

Sharp, Ryan

From: Hayes, Kathy
Sent: Monday, January 25, 2021 1:06 PM
To: Bass, Virginia; Bohn, Rex; Bushnell, Michelle; Wilson, Mike; Madrone, Steve
Cc: Damico, Tracy; Eberhardt, Brooke; Sharp, Ryan
Subject: FW: Suddenlink

FYI

Kathy Hayes, Clerk of the Board
County of Humboldt
(707) 476-2396
khayes@co.humboldt.ca.us



From: Eugene Perricelli <ceperr@sbcglobal.net>
Sent: Monday, January 25, 2021 1:05 PM
To: Hayes, Kathy <KHayes@co.humboldt.ca.us>
Subject: Suddenlink

I am disgusted with this carrier; they raised my rates two months running for a total raise of over \$24 per month, then cut our two local affiliates. Efforts to reach them directly to complain about either rates or service are difficult and generally unrewarding. You are not going to reach anyone who has the capacity to do anything about your concerns, and the best you can hope for is that someone at least sends your complaint up the ladder. Then again, why would they? We are in the middle of a pissing contest between Suddenlink and Cox Media and let's face it, neither one cares at all about local service or customers, who have little choice. I know there is no simple answer but thanks for at least looking at the situation.

Claire Perricelli
[REDACTED]
Eka

GI

Sharp, Ryan

From: Hayes, Kathy
Sent: Monday, January 25, 2021 4:27 PM
To: Bass, Virginia; Bohn, Rex; Bushnell, Michelle; Wilson, Mike; Madrone, Steve
Cc: Damico, Tracy; Sharp, Ryan; Eberhardt, Brooke
Subject: FW: Why just Suddenlink?

Dear Board Members: please see attached.

Kathy Hayes, Clerk of the Board
County of Humboldt
(707) 476-2396
khayes@co.humboldt.ca.us

-----Original Message-----

From: Vikki Kistic <vikkikristic911@gmail.com>
Sent: Monday, January 25, 2021 4:25 PM
To: Hayes, Kathy <KHayes@co.humboldt.ca.us>
Subject: Why just Suddenlink?

I have often said that we are the poor little orphans up here in the corner of California. Where the rest of the country and the rest of California have choices in their cable provider, we are stuck. Believe me, if we had a choice we would drop Suddenlink in a minute. This last fiasco is just about the last straw.

I called Suddenlink complaining about losing the two local stations. I told them that I expected my bill to be lower because of the loss of those two stations. I was told I would have to contact them once the stations returned in order to get an adjustment on my bill. Want to bet that they fight me tooth and nail?

I truly wish the county could invite a competing service provider into our neighborhood. I for one would applaud that action.

Please hold them accountable. Please make them refund lost coverage. Please, please do what you can to get us another provider.

Thank you.

Robert and Vikki Kistic
Ferndale
vikkikristic911@ Gmail.com

Sent from Vikki's iPad

GI

Sharp, Ryan

From: Hayes, Kathy
Sent: Tuesday, January 26, 2021 7:46 AM
To: Bass, Virginia; Bohn, Rex; Bushnell, Michelle; Wilson, Mike; Madrone, Steve
Cc: Damico, Tracy; Sharp, Ryan; Eberhardt, Brooke
Subject: FW: Public comment to Board re Elimination of Local News Programming As a Result of Suddenlink, Cox Media Group Contract Dispute (Supervisor Mike Wilson)

FYI

Kathy Hayes, Clerk of the Board
County of Humboldt
 (707) 476-2396
 khayes@co.humboldt.ca.us



From: Donna B Clark <donna.clark@humboldt.edu>
Sent: Monday, January 25, 2021 5:54 PM
To: Hayes, Kathy <KHayes@co.humboldt.ca.us>
Cc: Bass, Virginia <VBass@co.humboldt.ca.us>
Subject: Public comment to Board re Elimination of Local News Programming As a Result of Suddenlink, Cox Media Group Contract Dispute (Supervisor Mike Wilson)

As a customer of Suddenlink, I have a contract with them as a bundled customer of Telephone, Internet and Cable. As part of my cable bill portion, I pay \$34.99/month for Local Broadcast Stations. In addition, I pay a local broadcasting surcharge of \$15.00/month. When Suddenlink stopped broadcasting 3 and 6, they did not charge me any less for the lack of service. [I also pay a surcharge of \$6.95 for sports that I never watch.] I strongly support the action to have a letter sent by the Board to our federal representatives. Without real local news, I cannot be up to date as a citizen

Thank you,
Donna

-
Donna B. Clark
 (707) [redacted] home
 (707) [redacted] cell