



COUNTY OF HUMBOLDT

For the meeting of: 7/11/2023

File #: 23-1007

To: Board of Supervisors

From: Supervisor Rex Bohn

Agenda Section: Consent

Vote Requirement: Majority

SUBJECT:

Complaint Letter to the California Public Utilities Commission (CPUC) Regarding Frontier Communications (Supervisor Rex Bohn)

RECOMMENDATION(S):

That the Board of Supervisors:

1. Authorize the Chair to sign the complaint letter to the CPUC.

SOURCE OF FUNDING:

General Fund (1100)

DISCUSSION:

Ongoing problems with Frontier Communication system failures and the lack of responsiveness to local residents, public safety officials, local fire chiefs and emergency coordinators has become an extremely important public safety issue in the Mattole Valley. The Board of Supervisors is forwarding a letter to the CPUC requesting assistance with this matter.

FINANCIAL IMPACT:

N/A

STRATEGIC FRAMEWORK:

This action supports the following areas of your Board's Strategic Framework.

Core Roles: Provide for and maintain infrastructure

New Initiatives: Provide community-appropriate levels of service

Strategic Plan: N/A

OTHER AGENCY INVOLVEMENT:

Frontier Communications

ALTERNATIVES TO STAFF RECOMMENDATIONS:

Board discretion

ATTACHMENTS:

- A. Complaint Letter to CPUC

PREVIOUS ACTION/REFERRAL:

Board Order No.: N/A

Meeting of: N/A

File No.: N/A