



COUNTY OF HUMBOLDT

AGENDA ITEM NO.

D-1

For the meeting of: July 1, 2014

Date: June 25, 2014
To: Board of Supervisors
From: Supervisor Rex Bohn
Subject: Betty Kwan Chinn Day Center /Catholic Charities of the Diocese of Santa Rosa Quarterly Report and Presentation.

RECOMMENDATION(S): That the Board of Supervisors hear the presentation and take appropriate action, if required.

SOURCE OF FUNDING: N/A

DISCUSSION: Betty Kwan Chinn in partnership with Catholic Charities of the Diocese of Santa Rosa opened the Betty Kwan Chinn Day Center on November 19, 2013. The mission of the Center is to honor all of humanity by providing direct responses to immediate needs and helping the destitute achieve the dignity needed to return to society as contributing members.

Betty Chinn and Jennielynn Holmes, Director of Shelter and Housing from Catholic Charities of the Diocese of Santa Rosa will address the Board and provide highlights of the Center's accomplishments from the last quarter along with the positive impacts on the homeless in Humboldt County.

FINANCIAL IMPACT: N/A

OTHER AGENCY INVOLVEMENT: N/A

ALTERNATIVES TO STAFF RECOMMENDATIONS: Board discretion.

ATTACHMENTS: Betty Kwan Chinn Day Center Quarterly Report.

Prepared by Kathy Hayes

Signature Rex Bohn

REVIEW:

Auditor County Counsel Personnel Risk Manager Other

TYP OF ITEM:

- Consent
Departmental
Public Hearing
XX Other Special Presentation (15 minutes)

PREVIOUS ACTION/REFERRAL:

Board Order No.

Meeting of:

BOARD OF SUPERVISORS, COUNTY OF HUMBOLDT
Upon motion of Supervisor [Signature] seconded by Supervisor [Signature]

- Ayes: [Signatures]
Nays
Abstain
Absent

and carried by those members present, the Board hereby approves the recommended action contained in this Board report.

Dated: July 1, 2014
By: [Signature]
Kathy Hayes, Clerk of the Board

CATHOLIC CHARITIES OF THE DIOCESE OF SANTA ROSA

Betty Kwan Chinn Day Center

Quarterly Report

Catholic Charities of the Diocese of Santa Rosa
For the quarter of January 1, 2014 through March 31, 2014

4/15/14

1 EXECUTIVE SUMMARY

The mission of the Betty Kwan Chinn Day Center is to honor all of humanity by providing direct responses to immediate needs and helping the destitute achieve the dignity needed to return to society as contributing members.

This report will highlight the accomplishments of the Betty Kwan Chinn Day Center during the previous quarter. It will include outcomes/outputs measurements, as well as demographic information and anecdotes.

Some of the highlights from this past quarter are as follows:

- Opened the Betty Kwan Chinn Day Center on November 19, 2013.
- Served 166 participants
- 30% of participants were first time homeless
- 54% of participants claimed Eureka as their last city of permanent residency

2 Point in Time Count

Homeless Population

In 2013, the Humboldt Housing and Homeless Coalition (HHHC) conducted a Point-In-Time (PIT) count through a survey of Humboldt County individuals without housing, in accordance with a mandate from the U.S. Department of Housing and Urban Development (HUD). The PIT count was done on the night of January 28, 2013. The PIT count and survey information revealed the following:

- 1,579 homeless individuals were identified in the count. This was a decrease from 1,626 people counted in 2011
- The number of adults increased from 65% of total people to 74% of total people
- Children (5 and under) declined 31% from 2011 to 2013
- Children (6-17) declined 63% from 2011 to 2013
- 43% (458/1054) of survey respondents were unsheltered
- 55% (580/1054) of survey respondents were sheltered



- 29% reported the lowest level of income: \$0 to \$100 per month (this was an increase from 2011 which as 19%)
- 18% (185/1054) were discharged from jail/prison to the street
- 11% (119/1054) were discharged from the hospital to the street

3 Services

A Comprehensive Day Center

The partnership between Betty Chinn and Catholic Charities will address the needs of this chronically homeless population by opening a Day Center with broad services and outreach.

The Day Center will provide:

- **Street Outreach:** Providing meals to individuals in homeless encampments, building trust and referring to the Day Center
- **Case Management:** Case Workers for homeless individuals to help stabilize their life and re-integrate into housing through referrals to local community services, on-site housing counseling and life skills workshops.
- **Coach 2 Career:** Employment readiness program that includes a 7 week class of how to job search in today's market as well as a Hire Attire closet to provide professional interview clothing.
- **Learning Center:** Supervised computer center that will allow participants to look for work and housing.
- **Kids Program:** Before and after school services to provide breakfast, help kids get to school, tutoring support, assist with homework, along with use of computers for kids only.



- **Transitional Housing:** Housing opportunity for up to five homeless individuals who will be responsible for patrolling the area for safety, assist with the phones, mail, and general clean-up along with maintenance of the Day Center and neighborhood.
- **Commercial Kitchen:** Kitchen to prepare meals and food boxes to serve those in homeless encampments.
- **Stabilization Services:** Mailing Address, Showers, Telephone Use, Community Referrals, Life Skills Workshops (Art Therapy, Stress Management, etc.)
- **Mobile Medical:** Through partnership with Open Door Health Clinic will offer mobile medical services.

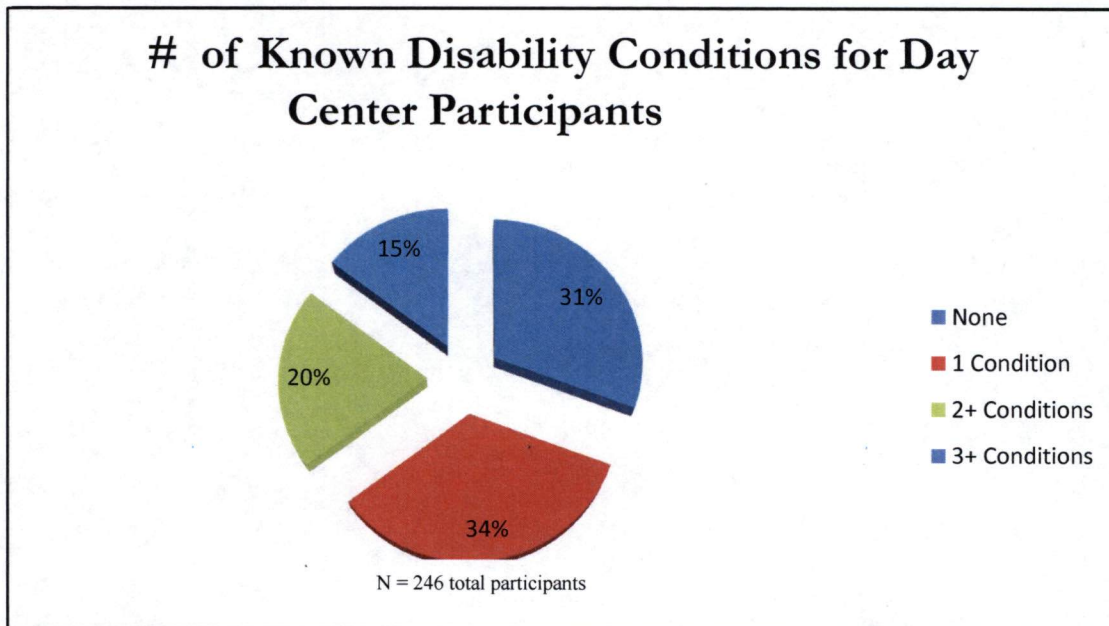
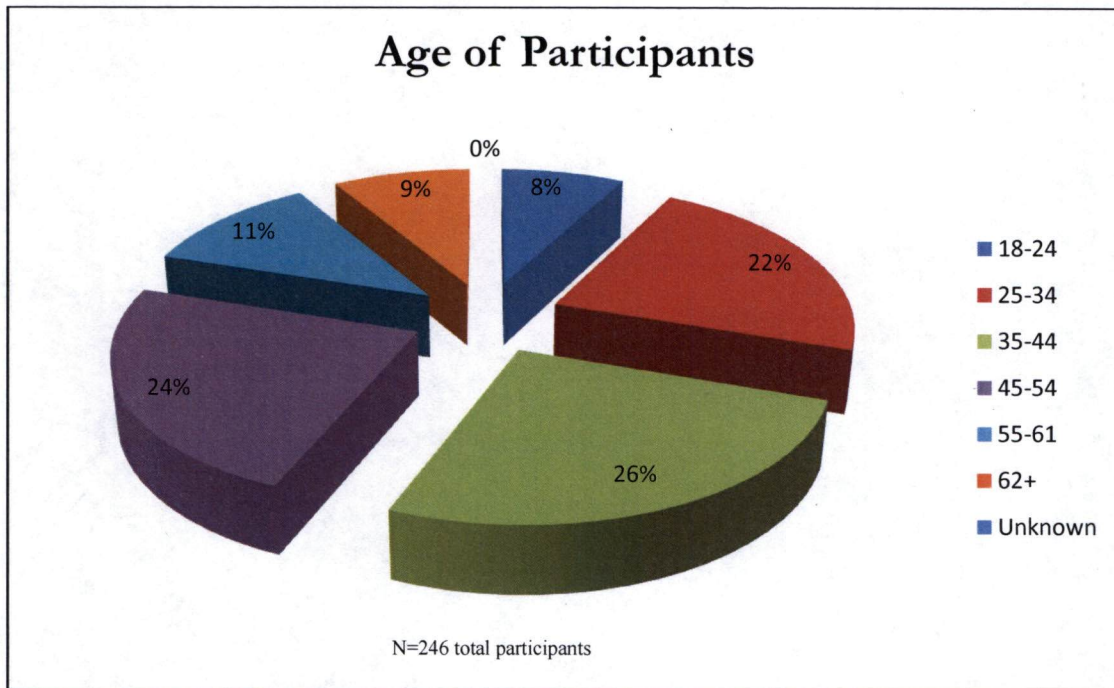
4 **Outputs and Outcomes for Quarter**

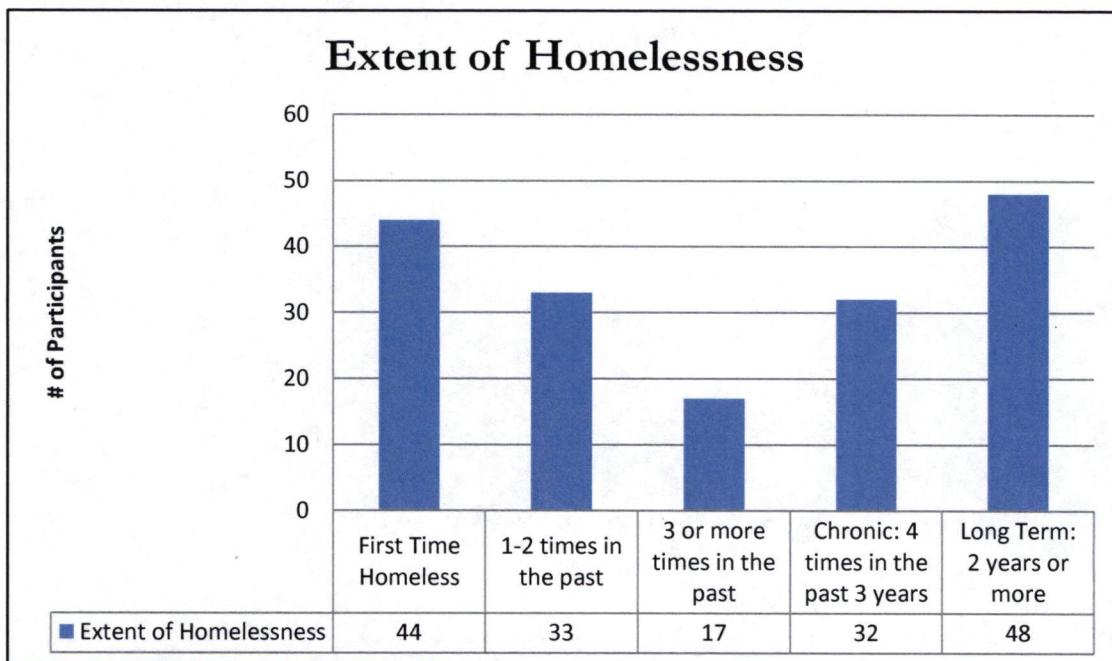
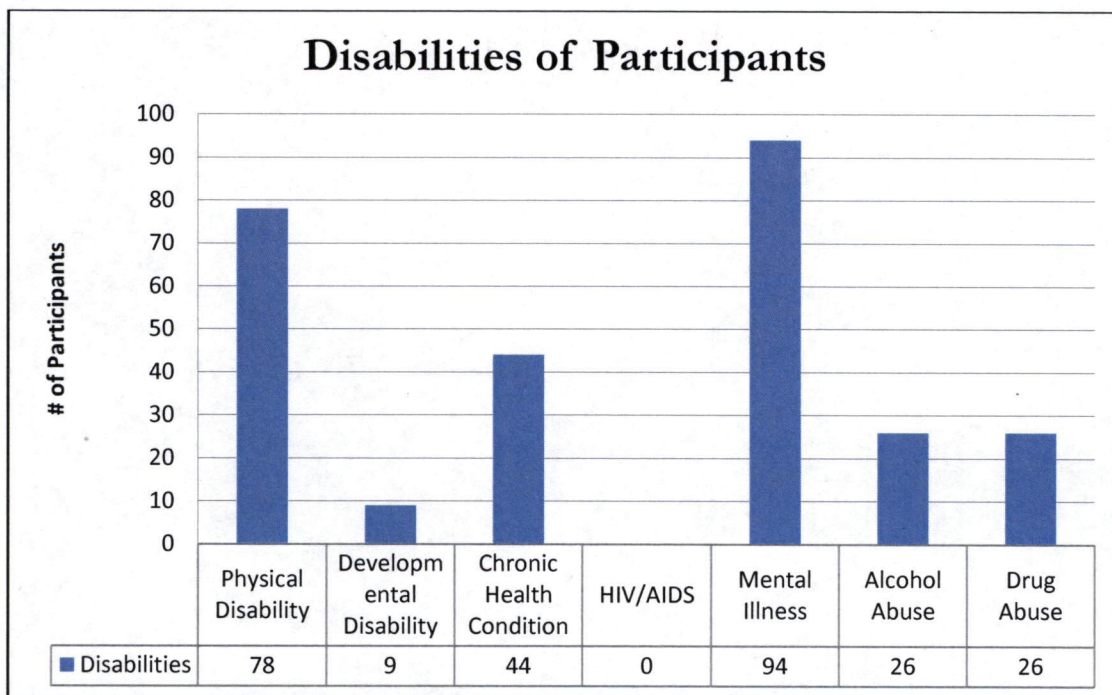
OUTPUTS ON HOW WE ARE "ENGAGING" PEOPLE IN THE PROGRAMS

- We had **246 new participants** during this quarter
- **273 total clients** engaged in on-site supportive services
- There were **1,607 unique site visits** to the Center
- **412 total participants** since beginning of program
- **79** participants applied for housing, with **12** participants moving into housing



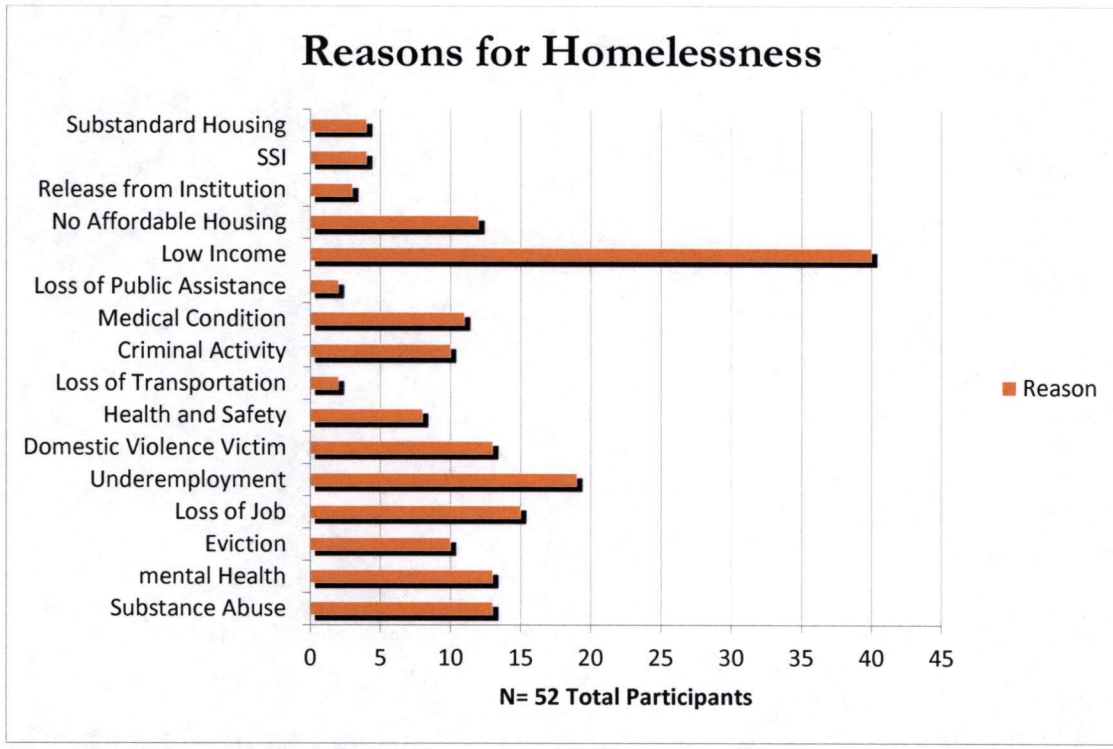
5 Demographic Data



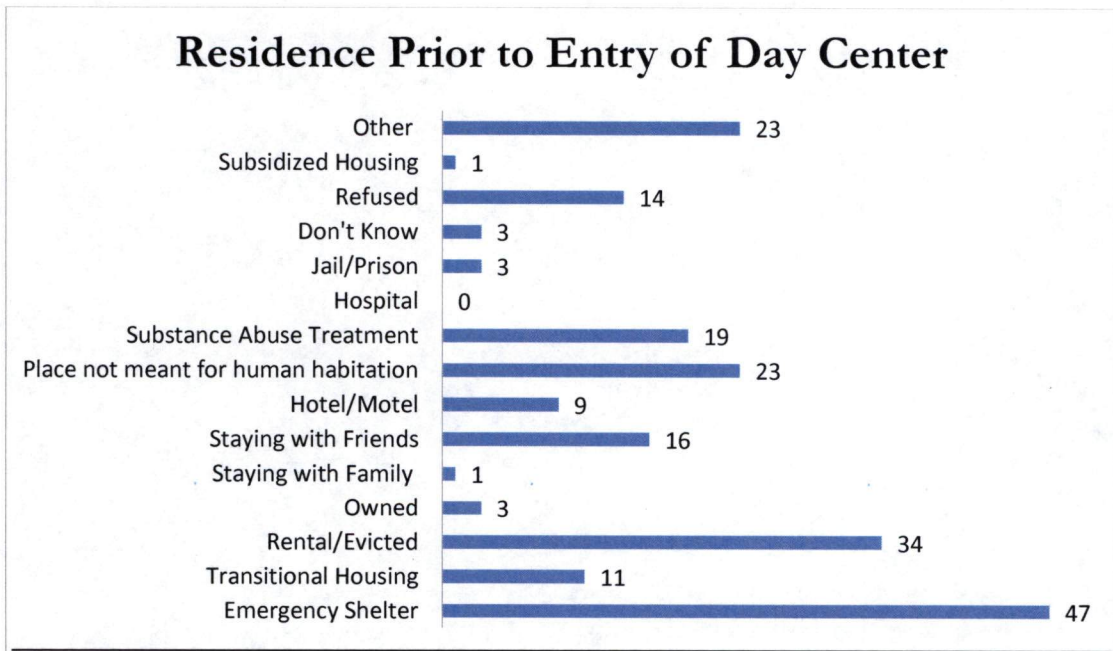


Note: This data is self-reported, and not all participants choose to provide all of the information

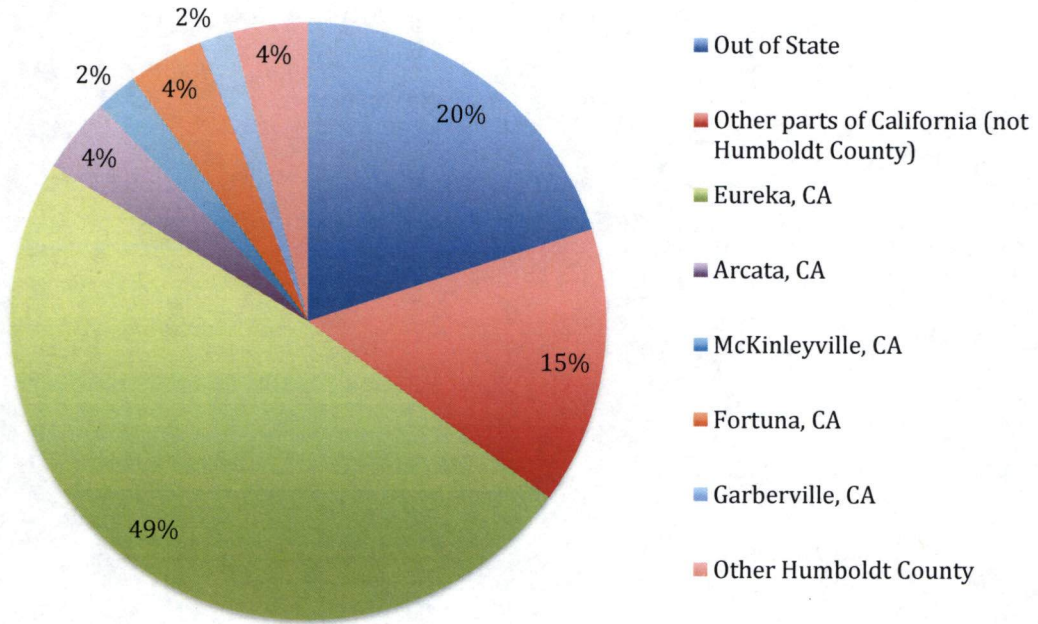




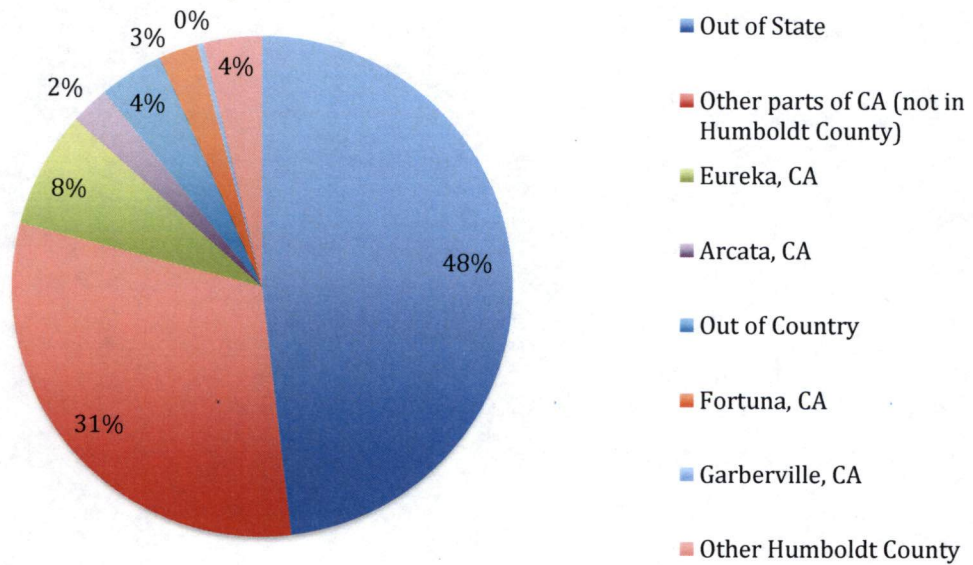
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Last City of Permanent Residence

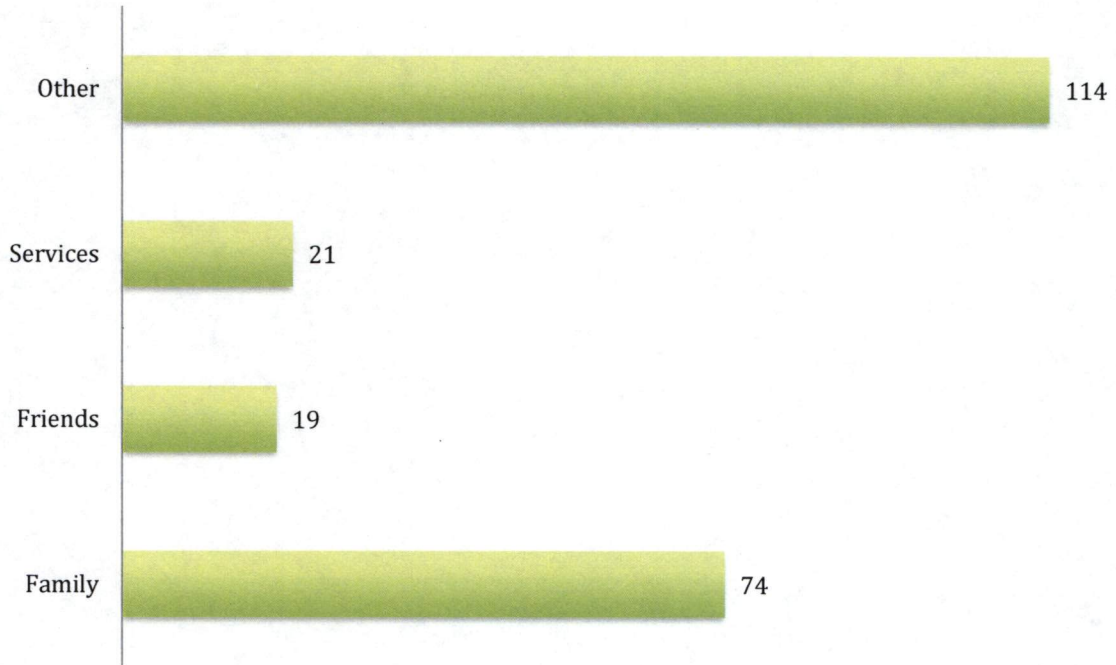


Place of Birth

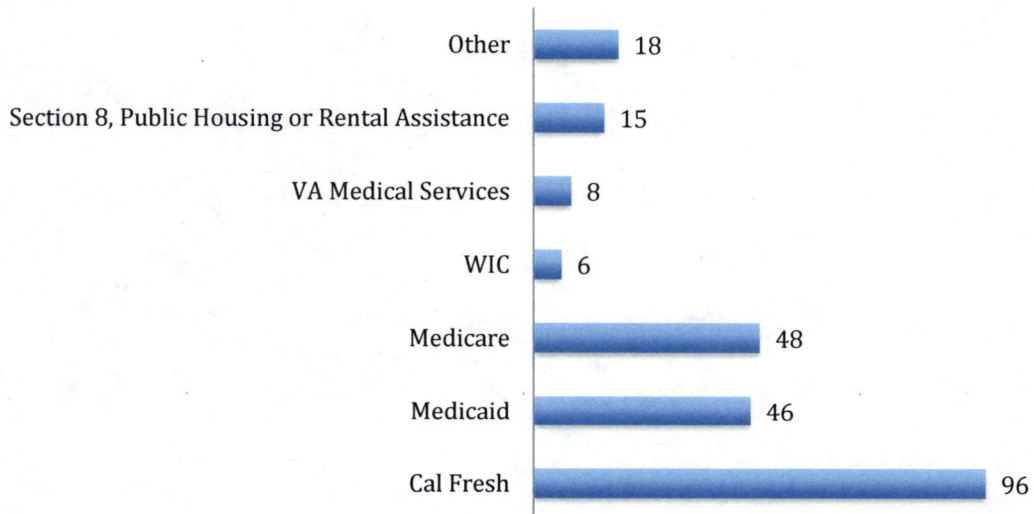


Reason for Coming to Humboldt

Reason for Coming to Humboldt



Non-Cash Benefits



6 Highlights from Betty's Street Outreach

- 40,500 dinners served
- 1425 showers at the Shower Project
- 1,500 garments given out at the Shower Project
- 375 jackets also given out at the Shower Project
- 200 blankets distributed in the area
- 100 ski gloves distributed in the area
- 25 people received 20 days of emergency shelter during extremely cold weather
- 748 showers for students before school and during school holidays
- 17 high school seniors driven to school, ranging from Fortuna to McKinleyville
- 7 homeless families moved into permanent housing complete with furniture and other household items (These included 7 adults and 12 children.)
- 10 bus tickets for homeless people to be reunited with their family (Private Donation)
- 35 gas vouchers for the last three months as detailed at the end of this report
- 20 prescriptions purchased for the homeless
- 10 people helped to successfully get jobs
- 15 public speeches, such as to youth groups and other community service organizations

Renner Petroleum (for January, February, and March)

- 7 expenses for homeless people to travel home
- 14 expenses for people who were released from jail to travel home
- 6 expenses for people living in a car with children
- 8 expenses for people living in a car and going to work (only 1 time expense per person)



Destination	Traveling Home	Traveling Home after Jail
Willow Creek	1	2
Grants Pass	1	2
Garberville		2
Orick		1
Honeydew		2
Redwood Creek		1
Fortuna	1	
Weott	1	1
Happy Camp		1
Trinidad	1	
Crescent City		1
Rio Dell	1	
Myers Flat		1
Other	1	

7 Anecdote

Betty Chinn Outreach: Story of 15 year old pregnant teen

On especially cold winter nights, Betty is out most of the night with the heater cranking in her van, letting people that are living in the bushes come inside for a while to warm-up from the freezing cold. One particularly cold night this past winter, while letting people warm up in her van, Betty found a teenage girl living in the bushes. The girl was only wearing sweat pants and a hoodie

Betty Kwan Chinn Day Center | Catholic Charities of the Diocese of Santa Rosa



sweatshirt, and the temperature was rapidly dropping below freezing. Betty invited the girl to come into her van to warm up with the others. The girl didn't want to get in, so Betty stayed outside and began talking with her.

The girl told Betty she was not from here. When Betty asked her why she was here in Eureka, the girl told her she was 15 years old and she was 11 weeks pregnant. Her mother wanted her to have an abortion, but the girl did not want to have one. So her mother threw two sets of clothes in a black plastic bag, and kicked her out. The girl hitchhiked north with her boyfriend. He ended up staying in Garberville because he didn't want to go any farther north, but the girl kept going.

Betty asked the girl if it would be okay to call her mother and talk with her. The girl said it was okay, so Betty called her and explained the situation and how cold it was. The mom said she didn't want to raise another baby, and if her daughter wouldn't get an abortion, she couldn't come home. Betty then asked the girl if there might be someone else she could call for her. The girl gave her the phone number of her boyfriend's mother. Betty called, explained the situation and asked the woman if she could help. She told the woman to go on the internet and check out who Betty was before she said anything.

The mother called back and said yes, she would help out and take the girl in to her home. Betty put the girl on the bus the first thing in the morning. The bus driver told Betty that the girl could not get on the bus with her black plastic bag because it would upset the other passengers. So Betty found a backpack in her van, and gave it to the girl. Betty said it was amazing how differently the people on the bus treated the girl, when the only thing that had changed was the container for her clothes.

The girl made it home, and is now living at her boyfriend's house. (Her boyfriend also made it back home.) She is home schooling and doing well, with her boyfriend's mother as her support system. If Betty had not been out there the night she found the girl, and patiently taken the time to talk with her, this story may have ended differently.

