



**County of Humboldt  
Eureka, California  
Ambulance Service Permit Renewal Application**

Pursuant to Humboldt County Code, Title V, Division 5  
Emergency Medical Services System

Applicant – DO NOT FILL OUT THIS SECTION	
Date Received:	3/30/17 ✓
Application Fee of \$196.00 Received:	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
Proof of Liability Insurance Attached:	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
Resumes Attached:	Yes <input type="checkbox"/> No <input type="checkbox"/>

**Applicants – Please completely fill out this section and provide all requested information/verifications:**

Level of Service:  Basic Life Support  Advanced Life Support

Non-Emergency Transport (check all that apply)

Ambulance Service Full Name:	Arcata-Mad River Ambulance		
Name of Contact Person:	Doug Boileau		
Mailing Address:	220 F Street	City/Zip Code	Arcata, CA 95521
Physical Address:	same	City	same
Telephone/Fax Numbers	707-822-3353 707-822-9628 fax	E-Mail	amra@norcalsafety.com



**County of Humboldt**  
Eureka, California

<b>Owner Name</b>	George C. and Roberta Busher and Douglas and Cynthia Boileau				
<b>Address</b>	220 F Street	<b>City/Zip Code</b>	Arcata, CA 95521		
<b>Phone Number</b>	707-822-3353	<b>Fax Number</b>	707-822-9628	<b>E-Mail</b>	amra@norcalsafety.com



**County of Humboldt  
Eureka, California**

**VEHICLES:**

In conformity with the County Ordinance concerning the Permitting of Ambulance Service, the Applicant requests permission from the Permit Officer to operate the following ambulance vehicles:

	<b>Year</b>	<b>Model/Make</b>	<b>Vehicle Identification Number</b>	<b>License Plate #</b>	<b>Length of Time In Use (Include current mileage shown on odometer)</b>	<b>State or Federal Aviation Agency License Number</b>	<b>Description of Color Scheme, Insignia Name, Monogram, or Distinguishing Characteristics</b>
<b>1.</b>	2015	Chevrolet 3500	1GB3G2CL9F1168057	AMRA 31	1.5 years 33,170	89727-14168	Blue/White
<b>2.</b>	2014	Chevrolet 3500	1GB3G2CLOE1161769	AMRA 30	2.5 years 60,091	89727-14168	Blue/White
<b>3.</b>	2012	Chevrolet 3500	1GB3G2CLXC1105786	AMRA 29	4.5 years 121,352	89727-14168	Blue/White
<b>4.</b>	2009	Chevrolet 3500	1GBJG316991179333	AMRA 28	6.5 years 152,811	89727-14168	Blue/White
<b>5.</b>	2008	Chevrolet 3500	1GBJG316981100516	AMRA 27	8.5 years 146,590	89727-14168	Blue/White



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	<b>Year</b>	<b>Model/Make</b>	<b>Vehicle Identification Number</b>	<b>License Plate #</b>	<b>Length of Time In Use (Include current mileage shown on odometer)</b>	<b>State or Federal Aviation Agency License Number</b>	<b>Description of Color Scheme, Insignia Name, Monogram, or Distinguishing Characteristics</b>
6.							
7.							
8.							
9.							
10.							



**County of Humboldt  
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- Attach a copy, or provide a description, of Applicant's policy or program for maintenance of vehicles.
- Attach a list, or provide a description of, Applicant's radio communication equipment.
- Attach evidence of **currently valid California Highway Patrol inspection report** for each ground ambulance vehicle listed in the application.
- Applicant certifies that it has reviewed and meets the requirements set forth in Humboldt County Code, Title V, Division 5, Sections 551-5 (Standards for Ambulance Service Permit) and 551-9 (Standards for Ambulance Equipment and Operations).
- Attach copies, or provide descriptions of the following:
- Applicant's quality management practices and policy;
  - Staffing and hiring policies;
  - Organizational chart of management staff;
  - Resume of the training, orientation program, and experience of the Applicant in the transportation and care of patients; and
  - Knowledge of and/or involvement in the Humboldt County Emergency Medical Services system.
- Attach legible copies of current California Driver's License for each employee listed above.
- Provide copies of EMT certification and/or Paramedic licensure cards.
- Applicant certifies that the individuals listed above are qualified, duly licensed and/or certified drivers, attendants, and attendant-drivers, and said individuals are currently compliant with any and all applicable training, licensing, and permitting requirements set forth by local, state, and federal law and regulations.



**County of Humboldt  
Eureka, California**

**SERVICE AREA:**

In conformity with the County Ordinance concerning the Permitting of Ambulance Service, the Applicant requests permission to allow its ambulances to provide service in the following zone(s):

<b>Zone</b>	<b>Northern Boundary</b>	<b>Eastern Boundary</b>	<b>Southern Boundary</b>	<b>Western Boundary</b>	<b>Indicate Zone(s) by Placing "X"</b>
<b>Zone 1 North</b>	Humboldt County Line	Redwood Creek Bridge Highway 299 and School House Peak on Bald Hills Road	Indianola Cutoff (includes intersections with Hwy 101 & Old Arcata Rd and up to 1699 block of Peninsula Drive (in Manila))	Pacific Ocean	X
<b>Zone 2 East</b>	Humboldt County Line	Humboldt County Line	Redwood Creek Bridge Hwy 299	School House Peak on Bald Hills Road	
<b>Zone 3 Central</b>	Indianola Cutoff (includes intersections with Hwy 101 & Old Arcata Rd and up to 1700 block of Peninsula Drive (in Manila))	Showers Pass	Hookton Road & Hwy 101	Pacific Ocean	



**County of Humboldt  
Eureka, California**

<b>Zone</b>	<b>Northern Boundary</b>	<b>Eastern Boundary</b>	<b>Southern Boundary</b>	<b>Western Boundary</b>	<b>Indicate Zone(s) by Placing "X"</b>
<b>Zone 4 South – Fortuna Sub-Zone</b>	Hookton Road & Hwy 101	Showers Pass Humboldt County Line	Dyerville Bridge & Hwy 101 & Alderpoint Blocksburg Road 7 miles South of SR 36	Pacific Ocean	
<b>Zone 4 South – Garberville Sub-Zone</b>	Dyerville Bridge & Hwy 101 & Alderpoint Blocksburg Road 7 miles South of SR 36	Humboldt County Line	Mattole/ Ettersburg Road at Ettersburg Bridge Humboldt County Line	Pacific Ocean	

**AMBULANCE SERVICE RATES:**

In conformity with the County Ordinance concerning the Permitting of Ambulance Service, the Applicant must submit a completed Rates & Schedule of charges. Upon the approval by the Board of Supervisors, these rates must remain effective and may not be amended except with the consent of, or by the order of the Board of Supervisors.

Rates & Schedule attached



**County of Humboldt  
Eureka, California**

**INSURANCE:**

Current proof-of-insurance certificates, indicating compliance with the requirement listed below, must be included with this application:

- A. CONTRACT SHALL NOT BE EXECUTED BY COUNTY and the CONTRACTOR is not entitled to any rights, unless certificates of insurances, or other sufficient proof that the following provisions have been complied with, and such certificate(s) are filed with the Clerk of the Humboldt County Board of Supervisors.
  
- B. CONTRACTOR shall and shall require any of its subcontractors to take out and maintain, throughout the period of this Agreement and any extended term thereof, the following policies of insurance placed with the insurers authorized to do business in California and with a current A.M. Best rating of no less than A:VII or its equivalent against injury/death to persons or damage to property which may arise from or in connection with the activities hereunder of CONTRACTOR, its agents, officers, directors, employees, licensees, invitees, assignees or subcontractors:
  1. Comprehensive or Commercial General Liability Insurance at least as broad as Insurance Services Office Commercial General Liability coverage (occurrence form CG 0001), in an amount of Two Million Dollars (\$2,000,000) per occurrence for any one (1) incident, including, personal injury, death and property damage. If a general aggregate limit is used, either the general aggregate limit shall apply separately to this project or the general aggregate shall be twice the required occurrence limit.
  2. Automobile/Motor liability insurance with a limit of liability of not less than One Million Dollars (\$1,000,000) combined single limit coverage. Such insurance shall include coverage of all "owned", "hired", and "non-owned" vehicles or coverage for "any auto."
  3. Workers Compensation as required by the Labor Code of the State of California, with Statutory Limits, and Employers Liability Insurance with limit of no less than One Million Dollars (\$1,000,000) per accident for bodily injury or disease. Said policy shall contain, or be endorsed to contain a waiver of subrogation against





**County of Humboldt  
Eureka, California**

COUNTY, its officers, officials, agents, representatives, volunteers, and employees. In all cases the above insurance shall include Employers Liability coverage with limits of not less than One Million Dollars (\$1,000,000) per accident for bodily injury and disease.

4. Insurance Notices must be sent to:

County of Humboldt  
Attention: Risk Management  
825 5<sup>th</sup> Street, Room 131  
Eureka, CA 95501

5. The Comprehensive General Liability shall provide that the COUNTY, its officers, officials, employees, representatives, agents, and volunteers, are covered as additional insured for liability arising out of the operations performed by or on behalf of CONSULTANT. The coverage shall contain no special limitations on the scope of protection afforded to the County, its officers, officials, employees, and volunteers. Said policy shall also contain a provision stating that such coverage:

- a. Includes contractual liability.
- b. Does not contain exclusions as to loss or damage to property caused by explosion or resulting from collapse of buildings or structures or property underground commonly referred to "XCU Hazards".
- c. Is primary insurance as regards to County of Humboldt.
- d. Does not contain a pro-rata, excess only, and/or escape clause.
- e. Contains a cross liability, severability of interest or separation of insureds clause.

Attach Certificate of Liability Insurance naming County of Humboldt certificate holder.

**ADDITIONAL INFORMATION:**

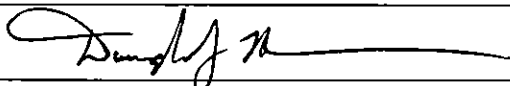
Please provide, in writing and attach, a description of the facts relied on by the Applicant in asserting that the public health, safety, welfare, convenience and necessity warrant the granting of the ambulance service permit.



**County of Humboldt  
Eureka, California**

(Information may include the ability of the Applicant to provide ambulance service within established response times for the type of vehicle operated, twenty-four (24) hours per day, seven (7) days per week, year-round; per-approval by North Coast EMS as an Advanced Life Support Provider; familiarity with Humboldt County; prior or additional relevant experience, etc.).

Additional Information statement attached

I, hereby attest that, <u>Arcata-Mad River Ambulance</u> , (name of ambulance company) has obtained all licenses required by law and is in compliance with standards for providing emergency and/or non-emergency medical services as outlined in the Humboldt County Code, Title V, Division 5, Emergency Medical System, the policies established by North Coast EMS, and all other applicable state and federal law and regulations. All information provided herein is true and complete as of the date listed below.	
<b>Signature of Applicant:</b>	
<b>Printed Name and Title</b>	Douglas J. Boileau, C.E.O.
<b>Date:</b>	March 22, 2017

**Required Paperwork Checklist**

Application complete



**County of Humboldt**  
**Eureka, California**

- Certificate of Automobile and liability coverage
- Verification that each vehicle listed in application has been certified by the California Highway Patrol and/or the Health Officer pursuant to County Ordinance Section 551-9
- Certificate of Workers Compensation Insurance compensation coverage
- Proposed Rates & Schedule of Charges
- All requested documentation of Applicant's policies and programs (as set forth in the application) are attached and complete
- Application fee or proof of payment of application fee



California Highway Patrol  
2485 Sonoma Street  
Redding, CA 96001  
Phone: (530) 242-4300

Internationally Accredited Agency CHP407F/343A

Report Number: CA1707700973  
Inspection Date: 07/26/2016  
Start: 10:17 AM PD End: 10:28 AM PD  
Inspection Level: V - Terminal Inspection  
HM Inspection Type: None

ARCATA MAD RIVER AMBULANCE INC  
220 F STREET  
ARCATA, CA, 95521  
USDOT: Phone#:   
MC/MX#: Fax#:   
State#:   
Location: 220 F STREET  
Highway:   
County: HUMBOLDT

Driver: License#: State:   
Date of Birth:   
CoDriver: License#: State:   
Date of Birth:   
Milepost: Shipper: N/A  
Origin: ARCATA, CA Bill of Lading: N/A  
Destination: ARCATA, CA Cargo: EMPTY

VEHICLE IDENTIFICATION

Unit	Type	Make	Year	State	Plate	Equipment ID	VIN	GVWR	CVSA Existing	CVSA #
1	VN	CHEV	2008	CA	AMRA27	27	1GBJG316981100516	12300		

BRAKE ADJUSTMENTS

Axle # 1 2  
Right  
Left  
Chamber

VIOLATIONS: No violations were discovered

HazMat: No HM transported

Placard:

Cargo Tank:

Special Checks: No data for special checks

State Information:

Beat/Sub Area: 859; Pre-Cleared Vehicle: N; Regulated Vehicle: Y; Veh #1 Type: 41

Report Prepared By:

M. Schmitcke

Badge #:

17077

Copy Received By:



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California Highway Patrol  
2485 Sonoma Street  
Redding, CA 96001  
Phone: (530) 242-4300  
Internationally Accredited Agency CHP407F/343A

Report Number: CA1707700971  
Inspection Date: 07/26/2016  
Start: 9:41 AM PD End: 9:55 AM PD  
Inspection Level: V - Terminal Inspection  
HM Inspection Type: None

ARCATA MAD RIVER AMBULANCE INC  
220 F STREET  
ARCATA, CA, 95521

USDOT: Phone#:  
MC/MX#: Fax#:  
State#:

Location: 220 F STREET  
Highway:  
County: HUMBOLDT

Driver:  
License#: State:  
Date of Birth:  
CoDriver:  
License#: State:  
Date of Birth:

Milepost: Shipper: N/A  
Origin: ARCATA, CA  
Destination: ARCATA, CA

Bill of Lading: N/A  
Cargo: EMPTY

#### VEHICLE IDENTIFICATION

Unit	Type	Make	Year	State	Plate	Equipment ID	VIN	GVWR	CVSA Existing	CVSA #
1	VN	CHEV	2009	CA	AMRA28	28	1GBJG316991179333	12300		

#### BRAKE ADJUSTMENTS

Axle #	1	2
Right		
Left		
Chamber		

**VIOLATIONS:** No violations were discovered

**HazMat:** No HM transported

**Placard:**

**Cargo Tank:**

**Special Checks:** No data for special checks

#### State Information:

Beat/Sub Area: 859; Pre-Cleared Vehicle: N; Regulated Vehicle: Y; Veh #1 Type: 41

Report Prepared By:  
M. Schmitcke

Badge #:  
17077

Copy Received By:



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California Highway Patrol  
2485 Sonoma Street  
Redding, CA 96001  
Phone: (530) 242-4300  
Internationally Accredited Agency CHP407F/343A

Report Number: CA1707700970  
Inspection Date: 07/26/2016  
Start: 9:18 AM PD End: 9:37 AM PD  
Inspection Level: V - Terminal Inspection  
HM Inspection Type: None

ARCATA MAD RIVER AMBULANCE INC  
220 F STREET  
ARCATA, CA, 95521  
USDOT: Phone#: MC/MX#: Fax#: State#: Location: 220 F STREET Highway: County: HUMBOLDT

Driver: License#: State: Date of Birth: CoDriver: License#: State: Date of Birth: Milepost: Shipper: N/A Origin: ARCATA, CA Destination: ARCATA, CA Bill of Lading: N/A Cargo: EMPTY

VEHICLE IDENTIFICATION

Unit	Type	Make	Year	State	Plate	Equipment ID	VIN	GVWR	CVSA Existing	CVSA #
1	VN	CHEV	2012	CA	AMRA29	29	1GB3G2CLXC1105786	12300		

BRAKE ADJUSTMENTS

Axle # 1 2  
Right  
Left  
Chamber

VIOLATIONS: No violations were discovered

HazMat: No HM transported

Placard:

Cargo Tank:

Special Checks: No data for special checks

State Information:

Beat/Sub Area: 859; Pre-Cleared Vehicle: N; Regulated Vehicle: Y; Veh #1 Type: 41

Report Prepared By:  
M. Schmitcke

Badge #:  
17077

Copy Received By:



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California Highway Patrol  
2485 Sonoma Street  
Redding, CA 96001  
Phone: (530) 242-4300  
Internationally Accredited Agency CHP407F/343A

Report Number: CA1707700969  
Inspection Date: 07/26/2016  
Start: 8:54 AM PD End: 9:17 AM PD  
Inspection Level: V - Terminal Inspection  
HM Inspection Type: None

ARCATA MAD RIVER AMBULANCE INC  
220 F STREET  
ARCATA, CA, 95521  
USDOT: Phone#:  
MC/MX#: Fax#:  
State#:  
Location: 220 F STREET  
Highway:  
County: HUMBOLDT

Driver:  
License#: State:  
Date of Birth:  
CoDriver:  
License#: State:  
Date of Birth:  
Milepost: Shipper: N/A  
Origin: ARCATA, CA  
Destination: ARCATA, CA  
Bill of Lading: N/A  
Cargo: EMPTY

**VEHICLE IDENTIFICATION**

Unit	Type	Make	Year	State	Plate	Equipment ID	VIN	GVWR	CVSA Existing	CVSA #
1	VN	CHEV	2014	CA	AMRA30	30	1GB3G2CL0E1161769	12300		

**BRAKE ADJUSTMENTS**

Axle #	1	2
Right	N/A	N/A
Left	N/A	N/A
Chamber	HYDR	HYDR

**VIOLATIONS:** No violations were discovered

**HazMat:** No HM transported **Placard:** **Cargo Tank:**

**Special Checks:** No data for special checks

**State Information:**

Beat/Sub Area: 859; Pre-Cleared Vehicle: N; Regulated Vehicle: Y; Veh #1 Type: 41

Report Prepared By:  
M. Schmitcke

Badge #:  
17077

Copy Received By:



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California Highway Patrol  
2485 Sonoma Street  
Redding, CA 96001  
Phone: (530) 242-4300  
Internationally Accredited Agency CHP407F/343A

Report Number: CA1707700972  
Inspection Date: 07/26/2016  
Start: 9:57 AM PD End: 10:05 AM PD  
Inspection Level: V - Terminal Inspection  
HM Inspection Type: None

ARCATA MAD RIVER AMBULANCE INC  
220 F STREET  
ARCATA, CA, 95521  
USDOT: Phone#: MC/MX#: Fax#: State#: Location: 220 F STREET Highway: County: HUMBOLDT

Driver: License#: State: Date of Birth: CoDriver: License#: State: Date of Birth: Milepost: Shipper: N/A Origin: ARCATA, CA Destination: ARCATA, CA Bill of Lading: N/A Cargo: EMPTY

**VEHICLE IDENTIFICATION**

Unit	Type	Make	Year	State	Plate	Equipment ID	VIN	GVWR	CVSA Existing	CVSA #
1	VN	MEDIX	2015	CA	AMRA31	31	1GB3G2CL9F1168057	12300		

**BRAKE ADJUSTMENTS**

Axle # 1 2  
Right  
Left  
Chamber

**VIOLATIONS:** No violations were discovered

**HazMat:** No HM transported

**Placard:**

**Cargo Tank:**

**Special Checks:** No data for special checks

**State Information:**

Beat/Sub Area: 859; Pre-Cleared Vehicle: N; Regulated Vehicle: Y; Veh #1 Type: 41

Report Prepared By:  
M. Schmitcke

Badge #:  
17077

Copy Received By:



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**SPECIAL VEHICLE IDENTIFICATION CERTIFICATE/PERMIT**

CHP 301 (REV 4-97) OPI 06

CHP AREA: 125

CHP Certificate/Permit Number: **89727- 11169**ISSUED: **8/9/2016**EXPIRES: **8/8/2017**

AREA:

- 
- INITIAL
- 
- 
- REPLACEMENT

- 
- DUPLICATE
- 
- 
- RENEWAL

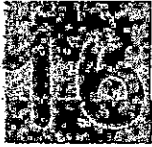
- 
- EMERGENCY AMBULANCE CERTIFICATE
- 
- 
- AUTHORIZED EMERGENCY VEHICLE PERMIT\*

- 
- ARMORED CAR CERTIFICATE

VEHICLE YEAR AND MAKE: **09 CHEVROLET EXPR**VEHICLE LICENSE NO. **AMRA 28**VIN: **1GBJG316991179333**

\*Authorized Emergency Vehicle Permit issued pursuant to Vehicle Code Section 2416 (a ( ) for

NAME AND MAILING ADDRESS


**ARCATA-MAD RIVER AMBULANCE SERVICE, INC. 89727**  
**ARCATA-MAD RIVER**  
**P.O. BOX 4948**  
**ARCATA, CA 95518-**

PROPERTY OF CALIFORNIA HIGHWAY PATROL

This certificate/permit, or a facsimile thereof, shall be carried in the vehicle at all times. It is non-transferable and shall be surrendered to the CHP upon demand or as required by regulation.


 STATE OF CALIFORNIA  
 DEPARTMENT OF CALIFORNIA HIGHWAY PATROL  
**SPECIAL VEHICLE IDENTIFICATION CERTIFICATE/PERMIT**  
 CHP 301 (REV 4-97) OPI 062

CHP AREA: 125

CHP Certificate/Permit Number: **89727- 10262**ISSUED: **8/9/2016**EXPIRES: **8/8/2017**

AREA:

- 
- INITIAL
- 
- 
- REPLACEMENT

- 
- DUPLICATE
- 
- 
- RENEWAL

- 
- EMERGENCY AMBULANCE CERTIFICATE
- 
- 
- AUTHORIZED EMERGENCY VEHICLE PERMIT\*

- 
- ARMORED CAR CERTIFICATE

VEHICLE YEAR AND MAKE: **08 CHEVROLETTE**VEHICLE LICENSE NO. **AMRA 27**VIN: **1GBJG316981100516**

\*Authorized Emergency Vehicle Permit issued pursuant to Vehicle Code Section 2416 (a ( ) for

NAME AND MAILING ADDRESS


**ARCATA-MAD RIVER AMBULANCE SERVICE, INC. 89727**  
**ARCATA-MAD RIVER**  
**P.O. BOX 4948**  
**ARCATA, CA 95518-**

PROPERTY OF CALIFORNIA HIGHWAY PATROL

This certificate/permit, or a facsimile thereof, shall be carried in the vehicle at all times. It is non-transferable and shall be surrendered to the CHP upon demand or as required by regulation.

**SPECIAL VEHICLE IDENTIFICATION CERTIFICATE/PERMIT**

CHP 301 (REV 4-97) OPI 062

CHP AREA: 125

CHP Certificate/Permit Number: 89727- 14168

ISSUED: 8/9/2016

EXPIRES: 8/8/2017

AREA:

 INITIAL  
 REPLACEMENT DUPLICATE  
 RENEWAL EMERGENCY AMBULANCE CERTIFICATE  
 AUTHORIZED EMERGENCY VEHICLE PERMIT\* ARMORED CAR CERTIFICATE

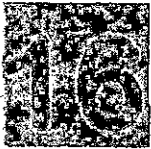
VEHICLE YEAR AND MAKE: '15 CHEVROLET 3500

VEHICLE LICENSE NO. AMRA 31

VIN: 1GB3G2CL9F1168057

\*Authorized Emergency Vehicle Permit issued pursuant to Vehicle Code Section 2416 (a ( ) for

NAME AND MAILING ADDRESS

ARCATA-MAD RIVER AMBULANCE SERVICE, INC. 89727  
ARCATA-MAD RIVER  
P.O. BOX 4948  
ARCATA, CA 95518-

PROPERTY OF CALIFORNIA HIGHWAY PATROL

This certificate/permit, or a facsimile thereof, shall be carried in the vehicle at all times. It is non-transferable and shall be surrendered to the CHP upon demand or as required by regulation.

STATE OF CALIFORNIA  
DEPARTMENT OF CALIFORNIA HIGHWAY PATROL  
**SPECIAL VEHICLE IDENTIFICATION CERTIFICATE/PERMIT**  
CHP 301 (REV 4-97) OPI 062

CHP AREA: 125

CHP Certificate/Permit Number: 89727- 13564

ISSUED: 8/9/2016

EXPIRES: 8/8/2017

AREA:

 INITIAL  
 REPLACEMENT DUPLICATE  
 RENEWAL EMERGENCY AMBULANCE CERTIFICATE  
 AUTHORIZED EMERGENCY VEHICLE PERMIT\* ARMORED CAR CERTIFICATE

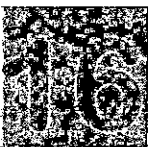
VEHICLE YEAR AND MAKE: '14 CHEVROLET 3500

VEHICLE LICENSE NO. AMRA 30

VIN: 1GB3G2CL0E1161769

\*Authorized Emergency Vehicle Permit issued pursuant to Vehicle Code Section 2416 (a ( ) for

NAME AND MAILING ADDRESS

ARCATA-MAD RIVER AMBULANCE SERVICE, INC. 89727  
ARCATA-MAD RIVER  
P.O. BOX 4948  
ARCATA, CA 95518-

PROPERTY OF CALIFORNIA HIGHWAY PATROL

This certificate/permit, or a facsimile thereof, shall be carried in the vehicle at all times. It is non-transferable and shall be surrendered to the CHP upon demand or as required by regulation.

STATE OF CALIFORNIA  
DEPARTMENT OF CALIFORNIA HIGHWAY PATROL  
**SPECIAL VEHICLE IDENTIFICATION CERTIFICATE/PERMIT**  
CHP 301 (REV 4-97) OPI 062

CHP AREA: 125

CHP Certificate/Permit Number: 89727- 12495

ISSUED: 8/9/2016

EXPIRES: 8/8/2017

AREA:

 INITIAL  
 REPLACEMENT DUPLICATE  
 RENEWAL EMERGENCY AMBULANCE CERTIFICATE  
 AUTHORIZED EMERGENCY VEHICLE PERMIT\* ARMORED CAR CERTIFICATE

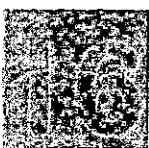
VEHICLE YEAR AND MAKE: '12 CHEVROLET 3500

VEHICLE LICENSE NO. AMRA 29

VIN: 1GB3G2CLXC1105786

\*Authorized Emergency Vehicle Permit issued pursuant to Vehicle Code Section 2416 (a ( ) for

NAME AND MAILING ADDRESS

ARCATA-MAD RIVER AMBULANCE SERVICE, INC. 89727  
ARCATA-MAD RIVER  
P.O. BOX 4948  
ARCATA, CA 95518-

PROPERTY OF CALIFORNIA HIGHWAY PATROL

This certificate/permit, or a facsimile thereof, shall be carried in the vehicle at all times. It is non-transferable and shall be surrendered to the CHP upon demand or as required by regulation.

## Maintenance Policy- Ambulances

All in service ambulances are to be inspected by the on-duty crews each day using the vehicle check out form. This daily inspection includes assessing tire status, engine oil and coolant levels and a visual inspection for any obvious defects.

Any defect, fluid leakage, or other concern will be recorded on a maintenance memo and conveyed to management. The maintenance memo shall include the vehicle number, odometer reading, a description of the problem, and anything done to correct the problem. If any condition has been previously noted on a maintenance form, but has not been corrected, another maintenance form shall be completed (unless a notice has been distributed via email detailing the expected resolution of the problem and the operational status of the unit involved).

If any deficiency is noted that effects the operational status or safety of the vehicle, management shall be notified immediately and the vehicle placed out of service.

An email will be distributed to all field personnel any time a vehicle is removed from service or if a problem persists but in the estimation of management and the involved mechanics does not affect the operational status of the unit. An email notice will go out when a vehicle is returned to service or a known issue is resolved.

An oil change and safety inspection performed by a qualified mechanic will be performed every 3,000 miles.

For units based in Arcata, the service provider is North Bay Auto 1305 10<sup>th</sup> Street Arcata, 707-822-2100.

For units based in McKinleyville the service provider will be Central Ave Service, 2787 Central Ave. McKinleyville, 707-839-8337.

In addition to oil changes, all vehicles will follow the maintenance schedule recommended by the manufacturer at the mileage intervals specified. The service providers listed above will track and record the maintenance performed and recommend additional maintenance as indicated. For vehicles covered under a manufacturer's warranty, repairs will be scheduled through the applicable dealership.

### Quality management practices and policies

Arcata-Mad River Ambulance maintains a continuous quality improvement program and makes quarterly reports to the North Coast EMS agency addressing personnel, equipment and supplies, facilities, pre-hospital care reporting, public education and risk management. All patient care reports are peer reviewed for adherence to company developed standards on a rotational basis.

### Staffing and hiring policies

The hiring of field personnel requires the completion of an application, verification of current certification/licensure as an EMT or paramedic, receiving a copy of a current motor vehicle report that meets company and insurance company guidelines, a current ambulance driver certificate and CPR card. Most applicants are referred by existing employees.

All new employees go through a minimum 72 hour orientation and training program while riding along with an on-duty crew. Successful completion of this program is verified by completion of an orientation checklist. For paramedic new hires, the North Coast EMS required accreditation evaluation is included in this training program.

All emergency response units are staffed 24/7 at the Advanced Life Support level by a two person crew consisting of at least 1 paramedic and one EMT. Units staffed by two paramedics are common.

### Organization Chart of management staff

The company has a flat organizational structure with the C.E.O reporting to the board of directors. The office manager and operations manager report to the C.E.O. All field personnel report to the operations manager. Currently the C.E.O. also serves as the operations manager.

### Experience of the applicant/Knowledge or involvement in the Humboldt County EMS System

Please see attached resume.

## Radio Communication Equipment

Each ambulance is equipped as follows:

VHF – 160 channel programmable radio. Each radio is programmed with a wide variety of channels allowing for direct communication with law enforcement, fire, and various other agencies.

UHF – MedNet programmable radio. The mednet radio is programmed for communication with all surrounding receiving hospital facilities.

Repeater – in vehicle UHF to VHF repeater

### Hand held radios

On-duty personnel carry a Kenwood portable VHF radio with 32 channels programmed like the mobile radios and with the addition of an in-vehicle repeater channel which allows for direct communication with the base hospital from outside the ambulance. The company maintains 10 of these portable radios.

The company maintains a VHF repeater located at Mad River Community Hospital, and VHF radios at our stations in McKinleyville and Arcata. The company also maintains a base radio on Mt. Pierce which is linked via microwave to the Cal Fire Command Center in Fortuna.

All radio equipped has been supplied by RWS Services. A copy of the specific radio equipment purchased is attached.

Selection 1 For Part TK

Completed 00/00/00 thru 03/07/15 Invoiced 00/00/00 thru 00/00/00 Due 00/00/00 thru 00/00/00

For Customers thru Group thru Truck thru One Customer Sequence

Part Number	Part Description	Invoice No.	Date	Quantity	Serial Number
ATA AMBULANCE					
1 F STREET ARCATA, CA 95521					
Phone # 707-822-3353					
190BK9BMDR	RADIO, DUAL HEAD 40 WATT 160 CH BASIC FRONT	16908	12/08/00	1.00	10300012
172GK1SK	RADIO, VHF 32 CHANNEL 5 WATT	18334	08/30/01	1.00	30302635
172GK1SK	RADIO, VHF 32 CHANNEL 5 WATT	18334	08/30/01	1.00	30203017
172GK1SK	RADIO, VHF 32 CHANNEL 5 WATT	18334	08/30/01	1.00	30302252
172GK1SK	RADIO, VHF 32 CHANNEL 5 WATT	18334	08/30/01	1.00	30401475
160HG	RADIO, VHF 128 CH 50 WATT ALPHA DISPLAY	18888	12/06/01	1.00	30301133
190BK	RADIO, UHF 450-470 RF DECK ONLY	23576	12/31/03	1.00	41200183
1150	RADIO, KENWOOD VHF 160 CH 50 WATT	23576	12/31/03	1.00	50100127
172GK1SK	RADIO, VHF 32 CHANNEL 5 WATT REG RATE CHGR	26853	05/09/05	1.00	61102695
172GK1SK	RADIO, VHF 32 CHANNEL 5 WATT REG RATE CHGR	27987	11/09/05	1.00	70600119
172GK1SK	RADIO, VHF 32 CHANNEL 5 WATT REG RATE CHGR	28920	03/23/06	1.00	70901051
1750	BASE/REPEATER KENWOOD 50 WATT	29900	12/11/06	1.00	
1150	RADIO, KENWOOD VHF 160 CH 50 WATT	30750	10/17/07	1.00	90300079
1150	RADIO, UHF 128 CH 45 WATT	30750	10/17/07	1.00	90600034
190BK	RADIO, UHF 450-470 RF DECK ONLY	32799	10/22/09	1.00	90900140
1150	RADIO, KENWOOD VHF 160 CH 50 WATT	32799	10/22/09	1.00	A9400017
172GK1SK	RADIO, PORTABLE 32 CH 4 WATT UHF	32936	12/28/09	1.00	A9A00101
1180HK	RADIO, 50 WATT 512 CH	33786	10/12/10	1.00	70500265
160HG	RADIO, VHF 128 CH 50 WATT (USED)	33786	10/12/10	-1.00	30301133
190BK	RADIO, UHF 450-470 RF DECK ONLY	35835	05/22/12	1.00	B1B00049
1150	RADIO, KENWOOD VHF 160 CH 50 WATT	35835	05/22/12	1.00	00100074
1150	RADIO, KENWOOD VHF 160 CH 50 WATT	35878	06/06/12	1.00	B1900003
1360HVK	RADIO, VHF 128 CH 50 WATT	36821	02/19/13	1.00	SNB2602087
1360HVK	RADIO, VHF 128 CH 50 WATT	36821	02/19/13	1.00	SNB2602086
190BK	RADIO, UHF 450-470 RF DECK ONLY	38789	09/25/14	1.00	B4700032
1180HK	RADIO, 50 WATT 512 CH	38789	09/25/14	1.00	B4400387
1312K	RADIO, VHF 128 CH 5 WATT PORTABLE	39964	10/07/15	1.00	B5810064
1312K	RADIO, VHF 128 CH 5 WATT PORTABLE	39964	10/07/15	1.00	B5810142
1312K	RADIO, VHF 128 CH 5 WATT PORTABLE	39964	10/07/15	1.00	B5810012
1312K	RADIO, VHF 128 CH 5 WATT PORTABLE	39964	10/07/15	1.00	B5810013
1180HK	RADIO, 50 WATT 512 CH	40167	12/21/15	1.00	B5300213
190BK	RADIO, UHF 450-470 RF DECK ONLY	40167	12/21/15	1.00	B5A00020
***** Total Customer Sales *****				30.00	
***** Grand Total Sales *****				30.00	

# Douglas J. Boileau

138 Redbud Ln.  
Willow Creek, CA 95573  
530-629-4699  
e-mail: [amra@norcalsafety.com](mailto:amra@norcalsafety.com)

## SUMMARY OF QUALIFICATIONS

- 33 years of experience in Emergency Medical Services
- 30 years of experience in EMS education.
- Program Director for accredited paramedic education training program.
- Developed curriculum for community college based paramedic program and several EMS Continuing Education Programs.
- Primary consultant on state grant supported programs in the areas of disaster planning, multi-casualty incident response, and injury prevention.
- Recognized M.B.A. prepared leader in the business and health care community.

## EXPERIENCE

Chief Executive Officer, Arcata-Mad River Ambulance, Inc. 4/01/2012-present

In addition to duties outlined below, provide strategic planning and direction to the activities of Arcata-Mad River Ambulance and the Northern California Safety Consortium, an industrial safety training and compliance subsidiary.

General Manager, Arcata-Mad River Ambulance, Inc. 10/1990- 4/01/2012

Manage all operational and business aspects of an ambulance company providing emergency and non emergency service to three cities and the unincorporated area of northwestern Humboldt County, CA. Recruit, hire, train, supervise and evaluate emergency medical technicians and paramedics in the performance of their duties. Supervise office personnel in accounts receivable/payable, negotiate contracts, and prepare county, state, and federal reports.

Paramedic Program Director and Instructor

College of the Redwoods. 2008 – present.

Humboldt County Office of Education, ROP 1992-2008

Develop curriculum, arrange facilities and equipment, recruit, train and supervise instructional staff. Maintain student records and prepare attendance reports. Develop course materials and evaluation instruments. Prepare annual and progress reports for accreditation organizations. Arrange agreements with clinical training sites and directly supervise field internships.

## **EDUCATION**

Master of Business Administration, Humboldt State University, Arcata, CA. December 1990.

B.S. Forest Science Business Finance, special concentration Native American Studies, Humboldt State University, Arcata, CA. June 1985.

Emergency Medical Technician – Paramedic, North Coast EMS, Eureka, CA. October 1991.

Emergency Medical Technician II, College of the Redwoods, Eureka, CA. August 1984.

Emergency Medical Technician I, College of the Redwoods, Eureka, CA May, 1982.

## **RELATED EXPERIENCE**

California Vocational Designated Subject Credential – EMT Training. 1991- Present.

American Heart Association (AHA) Regional Faculty 1998 – 2008.

National Association of EMS Educators Charter Member

AHA CPR Instructor 1981- present.

California Community College Credential 1985 – 1988.

Chair, Humboldt County Emergency Medical Care Committee (EMCC).

Chair, Humboldt County Medical Advisory Committee

California Paramedic License #P00363

Paramedic Field Training Officer 1995 – present

## **COMMUNITY INVOLVEMENT/RECOGNITION**

Named “EMS Educator of the Year” State of California, 2009

Recipient North Coast EMS “Star of Life” Award 1990 and 2004

Arcata Chamber of Commerce Business Leader of the Year 1998

Parish Finance Council member, project manager

Board Member and Past President - Rotary Club of Arcata





# ARCATA-MAD RIVER AMBULANCE, INC.

220 F Street • P.O. Box 4948 • Arcata, CA 95521  
Business: (707)822-3353 • 24 Hour Dispatch: (707)822-4166  
FAX: (707) 822-9628 • e-mail: amra@norcalsafety.com

## Rates - Arcata-Mad River Ambulance

Effective 9/13/2016

	Current rates
ALS/BLS Base Rate for all emergency responses	\$1,495.00
Mileage – ALS/BLS per mile	21.95
Oxygen	70.00
Night Call 1900-0700	100.00
BLS Non-Emergency Base Rate	450.00
SCT/ALS-2 Base Rate	1,710.00
Standby time per 15 minutes	45.00
Cardiac Monitor (incl. in base except for Medi-Cal)	50.00
Isolette	100.00
Spinal Immobilization	100.00
Extrication/Off Road Rescue	115.00
Emergency Response Fee	200.00





# CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)  
1/01/2017

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

**IMPORTANT:** If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

<b>PRODUCER</b> Cindy Elbert Insurance Services Inc 15182 North 75th Ave, Ste 100 Peoria, AZ 85381		<b>CONTACT NAME:</b> PHONE (A/C, No, Ext): 602-942-3900 FAX (A/C, No): 602-942-4300 E-MAIL ADDRESS:	
<b>INSURED</b> Arcata-Mad River Ambulance Inc & Northern CA Safety Consortium P.O. Box 4948 Arcata, CA 95518		<b>INSURER(S) AFFORDING COVERAGE</b> INSURER A: State Comp. Ins. Fund NAIC # 35076 INSURER B: INSURER C: INSURER D: INSURER E: INSURER F:	

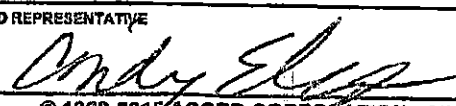
**COVERAGES**      **CERTIFICATE NUMBER:** 4,007      **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
	<b>COMMERCIAL GENERAL LIABILITY</b> <input type="checkbox"/> CLAIMS-MADE <input type="checkbox"/> OCCUR  GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC OTHER:						EACH OCCURRENCE \$ DAMAGE TO RENTED PREMISES (Ea occurrence) \$ MED EXP (Any one person) \$ PERSONAL & ADV INJURY \$ GENERAL AGGREGATE \$ PRODUCTS - COMP/OP AGG \$ \$
	<b>AUTOMOBILE LIABILITY</b> <input type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> HIRED AUTOS ONLY <input type="checkbox"/> NON-OWNED AUTOS ONLY						COMBINED SINGLE LIMIT (Ea accident) \$ BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$
	<b>UMBRELLA LIAB</b> <input type="checkbox"/> OCCUR <b>EXCESS LIAB</b> <input type="checkbox"/> CLAIMS-MADE DED    RETENTION \$						EACH OCCURRENCE \$ AGGREGATE \$ \$
A	<b>WORKERS COMPENSATION AND EMPLOYERS' LIABILITY</b> ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below			9081457-17	1/01/2017	1/01/2018	X PER STATUTE    OTH-ER E.L. EACH ACCIDENT \$ 1,000,000 E.L. DISEASE - EA EMPLOYEE \$ 1,000,000 E.L. DISEASE - POLICY LIMIT \$ 1,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

Certificate Holder is named as Additional Insured

<b>CERTIFICATE HOLDER</b> County of Humboldt Attn: Risk Manager 825 5th Street Eureka, CA 95501	<b>CANCELLATION</b> SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.  AUTHORIZED REPRESENTATIVE 
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ARCATA MAD RIVER AMBULANCE, INC.  
220 F STREET PH/707-822-3353  
ARCATA, CA 95521

PAY  
TO THE  
ORDER OF

County of Humboldt

One hundred ninety six and 00/100

USbank

FOR

*[Signature]*

DATE

3/27/17

\$ 196

DOLLARS

23982

902267/1211



## Additional information statement

Arcata-Mad River Ambulance has been the sole provider of emergency and non-emergency ambulance services in the northwest portion of Humboldt County, identified as Zone 1 under the Humboldt County Ambulance ordinance, for over 30 years. We provide 24/7 service from our stations located in Arcata and McKinleyville and work closely with six first responder fire departments and Mad River Community Hospital. We are approved as an advanced life support provider by the North Coast EMS Agency. Our senior manager has over 30 years of ambulance experience in Humboldt County and currently serves as chair of the Humboldt County Medical Advisory committee and Emergency Medical Care committee. He also directs the North Coast Paramedic Program at College of the Redwoods. We have been honored to provide high quality prehospital care at the advanced life support level to the communities we serve and look forward to continuing to provide those services for many years to come.