



Humboldt County Board of Supervisors

PROCLAMATION

in honor of

NATIONAL DISPATCHER APPRECIATION WEEK

WHEREAS, the week of April 12–18, 2026 marks Dispatcher Appreciation Week, we want to recognize our incredible Humboldt County Dispatchers, the unseen heroes who keep our deputies and community safe; and

WHEREAS, life and death emergencies can occur at any time and dispatchers are the first and most critical link in that moment when a resident needs emergency assistance from law enforcement, or other emergency services; and

WHEREAS, a resident may only call 911 once in their lifetime, and the calm, reassuring voice in a time of need is priceless to our community. They have become experts in crisis intervention and de-escalation. Dispatchers serve the public daily, in countless ways without recognition of their outstanding services; and

WHEREAS, an Emergency Communications Dispatcher is always poised and ready to answer a call for service, and no matter how stressful, frightening, or tragic as that call may be, the training and experience they have ensures they don't panic, or freeze, but remain courageous and calm as they perform their duties in the face of these challenging times; and

WHEREAS, when an emergency occurs, the prompt response of deputies is crucial to the protection of life and preservation of property, and the safety of those deputies is dependent upon the quality and accuracy of information obtained by the dispatcher, from residents who telephone the Humboldt County Sheriff's Communications Center; and

WHEREAS, a dispatcher is able to multitask like no other person, they are able to answer a 9-1-1 call, answer an internal phone line, listen and respond to the radio, monitor other law enforcement jurisdictions, enter essential data into the computer, talk to fellow dispatchers, and deliver exceptional service in a dedicated, diligent, and compassionate matter all at the same time; and

WHEREAS, the Sheriff's Emergency Communications Center answered 103,926 public calls in 2025, of which 20,910 were 9-1-1 calls, 118 Text to 9-1-1 calls, dispatched 64,536 calls for service; our dispatchers answered 9-1-1 calls within 10 seconds 99.4% of the time which far exceeds the national standard; and

WHEREAS, the Humboldt County Sheriff's Office Dispatcher Team has a combined 103 years of service, and each dispatcher has exhibited compassion, understanding, and professionalism during the performance of their job in the past year.

NOW, THEREFORE BE IT PROCLAIMED, that the Humboldt County Board of Supervisors, Sheriff William Honsal and the staff of the Humboldt County Sheriff's Office hereby commends and thanks the Humboldt County Dispatchers for their service to this community.



April 14, 2026

Mike Wilson, Chair