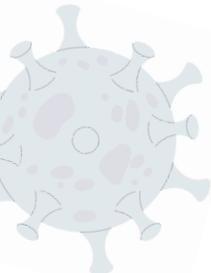




## LHJ Frequently Asked Questions

- 1. What is the purpose of the PHRC?**
  - a) The Public Health Reserve Corps (PHRC) was initiated to provide California communities a trained, state-supplied response team for public health emergencies.
  
- 2. Who are the volunteers?**
  - a) The volunteers are state employees willing to serve and support their communities during public health emergency relief efforts.
  
- 3. What is the experience & background of the volunteers?**
  - a) All volunteers are employed with the State of California. PHRC attempts to match the skillset of the volunteers with the needs of the requesting LHJ. The volunteers will receive training from CDPH prior to their deployment.
  
- 4. Can we obtain our previous CDPH state redirect team?**
  - a) Unfortunately, due to the nature of the program, this is not possible.
  
- 5. Does the LHJ need to provide training?**
  - a) Each LHJ would need to provide any LHJ-specific training to the volunteers on SOPs, local processes, etc.
  
- 6. What is the duration of the PHRC Deployment?**
  - a) Volunteers can be deployed for a maximum of three months or 90 days, twice per year.
  
- 7. Is it possible to retain the same team for multiple deployments or longer than ninety days?**
  - a) Unfortunately, deployments are limited to 90 consecutive days, twice per year. After 90 days, the volunteers must return to their state department. If required, a new volunteer or team will be assigned to continue the support.



**8. May we keep the same team for the entire 90-day period?**

- a) PHRC will do our best to maintain the same volunteers at the same LHJ for the duration of the volunteer's deployment. However, if the demand for assistance from LHJs is larger than our supply of available volunteers we may need to re-allocate some staff between LHJs.

**9. Do PHRC volunteers aid in any other infectious disease work, like measles?**

- a) PHRC volunteers may **ONLY** be requested for COVID-19 assistance at this time.

**10. Is a new MOU required to obtain PHRC volunteers?**

- a) A MOU is required to receive volunteers. The MOU is valid for a multi-year period and all LHJs interested in receiving PHRC support at any time in the future are encouraged to begin the MOU process prior to needing assistance. LHJs interested in participating in the PHRC please email [PHRCsupport@cdph.ca.gov](mailto:PHRCsupport@cdph.ca.gov)

**11. My LHJ needs assistance, what is our next step?**

- a) The LHJ's Medical Health Operational Area Coordinator (MHOAC) would file a MHOAC Request for the appropriate assistance needed. A CDPH Liaison will be assigned, and an assessment interview will be scheduled.

**12. How many PHRC volunteers can we request at one time?**

- a) There is no deployment volunteer minimum or maximum. We use your MHOAC, along with our LHJ interview and supply of available volunteers to determine the appropriate number of volunteers to deploy.

**13. How soon after we request PHRC volunteers will they be deployed?**

- a) Upon activation, the volunteers will be allowed one week to complete any work in progress at their home state departments, followed by one week of CDPH training before fully joining your LHJ.

**14. Does one week of CDPH training count towards the 90-day deployment limit?**

- a) Yes, the PHRC volunteers are considered activated after their final week in their home state department.

**15. We need assistance with my new PHRC team, what do we do?**

- a) Please contact your assigned CDPH Liaison for assistance with your PHRC team.

**16. How does the LHJ pay for the PHRC volunteers?**

- a) As state employees, the PHRC volunteers are provided at no-cost to LHJs. CDPH will provide any physical equipment needed to the volunteers prior to their deployment.
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