



COUNTY OF HUMBOLDT

For the meeting of: 12/16/2019

File #: 19-1731

To: Board of Supervisors

From: Child Support Services

Agenda Section: Consent

SUBJECT:

Adjust North Coast Regional Department of Child Support Services Hours of Operation annually on the third Wednesday in April and third Wednesday in October, commencing in 2020 (4/5 Vote Required)

RECOMMENDATION(S):

That the Board of Supervisors:

1. Approve the changes in hours of operation due to in house all staff training, as specified in Attachment 1, to accommodate for late opening of Child Support Services annually. (4/5 Vote Required)

SOURCE OF FUNDING:

Child Support Services Fund (1380)

DISCUSSION:

The North Coast Regional Department of Child Support Services (NCRDCSS), wishes to support staff development by offering two in-house trainings annually. Historically, NCRDCSS experiences a reduction in public demand in the morning hours. Therefore, to minimize the impact on the public while increasing attendance at the training, NCRDCSS requests that the Board of Supervisors approve a reduction in hours of operation annually on the third Wednesday in April and the third Wednesday in October.

FINANCIAL IMPACT:

Approval of the shift in open hours would neither increase costs, nor decrease costs for NCRDCSS.

STRATEGIC FRAMEWORK:

This action supports your Board's Strategic Framework by providing community-appropriate levels of service and investing in county employees.

OTHER AGENCY INVOLVEMENT:

None

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ALTERNATIVES TO STAFF RECOMMENDATIONS:

Board's discretion

ATTACHMENTS:

Attachment 1: Changes in Child Support open hours.

PREVIOUS ACTION/REFERRAL:

Board Order No: N/A

Meeting of: N/A

File No.: N/A