Exceptions, objections and Requested Changes</u>	<u>16</u>
<u>Required Attachments</u>	<u>17</u>
RFP Signature Affidavit: Attachment A	<u>ii & 18</u>
Cost proposal: Attachment B	<u>19</u>
Reference Data Sheet Attachment C	<u>20</u>
Key Management Staff Attachment D	<u>22</u>
Sample Documentation Attachment E	<u>24</u>

BUSINESS PROFILE

RFP No. DHHS2016-01

American Star Private Security (PPO 10032) is an owned and operated by the **American Star Security Corporation** (C1597655), and the sole stockholder is **Mark Boyd** of Eureka, California. Our goal is thru our operations, to remove the stress of security off our clients so they can transact their business without having to worrying about security.

Our management team consists of **Mark Boyd** (state qualified manager), **Doris Boyd (executive Assistant)**, and our full time secretary **Mariah Bowline**. Currently we have 37 employees: five work for DSS, four who work transports and another ten who work on call at mental health. All are licensed by the state of California and fully insured.

For the last twenty-five years Mark Boyd has been the **Qualified Manager**, and since 2002, he has been the sole owner of American Star Private Security. We have worked to maintain hands on management style. Doris Boyd is in day to day contact with our officers, and our clients. Our secretary, Mariah Bowline, supports both of us by keeping the office current and up to date. As Qualified Manager I report to the state, and as owner, I supervise, control and when need work assigned shifts to insure that the job gets done and standard remain high.

I have worked in security since 1985, when I became security officers and started working for **M&L Security**. In fall of 1986 I was hired by Brinks as an armored car guard. I continued as an employee of Brinks until 2004.

American Star Private Security has been the county's security provider since the 1990's and has had over twenty-five year experience at the DSS office complex and in the transporting mental health clients'. We have the people, insurance, qualifications, clearances and the experience in place at this time. Both our lead officer at the DSS building and our senior driver has over ten years experience in their positions.

My former business partner set up a competing company as **American Star Private Security Corporation** (C2265933), doing business as **Star Security and Transport**. Since February 2002, I have owned both entities'. Over the years we have been listed as **American Star Corporation** (C1597655), and now with the name change, as **American Star Security Corporation** (C1597655).

QUALITY ASSURANCE CAPABILITIES
RFP No. DHHS2016-01

American Star Private Security is owned by the **American Star Security Corporation** and its sole stockholder is Mark Boyd of Eureka, California. Mark Boyd is also the Qualified Manager for American Star Private Security.

American Star Private Security has provided security service to Humboldt County for the last Twenty-five years and secure transport services for almost that long. American Star Private Security has also provided security for the federal government: FDA, FFA, Forest Service, National Space Administration, National Transportation Safety Board, and the Veterans Administration. We also have provided secure transportation services for Veterans Administration, the Redwoods Regional Center, Del Norte County Mental Health, private individuals and other out of county government and non government entities.

Neither American Star Private Security, nor anyone working at American Star Private Security has had any fraud conviction related to public contract, no debarments, suspension and or otherwise is ineligibility to participate in public contracts.

Our office is open Monday thru Friday from 8am to 5pm. Doris and I carry the phones during at the times the office is closed. Our clients can always get a hold of a living human being at American Star Private Security, no matter what time they call, twenty-four hours a day.

Management Staff

Our management team is headed by **Mark Boyd**, my executive assistant **Doris Boyd**, and our Secretary **Mariah Bowline**. Our insurance advisor is Teresa Laidlaw at Craig Hanson Insurance Agency and legally we are represented by the law firm of Gale & Nielsen.

Mark Boyd is the state registered **Qualified Manager** and sole owner of American Star Private Security and has thirty years in security industry and is a graduate of Eureka High (1972) and Humboldt State University (1980) with a degree in Business Administration. As **Qualified Manager** I report to the state, and insure the state laws, rules and regulations are followed; and as owner, I supervise, control, guide and when needed work assigned shifts and jobs to insure that the job gets done and standard remain high.

Doris Boyd has control of day to day contact with our security officers working their shifts, their scheduling and our clients and their needs. Doris is on top of the day to day operations of American Star Private Security.

Mariah Bowline supports both of us by keeping the office current and up to date.

Security Officers

Officers upon being assigned to a security station will be instructed as to their duties and responsibilities of their assignment. They will be instructed as to the confidentiality rules. The security officer will have a radio and/or cell phone and will be in contact with his/her supervisor and team mates at the job site. If working alone, the security officer will have cell phone and will have communications with the office and the Qualified Manager at all time we are working within an area that has cell phone coverage. All officers are informed that any questions they have are to be addressed to their supervisor, or to the office, or the Qualified Manager directly. If their questions are of safety concerns, they are instructed to avoid the questionable area until I have had a chance to review the problem area.

Mental Health

We currently have ten employees (with both mental health live scans and TB clearances) they working on call at Mental Health, and three officers (each with five years experience) as lead drivers for secure transport. With exception of the officers assigned to the DSS buildings, all the other employees are on call for the County, but they must work other jobs when the county does not need them to make ends meet.

Secure Transport

Officers upon being assigned to a secure transport shall arrive at the assigned time, and shall perform a visual inspection the car, both the outside and the inside:

Outside: General condition of the call, inspection of the tires, windows, and mirrors.

Inside: Shall include the back seat where the patient will ride. Door locks, window locks, and interior shall be inspected.

Under the Hood: The officer will also check the oil level and the window washer level.

The Transport officers will have cell phone communications with the office and the Qualified Manager at all time they are within an area that has cell phone communications. If two officers are on the transport they also will have radios so they can stay in contact if the temporarily separated.

The officer will then start the transport heading for the pick up point to receive the patient. The officers shall insure that they have a copy of the order of commitment in the paperwork and a clear understanding of any food restrictions the patient may have

Upon picking up the patient, they shall insure that the patient is in a condition to be safely transported and that he/she is seat belted in the back seat of the car. The transport team will then head for destination in safe, deliberate manner. Small breaks in the trip will be taken every two hours or so. If the patient needs to use the rest facilities, they car will stop at the nearest restroom. Care will be taken that the patient does not become car sick.

Upon delivery of the Patient, the transport team will head home in safe and deliberate manner.

A detailed description of any security and/or secure transportation services set forth in this RFP or the sample Professional Services Agreements attached hereto that will not be included in the services provided by Proposer and the reason for the exclusion of such services.

Secure transport services offered by American Star Private Security was requested by the county as a way offset the cost of transports by ambulance and to reduce the additional county staffing cost above normal staffing levels of Mental Health by eliminating the extra staffing for County transports. Since the inception of secure transport services for the county, it has always been part of the general security contract so that it can help offset the cost of maintaining transport vehicles and trained drivers.

As a stand alone item, American Star Private Security can not guarantee that we would be able to maintain a transport services operation without the general security contract. The cost of two cars and a replacement every four to six years, insurance, and maintaining our employee pool of drivers is possible too expensive to justify the investment with no transports promised.

A detailed description of any procedural enhancements that Proposer believes may add value to the security and/or secure transportation services set forth in this RFP and the sample Professional Services Agreements attached hereto.

Having a set schedule for employees trained for mental health would increase their ability to work mainly for mental health services.

These trained and screened security officers need to earn a living, and if mental health does not have a currently need for them, then they must take jobs working for other clients.

Project Understanding and Approach

American Star Private Security has been the security contractor for the Department of Social Service and later Mental Health for the last twenty-five years.

If there is problem or a request, we are notified either directly be the County or thru our office, and Doris and I we will address it.

If we have a problem, concern or request we would get a hold of our contact person with the County and inform him/her of our concerns. If it involves staffing at SV or PES, then we would contact the charge nurse on the unit.

COST PROPOSAL

RFP No. DHHS2016-01

Security Officers

The cost for security officers is **\$16.99** (sixteen dollars and fifty cents) per man-hour for regular time and **\$25.49**(twenty six dollars and twenty-five) per man-hour of overtime. This shall be for all shifts authorized by the County.

In County Transports

American Star Private Security bids **\$26.29** (twenty-six and 29 cents) per hour, with a three hour minimum, for in county Secure Transport of one client. With a **overtime rate of \$34.79**.

If two patients are transported, this will mandate a second security officer at \$16.99 per hour, making a car rate of \$44.30 per hour; and a overtime rate of \$60.28..

Out of County

The cost for secure transport is listed as a flat fee amount for each destination, and is listed in attachment zxx, without regards to total time taken; except if the patient is not ready to travel at the time appointed by the County for the secure transport to start, an additional charge of **\$17.50** per man-hour will be added to the invoice for the time we wait for the transport start.

All other delays in the transport or expense shall be absorbed by American Star Private Security.

The County in its RFD, reduced the bidding on cost of transports to only a county as a whole, and not to its cities. I enclosed the County's form with a dollar amount, but I have also enclosed American Star's listing of transports by city as the preferred bidding item for out of county secure transport.

American Star Private Security

2. SCHEDULE OF OUT-OF-COUNTY TRANSPORTATION RATES:

COUNTY	RATE	COUNTY	RATE	COUNTY	RATE	COUNTY	RATE
Alameda	\$1,125	Kings	\$n/a	Plumas	\$n/a	Sutter	\$847
Alpine	\$n/a	Lake	\$702	Riverside	\$3,000	Tehama	\$768
Amador	\$1,152	Lassen	\$900	Sacramento	\$1,099	Trinity	\$424
Butte	\$893	Los Angeles	\$2,600	San Benito	\$1,500	Tulare	\$n/a
Calaveras	\$1,270	Madera	\$1,690	San Bernardino	\$2,600	Tuolumne	\$1,495
Colusa	\$1,600	Marin	\$940	San Diego	\$3,000	Ventura	\$2,200
Contra Costa	\$1,050	Mariposa	\$n/a	San Francisco	\$1,020	Yolo	\$1,013
Del Norte	\$345	Mendocino	\$569	San Joaquin	\$1,283	Yuba	\$940
El Dorado	\$1,151	Merced	\$1,403	San Luis Obispo	\$1,812		
Fresno	\$1,734	Modoc	\$1,920	San Mateo	\$1,205		
Glenn	\$848	Mono	\$n/a	Santa Barbara	\$2,300		
Imperial	\$2,963	Monterey	\$1,562	Santa Clara	\$1,257		
Inyo	\$1,880	Napa	\$899	Santa Cruz	\$1,275		
Kern	\$2,025	Nevada	\$1,245	Siskiyou	\$730		
Orange	\$2,600	Shasta	\$846	Solano	\$1,020		
Placer	\$1,165	Sierra	\$n/a	Stanislaus	\$1,075		

**RFP No. DHHS2016-01
Humboldt County**

**AMERICAN STAR
Transport Fee's**

Acampo	\$1,283.31
Acton	\$2,474.01
Adelanto	\$2,434.32
Aden	\$859.95
Afton	\$846.72
Agoura Hills	\$2,354.94
Agua Caliente Springs	\$2,791.53
Amwahnee	\$1,680.21
Alameda	\$1,018.71
Alamo	\$1,031.94
Alhambra	\$2,474.01
Alpine	\$291.60
Alta	\$1,164.24
Altadena	\$2,408.86
Alta Loma	\$2,513.70
Altaville	\$1,270.08
Alturas	\$1,018.71
Anaheim	\$2,368.17
Anderson	\$568.89
Angles Camp	\$1,243.62
Angwin	\$846.72
Annapolis	\$767.34
Antioch	\$1,045.17
Anza	\$2,659.23
Apple Valley	\$2,368.17
Arcadia	\$2,275.56
Arroyo Grande	\$1,812.51
Atascadero	\$1,812.51
Atherton	\$1,071.63
Atwater	\$1,402.38
Auberry	\$1,733.13
Auburn	\$1,071.63
Baker	\$2,537.96
Bakersfield	\$1,891.89
Balboa	\$2,394.63
Banning	\$2,513.70
Barstow	\$2,328.48
Bellflower	\$2,315.25
Belmont	\$1,018.71
Belvedere (L.A.)	\$2,262.33
Belvedere (Marin)	\$912.87
Benicia	\$1,018.71
Berkeley	\$1,018.71
Beverly Hills	\$2,222.64

**PRIVATE SECURITY
July 1st, 2016**

Hollywood	\$2,209.41
Hoopla	Humboldt County
Irvine	\$2,381.40
Kentfield	\$939.33
King City	\$1,508.22
La Jolla	\$2,712.15
Lakeport	\$674.73
Lakeside	\$2,712.15
Lancaster	\$2,196.18
Lodi	\$1,071.63
Long Beach	\$2,265.33
Los Altos	\$1,071.63
Los Gatos	\$1,190.70
Madera	\$1,481.76
Malibu	\$2,249.10
Marina	\$1,309.77
Martinez	\$965.79
Marysville	\$939.33
Menlo Park	\$1,201.73
Merced	\$1,362.69
Mill Valley	\$926.10
Milpitas	\$1,098.09
Mission Viejo	\$2,421.09
Modesto	\$1,071.63
Monterey	\$1,375.92
Morrow Bay	\$1,733.13
Mt. Shasta	\$727.65
Napa	\$899.64
Northridge	\$2,354.94
Novato	\$873.18
Oakland	\$1,040.76
Oceanside	\$2,566.62
Oroville	\$833.49
Pacifica	\$1,018.71
Pacific Grove	\$1,389.15
Palmdale	\$2,196.18
Palm Springs	\$2,619.54
Palo Alto	\$1,045.17
Paso Robles	\$1,693.44
Pescadero	\$1,098.09
Petaluma	\$833.49
Placerville	\$1,151.01
Pleasanton	\$1,124.55
Pomona	\$2,354.94

Big Sur	\$1,422.07
Bishop	\$1,878.66
Blythe	\$2,963.52
Brawley	\$2,910.60
Brea	\$2,368.17
Burney	\$846.72
Calabasas	\$2,235.87
Camarillo	\$2,196.18
Campo	\$2,831.22
Capistrano Beach	\$2,447.55
Capitola	\$1,217.16
Carlsbad	\$2,553.39
Carmel	\$1,402.38
Castorville	\$1,336.23
Chico	\$893.03
Chino	\$2,328.48
Chula Vista	\$2,712.15
Clearlake	\$701.19
Cloverdale	\$687.96
Colton	\$2,407.86
Compton	\$2,275.56
Concord	\$1,018.71
Corning	\$767.34
Crescent City	\$343.98
Daly City	\$965.79
Dana Point	\$2,447.55
Davis	\$1,012.10
Del Mar	\$2,606.31
Delhi, CA	\$1,218.00
Downey	\$2,264.54
Edison	\$1,905.12
El Cajon	\$2,712.15
El Centro	\$2,963.52
Fairfield	\$979.02
Fillmore	\$2,169.72
Folsom	\$1,098.09
Fort Ord	\$1,203.93
Fresno	\$1,580.99
Garberville	Humboldt County
Gardena	\$2,288.79
Garden Grove	\$2,368.17
Gilroy	\$1,243.62
Granada Hills	\$2,196.18
Grass Valley	\$1,045.17
Guerneville	\$886.41
Hawthorne	\$2,249.10

Rancho Cordova	\$1,058.40
Red Bluff	\$835.04
Redding	\$515.97
Redding Snow I5	\$995.00
Redwood City	\$1,031.94
Reedley	\$1,693.44
Richmond	\$939.33
Riverside	\$2,421.09
Rohnert Park	\$780.57
Roseville	\$1,045.17
Sacramento	\$1,045.17
Salinas	\$1,175.27
San Ardo	\$1,561.14
San Bruno	\$1,018.71
San Carlos	\$1,018.71
San Clemente	\$2,474.01
San Diego	\$2,712.15
San Francisco	\$1,018.75
San Jose	\$1,124.55
San Juan Capistrano	\$2,540.16
San Luis Obispo	\$1,759.59
San Mateo	\$1,012.10
San Rafael	\$939.33
Santa Barbara	\$2,116.80
Santa Clara	\$1,098.09
Santa Cruz	\$1,230.39
Santa Rosa	\$767.34
Soledad	\$1,428.84
Solvang	\$1,865.43
Sonoma	\$846.72
Sonora	\$1,402.38
Stockton	\$1,203.93
Sunnyvale	\$1,256.85
Susanville	\$899.64
Tehachapi	\$2,024.19
Temecula	\$2,540.16
Truckee	\$1,243.62
Ukiah	\$568.89
Vacaville	\$1,018.71
Vallejo	\$939.33
Walnut Creek	\$1,018.71
Watsonville	\$1,274.49
Weaverville	\$423.36
Willits	\$357.21
Willows	515..97
Woodland	\$939.33

Hayward	\$1,058.40
Healdsburg	\$714.42
Hollister	\$1,415.61

Yreka	\$793.80
Yuba City	\$939.33

DOCUMENTATION

California Private Patrol License

City of Eureka Business License

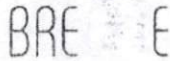
General Liability Insurance

Worker Compensation Insurance

Federal Communication Commission License



Department of Consumer Affairs



[About BreEZe](#) [FAQ's](#) [Help/Tutorials](#)

[Skip navigation](#)

[Logon](#) | [Contact Us](#)

License Details

The Department of Consumer Affairs encourages you to verify the license statuses of any licensees that may appear in a 'Related License' section below. You can verify these licensees by selecting 'New Search' and conducting a new search using the 'Search by Personal or Business Name' option. Please note that the 'Related License' section will only appear below if this license is related to another license. Not all licensees have a related license.

If the License Details below include 'Date of Graduation', the month and date of graduation may not be available. In this instance it will be displayed as '01/01/YYYY' where YYYY represents the year of graduation. Please note that not all license types disclose 'Date of Graduation' on the License Details screen.

Press "Previous Record" to display the previous license

Press "Next Record" to display the next license

Press "Search Results" to return to the Search Results list.

Press "New Search Criteria" to do another search of this type.

Press "New Search" to start a new search.

License Number: 10032

Current Date: 03/26/2016 02:50 PM

Name:	AMERICAN STAR PRIVATE SECURITY
License Type:	Private Patrol Operator
License Status:	Current
Expiration Date:	10/31/2017
Original Issuance Date:	10/19/1987

Addresses

Address of Record	Address	EUREKA, CA HUMBOLDT 95502
-------------------	---------	---------------------------------

Disciplinary Actions

There are NO disciplinary actions against the license.

President

Licensee's Role:	Business License	
Related Party Role:	Principal	
Related Party Name	License/Registration Type	Address
BOYD, MARK	BSIS Principals	

PPO to Qualified Manager

Licensee's Role:	Private Patrol Operator	
Related Party Role:	Qualified Manager	
Related Party Name	License/Registration Type	Address
BOYD, MARK	Private Patrol Qualified Manager	

Public Record Actions

Public Documents

None found

[Previous Record](#) [Next Record](#) [Search Results](#) [New Search Criteria](#) [New Search](#) [Print](#)

[Back to Top](#) | [Conditions of Use](#) | [Privacy Policy](#) | [Accessibility](#)
 Copyright © 2013 State of California

CITY OF EUREKA, CA

531 K STREET EUREKA, CA 95501-1165 PHONE (707) 441-4120

BUSINESS LICENSE



MARK BOYD
AMERICAN STAR PRIVATE SECURITY
P.O. BOX 349
EUREKA CA 95502

LICENSE YEAR: 2016

LOCATION: 922 E ST A

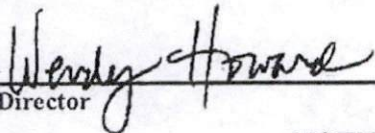
LICENSE TYPE: SERVICE

LICENSE NUMBER: 1205

ISSUED DATE: 1/01/2016

EXPIRATION DATE: 12/31/2016

This license is issued without verification that the licensee is subject to or exempt from licensing by the State of California.



Finance Director

NOTICE

Any transfer, change of use or occupancy may require review by the City Design Review Committee. This review takes time. The committee meets twice each month. This license does not signify compliance with any regulatory codes of the City of Eureka, including but not limited to building, fire and zoning laws.

(12)

THIS LICENSE MUST BE DISPLAYED IN A CONSPICUOUS PLACE



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

12/29/2015

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Craig C. Hansen Insurance 2103 3rd Street Eureka, CA 95501 Craig C. Hansen	CONTACT NAME: Craig C. Hansen PHONE (A/C, No, Ext): 707-445-9691 FAX (A/C, No): 707-445-9102 E-MAIL ADDRESS: theresa@cchins.com														
INSURED American Star Security Corp Mark Boyd P.O. Box 349 Eureka, CA 95502	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th style="width: 80%;">INSURER(S) AFFORDING COVERAGE</th> <th style="width: 20%;">NAIC #</th> </tr> <tr> <td>INSURER A : Western Heritage Insurance</td> <td></td> </tr> <tr> <td>INSURER B : Progressive Companies</td> <td></td> </tr> <tr> <td>INSURER C : Scottsdale Insurance Company</td> <td>003292</td> </tr> <tr> <td>INSURER D :</td> <td></td> </tr> <tr> <td>INSURER E :</td> <td></td> </tr> <tr> <td>INSURER F :</td> <td></td> </tr> </table>	INSURER(S) AFFORDING COVERAGE	NAIC #	INSURER A : Western Heritage Insurance		INSURER B : Progressive Companies		INSURER C : Scottsdale Insurance Company	003292	INSURER D :		INSURER E :		INSURER F :	
INSURER(S) AFFORDING COVERAGE	NAIC #														
INSURER A : Western Heritage Insurance															
INSURER B : Progressive Companies															
INSURER C : Scottsdale Insurance Company	003292														
INSURER D :															
INSURER E :															
INSURER F :															

COVERAGES **CERTIFICATE NUMBER:** **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> EBL GEN'L AGGREGATE LIMIT APPLIES PER <input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PROJECT <input type="checkbox"/> LOC OTHER:			SCP-1054620	01/01/2016	01/01/2017	EACH OCCURRENCE \$ 1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 100,000 MED EXP (Any one person) \$ 5,000 PERSONAL & ADV INJURY \$ 1,000,000 GENERAL AGGREGATE \$ 2,000,000 PRODUCTS - COM/OP AGG \$ 2,000,000 Emp Ben. \$ 1,000,000 COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000
B	AUTOMOBILE LIABILITY <input type="checkbox"/> ANY AUTO <input type="checkbox"/> ALL OWNED AUTOS <input checked="" type="checkbox"/> HIRED AUTOS <input checked="" type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> NON-OWNED AUTOS			02818537-0	01/01/2016	01/01/2017	BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$
A	<input type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED RETENTION \$			XBS-0058936	01/01/2016	01/01/2017	EACH OCCURRENCE \$ 2,000,000 AGGREGATE \$ 2,000,000 \$
	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below						PER STATUTE OTH-ER E.L. EACH ACCIDENT \$ E.L. DISEASE - EA EMPLOYEE \$ E.L. DISEASE - POLICY LIMIT \$
A	Errors & Omissions			SCP-1054620	01/01/2016	01/01/2017	E&O 1,000,000 Aggregate 2,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

Evidence of Insurance

Email: dylan@admiralss.com

CERTIFICATE HOLDER <div style="text-align: center;">ADMIRAL</div> Admiral Security Services Inc 2151 Salvio St Ste 260 Concord, CA 94520	CANCELLATION SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE
--	--

(13) © 1988-2014 ACORD CORPORATION. All rights reserved.

SUMMARY OF INSURANCE

Prepared: 1/12/2016

For American Star Security Corp
 Mark Boyd
 P.O. Box 349
 Eureka, CA
 95502 707-476-9262

Craig C. Hansen Insurance
 2103 3rd Street
 Eureka, CA
 95501 707-445-9691

Coverage	Amount	Company	Policy No	Eff	Exp	Premium
Commercial Application (Continued)						
Eureka, CA 95501						
Nature of Business: Security Guard and Transport						
Workers Compensation		State Compensation Ins Fund	9148126-15	12/31/15	12/31/16	
Named States: CA						
Employer's Liability						
Each Accident	1,000,000					
Disease Policy Limit	1,000,000					
Disease Each Employee	1,000,000					
Individual Included/Excluded						
Mark Boyd	EXCL					
Gladys Boyd	INCL					
Additional Coverages/Endorsements						
00-01 xmod 74%, 01-02 xmod 89%, 02-03 xmod 90%, 03/04 105%, 04/05 101%, 05/06 x 33% 06/07 xmod 96%07/08 xmod 102, 09/09 xmod 111%,10/11 109%,11/12 xmod 134%,12/13 Wc xmod 174%,13/14 Xmod 224%,14/15 xmod183%, 15/16 xmod						
* See Attached Rating Information						
Commercial Application		State Compensation Ins Fund	9148126-15	12/31/15	12/31/16	
First Named Insured and Other Named Insureds						
American Star Security Corp.						
Premises						
Premise 001 Building Office 922 E. St. ste 209 Eureka, CA 95501						

(14)

This summary is not an insurance policy only a reference guide. Check your policy for exact coverages



Federal Communications Commission
Wireless Telecommunications Bureau

RADIO STATION AUTHORIZATION

LICENSEE: AMERICAN STAR PRIVATE SECURITY

ATTN: MARK S BOYD
AMERICAN STAR PRIVATE SECURITY
922 E STREET SUITE A
PO BOX 349
EUREKA, CA 95501

Call Sign WNYF332	File Number 0005465039
Radio Service IG - Industrial/Business Pool, Conventional	
Regulatory Status PMRS	
Frequency Coordination Number	

FCC Registration Number (FRN): 0005068283

Grant Date 11-16-2011	Effective Date 01-24-2013	Expiration Date 01-23-2022	Print Date 01-25-2013
---------------------------------	-------------------------------------	--------------------------------------	---------------------------------

STATION TECHNICAL SPECIFICATIONS

Fixed Location Address or Mobile Area of Operation

Loc. 1 Area of Operation
Operating within a 24.0 km radius around 40-46-57.5 N, 124-10-30.2 W,
HUMBOLDT county, CA

Antennas

Loc. No.	Ant. No.	Frequencies (MHz)	Sta. Cls.	No. Units	No. Pagers	Emission Designator	Output Power (watts)	ERP (watts)	Ant. Ht./Tp meters	Ant. AAT meters	Construct Deadline Date
1	1	000464.5750000	MO	20		11K0F3E 20K0F3E	30.000				

Control Points

Control Pt. No. 2
Address: 922 E Street, Suite A
City: Eureka **County:** HUMBOLDT **State:** CA **Telephone Number:** (707)476-9262

Waivers/Conditions:

Beginning January 1, 2013, this station must operate on channels with a bandwidth of 12.5 kHz or less, or with equivalent efficiency, regardless of the emission bandwidths set forth on this license. See Section 90.209(b)(5) of the Commission's Rules. Note, however, that the narrowbanding requirement does not apply to specific channels designated in Rule 90.20 or 90.35 for paging only.

(15)

Conditions:

Pursuant to §309(h) of the Communications Act of 1934, as amended, 47 U.S.C. §309(h), this license is subject to the following conditions: This license shall not vest in the licensee any right to operate the station nor any right in the use of the frequencies designated in the license beyond the term thereof nor in any other manner than authorized herein. Neither the license nor the right granted thereunder shall be assigned or otherwise transferred in violation of the Communications Act of 1934, as amended. See 47 U.S.C. § 310(d). This license is subject in terms to the right of use or control conferred by §706 of the Communications Act of 1934, as amended. See 47 U.S.C. §606.

(15)

EXCEPTION, OBJECTIONS AND REQUESTED CHANGES

Secure transport services was requested by the county because of the cost to the county to maintain the cars, and employees for the transport above and beyond current staffing requirements. The County made the requested to reduce costs by replacing mental health secure transports and most ambulance transports.

American Star Private Security was requested by the Director to provide the service of secure transport along with our security contract. It was never considered the secure transport services would be profitable as a stand-alone item.

Because of the cost of providing this service, American Star Private Security, request that providing security officers and providing secure transport be an inclusive contract instead of being individual contracts.

Otherwise, American Star Private Security accepts all requirements in RFP No. DHHS2016-01 for providing **Security Officers and Secure Transport services**.

However, without the contract for Security Officers it is unknown whether we can afford to maintain our Secure Transport Services.

REQUIRED ATTACHMENTS

RFP Signature Affidavit

Cost Proposal

Reference Data Sheet

Key Management Staff

Sample Documentation

REQUEST FOR PROPOSALS – NO. DHHS2016-01
PROVISION OF SECURITY AND/OR SECURE TRANSPORTATION SERVICES

ATTACHMENT A – RFP SIGNATURE AFFIDAVIT
(Submit With Proposal)

REQUEST FOR PROPOSALS – NO. DHHS2016-01
SIGNATURE AFFIDAVIT

NAME OF FIRM: American Star Private Security

STREET ADDRESS: 922 E Street, Suite A

CITY, STATE, ZIP Eureka, CA 95501

CONTACT PERSON: Mark Boyd

PHONE #: (707) 476-9262


FAX #: (707) 445-9308

EMAIL: mark@humboldt1.com

Government Code Sections 6250, et seq., the "Public Records Act," define a public record as any writing containing information relating to the conduct of public business. The Public Records Act provides that public records shall be disclosed upon written request, and that any citizen has a right to inspect any public record, unless the document is exempted from disclosure.

In signing this proposal, I certify that this firm has not, either directly or indirectly, entered into any agreement or participated in any collusion or otherwise taken any action in restraint of free competition; that no attempt has been made to induce any other person or firm to submit or not to submit a proposal; that this proposal has been independently arrived at without collusion with any other proposer, competitor or potential competitor; that this proposal has not been knowingly disclosed prior to the opening of proposals to any other proposer or competitor; that the above statement is accurate under penalty of perjury.

The undersigned is an authorized representative of the above named firm and hereby agrees to all the terms, conditions, and specifications required by the County in this Request For Proposals and declares that the attached proposal and pricing are in conformity therewith.



Signature

President / CEO
Title

Mark Boyd
Name

March 25th, 2016
Date

This firm hereby acknowledges receipt / review of the following Addendum(s), if any
Addendum # [] Addendum # [] Addendum # [] Addendum # []

REQUEST FOR PROPOSALS – NO. DHHS2016-01
PROVISION OF SECURITY AND/OR SECURE TRANSPORTATION SERVICES
American Star Private Security
ATTACHMENT B – COST PROPOSAL
(Submit With Proposal)

Itemize all costs that will be incurred by County for the provision of the security and/or secure transportation services set forth in RFP No. DHHS2016-01. Include all required services, manuals, documentation, training-related expenses and materials. Costs for the entire project shall be summarized on this form. A narrative may be attached to clarify any pricing data submitted.

Security Services Hourly Rate	\$16.99
Security Services Overtime Rate	\$25.85
Other Required Costs and Expenses Related to Security Services	\$ 0
Secure Transportation Services Hourly Rate	\$26.29
Secure Transportation Services Overtime Rate	\$35.59
Other Required Costs and Expenses Related to Secure Transportation Services	\$ 0
Total Costs	\$ 0

REQUEST FOR PROPOSALS – NO. DHHS2016-01
PROVISION OF SECURITY AND/OR SECURE TRANSPORTATION SERVICES
 American Star Private Security
ATTACHMENT C – REFERENCE DATA SHEET
 (Submit With Proposal)

REFERENCE DATA SHEET

Provide a minimum of three (3) references with name, address, contact person, and telephone number whose scope of business or services is similar to those of Humboldt County (preferably in California). Previous business with the County does not qualify.

NAME OF AGENCY:	Del Norte Mental Health		
STREET ADDRESS:	455 K Street		
CITY, STATE, ZIP:	Crescent City, CA 95531		
CONTACT PERSON:	Pattie Austin	EMAIL:	
PHONE #:	(707) 464-7224	FAX #:	(707) 465-4272
Department Name:	Mental Health Services		
Approximate County (Agency) Population:			
Number of Departments:			
General Description of Scope of Work:	Transportation of clients		
NAME OF AGENCY:	Redwood Coast Regional Center		
STREET ADDRESS:	1116 Airport Park Blvd.		
CITY, STATE, ZIP:	Ukiah, CA 95482		
CONTACT PERSON:	Mary Wheetley	EMAIL:	redwoodcoastrc.org
PHONE #:	(707) 562-3832	FAX #:	
Department Name:			
Approximate County (Agency) Population:			
Number of Departments:			
General Description of Scope of Work:	Transportation of clients		

**Applicant Tracking System
Implementation Date:**

American Star Private Security

NAME OF AGENCY: Crestwood Manor / Bridgehouse

STREET ADDRESS: 2370 Buhne Street

CITY, STATE, ZIP: Eureka, CA 95501

CONTACT PERSON: Robert Pitts
(707) 442-5721

EMAIL:

PHONE #: (707) 442-5721

FAX #: (707) 268-0402

Department Name:

**Approximate County (Agency)
Population:**

Number of Departments:

**General Description of Scope of
Work:** Transportation of Clients

Mark Boyd

Was born in Eureka, graduation from Eureka Senior High in 1972, and Humboldt State in 1980 with a degree in Business Administration. I started working security for M&L Security in 1985, and in 1987 started working for Brinks, Inc. as a armored car guard. I worked for Brinks until 2004. I take continuing education at the annual CALSAGA conference each year, and several local training meeting year.

In 1988 I help start up American Star Private Security, in 1990 I became the **Qualified Manager** and in February of 2002 I became the sole stockholder.

Doris Boyd

After running several business, Doris started working in the office in 2001. A world of experience, Doris handles general flow of the office. She directs our secretary in her duties. Doris also is the point of contact for our that clients needing to schedule jobs, co-ordinating of employees to work those job, and insuring the office runs smoothly. Doris take continuing education at the annual CALSAGA conference each year, and several local training meeting year.

Mariah Bowline

Mariah is our office secretary, and the first contact most people American Star Private Security.



Department of Consumer Affairs



[About BreEZe](#) [FAQ's](#) [Help/Tutorials](#)

[Skip navigation](#)

[Logon](#) | [Contact Us](#)

License Details

The Department of Consumer Affairs encourages you to verify the license statuses of any licensees that may appear in a 'Related License' section below. You can verify these licensees by selecting 'New Search' and conducting a new search using the 'Search by Personal or Business Name' option. Please note that the 'Related License' section will only appear below if this license is related to another license. Not all licensees have a related license.

If the License Details below include 'Date of Graduation', the month and date of graduation may not be available. In this instance it will be displayed as '01/01/YYYY' where YYYY represents the year of graduation. Please note that not all license types disclose 'Date of Graduation' on the License Details screen.

Press "Previous Record" to display the previous license.

Press "Next Record" to display the next license.

Press "Search Results" to return to the Search Results list.

Press "New Search Criteria" to do another search of this type.

Press "New Search" to start a new search.

License Number: 491284

Current Date: 03/28/2016 05:27 PM

Name:	BOYD, MARK STEPHEN
License Type:	Security Guard
License Status:	Current
Expiration Date:	02/28/2017
Original Issuance Date:	08/22/1985

Disciplinary Actions

There are NO disciplinary actions against the license.

Public Record Actions

Public Documents

None found



[Back to Top](#) | [Conditions of Use](#) | [Privacy Policy](#) | [Accessibility](#)
Copyright © 2013 State of California

AMERICAN STAR

Federal ID # 68-01-40556, State ID # 350-55000

License #PPO 10032

Invoice

Bill To:
 Humboldt County Mental Health
 507 F Street
 Eureka CA 95501

Date	Invoice #
3/29/2016	4365
Terms	Due Date
Net 30	4/28/2016

No. of Hrs	Description	Rate	Amount
		0.00	0.00

Thank you for your business.

Total	\$0.00
Payments/Credits	\$0.00
BALANCE DUE	\$0.00

922 E Street, Suite A • P.O. Box 349 • Eureka, CA 95502
 (707) 476-9262 • (707) 442-8122 • ~~(707) 445-9020~~ • FAX: (707) 445-9308 • ~~FAX: (707) 443-4541~~
 E-mail: mark@humboldt1.com

"The Legend Continues"



Jon Timberlake, Business Development Manager
| Jon.Timberlake@Securitasinc.com



Proposal for Security Services RFP #DHHS2016-01

Proposal Prepared for:

County of Humboldt





Michelle Tucker
Humboldt County DHHA - Contract Unit
507 F Street
Eureka, CA 95501

March 29, 2016

Dear Michelle:

Through the review of the RFP, we feel we have a clear understanding of your guard services challenges and needs. To that end, we have formulated a Security Management Plan that will address them all. We would like to bid on the **Security Services portion of the RFP.**

Our ultimate goal is to provide you with an ideal, cost effective Specialized Service Solution. Our plan would consist of addressing the following five key Securitas performance categories:

- People
- Tools
- Feedback
- Procedures
- Training

These Securitas strengths will not only help us to provide you with the best service possible, but also the knowledge, experience and commitment to maintain it at an optimum level:

- Our Flat Organization Business Model leads to Empowered Branch Managers.
- We believe that Empowerment leads to Specialization in Security Expertise.
- Our Branch Managers are our Security Experts who become experts on *your* property's security program.
- Our technological offerings will help us to bridge the gap between our Innovation and your need for Accountability and Efficiency.
- Our ability to leverage partnerships can result in unique value-added offerings.

Thank you for the opportunity to provide this proposal for security services. Please let us know if you have any questions, concerns or require any additional information.

Semper Fi,

A handwritten signature in dark ink, appearing to read "Jon L. Timberlake", is written over a light-colored background.

Jon L. Timberlake, CPP
Business Development Manager
Northern California

Securitas Security Services USA, Inc.
2045 Hurley Way
Sacramento, CA 95825
Phone: (916) 569-4523
Cell: (916) 889-3761
Fax: (916) 569-4552
Jon.Timberlake@SecuritasInc.com
www.SecuritasInc.com

**REQUEST FOR PROPOSALS – NO. DHHS2016-01
PROVISION OF SECURITY AND/OR SECURE TRANSPORTATION SERVICES**


**ATTACHMENT A – RFP SIGNATURE AFFIDAVIT
(Submit With Proposal)**

REQUEST FOR PROPOSALS – NO. DHHS2016-01 SIGNATURE AFFIDAVIT	
NAME OF FIRM:	Securitas Security Services USA, Inc.
STREET ADDRESS:	1606 Koster Street
CITY, STATE, ZIP	Eureka, CA 95501
CONTACT PERSON:	Jon Timberlake
PHONE #:	916-569-4523
FAX #:	916-569-4552
EMAIL:	Jon.timberlake@securitasinc.com

Government Code Sections 6250, et seq., the “Public Records Act,” define a public record as any writing containing information relating to the conduct of public business. The Public Records Act provides that public records shall be disclosed upon written request, and that any citizen has a right to inspect any public record, unless the document is exempted from disclosure.

In signing this proposal, I certify that this firm has not, either directly or indirectly, entered into any agreement or participated in any collusion or otherwise taken any action in restraint of free competition; that no attempt has been made to induce any other person or firm to submit or not to submit a proposal; that this proposal has been independently arrived at without collusion with any other proposer, competitor or potential competitor; that this proposal has not been knowingly disclosed prior to the opening of proposals to any other proposer or competitor; that the above statement is accurate under penalty of perjury.

The undersigned is an authorized representative of the above named firm and hereby agrees to all the terms, conditions, and specifications required by the County in this Request For Proposals and declares that the attached proposal and pricing are in conformity therewith.


Signature

BUSINESS DEVELOPMENT MANAGER
Title

Jon L. Timberlake
Name

3/29/16
Date

This firm hereby acknowledges receipt / review of the following Addendum(s), if any
Addendum # [] Addendum # [] Addendum # [] Addendum # []

3.0 Table of Contents

1.0	Cover Letter	1
2.0	RFP Signature Affidavit	2
3.0	Table of Contents	3
4.0	Business Profile	4
5.0	Quality Assurance Capabilities	7
6.0	Cost Proposal	11
7.0	Documentation	12
8.0	References	13
9.0	Evidence of Insurability/Business Licenses	15
10.0	Exceptions, Objections & Requested Changes	17
11.0	Required Attachments	20

4.0 Business Profile

A. Company Overview

Legal Business Name: Securitas Security Services USA, Inc.
Local Address: Eureka Office, 1606 Koster Street, Eureka, CA 95501

Securitas Security Services USA, Inc. (Securitas USA) is the largest provider of security officer services in the United States. Securitas USA has more than 450 branch managers throughout the U.S. Securitas employs approximately 88,000 security officers in North America. Securitas USA's revenues in 2014 were over \$3.58 billion.

The parent company of Securitas USA is Securitas AB, the world's largest provider of security services. Securitas has three business segments: Security Services North America, Security Services Europe and Security Services Ibero-America. Securitas AB is a publicly owned company that is headquartered in Stockholm, Sweden. Securitas AB has approximately 320,000 employees worldwide, with established operations in 54 countries and the ability to provide services in approximately 90 countries worldwide. Securitas has business operations in North America, Europe, Latin America, the Middle East, Asia and Africa. Securitas AB's 2014 revenues were over \$10.06 billion.

Business Philosophy

Mission: To protect homes, workplaces and communities by providing the security they need to protect their assets, safeguard their people and maintain their ability to generate profits.

Values : Integrity, Vigilance & Helpfulness

Company History

In 1999, when Securitas AB entered the U.S. market by acquiring Pinkerton, the company became the largest security firm in the world. At the time, Securitas AB was already the leading protective services company in Europe, but few here in America were aware of the firm's stature in the industry or the respect associated with its name.

Like Securitas AB, Pinkerton had a rich history dating back to 1850 in Chicago, when Allan Pinkerton, the "original private eye," founded Pinkerton's National Detective Agency. Pinkerton was employed to protect railroad property and first gained fame for exposing the activities of a band of counterfeiters. In 1861, he achieved national recognition when he uncovered and foiled a plot to assassinate Abraham Lincoln. Soon after the outbreak of the Civil War, Pinkerton helped organize a federal secret service, of which he became chief. His pursuits of notorious outlaws such as Jesse James, the Reno brothers, and the Wild Bunch (a group of bandits led by Butch Cassidy and the Sundance Kid) brought extraordinary visibility to his agency.

In 2000, Securitas AB acquired another legendary, American private security firm, Burns International. Founded in 1909, the William J. Burns Detective Agency was also headquartered in Chicago. Burns was a man of integrity who had served as a national crime watchdog. During his career, he was known as "the greatest detective the U.S. had ever produced." In 1921, he was appointed director of the newly formed Bureau of Investigation that later became the FBI. Burns' drive, determination and commitment to service helped his company grow from a small detective agency to the second largest security provider in the U.S.

That same year, Securitas AB made a number of other U.S. acquisitions. First Security, American Protective Services, Doyle Protective Service, Smith Security, and APG Security were all purchased, giving the company a strong American foundation. The acquisitions also positioned Securitas AB as the market leader in the United States.

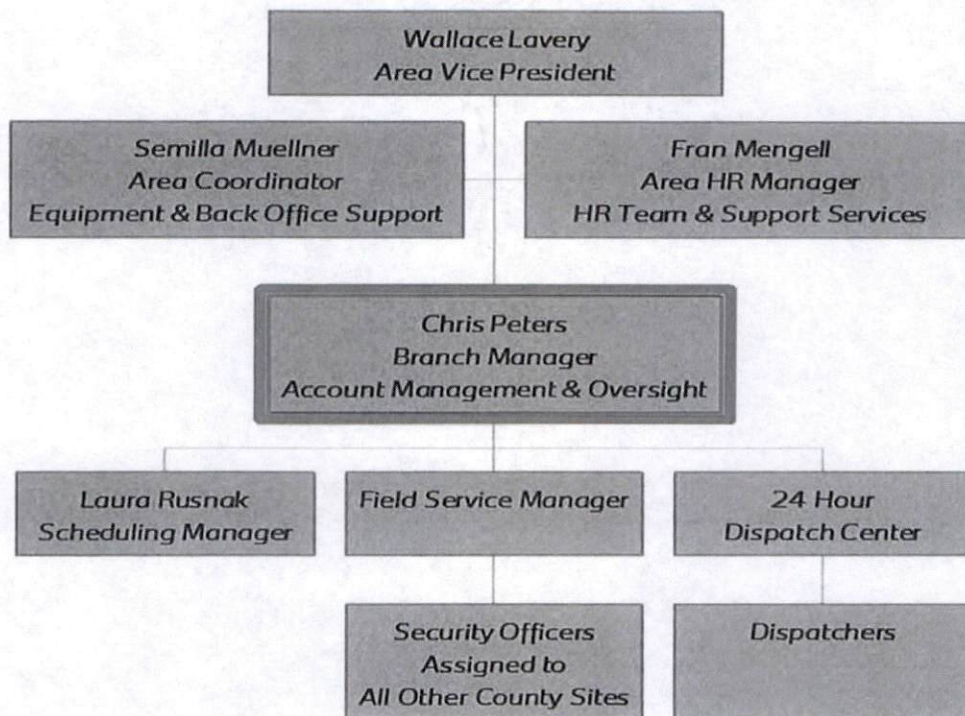
In July 2003, all of the U.S. guarding operations of Securitas AB united under the single name of Securitas Security Services USA, Inc.

B. Statement of Qualifications

The number of staff that will be providing security services to the County of Humboldt will be dictated by County personnel and the schedule outlined in the RFP.

The security program for the County of Humboldt will be set up for success through our organizational structure. Chris Peters will serve as the account manager and be responsible for the day to day management of the account. She will be fully accessible to the County of Humboldt client representatives 24 hours a day, 7 days a week. Chris has been with the company since 1996. As a Securitas Branch Manager, Chris reports directly to our Area Vice President, Wallace Lavery. This flat organizational structure ensures that our management staff is close to the customer and responsive to their needs.

On the following pages please find an organizational chart illustrating how the County of Humboldt account will be organized and resumes for key personnel.



Resume of Chris Peters

Chris is a hands-on manager with strong organizational, technical and interpersonal skills. She is trustworthy, ethical, and committed at providing the highest level of customer service. As a Branch Manager she has full responsibility to provide the best security solutions to her clients. She creates policies based on security operational analysis tool, as well as, develops KPI (Key Performance Indicators) with each client and review often to improve it. Her ability to be detailed oriented ensures that she will manage a multitude of tasks effectively.

Assignments with Securitas Security Services USA, Inc.

- Eureka Branch Manager – March 1996 - Present

Professional Competence

- Certified Institutional Protection Manager
- Securitas Security Management Program / Level One
- Branch Manager Leadership Development
- Safes University
- ACT I, II, III
- Certificate: Customer Service, Associate Development & Scheduling
- Certificate: Recruiting and Hiring
- Certificate: Account Management
- Certificate: Basic Branch Management
- Certificate: Management

Resume of Wallace Lavery

Mr. Lavery has over fourteen of increasing management experience with Securitas USA. He has held positions such as Client Service Supervisor, Operations Manager and Branch Manager before becoming the Area Vice President for Sacramento. Throughout his career, Mr. Lavery has demonstrated strong customer service skills and the ability to get the job done efficiently.

Assignments with Securitas Security Services USA, Inc.

- Area Vice President, Sacramento Area 2009 - present
- Branch Manager, High Rise/high Tech Portfolio, Sacramento 2001 - 2009
- Operations Manager, 1998 – 2001
- Client Service Supervisor, Sacramento Branch 1996-1998

Education/Training/Licensing

- B.A., Communication Studies, California State University, Sacramento
- Minor History, California State University Sacramento
- A.A. San Joaquin Delta College
- Securitas Leadership Development Course
- Commercial Real Estate and High Rise Security Training
- Professional Selling Skills
- Hazardous Materials First Responder

Professional Affiliations

- Member, ASIS International
- Branch Manager of The Year Award
- Recipient Meritorious Service Award, Presented by Don Walker, Chairman and CEO Securitas Services USA
- Member Golden Key Honor Society

5.0 Quality Assurance Capabilities

A. Description of Services

At Securitas USA, our employees are our product, so hiring the right people is critical to our success.

Selection & Hiring of Personnel

Securitas USA selected Kronos Inc's Enterprise Talent Suite™ to hire and develop the best workforce in the industry. With Kronos, Securitas USA has the ability to source and prescreen candidates, administer online assessments to select the best security officers, and conduct background and drug screening before assignment. Moreover, the Kronos application provides rich analytics and reporting capabilities to gain visibility into critical talent acquisition.

The following is a brief overview of Securitas USA's pre-employment selection process to be used in support of client. Our step-by-step process goes well beyond the industry norm to focus on selecting world-class employees. In addition, our process identifies candidates who possess those traits we believe are critical to both of our organizations, such as honesty, integrity and a strong customer service orientation suited to the culture and operating environment of client.

STEP 1: JOB APPLICATION

During the employment application process, the applicant is required to complete a pre-employment assessment to evaluate situational judgment traits.

STEP 2: INITIAL INTERVIEW & DRUG SCREENING

STEP 4: BACKGROUND VERIFICATION

STEP 5: ASSIGNMENT/SCHEDULING MEETING

STEP 6: SITE INTERVIEW

STEP 7: SECURITY OFFICER INTRODUCTION/EXAMINATION

STEP 8: CONFIRMING WORK AUTHORIZATION THROUGH E-VERIFY

Security Officer Training & Certification

Securitas USA provides each security officer with a clear training path. Our approach is based on three key elements:

- Certain principles and techniques, such as those dealing with observation, safety, reporting, interpersonal relations and Securitas USA policies, are consistent regardless of an officer's assignment.
- Clients have unique situations that may require additional specialized training; therefore, we provide both general and client-specific training.
- We meet the need for meaningful ongoing professional development to keep skills sharp through a number of innovative programs.
- The County of Humboldt initial training requirements will be completed within a mutually agreeable timeframe for all officers prior to permanent placement at the County of Humboldt sites. Retained incumbent officers, as applicable, will also receive Securitas USA-specific elements of this training in manageable groups after transition so as not to interfere with security operations.

We maintain training certifications that list all completed training modules in each officer's file. Upon completion of a training module, the instructor administering the training certifies that this training was satisfactorily completed. For courses delivered through the Securitas USA Online Academy, testing and record-keeping is instant and automatic.

Securitas USA recognizes that a core base of security officer knowledge and critical skills is established as the foundation for success through basic, on-the-job and advanced training. Further, we recognize that certain critical skills require periodic re-certification to help ensure our security officers maintain consistently high levels of proficiency.

We are committed to working closely with the County of Humboldt to determine specific critical skills and knowledge that should be periodically reinforced and retested through annual training. Through the professional judgment of both of our organizations, we will determine those critical skills and tasks our personnel must be able to perform.

This will, in turn, suggest the subject matter appropriate to reinforce, such as first aid, CPR, legal restrictions, and responsibility and authority of security officers. Of course, emergency procedures and plans, as well as any new or changing information, laws, client relations, corporate policies and case law applicable to the performance or duties of our security officers are also appropriate and should be included.

The value to the County of Humboldt is that each officer will possess the necessary tools to provide excellent service at your facilities immediately upon assignment and as part of an on-going program.

SecuritasConnect for Electronic Reporting

Through SecuritasConnect, you can have full visibility and control over your security program. SecuritasConnect is your window to view your site's security, any time day or night. SecuritasConnect will provide your business with cutting-edge technology and industry leading 24/7 support to enhance your existing security program. With its dynamic and immediate reporting, you can always stay up to date with the security of your business.

Security officers will be equipped with a smart phone to complete Daily Activity Reports, Incident Reports, Smart Tours. They will have access to electronic Post Orders and be tracked by GPS.

B. Project Understanding & Approach

FLAT ORGANIZATION

With 450+ branch offices located throughout the U.S., Securitas USA places great emphasis on empowering local branches to have the ability to rapidly respond to clients' needs. In addition, Securitas limits the number of client relationships in each branch. This approach has a significant positive impact on service levels and provides the local office the time to focus on the clients they serve and the employees they support. It is a core belief of Securitas USA that management by name--not by number--creates the best foundation for a meaningful security solution.

SPECIALIZATION AND EXPERTISE

With a strong focus on client relationships, Securitas USA branches are able to dedicate the time and energy required to specialize on clients' requirements and specialized markets. Since every market is unique, specialization is needed to ensure security

solutions are relevant and provide value. As a knowledge leader, Securitas is able to transfer global best practices and expertise to benefit our clients at the local level.

INNOVATION

Securitas USA understands the importance of continuous improvement to our clients. To achieve this goal, we work diligently to provide both meaningful and innovative security solutions for our clients. The key is implementing our portfolio of services in a fashion that will meet our clients' security requirements in the most cost-effective manner.

PUTTING IT ALL TOGETHER

Securitas USA is a flat organization that fosters the specialization required to be a knowledge leader in the security profession. It is through expertise developed over many years that Securitas USA is able to provide the innovation that is required to offer each client a unique and meaningful security solution.

Service Excellence

To assure consistency in the level of delivered service, Securitas builds the service requirements of the County of Humboldt into its local Client Service Plan and uses performance management and measurement tools to ensure quality control within our service offering, refining it over time.

Quality service delivery is driven at the local office level-close to our clients. We believe that judgment of service quality depends on the perception of each client. As a service company, we know that quality must be built into our service offering. This means that everything we do must help to deliver the service outcomes that our clients value.

Delivering world-class service relies on three key components:

- **Service Commitment** – our organizational approach for assuring client satisfaction. (“Are we meeting expectations and creating value?”)
- **Service Level Management** – our account management approach for using tools and measures to assess and report the level of service we deliver to each client. (“Are we delivering consistent service across the client locations we serve?”)
- **Performance Management** – our operational approach to addressing service level and cost. (“Are we gathering data at the local level that allows us to determine the service behaviors and methods that yield the best results for the security services team?”)

We believe all service is local because it is assessed at the point of delivery. We have focused on building effective working relationships with our clients - relationships that are based on strong local offices with responsive management and competent technical staff who are committed to service.

**REQUEST FOR PROPOSALS – NO. DHHS2016-01
PROVISION OF SECURITY AND/OR SECURE TRANSPORTATION SERVICES**

**ATTACHMENT B – COST PROPOSAL
(Submit With Proposal)**

Itemize all costs that will be incurred by County for the provision of the security and/or secure transportation services set forth in RFP No. DHHS2016-01. Include all required services, manuals, documentation, training-related expenses and materials. Costs for the entire project shall be summarized on this form. A narrative may be attached to clarify any pricing data submitted.

Security Services Hourly Rate	<u>\$17.90</u>
Security Services Overtime Rate	<u>\$26.85</u>
Other Required Costs and Expenses Related to Security Services	\$ <u>Not Applicable</u>
Secure Transportation Services Hourly Rate	\$ <u>Not Applicable</u>
Secure Transportation Services Overtime Rate	\$ <u>Not Applicable</u>
Other Required Costs and Expenses Related to Secure Transportation Services	\$ <u>Not Applicable</u>
 Total Costs	 <u>\$469,123.20</u>

Please note: Based on the information provided in the RFP and responses to questions the total annual costs are estimated using the following assumptions:

DHHS – Social Services facilities Monday through Friday from 7:00 a.m. to 8:00 p.m., Saturday 8:00 a.m. to 5:00 p.m

- | | | |
|------|---|----------------------------|
| i. | 929 Koster Street, Eureka, California; | 74 Weekly Hours at \$17.90 |
| ii. | 537 W. Washington Street, Eureka, California; | 74 Weekly Hours at \$17.90 |
| iii. | 445 W. Washington Street, Eureka, California; | 74 Weekly Hours at \$17.90 |
| iv. | 600 W. Clark Street, Eureka, California; | 74 Weekly Hours at \$17.90 |
| v. | 638 W. Clark Street, Eureka, California; | 74 Weekly Hours at \$17.90 |
| vi. | 2440 Sixth Street, Eureka, California; | 74 Weekly Hours at \$17.90 |

DHHS – Mental Health facilities from 7:00 p.m. to 7:00 a.m. (PST), Monday through Friday

- | | | |
|----|---|----------------------------|
| d. | DHSS – Mental Health main office and psychiatric facilities located at 720 Wood Street, Eureka, CA. | 60 Weekly Hours at \$17.90 |
|----|---|----------------------------|

Customer # 1234567890
 Company # 005-555-5555
 Dept: 04080
 801
 800-505-5000
 LITTLE ROCK, AR 72211
 LBS Rock, AR

SECURITAS
INVOICE

Customer # W0004530
 Invoice # 0718/2003
 Invoice Date 07/18/2003
 Amount Paid \$

Comments:

21

20

REMIT TO:
 Securus Security Services USA, Inc.
 108 Angeles CA 90074-7220

Invoice Total \$ 21,379.42

21

20

19

18

17

16

15

14

13

12

11

10

9

8

7

6

5

4

3

2

1

- 21) Customer payment amount and comments
- 20) Lockbox remit to address
- 19) Telephone number, and customer number
- 18) Total invoice amount
- 17) Summary of all billing totals and applicable taxes
- 16) Adjustment comments
- 15) Prior billing period adjustments
- 14) Guard services and expense comments
- 13) Billable expenses
- 12) Total guard services

- 1) Address and telephone number of office providing service
- 2) Customer number, purchase order number, if applicable, invoice number, invoice date, and period covered
- 3) Customer's legal contract number, when applicable
- 4) Invoice number will appear if there is an adjustment to a previous invoice
- 5) Securus location number, business license number, and tax ID number
- 6) Customer bill to address
- 7) Payment terms
- 8) Invoice and customer notes, when applicable
- 9) Address where service was performed and customer store/dept number, when applicable
- 10) Description, Hrs/City, Rate/Unit, Price and Totals
- 11) Summary of hours worked by billing category, straight, premium and special

Customer # 1234567890
 Company # 005-555-5555
 Dept: 04080
 801
 800-505-5000
 LITTLE ROCK, AR 72211
 LBS Rock, AR

SECURITAS
INVOICE

Customer # W0004530
 Invoice # 0718/2003
 Invoice Date 07/18/2003
 Invoice Period 07/05/03 - 07/18/03
 Terms Net Due Upon Receipt

Page 2 of 2

12

11

10

9

8

7

6

5

4

3

2

1

14

13

12

11

10

9

8

7

6

5

4

3

2

1

**REQUEST FOR PROPOSALS – NO. DHHS2016-01
PROVISION OF SECURITY AND/OR SECURE TRANSPORTATION SERVICES**

**ATTACHMENT C – REFERENCE DATA SHEET
(Submit With Proposal)**

REFERENCE DATA SHEET	
Provide a minimum of three (3) references with name, address, contact person, and telephone number whose scope of business or services is similar to those of Humboldt County (preferably in California). Previous business with the County does not qualify.	
NAME OF AGENCY:	County of Shasta
STREET ADDRESS:	1801 Market Street
CITY, STATE, ZIP:	Redding, CA 96001
CONTACT PERSON:	Michael Conti EMAIL: mconti@shasta.ca.us
PHONE #:	530-225-3682 FAX #: 530-225-5555
Department Name:	Department of Health & Human Services
Approximate County (Agency) Population:	Unknown
Number of Departments:	2
General Description of Scope of Work:	Provide onsite guarding to several locations under the responsibility of the health and human services department.
NAME OF AGENCY:	County of Sonoma
STREET ADDRESS:	3600 Westwind Blvd.
CITY, STATE, ZIP:	Santa Rosa, CA 95403
CONTACT PERSON:	Steve Fischer EMAIL: sfischer@schsd.org
PHONE #:	707-565-5850 FAX #: Unknown
Department Name:	Human Services Department
Approximate County (Agency) Population:	Unknown
Number of Departments:	1
General Description of Scope of Work:	Provide onsite guarding to several locations under the responsibility of the health and human services department.

Applicant Tracking System Implementation Date:	N/A	
NAME OF AGENCY:	County of Humboldt	
STREET ADDRESS:	826 4 th Street	
CITY, STATE, ZIP:	Eureka, CA 05501	
CONTACT PERSON:	Wayne Hanson	EMAIL: whanson@co.humboldt.ca.us
PHONE #:	707-445-7251	FAX #: Unknown
Department Name:	County Courthouses	
Approximate County (Agency) Population:	Unknown	
Number of Departments:	1	
General Description of Scope of Work:	Visitor screening at various county courthouses Guard Service, Access Control, Mobile Patrol Services	

Business License
 County of Humboldt
 Eureka, California

LICENSE NUMBER 4222

SECURITAS SECURITY SERVICES USA, INC.
 4330 PARK TERRACE DR
 WESTLAKE VILLAGE CA 91361-4630

This License is issued to:
 Business Name: SECURITAS SECURITY SERVICES USA, INC.
 Owner Name(s): Richard Frenn

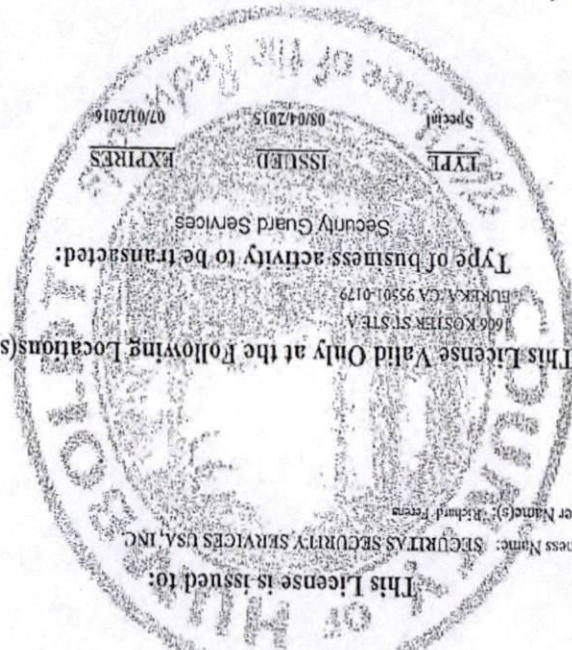
This License Valid Only at the Following Location(s)
 1606 KOSTER ST STE A
 EUREKA, CA 95501-0179

Type of business activity to be transacted:
 Security Guard Services

TYPE ISSUED EXPIRES
 Special 08/04/2015 07/01/2016

JOHN BARTHOLOMEW, License Collector
 JOSEPH MELLITT, Auditor - Controller

This License Must Be Displayed in Public View



John Bartholomew
Joseph Mellitt

CITY OF EUREKA, CA
 BUSINESS LICENSE

531 K STREET EUREKA, CA 95501-1165 PHONE (707) 441-1120



SECURITAS SECURITY SERVICES US
 ADTS - ACCOUNTING
 4330 PARK TERRACE DRIVE
 WESTLAKE VILLAGE CA 91361

LICENSE YEAR: 2016
 LOCATION: 1606 KOSTER ST
 LICENSE TYPE: SERVICE
 LICENSE NUMBER: 0379
 ISSUED DATE: 1/31/2016
 EXPIRATION DATE: 12/31/2016

This license is issued without verification that the licensee is subject to or exempt from licensing by the State of California.

NOTICE

Any transfer, change of use or occupancy may require review by the City Design Review Committee. This review takes time. The committee meets twice each month. This license does not equate compliance with any regulatory codes of the City of Eureka, including but not limited to building, fire and zoning laws.

THIS LICENSE MUST BE DISPLAYED IN A CONSPICUOUS PLACE

This license is issued without verification that the holder is subject to or exempted from licensing by the state, county, federal government, or any other governmental agency.

CITY OF FORTUNA
821 11th Street • Fortuna, CA 95540
BUSINESS LICENSE

NOT TRANSFERABLE
PLEASE POST IN A CONSPICUOUS PLACE

EXPIRATION 06/30/16 EFFECTIVE DATE 07/01/15 LICENSE NUMBER 0000015136

TYPE OF BUSINESS SERVICE BUS. ID 9E00001

OWNER SECURITAS SECURITY SVC USA, INC
DBA

MAILING ADDRESS 1606 KOSTER STREET, STE A
EUREKA CA 95501

BUSINESS ADDRESS 1606 KOSTER STREET, STE A
EUREKA CA 95501

ISSUES HEREBY GRANTED LICENSE TO ENGAGE IN, CARRY ON OR CONDUCT, IN THE CITY OF FORTUNA, CALIF, THE

BUSINESS TAX CERTIFICATE **CITY OF ARCATA**
736 "F" Street
Arcata, California 95521
(707) 822-5951

The person, firm or corporation named below, is granted this certificate pursuant to the provisions of the City Business Tax Ordinance to engage in, carry on or conduct the business, trade, calling, profession, exhibition or occupation described below. Issuance of certificate is not an endorsement, nor certification of compliance with other ordinances or laws, building codes, public health, county, state or federal governments, nor an assurance that the proposed use is in conformance with the city zoning regulations. This certificate is issued without verification that the taxpayer is subject to or exempt from licensing by the State of California.

BUSINESS NAME: Securitas Security Services Usa, Inc DESCRIPTION: Security Services
BUSINESS LOCATION: Various Arcata Locations ZONE CODE:

BUSINESS OWNER: Steven Lindsey

SECURITAS SECURITY SERVICES USA, INC
4330 PARK TERRACE DRIVE
WESTLAKE VILLAGE, CA 91361

Certificate No.:	602571
Effective Date:	July 01, 2015
Expiration Date:	June 30, 2016
Base Fee:	\$ 41.00
Delinquent Amount:	\$ 0.00
Total Paid:	\$ 41.00

MUST BE POSTED IN A CONSPICUOUS PLACE NOT TRANSFERABLE OR ASSIGNABLE



Bureau of Security and Investigative Services
P.O. BOX 989002
West Sacramento, CA 95798-9002
(916) 322-4000

PRIVATE PATROL OPERATOR BRANCH

CERTIFICATE PPB 5551
RECEIPT NO. 00298861
LICENSE NO. PPO 14827

VALID UNTIL JUNE 30, 2017

SECURITAS SECURITY SERVICES USA, INC
1606 KOSTER ST #A
EUREKA CA 95501

In accordance with the provisions of Division 3, Chapter 11.5 of the Business and Professions Code, the branch office named hereon is issued a Private Patrol Branch Office Certificate Renewal.

9.0 Exceptions, Objections and Requested Changes

We appreciate the generally fair and common sense approach in the Request for Proposal, but we do have a few concerns, especially with the allocation of risk. Accordingly, we would like to clarify the following items in connection with our bid. Our bid is submitted with the understanding that these items will be incorporated into the Attachment E to the RFP - Professional Services Agreement for Security Services (the "Agreement") between County of Humboldt ("County") and Securitas Security Services USA, Inc. ("Contractor") and be controlling. ***Please note that all our Exceptions are important but negotiable.***

Addition to Section 1 of the Agreement, page 59: If Contractor provides any equipment in connection with Contractor's services, all such equipment is for Contractor's use and will always be Contractor's property. Contractor is not selling or leasing any of the equipment to County, and Contractor provides no warranty to Contractor regarding equipment. Any implied warranties of merchantability and fitness for a particular purpose that may apply to the equipment are excluded. Contractor will be provided with reasonable time and access to remove all its equipment upon termination of the Agreement.

Rationale: We may need to provide and install equipment at the site as part of our security services. So, we just want to clarify that such equipment belongs solely to us and is for our use.

Exception to Section 5.B of the Agreement, page 64: Contractor may terminate the Agreement without cause or penalty upon thirty days' written notice. Also, either party may terminate the Agreement if Contractor's insurer cancels or materially alters Contractor's insurance.

Rationale: We believe it is important and fair for both parties to have a right to terminate for convenience, and it is typical for us to have such a right in our client contracts. That being said, we understand County may be concerned with its ability to secure another provider if Contractor terminates the Agreement for convenience. To alleviate this concern, we can discuss increasing the notice period if County likes. Generally, in addition to the right of termination for convenience, we request the right for both parties to terminate immediately if our insurance coverage is unexpectedly cancelled or materially altered in an adverse fashion. This right is meant to protect both parties.

Addition to Section 6 of the Agreement, page 64: Contractor may raise rates on 90 days' written notice to account for any increases in (a) health care, benefit, or insurance costs, (b) labor or fuel costs, (c) costs arising from changes to laws, regulations, or insurance premiums, (d) SUI or similar taxes or (e) any other taxes, fees, costs or charges related to Contractor's service.

Rationale: We may need to increase rates due to increases in future costs (e.g., SUI costs, costs related to changes in healthcare laws, etc.), but we will always notify County 90 days in advance if our rates will increase. Note that with 90 days' notice, County will have ample time to terminate the Agreement before any rate increase goes effective if County does not wish to agree to the increase.

Exception to Section 13 of the Agreement, page 66: Contractor will not be required to sign a Business Associate Agreement.

Rationale: Based on the services Contractor will be asked to perform, Contractor does not believe it should be considered a “business associate”. However, we welcome discussion over this item.

Exception to Section 18.A of the Agreement, page 68: Contractor will defend, controlling such defense, and indemnify County, and others to be defended or indemnified under the Agreement, against any claim or loss only to the extent the claim or loss is caused by the negligence of Contractor while acting within the scope of its specified duties.

Rationale: Security providers should always strive to provide excellent security services to all their clients, but even the best security services cannot prevent all claims and losses from occurring. We believe it is fair for security providers to be responsible for claims and losses related to their security services to the extent the claims and losses result from their faulty conduct (e.g., negligence). However, if a security provider performs its duties diligently and without fault, we do not believe it is generally fair for the security provider to be responsible for claims and losses that still happen to occur. County’s contractual defense/indemnity language is a little broader than the desired, proportional, fault-based defense/indemnity standard.

Addition to Section 18 of the Agreement, page 69: Notwithstanding anything to the contrary, Contractor’s liability will in no event exceed \$ 4 million. Further, Contractor will not be liable for any (a) punitive or consequential damages, (b) damages arising from events beyond Contractor’s reasonable control, or (c) injuries or deaths arising from any conditions of County’s premises.

Rationale: Security providers are not insurers, and for catastrophic losses, it makes more economic sense for clients to turn to their own insurers at some point (no one knows the likelihood of catastrophic damages and the amounts of such damages better than the client, and therefore, no one is better suited to insure against such damages than the client). Accordingly, we believe it is generally fair for contracts to contain reasonable monetary liability caps (e.g., \$4M) and limitations on liability for certain, special types of damages (e.g., consequential damages, damages arising from force majeure events, etc.). Such limitations of liability can be made mutual to protect County as well.

Addition to Section 18 of the Agreement, page 69: Notwithstanding anything to the contrary, in connection with the US Safety Act, each party waives all claims against the other for damages arising from or related to an act of terrorism, and the parties intend for this waiver to flow down to their respective contractors and subcontractors.

Rationale: We generally request a mutual waiver of claims for damages arising from acts of terrorism, which increases the chances that our SAFETY Act liability protection will apply in our favor *and* County’s. Accordingly, such a waiver is in the interest of both parties.

Clarification to Section 19.A.4, page 69: Contractor will not be required to maintain a separate professional liability insurance policy; Contractor maintains professional liability coverage under Contractor’s General Liability insurance policy.

Rationale: Contractor maintains a robust insurance program that should more than meet County’s needs, but it is not set up exactly as described in the Agreement.

Exception to Section 19.B.1 of the Agreement, page 70: Additional insureds will only be covered by Contractor's insurance for liability assumed by Contractor in the Agreement, subject to the terms of Contractor's insurance.

Rationale: We have no problem adding County (and others as mentioned in the Agreement) as additional insureds to our liability insurance. However, case law suggests that if we add additional insureds without clarifying what this coverage entails, we may be covering additional insureds under our insurance policies for claims caused by additional insureds, possibly even claims caused 100% by additional insureds, regardless of what the indemnity obligations state. We do not believe a fair-minded client like County would expect such a result, and this additional insured qualification simply clarifies that additional insureds will only be covered by our insurance for liability assumed by us in the Agreement.

Exception to Section 19.B.1.b. of the Agreement, page 70: Contractor will not be required to maintain explosion, collapse and underground (XCU) coverage.

Rationale: Contractor is providing security services, not any kind of construction services. XCU coverage should therefore be unnecessary.

Exception to Section 19.B.2 of the Agreement, page 70: In the event any of Contractor's required insurance is canceled, notice will be provided in accordance with policy provisions (a statement to this effect will be on Contractor's certificate of insurance).

Rationale: Because we have thousands of clients, and our insurers have thousands of clients, not all of our insurers will agree to provide 30 days' prior written notice to our clients in the event that our insurance is canceled, materially altered, or not renewed.

Exception to Section 19.B.6 of the Agreement, page 70: County acknowledges that Contractor's self-insured retentions/deductibles (GL-\$500K; AL-\$750K; WC-\$1 million) are acceptable.

Rationale: We maintain self-insured retentions/deductibles far greater than \$100,000. However, we are a large company with strong financials, so these SIRs/deductibles should not present a problem.

Exception to Section 19.B.7 of the Agreement, page 70: Contractor will not be required to provide any notice or reports related to (a) the aggregate insurance limits available, or (b) the diminution of the aggregate insurance limits due to claims against such insurance.

Rationale: Contractor maintains a robust insurance program that should more than meet County's needs. In addition, Contractor is a large company with strong financials. No such notice or reports should be necessary.

11.0 Required Attachments

All required attachments have been included in the appropriate section of the proposal as outlined in the RFP.

Attachment 1 – RFP Signature Affidavit: See Section 2.0

Attachment 2 – Cost Proposal: See Section 6.0

Attachment 3 – Reference Data Sheet: See Section 8.0

Attachment 4 – Sample Documentation: See Section 7.0

Attachment 5 – Staff Resumes: See Section 4.0

COPY



SVT GRUPPE INC

TRANSPORTATION & PROTECTIVE SERVICES FOR THE DISCERNING CLIENT

MC 943081 • PI 28721 • PPO 17833 • TCP 0033755

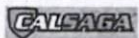


RFP DHHS2016-01 PROVISION OF SECURITY AND/OR TRANSPORTATION SERVICES

**DEPARTMENT OF HEALTH AND HUMAN SERVICES
COUNTY OF HUMBOLDT
ATTN: MICHELLE TUCKER
507 F STREET
EUREKA, CA 95501**

DUE MARCH 29, 2016 AT 4:00 PM

YOUR SAFETY SECURITY & SATISFACTION IS OUR BUSINESS



PO BOX 270 | NAPA | CA | 94559 | T +1.844.FONESVT | T +1.707.927.2200 | F +1.707.255.6445

SVT PROTECTIVE SERVICES | SECURE VIP TRANSPORT

SVTPROTECTIVESERVICES.COM | SECUREVIPTRANSPORT.COM

A VETERAN OWNED AND MANAGED BUSINESS





SVT GRUPPE INC

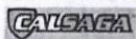
TRANSPORTATION & PROTECTIVE SERVICES FOR THE DISCERNING CLIENT

MC 943081 • PI 28721 • PPO 17833 • TCP 0033755

TABLE OF CONTENTS

	PAGE
Proposer Information	3
Proposal Transmittal Letter	4-5
Scope of Service	6
Organization	6-7
Qualifications & Experience	7
Company Founder & Co-Founder	8
Personnel Management, Selection, Retention and Training	8
Personnel Management and Supervision	9
Selection & Qualification for Security Officer Position	10
Retention of Personnel	10-11
Training Programs	12
Electronic Guard Tour Tracking and Reporting	13-14
Uniforms	14
Patrol Vehicles	14
Client References	15
Insurance Acknowledgement Statement	16
Statement of Equal Employment Opportunity	17
Drug-Free Workplace Certification	18
Certification of Compliance	19
Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion	20
Non-Collusion Declaration	21
Child Abuse Reporting Requirements	22
Cost Proposal Form	23
RFP Signature Affidavit	24
Appendix	25
SVT Licenses	
SVT Insurance	
SVT Veteran Owned Small Business Certification	
SVT DAR	
SVT Brochure	

YOUR SAFETY SECURITY & SATISFACTION IS OUR BUSINESS



PO BOX 270 | NAPA | CA | 94559 | T +1.844.FONESVT | T +1.707.927.2200 | F +1.707.255.6445

SVT PROTECTIVE SERVICES | SECURE VIP TRANSPORT

SVTPROTECTIVESERVICES.COM | SECUREVIPTRANSPORT.COM

A VETERAN OWNED AND MANAGED BUSINESS





SVT GRUPPE INC

TRANSPORTATION & PROTECTIVE SERVICES FOR THE DISCERNING CLIENT

MC 943081 • PI 28721 • PPO 17833 • TCP 0033755

PROPOSER INFORMATION

Name of Proposer: **SVT Gruppe, Inc. DBA: SVT Protective Services**

Address: **481 Technology Way | PO Box 270**

City, State, Zip Code: **Napa | CA 94559-0270**

Phone Number: **+1.707.927.2200**

Fax Number: **+1.707.255.6445**

Organization Type: **California Corporation**

FEIN: **47-0993535** DUNS: **079610608**

CA Corporate Number: **3678431**

License Number: **PPO 17833**

Certification: **Federally Certified Veteran Owned Small Business**

Company Officer: **Antonette A. Ginochio | Senior Vice President | CMO**

Email Address: **aag@svtgruppe.com**


Alternate Point of Contact: **Nicole D. Haggadone | Director Client Services**

Phone Number: **+1.707.927.2200 x 205**

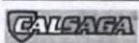
Cell Number: **+1.707.480.6013**

Email Address: **ndh@svtgruppe.com**

Date: **March 29, 2016**

Signed: 
Antonette A. Ginochio | Senior Vice President | CMO

YOUR SAFETY SECURITY & SATISFACTION IS OUR BUSINESS



PO BOX 270 | NAPA | CA | 94559 | T +1.844.FONESVT | T +1.707.927.2200 | F +1.707.255.6445

SVT PROTECTIVE SERVICES | SECURE VIP TRANSPORT

SVTPROTECTIVESERVICES.COM | SECUREVIPTRANSPORT.COM

A VETERAN OWNED AND MANAGED BUSINESS





SVT GRUPPE INC

TRANSPORTATION & PROTECTIVE SERVICES FOR THE DISCERNING CLIENT

MC 943081 • PI 28721 • PPO 17833 • TCP 0033755

PROPOSAL TRANSMITTAL LETTER

March 29, 2016

Humboldt County

Department of Health and Human Services

Attn: Michelle Tucker

507 F Street

Eureka, CA 95501

T | 707.784.6322 E | mtucker@co.humboldt.ca.us

Reference: RFP DHHS2016-01 Provision of Security and/or Transportation Services

Dear Ms. Tucker:

Enclosed please find our bid proposal for Security and Transportation Services, valid for 180 days subsequent to the date of opening and thereafter in accordance with any resulting contract with SVT. Thank you for allowing us to bid on this RFP. SVT is proud to provide First Class Transportation and Protective Services

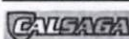
SVT's mission is to provide safe, secure, reliable and discreet transportation and protective services for the discerning client.

SVT offers a wide array of professional services tailored to meet the needs of our diverse clientele. SVT service includes:

- **SPECIAL PROTECTIVE SERVICES**
Special Protective Service Details To Provide For Your Special Security Needs
- **EVENT SERVICES**
Keeping Your Event, Event Free
- **TRANSPORT | EXTRADITION SERVICES**
Secure Transportation Services For ALL Patient & Prisoner Levels
- **WATCH SERVICES**
Security First On Our Watch
- **SECURE MONEY TRANSPORT SERVICES**
Secure Transport & Deposit Services

SVT is a Federally Certified Veteran Owned and Managed Business, founded by a highly experienced Military Veteran with expertise in the transportation and protective services sector. SVT offers First Class Transportation and Protective Services at competitive rates. We welcome the opportunity to earn your business.

YOUR SAFETY SECURITY & SATISFACTION IS OUR BUSINESS

 PO BOX 270 | NAPA | CA | 94559 | T +1.844.FONESVT | T +1.707.927.2200 | F +1.707.255.6445

SVT PROTECTIVE SERVICES | SECURE VIP TRANSPORT

SVTPROTECTIVESERVICES.COM | SECUREVIPTRANSPORT.COM

A VETERAN OWNED AND MANAGED BUSINESS





SVT GRUPPE INC

TRANSPORTATION & PROTECTIVE SERVICES FOR THE DISCERNING CLIENT

MC 943081 • PI 28721 • PPO 17833 • TCP 0033755

SVT serves Northern California with operations in Napa, Sonoma, Mendocino, Lake, Solano, Contra Costa, Sacramento and Colusa Counties.

SVT will not be using subcontractors with regard to this contract and SVT does not have any conflict of interest regarding this contract.

SVT utilizes the latest technology including: **Electronic Guard Tour Tracking and Reporting utilizing GPS and smart phone technology (please refer to page 13-14 of this RFP for details about this technology)** to ensure we are meeting our client's needs.

SVT is currently providing services of a similar nature to those requested in this RFP to clients in surrounding communities. **Specifically SVT provides similar services to Napa County HHS Department and Napa County Sheriff's Department, Solano County, Butte County, Colusa County and City of Woodland.**

SVT is a Federally Certified Veteran Owned Small Business.

We feel very confident in our ability to provide the services as requested in this RFP. We look forward to discussing this RFP proposal with you.

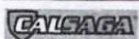
This RFP proposal and all corresponding material are printed double sided so as to save paper/resources and help conserve the environment.

Thank you for the opportunity to bid on this project.

Sincerely,

Antonette A. Ginochio
Senior Vice President | CMO
T | +1.707.256.1810x203
F | +1.707.255.6445
C | +1.925.323.9839
E | aag@SVT.com

YOUR SAFETY SECURITY & SATISFACTION IS OUR BUSINESS



PO BOX 270 | NAPA | CA | 94559 | T +1.844.FONESVT | T +1.707.927.2200 | F +1.707.255.6445

SVT PROTECTIVE SERVICES | SECURE VIP TRANSPORT

SVTPROTECTIVESERVICES.COM | SECUREVIPTRANSPORT.COM

A VETERAN OWNED AND MANAGED BUSINESS





SVT GRUPPE INC

TRANSPORTATION & PROTECTIVE SERVICES FOR THE DISCERNING CLIENT

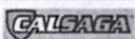
MC 943081 • PI 28721 • PPO 17833 • TCP 0033755

SCOPE OF SERVICE

ORGANIZATION

- SVT is a California Corporation Founded by a **Military Veteran**. SVT and its principal founding officer have been involved in the security, transportation, alarms, investigative and training fields since 1996. SVT is fully licensed by the State of California Department of Consumer Affairs, Bureau of Security and Investigative Services (BSIS). SVT is a Federally Certified Veteran Owned Small Business.
- SVT has been fielding highly trained Security Officers for numerous and varied clientele since its inception. SVT's current clientele includes but is not limited to; wineries, businesses, private individuals, HOA's, private communities, apartment complexes, shopping centers, restaurants, teaching institutions, major event venues and government agencies. SVT's current duty assignments include but are not limited to: on-site posted officer positions, vehicle patrol, ticketing, Armed and Un-Armed Security Officer positions, secure money transport, undercover operations, security response services, alarm response services, patient & prisoner watch services and transportation services.
- SVT serves Northern California with operations in: Napa, Sonoma, Mendocino, Lake, Butte, Solano, Contra Costa, Sacramento, Santa Clara and Colusa Counties.
- SVT currently employs over 100 Security Officers and is providing services similar to those requested in this RFP to clients in surrounding communities.
- SVT hires highly motivated professional personnel. SVT solicits from local Law Enforcement Academies, the Military and the local communities where we are contracted to provide services.
- SVT's management and supervisory team closely monitor all field operations, enabling us to provide the most professional security service available. We work with our staff and our clients to provide customized security solutions to ensure that ALL of your security needs are met.
- SVT provides 24 hour Dispatch Service (SVT operates 24/7/365) and offers; available Electronic DAR's (Daily Activity Reports) via email or online, available Real-Time GPS Tracking of all SVT Security Officers while they are on duty, available Real-Time Guard Tour Tracking utilizing NFC (RFID) Technology. SVT Supervisors are on duty 24 hours per day managing our Officers.
- There have been no mergers, acquisitions or sales involving SVT.
- SVT is organized as a Sub-Chapter S Corporation, incorporated in the State of California.

YOUR SAFETY SECURITY & SATISFACTION IS OUR BUSINESS



PO BOX 270 | NAPA | CA | 94559 | T +1.844.FONESVT | T +1.707.927.2200 | F +1.707.255.6445

SVT PROTECTIVE SERVICES | SECURE VIP TRANSPORT

SVTPROTECTIVESERVICES.COM | SECUREVIPTRANSPORT.COM

A VETERAN OWNED AND MANAGED BUSINESS





SVT GRUPPE INC

TRANSPORTATION & PROTECTIVE SERVICES FOR THE DISCERNING CLIENT

MC 943081 • PI 28721 • PPO 17833 • TCP 0033755

- SVT is a Federally Certified Veteran Owned Small Business.
- Neither SVT, its officers, owners nor any of its employees, have ever been convicted of, pled guilty to or pled nolo contendere to any felony.
- SVT has never filed for bankruptcy.
- SVT maintains a solid working relationship with local law enforcement agencies within the areas and communities SVT serves.

QUALIFICATIONS AND EXPERIENCE

COMPANY

We are highly skilled professionals dedicated to providing the best services available to our clients. We follow up our pledge with stringent professional standards and by requiring continuous training for all staff members.

Our management team has a wealth of experience and is broadly educated. Our staff is ethnically diverse and thoroughly grounded in security management, law enforcement techniques and civil government security procedures.

What makes us unique in the industry?

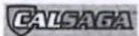
Our sincere dedication to serving our clients with highly trained professional Security Officers. Our personnel are carefully selected and trained to meet the full spectrum of demands faced in the field. Our staff undergoes constant training encompassing public relations, physical fitness, patrol procedures, investigative procedures, behavior management, use of force, firearms training and numerous other training programs.

Our employees are experienced with backgrounds in business management, security management, military operations, law enforcement and other related fields. SVT is proud to be one of the state's premier security, transportation and investigative service agencies.

Our use of technology to better serve our clients including: Electronic DAR's (Daily Activity Reports) including pictures/video via email or online, Real-Time GPS tracking of SVT Security Officers while they are on duty, Real-Time Guard Tour Tracking utilizing NFC (RFID) Technology.

SVT is a Federally Certified Veteran Owned Small Business.

YOUR SAFETY SECURITY & SATISFACTION IS OUR BUSINESS



PO BOX 270 | NAPA | CA | 94559 | T +1.844.FONESVT | T +1.707.927.2200 | F +1.707.255.6445

SVT PROTECTIVE SERVICES | SECURE VIP TRANSPORT

SVTPROTECTIVESERVICES.COM | SECUREVIPTRANSPORT.COM

A VETERAN OWNED AND MANAGED BUSINESS





SVT GRUPPE INC

TRANSPORTATION & PROTECTIVE SERVICES FOR THE DISCERNING CLIENT

MC 943081 • PI 28721 • PPO 17833 • TCP 0033755

FOUNDER & CO-FOUNDER

SVT was founded by a highly qualified Military Veteran who after graduating from college with a Bachelor of Science degree, served as a Fighter Pilot in the US Air Force, serving during the first Gulf conflict period. In addition to flight duties, the founder trained and participated in aircraft accident investigations, combat operations and security details while in the Military. After his Military Career the founder flew as an airline pilot for a major commercial airline. The founder has been serving the private sector since 1996 and is the President | CEO of SVT overseeing the overall operations of the company.

SVT's co-founder graduated from college with a Bachelor of Science degree and began her career in the business world working for numerous large corporations including; UPS, Procter & Gamble and Mars. The co-founder is a business development, marketing and project management professional and brings to SVT a wealth of knowledge and experience. The co-founder is the Vice President | CMO of SVT and manages the business and client services operations of the company.

SVT is a Federally Certified Veteran Owned and Managed Business.

PERSONNEL MANAGEMENT, SELECTION, RETENTION AND TRAINING

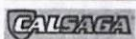
SVT is currently providing services similar to those requested in this RFP to clients and agencies in surrounding communities. These contracts deal with similar situations and conditions as those required of this RFP.

SVT hires highly motivated professional personnel. SVT solicits from local Law Enforcement Academies, the Military and the local communities where we are contracted to provide services.

SVT will comply with the provisions of the contract providing services as follows:

- All officers provided by SVT will be outfitted with professional uniforms supplied by SVT. All officers will be well groomed, maintaining a professional appearance and bearing and exercising mature judgment at all times.
- Officers will interact with Client staff and members of the public of all ages in a courteous and business-like manner at all times, and will refrain from unnecessary fraternization with staff and/or members of the public that does not relate to their official duties on behalf of the Client.
- SVT shall provide complete shift coverage for all hours and days stipulated in this contract.
- Security officers shall maintain a shift log as prescribed by the Client. Such logs shall be maintained on-site.

YOUR SAFETY SECURITY & SATISFACTION IS OUR BUSINESS



PO BOX 270 | NAPA | CA | 94559 | T +1.844.FONESVT | T +1.707.927.2200 | F +1.707.255.6445

SVT PROTECTIVE SERVICES | SECURE VIP TRANSPORT

SVTPROTECTIVESERVICES.COM | SECUREVIPTRANSPORT.COM

A VETERAN OWNED AND MANAGED BUSINESS





SVT GRUPPE INC

TRANSPORTATION & PROTECTIVE SERVICES FOR THE DISCERNING CLIENT

MC 943081 • PI 28721 • PPO 17833 • TCP 0033755

- Security officers will also prepare a written "Incident Report" to record situations requiring intervention or other appropriate action by security officers.
- Client will be immediately notified of any serious incidents involving or affecting staff or Client property or members of the public.
- SVT will work with Client staff on any modifications to the written procedures manual that defines the role of the transport staff, security policies and the scope of services.
- Client will have the right to have a security officer removed from a site if that officer is not effective in performing his/her assigned duties.

PERSONNEL MANAGEMENT

SVT would manage this project with a supervisor corps and chain of command as follows:

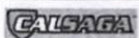
President/CEO
 Vice President/CMO
 General Manager
 Director of Operations
 Captains
 Lieutenants
 Sergeants
 Corporals
 Line Officers

PERSONNEL SUPERVISION

SVT utilizes supervisors at the Corporal level or above to supervise Security Officers at client sites. If awarded this contract, SVT will provide supervisory level officers to be in charge of this contract. Their duties include but are not be limited to:

- o Working with Client to ensure complete post orders are in place at each site.
- o Working with SVT in the hiring of employees for Client site(s).
- o Training of the employees assigned to the Client site(s).
- o Supervising, disciplining, etc. employees at the Client site(s).
- o Working with Client representatives at the site(s) to ensure that all security duties are being carried out in the prescribed manner.
- o Electronic DAR's (Daily Activity Reports) via email or online
- o Real-Time GPS Tracking of all SVT Security Officers while they are on duty
- o Real-Time Guard Tour Tracking utilizing NFC (RFID) Technology

YOUR SAFETY SECURITY & SATISFACTION IS OUR BUSINESS



PO BOX 270 | NAPA | CA | 94559 | T +1.844.FONESVT | T +1.707.927.2200 | F +1.707.255.6445

SVT PROTECTIVE SERVICES | SECURE VIP TRANSPORT

SVTPROTECTIVESERVICES.COM | SECUREVIPTRANSPORT.COM

A VETERAN OWNED AND MANAGED BUSINESS





SVT GRUPPE INC

TRANSPORTATION & PROTECTIVE SERVICES FOR THE DISCERNING CLIENT

MC 943081 • PI 28721 • PPO 17833 • TCP 0033755

SELECTION & QUALIFICATION FOR SECURITY OFFICER POSITION

SVT hires motivated, trustworthy, professional personnel as Security Officers. SVT follows and surpasses all California BSIS (Bureau of Security and Investigative Services) requirements in hiring and training individuals for a position as a Security Officer. SVT hiring procedures include:

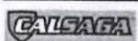
- Pre-screening of all applicants through the use of:
 - SVT Employment Application (a copy of which is included in the appendix)
 - SVT Background Questionnaire (a copy of which is included in the appendix)
 - Interview process including:
 - Review and questioning of Employment Application with applicant
 - Review and questioning of Background Questionnaire with applicant
 - Review and questioning of Interview/Oral Board Questionnaire with applicant including applicant's training, experience, morals, character, etc.
 - Previous employment checks (a copy of which is included in the appendix)
- Applicant reference checks
- FBI & DOJ Background checks of applicant utilizing Live Scan fingerprinting services.
- BSIS license, registrations and reference checks
- Drug testing
 - Pre-employment drug testing is required to obtain a position with SVT.
 - Random drug testing during employment is utilized by SVT to maintain a drug free work force.

RETENTION OF PERSONNEL

SVT is committed to providing the best service available to our clients and part of our success in achieving this is to hire and retain the proper personnel.

- SVT's hiring process consists of:
 - Initial Application
 - Background Questionnaire
 - Two Step Interview Process
 - Background Investigation
 - FBI, DOJ Criminal Checks through BSIS LiveScan
 - Drug Testing
- SVT only hires the best and the brightest personnel to help reduce employee turnover.
- SVT starting pay is at the highest end of the industry.
- SVT provides incremental pay raises based upon performance.

YOUR SAFETY SECURITY & SATISFACTION IS OUR BUSINESS



PO BOX 270 | NAPA | CA | 94559 | T +1.844.FONESVT | T +1.707.927.2200 | F +1.707.255.6445

SVT PROTECTIVE SERVICES | SECURE VIP TRANSPORT

SVTPROTECTIVESERVICES.COM | SECUREVIPTRANSPORT.COM

A VETERAN OWNED AND MANAGED BUSINESS





SVT GRUPPE INC

TRANSPORTATION & PROTECTIVE SERVICES FOR THE DISCERNING CLIENT

MC 943081 • PI 28721 • PPO 17833 • TCP 0033755

- Completion of **THREE (3) MONTHS** of continuous employment with SVT and dependent upon employee performance and contract margins – Eligible for First Pay Increase and eligible for employee medical and dental coverage.
- Completion of **SIX (6) MONTHS** of continuous employment with SVT and dependent upon employee performance and contract margins – Eligible for Second Pay Increase.
- Completion of **ONE (1) YEAR** of continuous employment with SVT and dependent upon employee performance and contract margins – Eligible for Third Pay Increase and eligible for SVT 401k program.
- SVT offers advancement opportunities with promotions in rank/grade to those employees that perform well.
- SVT provides cross-training for employees so that not only can we insure proper coverage for our clients but so that the employee gains additional job skills and becomes more valuable to our company and gains more self-respect for their own abilities.
- SVT offers a solid benefits package consisting of:
 - Health Care | Dental Care | Vision Care
 - Life Insurance | 401k Program
- SVT is a licensed Training Facility offering basic and advanced training to our employees thus allowing them to gain a greater base of skills to draw upon in the conduct of their duties and giving them the opportunity for career advancement.
- SVT has an employee recognition program wherein employees are recognized and rewarded for outstanding performance in the conduct of their duties.
 - This program recognizes:
 - Officer of the Quarter and Officer of the Year
- SVT recognizes time in service with yearly pins for time with the company.
- SVT communicates and listens to employees to not only meet the employee's needs but to better serve our clients as often times an employee working at the client site may have the best ideas on how to better serve the client.
- SVT provides Performance Reviews wherein supervisors rate the performance of our employees and this Employee Performance Review process is part of the decision for pay, promotions, rank, and grade increases.
- SVT works to be as flexible as possible with our employees so as to balance work and life needs of our employees especially when it comes to time off and family commitments.
- SVT incorporates our employees in directing the company and draws upon the talents of our employees in targeting new business opportunities.

YOUR SAFETY SECURITY & SATISFACTION IS OUR BUSINESS



PO BOX 270 | NAPA | CA | 94559 | T +1.844.FONESVT | T +1.707.927.2200 | F +1.707.255.6445

SVT PROTECTIVE SERVICES | SECURE VIP TRANSPORT

SVTPROTECTIVESERVICES.COM | SECUREVIPTRANSPORT.COM

A VETERAN OWNED AND MANAGED BUSINESS





SVT GRUPPE INC

TRANSPORTATION & PROTECTIVE SERVICES FOR THE DISCERNING CLIENT

MC 943081 • PI 28721 • PPO 17833 • TCP 0033755

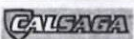
TRAINING PROGRAMS

SVT provides high quality training to all of its Security Officers. SVT is a BSIS Licensed Training Facility. The training provided includes but is not limited to:

- **Basic Security Officer Training – These BSIS certified courses, encompassing over 40 hours of training, cover the following:**
 - Powers of Arrest training (Basic responsibilities, emergency response, duties and limitations pertaining to Security Officers)
 - Company Policies, Procedures & Orientation
 - Observation & Documentation (Report Writing, Logs, Incidents/Statements, etc.)
 - Communications and Its Significance
 - Liability & Legal Aspects
 - Post Orders & Assignments
 - Public Relations (Community and Customer)
 - Evacuation Procedures
 - Officer Survival
 - Handling Difficult People
 - Workplace Violence

- **Additionally SVT provides the following training as per employee and client needs:**
 - Transportation, Extradition & Watch Procedures and Protocol.
 - CPR, First Aid, AED Training for Officers assigned these duties.
 - CPI and MOAB Training for Officers assigned these duties.
 - Restraint Devices Training – This training covers the proper utilization of restraining devices and their implementation.
 - Weaponless Defense Training – This training covers techniques such as takedowns, restraint holds and other weaponless defense tactics.
 - Chemical Agents Training – This P.O.S.T. certified course covers the safety, operation, tactics, carry, handling and usage of pepper spray and other non-lethal chemical agents.
 - Stun Devices Training – This course covers the safety, technical aspects, operation, tactics, carry, handling and usage of the X-26 and M-26 Taser and other Stun Devices.
 - Impact Weapons Training – This BSIS certified course covers the safety, operation, tactics, carry, handling and usage of impact weapons.
 - Firearms Training – This BSIS certified course covers the safety, operation, tactics, carry, handling and usage of firearms.

YOUR SAFETY SECURITY & SATISFACTION IS OUR BUSINESS



PO BOX 270 | NAPA | CA | 94559 | T +1.844.FONESVT | T +1.707.927.2200 | F +1.707.255.6445

SVT PROTECTIVE SERVICES | SECURE VIP TRANSPORT

SVTPROTECTIVESERVICES.COM | SECUREVIPTRANSPORT.COM

A VETERAN OWNED AND MANAGED BUSINESS





SVT GRUPPE INC

TRANSPORTATION & PROTECTIVE SERVICES FOR THE DISCERNING CLIENT

MC 943081 • PI 28721 • PPO 17833 • TCP 0033755

ELECTRONIC GUARD TOUR TRACKING & REPORTING

REAL TIME GPS TRACKING

SVT's GPS tracking technology allows SVT to monitor employee whereabouts in real time via a live dashboard.

The live dashboard offers a centralized view of our security operations displaying all; action logs, reports, checkpoints, employee clock in's, and recorded interventions as they occur in real time.



REAL TIME GUARD TOUR TRACKING

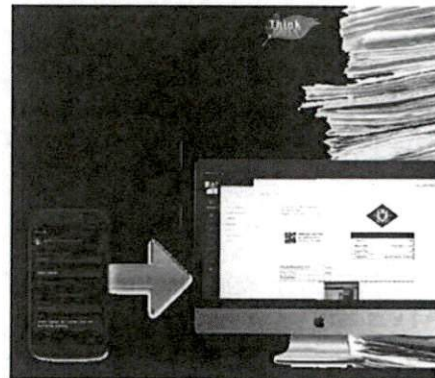
Through the use of RFID Tags and Mobile Technology, SVT can monitor checkpoints around-the-clock accurately and in real-time.



- **Secure and accurate checkpoints using RFID**
- **Easy installation; no wiring or assembly**
- **Discreet, weather-proof checkpoints**
- **Real-Time accountability**
- **Immediate alerts**

REAL TIME ELECTRONIC REPORTING

SVT offers electronic DAR's (Daily Activity Reports) via email or online. This powerful reporting feature eliminates the need for paper. Security Officers can submit completed reports in real time supported by narratives, photos, videos and signatures.



YOUR SAFETY SECURITY & SATISFACTION IS OUR BUSINESS



PO BOX 270 | NAPA | CA | 94559 | T +1.844.FONESVT | T +1.707.927.2200 | F +1.707.255.6445

SVT PROTECTIVE SERVICES | SECURE VIP TRANSPORT

SVTPROTECTIVESERVICES.COM | SECUREVIPTRANSPORT.COM

A VETERAN OWNED AND MANAGED BUSINESS





SVT GRUPPE INC

TRANSPORTATION & PROTECTIVE SERVICES FOR THE DISCERNING CLIENT

MC 943081 • PI 28721 • PPO 17833 • TCP 0033755

INTERACTION RECORDING TOOL

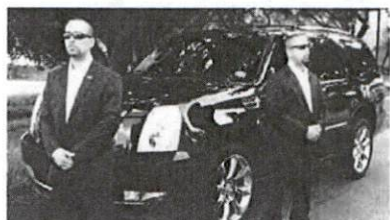
SVT has the technology available to enable our officers to record all of their interactions. Footage is transferred to the centralized dashboard for review.

- **Diminishes the risk of potential lawsuits**
- **Improves employee accountability**



SVT UNIFORMS & EQUIPMENT

SVT officers are outfitted with professional uniforms providing a highly visible presence to help deter unwanted activity. SVT uniforms are tailored to meet our client's needs from military/police style uniforms to less intimidating, professional and casual dress styles as your needs may dictate. SVT utilizes state of the art high tech equipment to ensure all of your security needs are met.



SVT PATROL VEHICLES

SVT Protective Services utilizes patrol vehicles that are purchased brand new from the factory and are fully marked to provide a visual presence and an additional deterrent factor. SVT patrol vehicles include; cars, trucks, vans, ATV's and bicycles.



YOUR SAFETY SECURITY & SATISFACTION IS OUR BUSINESS

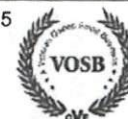


PO BOX 270 | NAPA | CA | 94559 | T +1.844.FONESVT | T +1.707.927.2200 | F +1.707.255.6445

SVT PROTECTIVE SERVICES | SECURE VIP TRANSPORT

SVTPROTECTIVESERVICES.COM | SECUREVIPTRANSPORT.COM

A VETERAN OWNED AND MANAGED BUSINESS





SVT GRUPPE INC

TRANSPORTATION & PROTECTIVE SERVICES FOR THE DISCERNING CLIENT

MC 943081 • PI 28721 • PPO 17833 • TCP 0033755

CLIENT REFERENCES

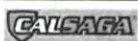
Reference Name: Napa County Sheriff's Department **Phone:** 707.259.8717
Contact Name: Sheriff John Robertson **Fax:** 707.253.4233
Address: 1535 Airport Blvd. Napa, CA 94558
Email: John.Robertson@countyofnapa.org **Service Dates:** 04.2008 to Present
Service Provided: Provide "On Call" prisoner watch and transport services. Primarily watch prisoners that have been sent to the hospital or other medical facilities for medical treatment. Transport prisoners to/from the county jail and/or hospital and/or medical or other appointments.

Reference Name: Napa County Health & Human Services **Phone:** 707.253.4694
Contact Name: Stephanie Hogan – Mental Health Supervisor **Fax:** 707.253.4815
Address: 2344 Old Sonoma Road, Napa, CA 94559
Email: Stephanie.Hogan@countyofnapa.org **Service Dates:** 04.2008 to Present
Service Provided: Provide "On Call" patient watch and transport services. Primarily watch potentially violent patients at HHS facilities, the hospital or other medical facilities where they may be sent for treatment. Transport patients to/from medical facilities, hospitals and other facilities as necessary. Provide Posted Officers and Vehicle Patrol for County Facilities including interior and exterior security patrols and staff assistance as needed.

Reference Name: Butte County Sheriff's Department **Phone:** 530.538.6790
Contact Name: Sergeant Jedidiah Hancock **Fax:** 530.538.2005
Address: 33 County Center Drive, Oroville, CA 95965
Email: Jehancock@buttecounty.net **Service Dates:** 10.2013 to Present
Service Provided: Provide "On Call" prisoner watch and transport services. Primarily watch prisoners that have been sent to the hospital or other medical facilities for medical treatment. Transport prisoners to/from the county jail and/or hospital and/or medical or other appointments.

Reference Name: Woodland Police Department **Phone:** 530.661.7800
Contact Name: Theresa Perez **Fax:** 530.662.5356
Address: 100 Lincoln Ave, Woodland, CA 95695
Email: theresa.perez@cityofwoodland.org **Service Dates:** 10.2013 to Present
Service Provided: Provide "On Call" prisoner watch and transport services. Primarily watch prisoners that have been sent to the hospital or other medical facilities for medical treatment. Transport prisoners to/from the county jail and/or hospital and/or medical or other appointments.

YOUR SAFETY SECURITY & SATISFACTION IS OUR BUSINESS



PO BOX 270 | NAPA | CA | 94559 | T +1.844.FONESVT | T +1.707.927.2200 | F +1.707.255.6445

SVT PROTECTIVE SERVICES | SECURE VIP TRANSPORT

SVTPROTECTIVESERVICES.COM | SECUREVIPTRANSPORT.COM

A VETERAN OWNED AND MANAGED BUSINESS





SVT GRUPPE INC

TRANSPORTATION & PROTECTIVE SERVICES FOR THE DISCERNING CLIENT

MC 943081 • PI 28721 • PPO 17833 • TCP 0033755

INSURANCE ACKNOWLEDGEMENT STATEMENT

SVT GRUPPE, INC.

Proposer Name

I hereby certify that **SVT Gruppe, Inc.** (Legal Name of Respondent) agrees to meet all of the Insurance requirements included in the Professional Services Agreement attached to this Request for Proposal and Respondent will be able to evidence such insurance when and if awarded the contract and will provide proof of insurance at the time of project award if awarded the contract.

I declare under penalty of perjury under the laws of the state of California that the information I have provided herein is true and correct and is of my own personal knowledge.

CERTIFICATION

I hereby declare under the penalty of perjury under the laws of the State of California that the foregoing is true and correct and that I am duly authorized to legally bind SVT Gruppe, Inc. to the above described certification. Executed this day of March 29, 2016 at Napa, California.

Firm Name: SVT Gruppe, Inc. Federal ID #: 47-0993535

Signature of Authorized Official: _____ Date: 03.29.2016

Print Name: Antonette A. Ginochio Title: Senior Vice President | CMO

Bus: +1.707.927.2200 Fax: +1.707.255.6445 Email: aag@svtgruppe.com

YOUR SAFETY SECURITY & SATISFACTION IS OUR BUSINESS



PO BOX 270 | NAPA | CA | 94559 | T +1.844.FONESVT | T +1.707.927.2200 | F +1.707.255.6445

SVT PROTECTIVE SERVICES | SECURE VIP TRANSPORT

SVTPROTECTIVESERVICES.COM | SECUREVIPTRANSPORT.COM

A VETERAN OWNED AND MANAGED BUSINESS





SVT GRUPPE INC

TRANSPORTATION & PROTECTIVE SERVICES FOR THE DISCERNING CLIENT

MC 943081 • PI 28721 • PPO 17833 • TCP 0033755

STATEMENT OF EQUAL EMPLOYMENT OPPORTUNITY

SVT GRUPPE, INC.

Proposer Name

I hereby certify that **SVT GRUPPE, INC.** (Legal Name of Respondent/Supplier/Consultant/Contractor), will not discriminate against any employee or applicant for employment because of because of race, color, religion, sex, national origin, ancestry, age (over 40), physical or mental disability, cancer-related medical condition, a known genetic pre-disposition to a disease or disorder, veteran status, marital status, or sexual orientation.

I declare under penalty of perjury under the laws of the state of California that the information I have provided herein is true and correct and is of my own personal knowledge.

CERTIFICATION

I hereby declare under the penalty of perjury under the laws of the State of California that the foregoing is true and correct and that I am duly authorized to legally bind SVT Gruppe, Inc. to the above described certification. Executed this day of March 29, 2016 at Napa, California.

Firm Name: SVT Gruppe, Inc. Federal ID #: 47-0993535

Signature of Authorized Official:  Date: 03.29.2016

Print Name: Antonette A. Ginochio Title: Senior Vice President | CMO

Bus: +1.707.927.2200 Fax: +1.707.255.6445 Email: aag@svtgruppe.com

YOUR SAFETY SECURITY & SATISFACTION IS OUR BUSINESS



PO BOX 270 | NAPA | CA | 94559 | T +1.844.FONESVT | T +1.707.927.2200 | F +1.707.255.6445

SVT PROTECTIVE SERVICES | SECURE VIP TRANSPORT

SVTPROTECTIVESERVICES.COM | SECUREVIPTRANSPORT.COM

A VETERAN OWNED AND MANAGED BUSINESS





SVT GRUPPE INC

TRANSPORTATION & PROTECTIVE SERVICES FOR THE DISCERNING CLIENT

MC 943081 • PI 28721 • PPO 17833 • TCP 0033755

DRUG-FREE WORKPLACE CERTIFICATION

SVT GRUPPE, INC.

Proposer Name

The proposer named above hereby certifies compliance with Government Code Section 8355 in matters relating to providing a drug-free workplace. The above-named contractor will:

1. Publish a statement notifying employees that unlawful manufacture, distribution, dispensation, possession, or use of a controlled substance is prohibited and specifying actions to be taken against employees for violations, as required by Government Code Section 8355(a).
2. Establish a Drug-Free Awareness Program as required by Government Code Section 8355(b), to inform employees about all of the following:
 - (a) The dangers of drug abuse in the workplace;
 - (b) The person's or organization's policy of maintaining a drug-free workplace;
 - (c) Any available counseling, rehabilitation and employee assistance programs; and
 - (d) Penalties that may be imposed upon employees for drug abuse violations.
3. Provide, as required by Government Code Section 8355(c), that every employee who works on the proposed contract or grant:
 - (a) Will receive a copy of the company's drug-free policy statement; and
 - (b) Will agree to abide by the terms of the company's statement as a condition of employment on the contract or grant.

CERTIFICATION

I hereby declare under the penalty of perjury under the laws of the State of California that the foregoing is true and correct and that I am duly authorized to legally bind SVT Gruppe, Inc. to the above described certification. Executed this day of March 29, 2016 at Napa, California.

Firm Name: SVT Gruppe, Inc. Federal ID #: 47-0993535

Signature of Authorized Official: _____ Date: 03.29.2016

Print Name: Antonette A. Ginochio Title: Senior Vice President | CMO

Bus: +1.707.927.2200 Fax: +1.707.255.6445 Email: aag@svtgruppe.com

YOUR SAFETY SECURITY & SATISFACTION IS OUR BUSINESS



PO BOX 270 | NAPA | CA | 94559 | T +1.844.FONESVT | T +1.707.927.2200 | F +1.707.255.6445

SVT PROTECTIVE SERVICES | SECURE VIP TRANSPORT

SVTPROTECTIVESERVICES.COM | SECUREVIPTRANSPORT.COM

A VETERAN OWNED AND MANAGED BUSINESS





SVT GRUPPE INC

TRANSPORTATION & PROTECTIVE SERVICES FOR THE DISCERNING CLIENT

MC 943081 • PI 28721 • PPO 17833 • TCP 0033755

CERTIFICATION OF COMPLIANCE

SVT GRUPPE, INC.

Proposer Name

By indication of the authorized signature below, the Proposer does hereby make certification and assurance of the Proposer's compliance with:

- a) The laws of the United States of America and the State of California, **County of Solano**;
- b) Title VI of the federal Civil Rights Act of 1964;
- c) Title IX of the federal Education Amendments Act of 1972;
- d) the Equal Employment Opportunity Act and the regulations issued thereunder by the federal government;
- e) The Americans with Disabilities Act of 1990 and the regulations issued thereunder by the federal government;
- f) All contract employees performing services and/or work as a result of this solicitation must have documented legal authority to work in the United States of America,
- g) The condition that the submitted proposal was independently arrived at, without collusion, under penalty of perjury; and,
- h) The condition that no amount shall be paid directly or indirectly to an employee or official of the organization requesting this RFP as wages, compensation, or gifts in exchange for acting as an officer, agent, employee, subcontractor, or consultant to the Proposer in connection with the Procurement under this RFP.

CERTIFICATION

I hereby declare under the penalty of perjury under the laws of the State of California that the foregoing is true and correct and that I am duly authorized to legally bind SVT Gruppe, Inc. to the above described certification. Executed this day of March 29, 2016 at Napa, California.

Firm Name: SVT Gruppe, Inc.

Federal ID #: 47-0993535

Signature of Authorized Official: _____

Date: 03.29.2016

Print Name: Antonette A. Ginochio

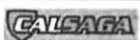
Title: Senior Vice President | CMO

Bus: +1.707.927.2200

Fax: +1.707.255.6445

Email: aag@svtgruppe.com

YOUR SAFETY SECURITY & SATISFACTION IS OUR BUSINESS



PO BOX 270 | NAPA | CA | 94559 | T +1.844.FONESVT | T +1.707.927.2200 | F +1.707.255.6445

SVT PROTECTIVE SERVICES | SECURE VIP TRANSPORT

SVTPROTECTIVESERVICES.COM | SECUREVIPTRANSPORT.COM

A VETERAN OWNED AND MANAGED BUSINESS





SVT GRUPPE INC

TRANSPORTATION & PROTECTIVE SERVICES FOR THE DISCERNING CLIENT

MC 943081 • PI 28721 • PPO 17833 • TCP 0033755

CERTIFICATION REGARDING DEBARMENT, SUSPENSION, INELIGIBILITY AND VOLUNTARY EXCLUSION

This certification is required by the regulations implementing Executive Order 12549, Debarment and Suspension, 29 CFR Part 98, Section 98.510, Participants' responsibilities. The regulations were published as Part VII of the May 26, 1988 Federal Register (pages 19160-19211).

- (1) The primary principal certifies to the best of its knowledge and belief, that it and its principals:
 - (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from covered transactions by any Federal department or agency;
 - (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment tendered against them for commission of fraud or a criminal offence in connection with obtaining, attempting to obtain, or performing a public (Federal, State, or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsifications or destruction of records, making false statements, or receiving stolen property;
 - (c) Are not presently indicted for or otherwise criminally or civilly charged by a government entity (Federal, State, or local) with commission of any of the offenses enumerated in paragraph (1) (b) of this certification, and
 - (d) Have not, within a three-year period preceding this application/proposal, had one or more public transactions (Federal, State, or local) terminated for cause or default.
- (2) Where the primary principal is unable to certify to any of the statements in this certification, such principal shall attach an explanation.

CERTIFICATION

I hereby declare under the penalty of perjury under the laws of the State of California that the foregoing is true and correct and that I am duly authorized to legally bind SVT Gruppe, Inc. to the above described certification. Executed this day of March 29, 2016 at Napa, California.

Firm Name: SVT Gruppe, Inc. Federal ID #: 47-0993535

Signature of Authorized Official: _____ Date: 03.29.2016

Print Name: Antonette A. Ginochio Title: Senior Vice President | CMO

Bus: +1.707.927.2200 Fax: +1.707.255.6445 Email: aag@svtgruppe.com

YOUR SAFETY SECURITY & SATISFACTION IS OUR BUSINESS



PO BOX 270 | NAPA | CA | 94559 | T +1.844.FONESVT | T +1.707.927.2200 | F +1.707.255.6445

SVT PROTECTIVE SERVICES | SECURE VIP TRANSPORT

SVTPROTECTIVESERVICES.COM | SECUREVIPTRANSPORT.COM

A VETERAN OWNED AND MANAGED BUSINESS





SVT GRUPPE INC

TRANSPORTATION & PROTECTIVE SERVICES FOR THE DISCERNING CLIENT

MC 943081 • PI 28721 • PPO 17833 • TCP 0033755

NON COLLUSION DECLARATION

I, Antonette A. Ginochio, declare as follows:

That I am the Senior Vice President | CMO of SVT Gruppe, Inc., the party making the attached proposal; that the attached proposal is not made in the interest of, or on behalf of, any undisclosed person, partnership, company, association, organization, or corporation; that the proposal is genuine and not collusive or sham; that the proposer has not directly or indirectly induced or solicited any other proposer to put in a false or sham proposal, or that anyone shall refrain from proposing; that the proposer has not in any manner, directly or indirectly, sought by agreement, communication, or to fix any overhead, profit, or cost element of the proposal price, or of that of any other proposer, or to secure any advantage against the public body awarding the contract of anyone interested in the proposed contract; that all statements contained in the proposal are true; and further, that the proposer has not, directly or indirectly, submitted his or her proposal price or any breakdown thereof, or the contents thereof, or divulged information or data relative thereto, or paid, and will not pay, any fee to any corporation, partnership, company association, organization, proposal depository, or to any member or agent thereof to effectuate a collusive or sham proposal.

Any person executing this declaration on behalf of a proposer that is a corporation, partnership, joint venture, limited liability company, limited liability partnership, or any other entity, hereby represents that he or she has full power to execute, and does execute, this declaration on behalf of the bidder.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

CERTIFICATION

I hereby declare under the penalty of perjury under the laws of the State of California that the foregoing is true and correct and that I am duly authorized to legally bind SVT Gruppe, Inc. to the above described certification. Executed this day of March 29, 2016 at Napa, California.

Firm Name: SVT Gruppe, Inc. Federal ID #: 47-0993535

Signature of Authorized Official: Date: 03.29.2016

Print Name: Antonette A. Ginochio Title: Senior Vice President | CMO

Bus: +1.707.927.2200 Fax: +1.707.255.6445 Email: aag@svtgruppe.com

YOUR SAFETY SECURITY & SATISFACTION IS OUR BUSINESS



PO BOX 270 | NAPA | CA | 94559 | T +1.844.FONESVT | T +1.707.927.2200 | F +1.707.255.6445

SVT PROTECTIVE SERVICES | SECURE VIP TRANSPORT

SVTPROTECTIVESERVICES.COM | SECUREVIPTRANSPORT.COM

A VETERAN OWNED AND MANAGED BUSINESS





SVT GRUPPE INC

TRANSPORTATION & PROTECTIVE SERVICES FOR THE DISCERNING CLIENT

MC 943081 • PI 28721 • PPO 17833 • TCP 0033755

CHILD ABUSE REPORTING REQUIREMENTS

Section 11166 of the Penal Code requires any child care custodian, medical practitioner, nonmedical practitioner, or employee of a child protective agency who has knowledge of, or observes a child in his or her professional capacity or within the scope of his or her employment, whom he or she knows or reasonably suspects, has been the victim of a child abuse to report the known or suspected instance of child abuse to a child protective agency immediately or as soon as practically possible by telephone, and to prepare and send a written report thereof within 36 hours of receiving the information concerning the incident.

I, the undersigned, have read and understand the requirements of Penal Code Section 11166 and will comply with its provisions.

Thereof, I agree to report to my immediate supervisor any suspected child abuse situations of which I am aware and will report directly to the Child Protective Services as necessary.

CERTIFICATION

I hereby declare under the penalty of perjury under the laws of the State of California that the foregoing is true and correct and that I am duly authorized to legally bind SVT Gruppe, Inc. to the above described certification. Executed this day of March 29, 2016 at Napa, California.

Firm Name: SVT Gruppe, Inc. Federal ID #: 47-0993535

Signature of Authorized Official:  Date: 03.29.2016

Print Name: Antonette A. Ginochio Title: Senior Vice President | CMO

Bus: +1.707.927.2200 Fax: +1.707.255.6445 Email: aag@svtgruppe.com

YOUR SAFETY SECURITY & SATISFACTION IS OUR BUSINESS



PO BOX 270 | NAPA | CA | 94559 | T +1.844.FONESVT | T +1.707.927.2200 | F +1.707.255.6445

SVT PROTECTIVE SERVICES | SECURE VIP TRANSPORT

SVTPROTECTIVESERVICES.COM | SECUREVIPTRANSPORT.COM

A VETERAN OWNED AND MANAGED BUSINESS





SVT GRUPPE INC

TRANSPORTATION & PROTECTIVE SERVICES FOR THE DISCERNING CLIENT

MC 943081 • PI 28721 • PPO 17833 • TCP 0033755

COST PROPOSAL FORM

Itemize all costs that will be incurred by County for the provision of the security and/or secure transportation services set forth in RFP No. DHHS2016-01. Include all required services, manuals, documentation, training-related expenses and materials. Costs for the entire project shall be summarized on this form. A narrative may be attached to clarify any pricing data submitted.

Security Services Hourly Rate \$19

Security Services Overtime Rate \$19 (SVT responsible for OT)

Other Required Costs and Expenses Related to Security Services \$N/A

Secure Transportation/Watch Services Hourly Rate \$29

Secure Transportation/Watch Services Overtime Rate \$29 (SVT responsible for OT)

Other Required Costs and Expenses Related to Secure Transportation Services \$0.79 Per Mile Traveled From Point Of Dispatch

Total Costs \$ ALL INCLUSIVE AS PER ABOVE RATES

If awarded the contract, SVT Gruppe, Inc. will open a branch office in Humboldt County in order to service the contract appropriately.

CERTIFICATION

I hereby declare under the penalty of perjury under the laws of the State of California that the foregoing is true and correct and that I am duly authorized to legally bind SVT Gruppe, Inc. to the above described certification. Executed this day of March 29, 2016 at Napa, California.

Firm Name: SVT Gruppe, Inc. Federal ID #: 47-0993535

Signature of Authorized Official: Date: 03.29.2016

Print Name: Antonette A. Ginochio Title: Senior Vice President | CMO

Bus: +1.707.927.2200 Fax: +1.707.255.6445 Email: aag@svtgruppe.com

YOUR SAFETY SECURITY & SATISFACTION IS OUR BUSINESS



PO BOX 270 | NAPA | CA | 94559 | T +1.844.FONESVT | T +1.707.927.2200 | F +1.707.255.6445

SVT PROTECTIVE SERVICES | SECURE VIP TRANSPORT

SVTPROTECTIVESERVICES.COM | SECUREVIPTRANSPORT.COM

A VETERAN OWNED AND MANAGED BUSINESS





SVT GRUPPE INC

TRANSPORTATION & PROTECTIVE SERVICES FOR THE DISCERNING CLIENT

MC 943081 • PI 28721 • PPO 17833 • TCP 0033755

RFP SIGNATURE AFFIDAVIT

REQUEST FOR PROPOSALS – NO. DHHS2016-01 SIGNATURE AFFIDAVIT	
NAME OF FIRM:	SVT Gruppe, Inc.
STREET ADDRESS:	PO Box 270
CITY, STATE, ZIP	Napa, CA 94559-0270
CONTACTPERSON:	Antonette A. Ginochio
PHONE #:	+1.707.927.2200 x 203
FAX #:	+1.707.255.6445
EMAIL:	aag@svtgruppe.com

Government Code Sections 6250, et seq., the "Public Records Act," define a public record as any writing containing information relating to the conduct of public business. The Public Records Act provides that public records shall be disclosed upon written request, and that any citizen has a right to inspect any public record, unless the document is exempted from disclosure.

In signing this proposal, I certify that this firm has not, either directly or indirectly, entered into any agreement or participated in any collusion or otherwise taken any action in restraint of free competition; that no attempt has been made to induce any other person or firm to submit or not to submit a proposal; that this proposal has been independently arrived at without collusion with any other proposer, competitor or potential competitor; that this proposal has not been knowingly disclosed prior to the opening of proposals to any other proposer or competitor; that the above statement is accurate under penalty of perjury.

The undersigned is an authorized representative of the above named firm and hereby agrees to all the terms, conditions, and specifications required by the County in this Request For Proposals and declares that the attached proposal and pricing are in conformity therewith.

This firm hereby acknowledges receipt / review of the following Addendum(s), if any
Addendum # [RFP Questions] Addendum # [] Addendum # [] Addendum # []

CERTIFICATION

I hereby declare under the penalty of perjury under the laws of the State of California that the foregoing is true and correct and that I am duly authorized to legally bind SVT Gruppe, Inc. to the above described certification. Executed this day of March 29, 2016 at Napa, California.

Firm Name: SVT Gruppe, Inc. Federal ID #: 47-0993535

Signature of Authorized Official: _____ Date: 03.29.2016

Print Name: Antonette A. Ginochio Title: Senior Vice President | CMO

Bus: +1.707.927.2200 Fax: +1.707.255.6445 Email: aag@svtgruppe.com

YOUR SAFETY SECURITY & SATISFACTION IS OUR BUSINESS

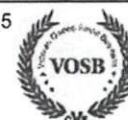


PO BOX 270 | NAPA | CA | 94559 | T +1.844.FONESVT | T +1.707.927.2200 | F +1.707.255.6445

SVT PROTECTIVE SERVICES | SECURE VIP TRANSPORT

SVTPROTECTIVESERVICES.COM | SECUREVIPTRANSPORT.COM

A VETERAN OWNED AND MANAGED BUSINESS





SVT GRUPPE INC

TRANSPORTATION & PROTECTIVE SERVICES FOR THE DISCERNING CLIENT

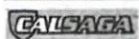
MC 943081 • PI 28721 • PPO 17833 • TCP 0033755

APPENDIX

The following copies are attached hereto:

- SVT Licenses
- SVT Insurance
- SVT Veteran Owned Small Business Certification
- SVT DAR (Daily Activity Report)
- SVT Brochure

YOUR SAFETY SECURITY & SATISFACTION IS OUR BUSINESS



PO BOX 270 | NAPA | CA | 94559 | T +1.844.FONESVT | T +1.707.927.2200 | F +1.707.255.6445

SVT PROTECTIVE SERVICES | SECURE VIP TRANSPORT

SVTPROTECTIVESERVICES.COM | SECUREVIPTRANSPORT.COM

A VETERAN OWNED AND MANAGED BUSINESS



Bureau of Security and Investigative Services

STATE OF CALIFORNIA
dca
DEPARTMENT OF CONSUMER AFFAIRS



Private Patrol Operator

LICENSE NO. PPO 17833

ISSUE DATE JULY 24, 2014

VALID UNTIL JULY 31, 2016

SVT

PO BOX 300
481 TECHNOLOGY WAY
NAPA CA 94559-0300

The above is licensed as a Corporation with the State Bureau of Security and Investigative Services.

BRENG DAVID MORGAN

QUALIFIED MANAGER-PRESIDENT

PLACE RENEWAL HERE

VALID UNTIL JULY 31, 2016

RECEIPT NUMBER

This Original License must be kept for the life of the license and posted in Public View.

The above named is a licensed Private Patrol Operator in the State of California, subject to the filing for renewal and the payment of the statutory fee by the expiration date.

This license is issued pursuant to, and continues in effect subject to compliance with, the provisions of Chapter 11.5 of Division 3 of the Business and Professions Code of the State of California, and the Rules and Regulations established thereunder, and the above named licensee is duly authorized under said Chapter.

DEPARTMENT OF CONSUMER AFFAIRS
BUREAU OF SECURITY AND INVESTIGATIVE SERVICES
P.O. BOX 989002
WEST SACRAMENTO, CA 95798-9002
(916) 322-4000

07/24/14
07/24/14

----- POST IN PUBLIC VIEW -----

07PPO 07/31/08



BLACENT-02

RICST1

CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

3/21/2016

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER License # OC41366 Granite Professional Insurance Brokerage, Inc. 6600 Koll Center Parkway #100 Pleasanton, CA 94566	CONTACT NAME:
	PHONE (A/C, No. Ext): (925) 462-8400 FAX (A/C, No.): (925) 462-8888 E-MAIL ADDRESS: info@graniteins.com
INSURED SVT Gruppe, Inc. P.O. Box 270 Napa, CA 94559-0270	INSURER(S) AFFORDING COVERAGE
	INSURER A : Everest Indemnity Insurance Co
	INSURER B : Everest National Insurance Co
	INSURER C :
	INSURER D :
	INSURER E :

COVERAGES CERTIFICATE NUMBER: REVISION NUMBER:


THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input checked="" type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC <input type="checkbox"/> OTHER:			51ML000352151	06/01/2015	06/01/2016	EACH OCCURRENCE \$ 1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 500,000 MED EXP (Any one person) \$ 10,000 PERSONAL & ADV INJURY \$ 1,000,000 GENERAL AGGREGATE \$ 2,000,000 PRODUCTS - COMP/OP AGG \$ 2,000,000
B	<input checked="" type="checkbox"/> AUTOMOBILE LIABILITY <input type="checkbox"/> ANY AUTO <input type="checkbox"/> ALL OWNED AUTOS <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> HIRED AUTOS <input type="checkbox"/> NON-OWNED AUTOS			51CA0003171151	06/01/2015	06/01/2016	COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$
A	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED <input checked="" type="checkbox"/> RETENTION \$ 10,000			51CC002422151	06/01/2015	06/01/2016	EACH OCCURRENCE \$ 5,000,000 AGGREGATE \$
B	<input checked="" type="checkbox"/> WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below		Y / N N / A	5300002737151	06/01/2015	06/01/2016	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTH-ER E.L. EACH ACCIDENT \$ 1,000,000 E.L. DISEASE - EA EMPLOYEE \$ 1,000,000 E.L. DISEASE - POLICY LIMIT \$ 1,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

CERTIFICATE HOLDER

CANCELLATION

Proof of Insurance Only	SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE 
-------------------------	--

© 1988-2014 ACORD CORPORATION. All rights reserved.



DEPARTMENT OF VETERANS AFFAIRS
Center for Verification and Evaluation
Washington, DC 20420

December 30, 2015

In Reply Refer To: 00VE

Mr. Brent David Morgan
SVT Gruppe, Inc.
DBA: Secure VIP Transport
DUNS: 079610608
481 Technology Way
Napa, CA 94559 - 0270

Dear Mr. Morgan:

On behalf of the U.S. Department of Veterans Affairs (VA), Center for Verification and Evaluation (CVE), I am writing to inform you that SVT Gruppe, Inc. DBA: Secure VIP Transport (SVT Gruppe, Inc.) has been verified as a Veteran-Owned Small Business (VOSB) and added to the Veteran business database at www.vip.vetbiz.gov. SVT Gruppe, Inc. will be eligible to participate in Veterans First Contracting Program opportunities with VA. **This verification is valid for two years from the date of this letter.**

To promote SVT Gruppe, Inc.'s verified status, you may use the following link to download the logo for use on marketing materials and business cards:

http://www.vetbiz.gov/cve_completed_v.jpg

To ensure that SVT Gruppe, Inc. is correctly listed in the Vendor Information Pages, check SVT Gruppe, Inc.'s profile for the verified logo. Please notify us if the logo is not present within 72 hours of receipt of this letter.

While CVE has confirmed that SVT Gruppe, Inc. is in compliance with the regulation, SVT Gruppe, Inc. must inform CVE of any changes or other circumstances that would adversely affect its eligibility. Eligibility changes not reported to CVE within 60 days could result in a referral to the Office of Inspector General (OIG), a referral to the Debarment and Suspension Committee, and the initiation of cancellation proceedings—all of which could result in SVT Gruppe, Inc. being removed from the VIP Verification Program.

Please be advised that this letter and other information pertaining to SVT Gruppe, Inc.'s verification application may be subject to Freedom of Information Act (FOIA) requests. In addition, all companies approved for the program may be required to participate in one or more post-verification audits. Please retain a copy of this letter to confirm SVT Gruppe, Inc.'s continued program eligibility.

At any time if SVT Gruppe, Inc. discovers one or more NAICS Code(s) that are other than small on its CVE VIP profile, CVE will require all other than small NAICS Codes to be removed within five (5) business days. If these NAICS Codes are not removed within the

*"World Class Professionals
Enabling Veteran Business Opportunities by Protecting the Veteran Advantage - One Vet at a Time"*


Page 2.

Mr. Brent David Morgan

allotted five (5) business days, CVE may request the U.S. Small Business Administration (SBA) to conduct a formal size determination. In addition, CVE may initiate a referral to OIG, Debarment and Suspension Committee and or pursue cancellation proceedings. All of the aforementioned referrals and procedures could result in SVT Gruppe, Inc. being removed from the VIP Verification Program.

Thank you for your service to our country and for continuing to serve America through small business ownership.

Sincerely,

A handwritten signature in black ink, appearing to read "Elizabeth E. Torres". The signature is fluid and cursive, with the first name being the most prominent.

Elizabeth E. Torres
Acting Director



SVT GRUPPE INC

DAILY ACTIVITY REPORT

(DAR)

Date

CLIENT INFORMATION (Provide the Client Name, the Client # if known and the Site Location pertaining to this report)

Client	<input type="text"/>	Client #	<input type="text"/>
Location(s)	<input type="text"/>		

REPORTING OFFICER INFORMATION (All times must be provided in 24 Hour Military Time i.e. 06:00, 09:15, 13:00, 23:25, etc.)

Officer <u>FULL</u> Name	<input type="text"/>			Emp ID #	<input type="text"/>
Shift Start Time	<input type="text"/>	Shift End Time	<input type="text"/>	Vehicle #	<input type="text"/>
				Badge #	<input type="text"/>

ACTIVITY REPORT TYPE (Check the appropriate ACTIVITY REPORT TYPE box and complete the REPORT section below THOROUGHLY, use additional D.A.R.'s if necessary)

Posted Site	<input type="checkbox"/>	Vehicle Patrol	<input type="checkbox"/>	Security Response	<input type="checkbox"/>	Patient/Prisoner Watch	<input type="checkbox"/>	Transport - Extradition	<input type="checkbox"/>
Dispatch	<input type="checkbox"/>	Special Assignment	<input type="checkbox"/>	Executive/MP Protection	<input type="checkbox"/>	Incident/Statement	<input type="checkbox"/>	Property/Equip Damage Log	<input type="checkbox"/>
Tow Log	<input type="checkbox"/>	Client Contact Log	<input type="checkbox"/>	On Site Vehicle Log	<input type="checkbox"/>	Ticket/Citation Log	<input type="checkbox"/>	Vehicle Inspection Log	<input type="checkbox"/>
Other	<input type="text"/>			Field Training	<input type="checkbox"/>	Trainee Name	<input type="text"/>		

TIME/MILEAGE (Mileage odometer readings are REQUIRED for Vehicle Patrol and Transport) **REPORT** (Use as many lines as needed to complete report)

Time Check 1	<input type="text"/>	<input type="text"/>
Mileage Odo 1	<input type="text"/>	<input type="text"/>
Time Check 2	<input type="text"/>	<input type="text"/>
Mileage Odo 2	<input type="text"/>	<input type="text"/>
Time Check 3	<input type="text"/>	<input type="text"/>
Mileage Odo 3	<input type="text"/>	<input type="text"/>
Time Check 4	<input type="text"/>	<input type="text"/>
Mileage Odo 4	<input type="text"/>	<input type="text"/>
Time Check 5	<input type="text"/>	<input type="text"/>
Mileage Odo 5	<input type="text"/>	<input type="text"/>
Time Check 6	<input type="text"/>	<input type="text"/>
Mileage Odo 6	<input type="text"/>	<input type="text"/>

REPORTING OFFICER SIGNATURE	<input type="text"/>	Page <input type="text"/> of <input type="text"/>
-----------------------------	----------------------	---



SVT GRUPPE INC

TRANSPORTATION & PROTECTIVE SERVICES FOR THE DISCERNING CLIENT

MC 943081 • PI 28721 • PPO 17833 • TCP 0033755

OVERVIEW OF SERVICES

SPECIAL PROTECTIVE SERVICES

Special Protective Service Details To Provide For Your Special Security Needs

SVT Protective Services provides for all of your Special Security needs. From employee terminations to fire watches and everything in between, SVT has you covered.



EVENT SERVICES

Keeping Your Event, Event Free

SVT Event Services will be there for you and your organization, to help ensure that your planned events take place in a safe and secure environment.



TRANSPORT | EXTRADITION SERVICES

Secure Transportation Services For ALL Patient & Prisoner Levels

Secure Patient & Prisoner Transport - Extradition Services for the law enforcement, health & human services, conservatorships and medical communities, including intra-state and inter-state transfers.



WATCH SERVICES

Security First On Our Watch

Professional Patient & Prisoner Watch Services for the law enforcement, health & human services, conservatorships and medical communities.



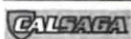
SECURE MONEY TRANSPORT SERVICES

Secure Transport & Deposit Services

Secure Transport and Deposit Services of money, valuables and other assets for businesses, agencies and individuals.



YOUR SAFETY SECURITY & SATISFACTION IS OUR BUSINESS



PO BOX 270 | NAPA | CA | 94559 | T +1.844.FONESVT | T +1.707.927.2200 | F +1.707.255.6445

SVT PROTECTIVE SERVICES | SECURE VIP TRANSPORT

SVTPROTECTIVESERVICES.COM | SECUREVIPTRANSPORT.COM

A VETERAN OWNED AND MANAGED BUSINESS





SVT GRUPPE INC

TRANSPORTATION & PROTECTIVE SERVICES FOR THE DISCERNING CLIENT

MC 943081 • PI 28721 • PPO 17833 • TCP 0033755

MISSION

SVT's mission is to provide safe, secure, reliable and discreet transportation and protective services for the discerning client.

SERVICES

SVT offers a wide array of professional services tailored to meet the needs of our diverse clientele. SVT clients encompass many diverse industries, businesses, corporations, medical facilities, individuals, sports & entertainment, VIP's and government agencies. SVT operations and personnel are professionally trained, licensed, insured and in full compliance with all applicable laws and regulations. Many of our personnel have extensive backgrounds in the military, law enforcement and private industry. Our personnel are courteous, respectful and professional. SVT is dedicated to helping our clients achieve their transportation and security goals by providing the best service available.

We welcome the opportunity to earn your business.

FOUNDER & CO-FOUNDER

SVT was founded by a highly qualified Military Veteran who after graduating from college with a Bachelor of Science degree, served as a Fighter Pilot in the US Air Force, serving during the first Gulf conflict period. In addition to flight duties, the founder trained and participated in aircraft accident investigations, combat operations and security details while in the Military. After his Military Career the founder flew as an airline pilot for a major commercial airline. The founder has been serving the private sector since 1996 and is the President | CEO of SVT overseeing the overall operations of the company.

SVT's co-founder graduated from college with a Bachelor of Science degree and began her career in the business world working for numerous large corporations including; UPS, Procter & Gamble and Mars. The co-founder is a business development, marketing and project management professional and brings to SVT a wealth of knowledge and experience. The co-founder is the Vice President | CMO of SVT and manages the business and client services operations of the company.

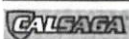
SVT is a Federally Certified Veteran Owned and Managed Business.

SVT SUSTAINABILITY INITIATIVE

SVT is committed to doing our part to help save the environment, lower our carbon footprint and keep this planet a beautiful, viable and sustainable place to live for future generations. We utilize advanced technology to reduce the amount of paper used by our company, lower the emissions of our vehicles, reduce energy consumption in our office and help make our people more productive, efficient and responsible.

We look forward to serving you.

YOUR SAFETY SECURITY & SATISFACTION IS OUR BUSINESS



PO BOX 270 | NAPA | CA | 94559 | T +1.844.FONESVT | T +1.707.927.2200 | F +1.707.255.6445

SVT PROTECTIVE SERVICES | SECURE VIP TRANSPORT

SVTPROTECTIVESERVICES.COM | SECUREVIPTRANSPORT.COM

A VETERAN OWNED AND MANAGED BUSINESS





SVT GRUPPE INC

TRANSPORTATION & PROTECTIVE SERVICES FOR THE DISCERNING CLIENT

MC 943081 • PI 28721 • PPO 17833 • TCP 0033755

SPECIAL PROTECTIVE SERVICES

Special Protective Service Details To Provide For Your Special Security Needs

SVT Protective Services provides for all of your Special Security needs. From employee terminations to fire watches and everything in between, SVT has you covered.



- 24 Hour Dispatch
- GPS Tracked Officers
- Electronic Reporting
- Armed & Un-Armed Uniformed Officers
- Asset Protection
- Board of Directors Meetings
- Conference Security
- Corporate Downsizing
- Corporate Security Details
- Critical Infrastructure Security
- Disaster Support Services
- Employee Terminations
- Entertainment Security
- Estate Security
- Evictions
- Executive Protection
- Film Set | Talent Protection
- Fire Watch Services
- Government Contracts
- Hospitality
- Labor Actions
- Parking Enforcement
- Plain-Clothes Undercover Officers
- Posted Officers
- Security Consulting
- Sporting Events
- Stockholders Meetings
- Threat Management
- Vehicle Patrol
- Workplace Protection

EVENT SERVICES

Keeping Your Event, Event Free

SVT Event Services will be there for you and your organization, to help ensure that your planned events take place in a safe and secure environment. We work together with your team to ensure a seamless, safe and enjoyable experience for all of your guests.



- Special | Private Events
- Entertainment Events
- Corporate Events
- Sporting Events
- Auction Events
- Holiday Events
- Concerts
- Funerals
- Directing
- Managing
- Ticket Taking
- Valet Parking
- Traffic Control
- Crowd Control
- Parking Control
- Security Escorts
- Top Line Equipment
- Fully Licensed & Insured
- Available Armed Personnel
- Available Undercover Personnel
- Courteous, Polite & Professional
- Professionally Trained Personnel
- Distinctive Uniforms and/or Plain Clothes

YOUR SAFETY SECURITY & SATISFACTION IS OUR BUSINESS

CALCAGA PO BOX 270 | NAPA | CA | 94559 | T +1.844.FONESVT | T +1.707.927.2200 | F +1.707.255.6445

SVT PROTECTIVE SERVICES | SECURE VIP TRANSPORT

SVTPROTECTIVESERVICES.COM | SECUREVIPTRANSPORT.COM

A VETERAN OWNED AND MANAGED BUSINESS





SVT GRUPPE INC

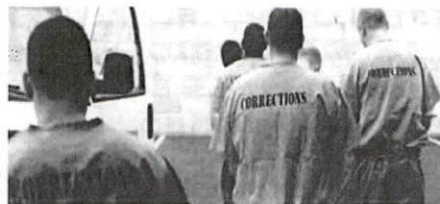
TRANSPORTATION & PROTECTIVE SERVICES FOR THE DISCERNING CLIENT

MC 943081 • PI 28721 • PPO 17833 • TCP 0033755

TRANSPORT - EXTRADITION SERVICES

Secure Transportation Services For ALL Patient & Prisoner Levels

SVT provides Secure Patient & Prisoner Transport - Extradition Services for the law enforcement, health & human services, conservatorships and medical communities, including intra-state and inter-state transfers.



Our Transport - Extradition Service is a 24 hour, 365 day a year service providing the safe and efficient transportation of patients and prisoners for the law enforcement, health & human services, conservatorships and medical communities. We provide highly trained, professional, courteous and respectful Transport Officers (including available Armed Officers as your needs dictate) capable of handling these duties from low risk to maximum security. Our transport vehicles are fully equipped to provide the transport - extradition service you require and all of our transport operations are monitored via Real-Time GPS Tracking. SVT provides intra-state and inter-state transfer service to meet your patient and prisoner transportation needs.

- 24 Hour Dispatch
- Timely Response
- Real-Time GPS Tracking
- Patient Watch
- Patient Transport
- Prisoner Watch
- Prisoner Transport
- Prisoner Extradition
- Low Risk to High Risk
- Courteous & Respectful
- Fully Equipped Vehicles
- Professionally Trained Officers

WATCH SERVICES

Security First On Our Watch

Our Patient & Prisoner Watch Service is a 24 hour, 365 day a year service that provides courteous, respectful and professional patient and prisoner watch services for the law enforcement, health & human services, conservatorships and medical communities. In the event that you have a patient or prisoner that requires monitoring (from low risk to high risk), SVT will provide highly trained Officers (including available Armed Officers as your needs dictate) dispatched to your required location. Our service ensures that you, your staff and your employees will avoid potentially dangerous situations and will not be burdened with extra duties.



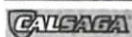
SECURE MONEY TRANSPORT SERVICES

Secure Transport & Deposit Services

SVT provides Secure Transport and Deposit Services of money, valuables and other assets for businesses, agencies and individuals. All of our transport operations are monitored via Real-Time GPS Tracking.



YOUR SAFETY SECURITY & SATISFACTION IS OUR BUSINESS



PO BOX 270 | NAPA | CA | 94559 | T +1.844.FONESVT | T +1.707.927.2200 | F +1.707.255.6445

SVT PROTECTIVE SERVICES | SECURE VIP TRANSPORT

SVTPROTECTIVESERVICES.COM | SECUREVIPTRANSPORT.COM

A VETERAN OWNED AND MANAGED BUSINESS



DISPATCH PATROL

The efficiency of your mobile operation is measured in the seconds it takes to mobilize your officers to respond to situations. TrackTik's new Dispatch+ and Patrol+, part of the TrackTik guard management system, provide a balanced solution to optimize your mobile operations.



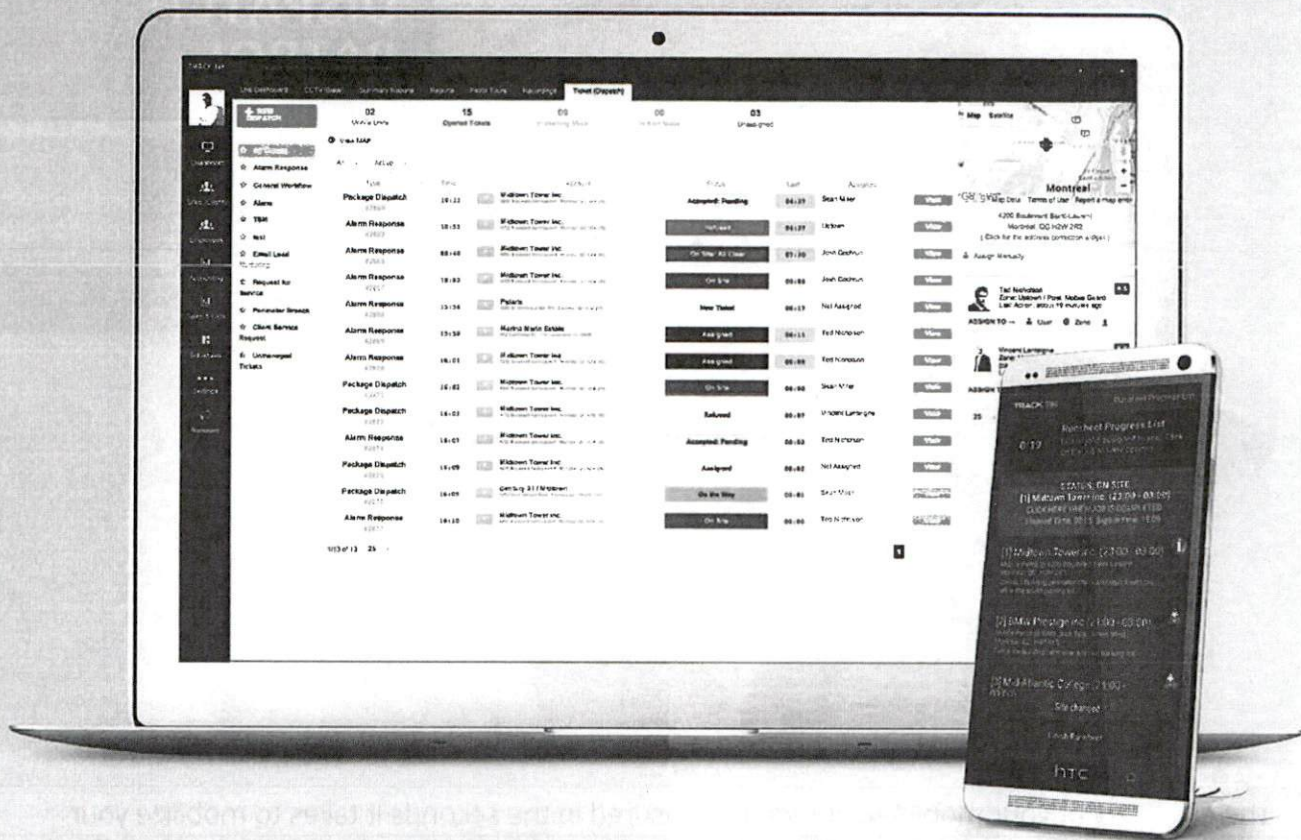
The combination of structure and flexibility ensures mobile officers are accountable for their work, but not limited in their ability to respond to developing situations.

With TrackTik's Dispatch and Patrol Management system, facilitate officer deployment with real-time GPS locations to track all activities in detail.

These dynamic modules help streamline the communication process and ensure that your clients' expectations are always met.



POWERED BY
TRACKTIK



Real-time communication and visibility

- Dispatch tickets based on GPS location
- Provide officers updated information as it becomes available
- Add comments and images to dispatched tickets
- Site specific information provides officers details unique to the site (access codes, etc.)

Flexibility to accommodate the unexpected

- Officers receive real-time updates to job schedules
- Dispatch can reassign jobs to ensure coverage
- Mobile application allows officers to accept/reject new jobs
- Flexibility to assign tickets to a group of officers of a single unit

Data-driven performance

- Integration with TrackTik Analytics provides visibility into site incident history
- Build custom charts to measure performance by employee, job type, and more
- Content rich reports can include diagrams, images, signatures, and more
- Clients get a complete report via email or through their client portal

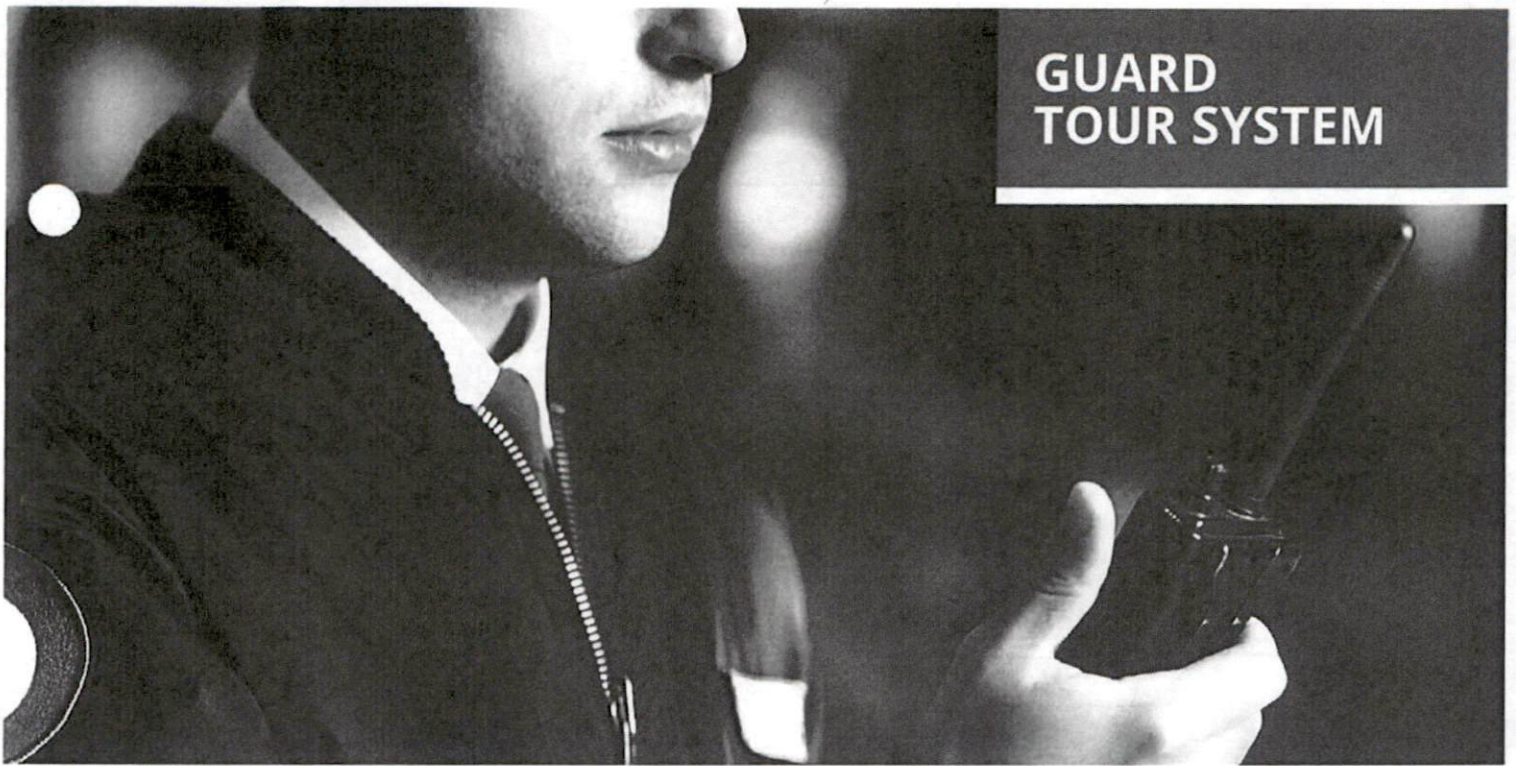
Accountability to deliver and meet service agreements

- Set unique warning and alert thresholds for each ticket status
- Use TrackTik route optimization to automatically increase mobile efficiency
- Runsheet progress shows jobs completed and missed by officers

In partnership with TrackTik,
we are proud to bring you innovative technologies adapted to your needs



GUARD TOUR SYSTEM



Your responsibility for security on your properties doesn't end with contracting a security firm. You put a lot of effort into defining detailed protocols and keeping them up to date. You constantly evaluate your choice of agency to make sure protocols are followed and reports provide you with information in a timely manner. Ideally, you need to be able to independently verify what's happening, so you can take immediate corrective action and plan for continuous improvement.

Significantly reduce omissions and ensure diligent compliance of your security protocols

Ensure compliance with protocols

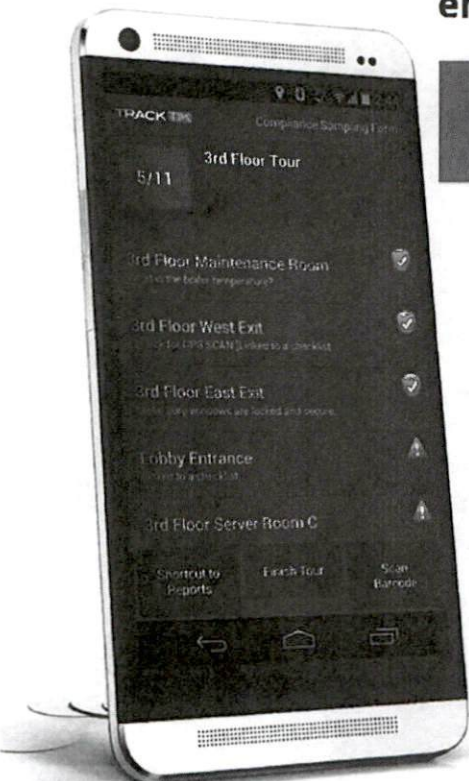
- NFC technology ensures guards visit checkpoint
- Precise instructions per site or checkpoint
- Important reminders displayed upon scanning checkpoint
- Custom forms and verifications lists can also be prompted

Control in Real Time

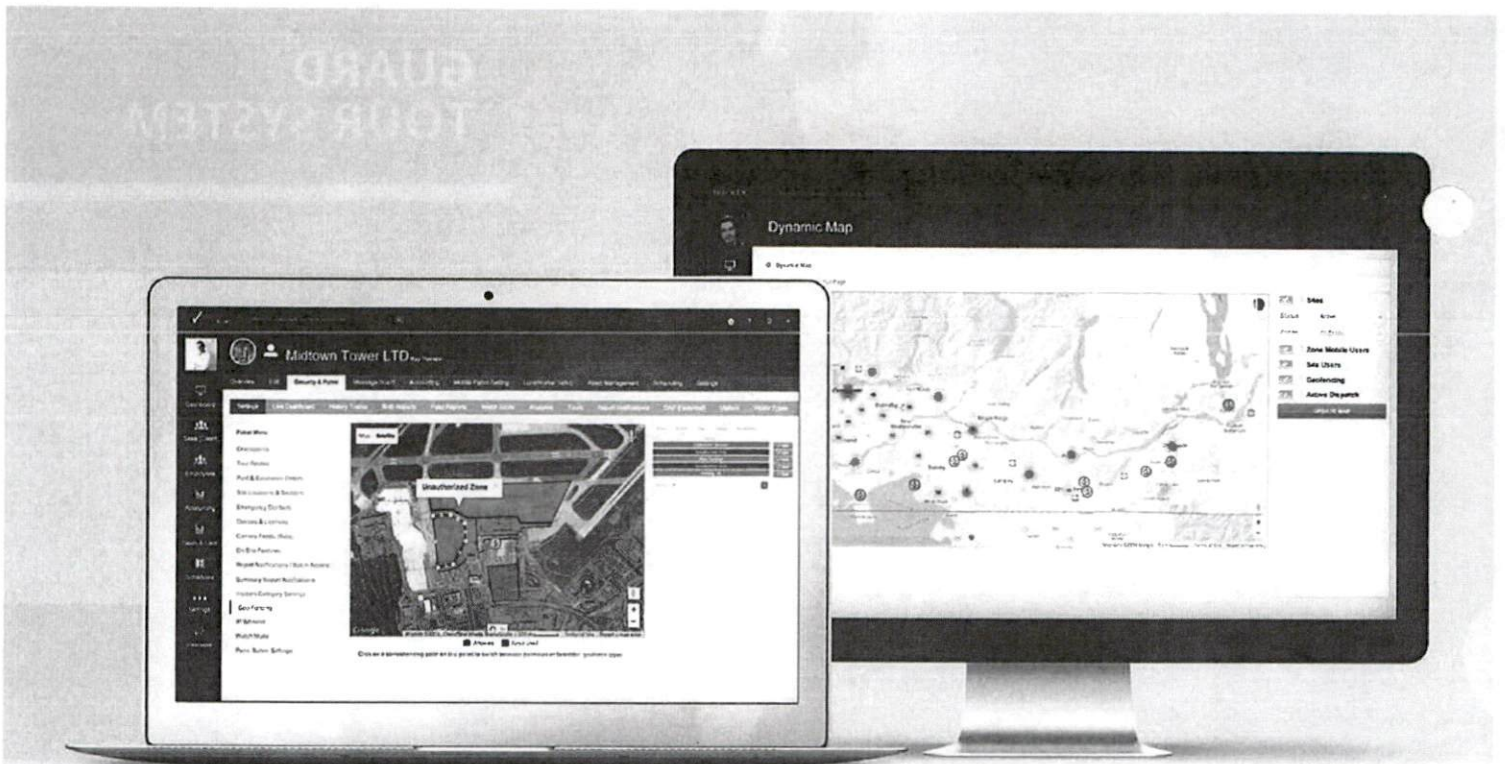
- Tour-status display, including duration, missed checkpoints and collected reports
- Data accessible instantly via mobile device
- Centralized management of single or multiple sites from a single dashboard

Set up and manage easily

- Discreet, low-cost, weather-proof tokens
- No system installation or server maintenance required
- Mobile access from any Android device supporting NFC technology



POWERED BY
TRACK TIK



Geo-Fencing: The Final Frontier of Guard Tour

Increase accountability and enhance field visibility. TrackTik's geo-fencing provides a robust suite of notifications and options that can be tailored to support coverage expectations for any site. The notifications triggers work seamlessly with the virtual barriers of the geo-fence to capture different types of events such as entering, leaving or remaining in defined geo-zones.

Create geo-fences for authorized and unauthorized areas and stay in control with real-time SMS and/or email notifications.

Benefits

- Flexibility to create several geo-zones per site
- Options to configure authorized and unauthorized geo-zones
- Real-time SMS and email notifications
- Robust notification center for different types of geo-events

In partnership with TrackTik,
we are proud to bring you innovative technologies adapted to your needs



POWERED BY
TRACKTİK