

Complaint Subject Titles and Definitions

June 27, 2023

General Environmental Health	Other
CP-Correctional Facility	Housing conditions and food safety per Titles 15 & 24, California Code of Regulations (CCR), and CalCode
CP-Unsanitary Food Facility	Sanitation (including water supply) involving a retail food facility. Does not include a foodborne illness
CP-Freshwater Bathing Area	Sanitary or water quality complaint at a river, lake, freshwater lagoon or creek
CP-Oceanwater Bathing Area	Sanitary or water quality complaint at an ocean beach or lagoon
CP-Organized Camp	Unsanitary conditions regarding water supply, dining hall, pool, cabins, etc.
CP-Rabies	Potential Rabies Incident
CP-Suspected Foodborne Illness Report	Public member reportedly ill from dining at a food facility
CP-Swimming pool/Spa	A public swimming pool or spa pool regulated by state code
CP-Tattoo/Body Piercing/Body Art	A business providing tattoos, permanent cosmetics, or body piercing (excludes ear piercing)
CP-Vector-Insect/Arthropod Infestation	High population of insects/Arthropods inside or outside a structure
CP-Vector-Mosquito Harborage	Mosquito harborage and control: standing water
CP-Vector-Bedbugs	Reported bedbug infestation
CP-Vector-Nuisance Birds/Dead Bird	High numbers of birds or bird droppings creating nuisance or dead bird testing for West Nile Virus
CP-Vector-Rodents	Predominant complaint is active rat or mouse infestation
HM-Business-Illegal HazMat Disposal/Dump	Business hazardous waste disposal violation
HM-Business-Illegal HazMat Management	Business hazardous waste handling violation
HM-Non-Business-Illegal HazMat Disposal/Dump	Non-Business hazardous waste disposal violation
HM-Non-Business-Illegal HazMat Management	Non-Business hazardous waste handling violation
HM-Prop 65	Spill of Prop 65 chemical
HM-CLPPP hazard investigation	Complaint or case referral requiring a lead investigation
HM-Tobacco retailing investigation	Complaint of violation of the Tobacco Retail License Ordinance, including unlicensed operators
LU-State Small Water System	Water quality or supply complaint involving a permitted State Small Water System (5-14 connections)
LU-Animal Nuisance-Water Quality	Animal keeping is causing a water quality problem
LU-Community Water Supply	Water quality complaint involving a system with 15 or more service connections
LU-Wells and Individual Water Supply	Permit status and quality of a private well, spring or surface supply with less than five (5) connections
LU-Onsite OWTS Failure	Surface discharge of sewage, sluggish operation or malfunction of an onsite sewage disposal system
LU-Public Sewer	Surface discharge of sewage, sewage back-up, etc., associated with a public or community sewer system
LU-Sewage Spill	An event, spill, or release of sewage from a sewer line, private lift pump failure or septic truck
LU-Water Quality	Suspected contamination of surface or ground water sources from human wastewater sources
SW-Solid Waste-Compost Facility	Nuisance (odors, vectors, runoff) from regulated compost operation or facility
SW-Solid Waste-Illegal Disposal Site	More serious than roadside dumping, a site routinely used for dumping garbage and/or rubbish
SW-Solid Waste-Sharps/Needle Disposal	Improper storage and disposal of medical sharps from a household, medical or veterinary facility
SW-Solid Waste-Solid Waste Facility	Complaint at a permitted solid waste facility; or an unpermitted solid waste operation