

**November 2022**

To Whom It May Concern:

The City of Eureka Economic Development Department is pleased to submit the attached proposal outlining our department's vision, project proposal, budget and all supplemental materials that we feel meet the requirements of the HHAP RFP No. DHHS2022-07.

The City of Eureka has been working with the target population for several years, and in November 2018 developed a new program entitled UPLIFT Eureka. The City of Eureka adopted the Housing First Focus, and has been working to collaborate efforts with the county through various projects over the years. One of the biggest challenges the department has faced has been a lack of resources that can immediately accommodate housing for homeless individuals.

The City of Eureka created UPLIFT Eureka to provide a platform for homeless members of our community to build a path to secure necessary tools to take advantage of housing resources in the community, as well as set them up for success to take advantage of traditional housing opportunities. Keeping with the Housing First Principles, UPLIFT Eureka has no barriers to entry, no requirements and provides a variety of programs and services to support participants including a Job Skills Training Program, a regularly occurring employment workshop called Pathway to Payday and a Housing Assistance Program.

UPLIFT Eureka was piloted on a smaller scale, and saw success in progress of the participants. As detailed in the proposal, in addition to maintaining our current staff positions, our vision is to expand and enhance the outreach component of this program while continuing to provide housing assistance through providing funds to cover application fees, deposits & rental costs. The City of Eureka is seeking to fund a new mental health outreach program, Crisis Alternative Response of Eureka (CARE), centered around street outreach, crisis intervention and prevention. Supportive Services Specialists will continue to facilitate ongoing stabilization services after individuals are housed including conducting comprehensive assessments, creating realistic treatment plans, providing trauma informed care and case management, developing positive behavior support systems, providing treatment alternatives and making referrals and connections to other community resources. The proposal also includes Interim Sheltering for housing program clients, Shelter Improvements to a City owned parcel, and a Homelessness Prevention program. Staff have successfully reviewed the RFP including all of the requirements and feel, given the capacity of our program's previous success and experience with the targeted population as well as the experience of staff involved in the project, confident in the experience, capacity and ability to comply with all requirements outlined in the RFP.

The City of Eureka is very excited for the opportunity to submit a proposal and have the opportunity to work with the County, as we collectively work to find ways to provide community members experiencing homelessness with permanent housing, and help solve the issue. If you have any questions, please feel free to contact me.

Miles Slattery

City Manager \_\_\_\_\_

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## 4.0

## Professional Profile

### City of Eureka

531 K St. Eureka, CA 95501

### 4.1 Organization Overview

The City of Eureka is dedicated to enhancing quality of life and providing opportunities for success for all of its community members . The City recognizes that in order to achieve this goal, it must provide an additional array of services to support those who are less fortunate, struggling with mental health conditions, and struggling with substance use issues .

The Community Access Project for Eureka (CAPE) is a project of the City of Eureka that provides access to quality of life programs, services, parks, and facilities for all members of our community, regardless of their living situation or income. The City has taken this effort a step further in the development of Uplift Eureka, a social services program focused on rapid rehousing , providing supportive services to those recently housed, and providing street outreach to help guide those experiencing homelessness towards services. Both CAPE and Uplift have been incredibly successful in their programing.

CAPE facilitates numerous programs for the community, including Shop with a Cop, Pathway to Payday, Job Skills Training Program, Co-Pilot Program and Rapid Rehousing Housing Assistance Program. These services are aimed at supporting those in the community who are less fortunate while improving community relations. CAPE collaborates with numerous local businesses to facilitate these programs, such as the Halloween Costume Drive, where local community members and businesses can donate costumes for children of financially impacted families. Local agencies can then make referrals for qualifying families who are then provided a selection of costumes.

Since 2015, CAPE has served thousands of local community members. One of the newer programs under the CAPE umbrella is Uplift Eureka. Uplift's mission is to work with community members experiencing homelessness to get them rapidly rehoused, provide supportive services to individuals recently housed , and to provide intensive street outreach to those yet to be housed. The program has been incredibly successful, serving thousands of people in their street outreach efforts, and successfully housing over one hundred fifty people. Uplift has also become the City of Eureka's leader in coordinating inter-agency efforts to engage individuals experiencing homelessness. This includes close collaborations with the Eureka Police Department , St. Vincent de Paul Free Meal, The Betty Kwan Chinn Homeless Foundation, the Eureka Rescue Mission, and Humboldt County Behavioral Health and Social Services.

CAPE and Uplift are almost entirely funded outside of the City' s general fund, relying on grants and County funding sources to continue operations. These programs have been incredibly success ful in obtaining grants and implementing these programs on a consistent basis. Previous grants include \$225 ,000 from the Homeless Emergency Aid Program, \$201,225.00 from

California Emergency Aid Program, four separate \$5,000 grants from PG&E, two separate grants from the Eureka Police Department totaling \$70,000, and over \$50,000 from fundraisers conducted on the programs' behalf. Uplift was also a beneficiary from the first round of grant funding from the Homeless Housing, Assistance and Prevention Program, providing \$344,000.00 for rapid rehousing, bolstering street outreach and supportive services staff, and a variety of other services revolving around maintaining individuals who have been housed.

Uplift Eureka operates on a housing first premise and has designed its various services to further this model. Uplift utilizes its street outreach workers to guide individuals toward local services, to intake individuals into Coordinated Entry in HMIS, and to then update their HMIS status to keep these individuals in the system. Uplift participates in the inter-agency collaborative selection committee meetings within the Continuum of Care (COC) in order to pull those identified as most in need in the HMIS system and, once referred, a housing coordinator works with the individual to get them into appropriate housing. Once housed, Uplift then assigns a supportive services case manager to provide extra support in maintaining housing and getting the individual connected to other services, such as Social Security, Humboldt County Behavioral Health, and Open Door for primary care medical services.

Following an assessment of needs collaboration between the City of Eureka's Uplift and CAPE programs with the Eureka Police Department, it was identified that additional case management and community based mental health services were needed in order fill a gap in the City's service array. CSET, who conducts a City of Eureka specific homeless survey biannually, found in their research that 48 percent of respondents self-reported being diagnosed with or treated for a mental health condition and 59 percent self-reported that drugs and/or alcohol are problematic in their life. Furthermore, 11 percent of respondents self-reported that mental health conditions as a primary reason for being homeless, and 12 percent reported the same for drugs and/or alcohol. As such, Uplift and Eureka Police Department's Community Safety Engagement Team (CSET) collaborated in developing a plan for the creation of a behavioral health program which could function to help those experiencing behavioral health crises and individuals who without intervention may enter into a state of crisis.

This plan has subsequently been put into action by securing Measure Z funding to hire a Managing Mental Health Clinician. Following hiring the Managing Clinician on August Pt, 2022, development of Crisis Alternative Response of Eureka (CARE) began. Since then, CARE has developed new job classifications for the City of Eureka; Mental Health Clinician and Mental Health Case Manager. CARE has secured and implemented an electronic health records system, including development of program specific templates which will support enhanced data tracking in order to monitor demographics and community themes of those served. CARE and the City of Eureka have secured sufficient malpractice and professional liability insurance to accommodate the integration of CARE, which is the City of Eureka's first department to provide medical or mental health care. The City and CARE have secured two vans and are currently in the midst of developing plans to retrofit them into mobile mental health offices. All foreseeably necessary policy and procedure are developed and in the review process. The Managing Clinician has also been meeting with community partners to seek input on how such a service

can collaborate with the existing service array in order to provide the best care to clients. Lastly, CARE just closed its first round of hiring for Mental Health Case Managers, receiving 18 applications for two positions.

Crisis Alternative Response of Eureka will be a grant funded program while in the development and pilot phase. The end goal is to demonstrate efficacy in order to justify being part of the City of Eureka's general fund, however, until that time, CARE must rely on grant funding in order to continue development and expand its services. CARE's goal is to have a team of two Mental Health Clinicians and four Mental Health Case Managers providing services seven days a week from 9:00am until 8:00pm. Daily teams will consist of one clinician and two case managers, allowing for flexibility in balancing crisis response while still providing robust street outreach and case management services. CARE will also operate on a Housing First model, training case managers to enter updates into HMIS and collaborate with Uplift Eureka's supportive services staff to connect recently housed individuals to mental healthcare or substance use treatment. Typical crisis teams have periods of down time in between crises, especially in more rural areas. As such, CARE's staff will fill down time between crises providing this more intensive street outreach and case management in collaboration with Uplift and other community partners.

There has been no litigation relating to the provision of services and/or capital improvements equivalent to those that will be provided as part of the proposed HHAP project that has been brought by or against the City of Eureka, Community Access Project for Eureka, Uplift Eureka, or Crisis Alternative Response of Eureka.

There have been no fraud convictions related to the provision of services and/or capital improvements equivalent to those that will be provided as part of the proposed HHAP project.

There are not any current or prior debarments, suspensions or other ineligibility to participate in public contracts.

The City of Eureka, Community Access Project for Eureka, Uplift Eureka, and Crisis Alternative Response of Eureka have not received any violations of local, state and/or federal regulatory requirements, nor do they hold a controlling or financial interest in any other organizations.

## **4.2 Overview of Qualifications and Experience**

The City of Eureka has extensive experience and a long history of working with the individuals experiencing homelessness, low-income populations, and those who are otherwise disadvantaged.

The City of Eureka has received a large variety of grants that required departments and responsible staff to have knowledge of the legal and procedural requirements pertaining to the provisions of services and/or capital improvements that are equivalent to those that will be provided as part of the proposed HHAP project.

Of all the funding received through various sources, the City of Eureka and staff met all requirements and successfully executed all proposed deliverables. These grants and projects are detailed below:

<b>Funding Source</b>	<b>Description</b>	<b>Amount Awarded</b>
CalRecycle	UPLIFT Eureka Cleanup Equipment and Program Execution	\$74,980.00
Eureka Police Department Drug Seizure Grant	UPLIFT Eureka Program Funding	\$35,156.00
PG&E	Funding for Community Services CAPE and Homeless Services Programming	\$20,000.00
Homeless Emergency Aid Program	Funding for Rapid Rehousing, Outreach and Employment Programs	\$225,000.00
California Emergency Solutions and Housing Program	Funding for Rapid Rehousing and Supportive Services Programs	\$201,225.00
Homeless Housing, Assistance and Prevention Program, Round 1	Funding for Rapid Rehousing, Outreach and Supportive Services Programs	\$344,000.00
Community Development Block Grant Program, Coronavirus Aid Relief	Funding for Community Building Improvements and Community Services	\$500,000.0
Emergency Solutions Grant-CV	Funding for Rapid Rehousing, Outreach and Supportive Services	\$1,030,111.00
Encampment Resolution Funding	Funding for Housing and Encampment Resolution	\$1,670,000.00

The City of Eureka's primary staff who will be responsible for the oversight and management of the services that are a part of the proposed HHAP project are outlined below. While Uplift Eureka currently has ten dedicated staff members, the program collaborates with and utilizes services of several City Departments. The Human Resources, Finance, Public Works and Community Services Department all work very closely with Uplift Eureka staff towards positive project outcomes. The specific experience these staff have will ensure the program objectives are met, along with all the associated local funding priorities, requirements, specifications and standards set forth in this RFP.

### 4.3 Staff Qualifications:

**Name:** Miles Slattery

**Title:** City Manager

**Total Tenure with City of Eureka:** 2006 - Present

**Total Tenure in Current Position:** 2020 - Present

**Duties:**

- Plans, organizes and administers, either directly or through subordinate management and supervisory staff, coordinates and evaluates the work of the City in accordance with applicable laws, codes and regulations, and adopted policies and objectives of the City Council.
- Directs and coordinates the development and implementation of goals, objectives and programs for the City Council and the City; develops administrative policies, procedures and work standards to ensure that the goals and objectives are met and that programs provide mandated services in an effective, efficient and economical manner.
- Oversees the preparation of the annual budget for the City; authorizes directly or through staff, budget transfers, expenditures and purchases; provides information regarding the financial condition and needs to the City Council.
- Advises the City Council on issues, programs and financial status; prepares and recommends long- and short-range plans for City service provision, capital improvements and funding; and directs the development of specific proposals for action regarding current and future City needs.
- Oversees the administration, construction, use and maintenance of all City facilities and equipment, including buildings, parks, facilities other public property.
- Represents the City and the Council in meetings with governmental agencies, community groups and various business, professional, educational, regulatory and legislative organizations; acts as the City liaison with the media.
- Provides for the investigation and resolution of complaints regarding the administration of and services provided by the City government.
- Provides for contract services and ensures proper performance of obligations to the City; has responsibility for enforcement of all City codes and regulations.
- Oversees the selection, training, professional development and work evaluation of City staff; oversees the implementation of effective employee relations and related programs; provides policy guidance and interpretation to staff.
- Directs the preparation of and prepares a variety of correspondence, reports, policies, procedures and other written materials.
- Oversees the maintenance of working and official City files.
- Ensures that the Council is kept informed of City functions, activities and financial status and of legal, social and economic issues affecting City activities.
- Monitors changes in laws, regulations and technology that may affect City operations; implements policy and procedural changes as required.

**Name:** Jeff Davis

**Title:** Project Manager

**Total Tenure with City of Eureka:** 2016 - Present



**Total Tenure in Current Position:** 2022 - Present

**Duties:**

- Manages , plans and coordinates various programs with other government and private agencies and the public, including defining, marketing, implementing, and coordinating potential and ongoing projects, and providing information and assistance;
- Researches, analyzes, and makes recommendations concerning issues and services projects; develops related operational policies and procedures; prepares and oversees preparation of relevant reports, correspondence, informational packets, and proposed City Council actions; prepares written staff reports and agenda items regarding various projects for the City Council and various committees and advisory boards;
- Works with other governmental agencies, nonprofit organizations, developers, city, state, federal and local agencies to identify and secure resources for funding; monitors funding; submits required reports and other information related to project(s) or program(s);
- Prepares and submits grant applications following specified timelines and procedures to secure funding; interprets and assures compliance of grant agreements with all applicable federal and other requirements;
- Develops specifications and prepares Requests For Proposals (RFP) and Requests for Qualifications (RFQ) related to projects and programs, coordinating with other City departments, outside agencies and organizations and assuring compliance with all project requirements;
- Coordinates and participates in providing information and statistics to other City departments and agencies as required;
- Attends meetings with other City employees, outside agencies, and the public; schedules and hosts public hearings as required;
- Acts as the City's representative and liaison on relevant topics, including but not limited to, responding to questions and comments from the public in a courteous and timely manner; collaborating with involved parties to reach resolutions on identified issues; speaking in public and making public presentations;
- Attends meetings, conferences, workshops, and training sessions and reviews publications and audio-visual materials to become and remain current on principles, practices, and new developments in assigned work areas;

**Name:** Katelyn Merrell

**Title:** Program Coordinator

**Total Tenure with City of Eureka:** 2004 - 2013, 2018 - Present

**Total Tenure in Current Position:** July 2022 - Present

**Duties:**

- Responsible for the oversight of the Uplift Eureka Rapid Re-Housing Program, including supportive services.
- Supports the Project Manager as needed with the operations functions for the Community Access Project for Eureka (C.A.P.E.), including Uplift Eureka.

- Contributes to researching and applying for outside funding sources for various infrastructure and programming grant funding opportunities.
- Assisted with the successful award and administration of over \$2 million in grant funding for multiple homeless services and rapid re-housing programs.
  - o 2019 Homeless Emergency Aid Program: \$225,000
  - o 2020 California Emergency Solutions and Housing Program: \$201,224.32
  - o 2021 Homeless Housing, Assistance and Prevention Program: \$344,000
  - o 2022 Encampment Resolution Funding Program: \$1,670,000.00
- Manages the C.A.P.E. Program budgets.
- Oversees the coordination of fundraising to support programming efforts of C.A.P.E. and Uplift Eureka.
- Develops and maintains healthy and successful partnerships within the community in an effort to better serve all members of the community
- Oversees the development and implementation of successful quality of life programs and opportunities for all members of the community regardless of their living situation or income, such as the annual Halloween Costume Drive/Costume Closet and the Holiday Gift Program.

**Name:** Jacob Rosen, LMFT107103

**Title:** Managing Mental Health Clinician- Crisis Alternative Response of Eureka (CARE)

**Total Tenure with City of Eureka:** 2022 - Present

**Total Tenure in Current Position:** 2022 - Present

**Duties:**

- Responsible for the creation, development, and implementation of Crisis Alternative Response of Eureka (CA RE).
- Responsible for policy and procedure development , implementation, and compliance monitoring for CARE.
- Responsible for development and management of the budget for CARE.
- Contributes to researching and applying for outside funding sources for various infrastructure and programming grant funding opportunities .
- Responsible for management of liability concerns within CARE as it pertains to HIPAA and CA State privacy laws, securing sufficient liability insurance, and monitoring quality of care provided to clients by CARE staff.
- Responsible for development of new job classifications and conducting preliminary class study to identify competitive wages for licensed and unlicensed staff.
- Responsible for provision of general, direct, and clinical supervision of all CARE staff.
- Responsible for development of educational collaboration with Cal Poly Humboldt and providing clinical and site supervision for any interns placed with CARE.
- Responsible for collaboration and integration of services with community partners within the crisis continuum of services.

**Previous Experience Prior to City of Eureka:**

- **Title:** Mental Health Clinician with Humboldt County Behavioral Health
- **Tenure:** 2016-2022

- o Responsible for providing clinical care and assessment to clients admitted to Sernpervirens Psychiatric Hospital and the Crisis Stabilization Unit.
- o Responsible for providing clinical care and assessment to clients presenting for Same Day Services in crisis.
- o Responsible for providing clinical assessment, safety planning, and utilizing advanced clinical judgment while assessing for validity of WIC5150 legal holds as a member of the Mobile Response Team.
- o Responsible for being on call for emergency response as a mental health expert and crisis negotiator on the Humboldt County Sheriffs Department Crisis Negotiations Team.
- o Intermittently responsible for providing licensed coverage for WIC 5150 assessments and conducting safety cell assessments in Humboldt County Corrections Facility.
- o Responsible for co-facilitating Safety Meeting and Work Group for Sempervirens Psychiatric Hospital and Crisis Stabilization Unit.
- o Routinely fulfilled lead role in coordinating and rendering clinical interventions within a multi-disciplinary team.
- o Coordinated inter-agency collaborations to coordinate client care for those deemed to be incredibly at risk in the community and clients who were high frequency utilizers of emergency services.
- o Trained, oriented, and provided clinical supervision to interns and unlicensed staff.

## **5.0 Project Description**

### **5.1 Project Design**

The City of Eureka's Project Proposal is to provide comprehensive rapid rehousing services to community members experiencing homelessness, continue street outreach and expand existing street outreach to include mental health services, implement a homeless prevention program and make modifications on a City owned parcel to provide ADA compliant access to shelter, restrooms and showers for residents of the Blue Angel Village. The outcome goals of this project are to enhance and expand street outreach services, reduce the number of persons experiencing homelessness, reduce the number of persons who become homeless for the first time, increase the number of people exiting homelessness to permanent housing and to ensure persons who are housed can maintain their housing.

Uplift Eureka is seeking funds to continue their existing Housing First operations with providing rapid rehousing, supportive housing services, and street outreach. Crisis Alternative Response of Eureka (CARE) will compliment Uplift Eureka by providing more of a mental health focus in order to remove some of the barriers which prevent people from getting housed in the first place, or staying housed once they are able to be placed. CARE will do this primarily through its street outreach approach, helping to keep individuals up to date in HMIS and connecting them to local resources. In addition to these services, CARE will provide crisis response services to the Eureka area, supporting those with acute mental health and substance use issues. Beyond supporting the individual in crisis in that moment, good crisis management

often can help individuals stay housed and prevent eviction through advocacy, more comprehensive stabilization, and follow up support. More in-depth details on each program can be reviewed below.

The City of Eureka, CAPE and UPLIFT Program, all align with the guidelines outlined in Humboldt County Housing First principles. The UPLIFT program exemplifies this through supporting individuals and setting them up to obtain the tools to gain housing with no barriers to entry into the program on the basis of mental illness, non-violent criminal record, sexual orientation, income or employment status. Further, the UPLIFT program in no way attempts to control participants' behavior, nor are participants required to be sober or pass drug tests. With a focus on moving participants into permanent housing as quickly as possible, with no service or program readiness requirements, instead of building "housing readiness" UPLIFT works to secure permanent housing and then provide stabilization support.

UPLIFT Eureka functions to remove barriers and empower the City's homeless population with tools to gain housing. The entire program itself is designed to strategically guide houseless members in our community through a series of resources and supportive programming to provide them with the tools to take the necessary steps to overcome barriers to obtaining immediate housing, including attaining forms of identification and support with searching and applying for housing. In doing so, UPLIFT can serve as the quickest path from homelessness to housing.

The City of Eureka's Project Proposal is to provide UPLIFT Eureka housing clients with assistance in searching and securing permanent housing, and to provide continued financial assistance coupled with support services to become stabilized once housed. The housing assistance funds being requested reflect those needed for application fees, deposits and rent to house and stabilize at least 15 households in permanent housing. The personnel costs being requested would staff two Housing Coordinators, who would search and secure housing opportunities as well as engage with landlords and property management companies. The requested personnel costs would also staff four Support Service Specialists, who would provide support services and case management to the housed clients in an effort to work toward stabilization. Interim sheltering funds requested in the proposal will be utilized to provide homeless clients with interim shelter in order to begin stabilization while the housing search is being conducted. In providing the ongoing housing assistance and supportive services requested in this proposal, this project will allow The City of Eureka to assist in Humboldt County's effort to alleviate homelessness, ultimately helping to serve the entirety of Humboldt County.

The City of Eureka's Project proposal also includes shelter improvements. The Blue Angel Village is located on a City owned parcel and has five containers divided into four units each, each can accommodate two people. The City's project proposal would include modifications to the property for ADA compliance. Two showers and two restrooms would be installed, requiring installing new water and wastewater lines, as well as concrete access ramps

installed on-site. Each of the forty individuals residing at the Blue Angel Village would benefit from these improvements.

Coordinated street outreach plays a critical role within systems for ending homelessness. Effective street outreach reaches people who might not otherwise seek assistance and ensures that people's basic needs are being met while supporting them along pathways towards the ultimate goal of housing. Uplift street outreach documents and records daily contacts in the Homeless Management Information System (HMIS) and ensures that current and accurate data is available systemwide. Outreach Workers make contact with 25-40 individuals each day, resulting in hundreds of contacts each month. Uplift street outreach also functions as one of only six Coordinated Entry System access points in Humboldt County. Uplift Eureka Outreach Workers conduct vulnerability assessments in a person-centered, trauma-informed culturally responsive manner. The proposed project seeks funds to staff Outreach Workers in order to continue to provide the community with these services.

Crisis Alternative Response of Eureka (CARE) is being developed with the goal of providing mobile crisis intervention and prevention outreach efforts in the community. Part of the program will revolve around responding to mental health and substance use crises in collaboration with and independent of law enforcement as Eureka Police Department's dispatch receives calls for service. The goal with this crisis intervention program is to provide community based, high quality, low barrier access to mental health and substance use crisis services. This is especially aimed as a service for individuals experiencing homelessness who historically have less access to medical, mental health, and substance services in the community, and often their first contact for a mental health episode is law enforcement. CARE will aim to shift this trend so that individuals can receive better crisis services in the field and receive follow up support in navigating the continuum of services available in Humboldt, whether this is social services, housing supports, mental health treatment, or substance use treatment.

The other primary objective for CARE is to provide a variety of services aimed at crisis prevention. This will come in the form of providing short term case management to follow up with clients who had been previously seen for crisis services in order to prevent them from re-entering a state of crisis. This will also come in the form of providing system navigation services to client's where it is often unreasonable to expect them to access a complex array of resources on the mental healthcare continuum on their own. Humboldt County has numerous services in many silos and it takes a tremendous amount of skill and knowledge in order to navigate all of them. Beyond that, many individuals experiencing homelessness also have co-occurring mental health and substance use issues which impair their ability to organize their own on-going treatment and follow up supports. CARE will provide those system navigation supports by working with clients to access a wide array of services and providing warm handoffs to community partners who can provide longer term support.

Crisis Alternative Response will also provide a heavy amount of street outreach as a crisis prevention effort. Taking notes from the playbook of the field of Public Health, CARE will provide street outreach services as an effort to facilitate further system navigation, provide psycho-education to individuals who may be experiencing mental health or substance related

issues, and as an effort to destigmatize receiving mental health treatment. CARE, while collaborating with Uplift, will maintain Housing First principles in supporting individuals experiencing homelessness to access housing support, whether or not they choose to participate in any sort of mental health or substance use treatment. CARE case managers providing street outreach services will also assist Uplift in completing HMTS tracking entries and will assist in guiding at-risk individuals toward receiving the VISPD intake for HMIS through Uplift or other community partner entry points. Also, in accordance with Housing First principles, CARE will heavily collaborate with Uplift to assist individuals who have recently been housed to stay housed by providing solution focused mental health interventions while assisting in the connection to further mental health services.

From an operations perspective, CARE aims to provide services seven days per week. CARE line staff will consist of two Mental Health Clinicians and four Mental Health Case Managers. The daily operations team will consist of one clinician and two case managers, with the goal of having a clinician and case manager available to respond to crises while the other case manager continues to provide follow up crisis prevention services and street outreach in the community. These daily teams will also collaborate heavily with the Eureka Police Department's Community Safety Engagement Team (CSET) which consists of law enforcement officers with additional training in managing mental health and substance use crises. This collaboration allows for more variety in approaching crises in the community, but also maintains safety for situations where someone experiencing a mental health crisis is becoming violent.

Crisis Alternative Response of Eureka will also heavily collaborate with Providence St. Joseph Hospital, which contains the City of Eureka's local emergency room. According to data collected by Eureka Police Department and Uplift, 57 percent of respondents stated they go to the local ER when they are sick or injured, causing the ER to fulfill a primary care role. Furthermore, since the COVID19 pandemic, St. Joseph's ER has been heavily impacted by individuals experiencing mental health crises, many of those individuals also being without housing. This has caused tenuous scenarios where the hospital lacks the support needed to attend to both the mental health emergencies and physical health emergencies in the ER. CARE will target much of its outreach efforts at individuals accessing services in the ER by making staff available to support by assisting in crisis de-escalation and system navigation, as well as supporting the patients who are being discharged from the ER following mental health treatment. This will be emphasized for individuals experiencing homelessness as they often are disadvantaged in their capacity to follow up with any aftercare recommendations, relative to individuals with more resources and is often a prime opportunity to work with the client to get connected with other social services, including housing.

In order to provide such a variety of outreach and mental health services in a manner which has minimal barriers to being accessed, CARE will not be engaging with insurance companies or seeking any sort of client reimbursement. By not billing insurance companies for services, CARE removes the medical necessity barrier to providing flexible crisis services and is able to support clients who may otherwise not fit traditional criteria for obtaining other supports. This will allow CARE to be able to respond rapidly to a variety of clients' needs and to provide

services to individuals who may otherwise fall through the cracks of the crisis continuum because they did not meet the right criteria to receive specific services. While this is an ideal circumstance for providing client care, it does put the department in a situation where obtaining grant funding is ever more critical in being able to hire appropriate staff and to cover basic operational costs. By Funding Crisis Alternative Response of Eureka, the Homeless Housing, Assistance and Prevention Program would be investing in City of Eureka's ability to provide high quality, low barrier access to mental health and substance use crisis services in the community, while, in partnership with Uplift, also bolstering the City's capabilities to engage in street outreach and support individuals in our community who are experiencing homelessness.

### **Example Scenarios:**

- **Scenario 1**
  - Eureka Police Department (EPD) Dispatch receives a call for a welfare check on an individual who walked into a store, appeared disorganized, and began eating food off the shelf.
  - EPD Dispatch sends an officer from the Community Safety Engagement Team and a Mental Health Clinician and Case Manager from CARE.
  - The officer establishes the scene is safe and the clinician and case manager create rapport while assessing the client's needs.
  - The clinician and case manager discover the client is diagnosed with Schizophrenia and is home less.
  - The clinician is able to redirect the client toward St. Vincent de Paul 's Free Meal and the Eureka Rescue Mission for shelter that night.
  - The CARE team is able to establish a treatment plan where the case manager will follow up with the client to bring them to Humboldt County Behavioral Health for an Access appointment the next day and supports the client returning for the subsequent medication evaluation.
  - The CARE case manager also coordinates a VISPDT assessment with Uplift staff to get the client into Coordinated Entry.
  - Once the client is established with Humboldt County Behavioral Health and connected with Uplift, CARE disengages from routine services, but continues to update the client in HMIS when contact is made in order to keep them current.
- **Scenario 2**
  - Providence St. Joseph's Hospital ER calls CARE staff to notify them of a client who is being discharged. The client is experiencing homelessness and needs to get established with Open Door for medical follow up. The client has PTSD and has poor trust of the system.
  - A CARE case manager presents to the ER and builds rapport prior to discharge.
  - Case manager coordinates temporary shelter with Betty Kwan Chinn Homeless Foundation and provides transport to the facility.
  - Case manager provides a warm hand off, introducing the client to staff and supporting the client with the transition.

- o The case manager then establishes a plan to pick the client up from the Foundation the next morning and support them accessing medical services from the Open Door Mobile Van at St. Vincent de Paul's Free Meal.
- o The case manager re-assesses client needs and identifies the client is not in Coordinated Entry, but is willing to do so with support.
- o The case manager makes a warm handoff to Uplift staff who complete the VISPD and intake the client into Coordinated Entry.
- o Client has been firmly established with temporary shelter, primary medical care services, and has been intaked into HMIS. CARE disengages routine services, but continues to update the client in HMIS when contact is made in order to keep them current.

**Data Tracking:**

Crisis Alternative Response of Eureka has been designed with data tracking in mind. Custom templates have been developed in the programs electronic health record (EHR), named RXNT. RXNT has built in data tracking tools and the Managing Mental Health Clinician will perform chart audits for data tracking and quality assurance purposes. CARE intends to track rates of anosognosia, co-occurring disorders, rates of individuals served experiencing homelessness, successful warm hand offs, and much more. CARE is already providing quarterly updates for the City of Eureka's Measure Z funding and can easily accommodate any and all reporting requirements for the Homeless Housing, Assistance and Prevention Program.

CARE intends to use the data collected for multiple purposes beyond reporting to funding streams. Mental health treatment should be evidenced based and Mobile Crisis Units are only recently coming into the mainstream as a standard of care. In order to further this effort, CARE intends to utilize data collected to provide outcomes evidence to add to the growing body of research on Mobile Crisis Units. CARE intends to collaborate with the Eureka Police Department's Community Safety Engagement Team (CSET) to collect comprehensive data for analysis. This research can then be presented on at CIT conferences and other regional collaborations. CARE can also use this data to inform areas of growth, community trends, and identify other gaps in the continuum of crisis services.

**Methods of Data Collection:**

- 911 dispatch records
- RXNT built in data collection tools
- Monthly chart audits
- CSET and Uplift's comprehensive homelessness survey which occurs every two years
- Outcome tracking procedures at program discharge

**Data Collection and Performance Evaluation**

Humboldt County maintains a Homeless Management Information System (HMIS) which is an electronic database that collects and securely stores data about homeless individuals . This system will collect system-wide , standardized data for accurate, real-time reporting on the total



number of homeless in Humboldt County, the length and causes of their homelessness, and their demographic characteristics and needs. It allows better understanding of people's longitudinal homeless experience by tracking the services they receive throughout the duration of their homeless episode, enables agencies to better meet client's need by improving service coordination determining client outcomes, providing more informed program referrals and reducing their administrative impact. The system improves research for evidence based decision making, such as program design and policy proposals which helps shorten the length of time people are homeless and direct them through the system of care more efficiently with more understanding. This system will maintain client confidentiality but allows for aggregate reporting by agency. Eventually, all service providers can be linked and able to share information about clients in real time. This will increase the ability to provide coordinate care and assure that services are provided to the most in need and not duplicated. Full implementation and information sharing enhances the ability for coordinated intake and assessment. UPLIFT staff will collect data related to, and evaluate the performance, of the services provided by as part of the proposed HHAP/UPLIFT project which includes, the collecting and analyzing program and client-level data, and entering program and client-level data into the Humboldt County's HMIS.

**Project Sustainability:**

Understanding the importance of long-term sustainability is a priority for Uplift staff, as they are constantly developing and implementing plans to both continue to research and apply for new grant opportunities as well as diversify our funding. We are confident we will be able to continue to secure grant funding in addition to increasing our programmatic and organizational sustainability through a combination of strategies including strengthening staffs fundraising capacity through professional development opportunities, building and sustaining relationships with other local foundations, developing stronger ties to local businesses, improving and innovating on our fundraising events in order to bring in more revenues and expanding our individual donor cultivation activities.

We believe that through a robust fundraising plan combined with an organizational culture of philanthropy, Uplift will be able to sustain, expand, and scale its program to effectively serve the community for the long-term.

Sustainability and consistency of a program such as CARE is incredibly important. Once functioning, the public will come to rely on such a service being present and accessible. As such, the City of Eureka and CARE are intent on maintaining services as consistently as possible. Initially, CARE will rely on continued grant funding to operate. The current plan for the City of Eureka and CARE, is to rely on this grant funding while the program develops and demonstrates efficacy. Once efficacy is determined, the City of Eureka and CARE administration intend to request from Eureka City Council that all or most of the program's budget be included in the general fund. The Managing Mental Health Clinician has presented on the program before City Council and this intent was noted during that presentation. While City Council makeup can change from election to election, the demands to provide more intensive street outreach, mental health, and substance use services in the community will remain the same, if not intensify. As such, it is our hope that, as efficacy for CARE is demonstrated, Eureka

City Council will continue to display motivation and good will to fund such a program out of the general fund.

## 5.2 Project Budget

A. Personnel Costs	Totals
<p><b>Title:</b> Crisis Alternative Response Mental Health Clinician I/II  <b>Hourly Pay Rate:</b> \$55.04  <b>Formula for Salary Calculation:</b> (40hrs/wk x \$55.04/hr) x 52wks  <b>Duties Description:</b> Under clinical and general supervision, provides therapeutic and clinical interventions, crisis de-escalation, and assistance in treatment planning for clients experiencing mental health crises. This position is expected to possess and utilize good clinical judgment to determine the safety of clients and appropriate course of action while in the field engaging in crisis prevention and intervention; and collaborates heavily with the Eureka Police Department and participates in the City of Eureka's Alternative Response efforts. This position is expected to spend its non-crisis response time engaging in street outreach and collaborating with local agencies around supporting high needs clients navigate the continuum of mental health, substance use, and homeless services. Difference between Clinician I and Clinician II is the individual has attained licensed status.</p>	\$114,490.79
<p><b>Title:</b> Crisis Alternative Response Mental Health Clinician I/TT  <b>Hourly Pay Rate:</b> \$55.04  <b>Formula for Salary Calculation:</b> (40hrs/wk x \$55.04/hr) x 52wks  <b>Duties Description:</b> Under clinical and general supervision, provides therapeutic and clinical interventions, crisis de-escalation, and assistance in treatment planning for clients experiencing mental health crises. This position is expected to possess and utilize good clinical judgment to determine the safety of clients and appropriate course of action while in the field engaging in crisis prevention and intervention; and collaborates heavily with the Eureka Police Department and participates in the City of Eureka's Alternative Response efforts. This position is expected to spend its non-crisis response time engaging in street outreach and collaborating with local agencies around supporting high needs clients navigate the continuum of mental health, substance use, and homeless services. Difference between Clinician I and Clinician II is the individual has attained licensed status.</p>	\$114,490.79
<p><b>Title:</b> Mental Health Case Manager I/II  <b>Hourly Pay Rate:</b> \$41.18  <b>Formula for Salary Calculation:</b> (40 hrs /wk x \$41.18/hr) x 52wks  <b>Duties Description:</b> Under supervision, employees in this class provide case management, crisis intervention, and assistance in treatment planning for clients experiencing mental/behavioral health crises. This position assists in the navigation of mental/behavioral health and homeless resources within the City of Eureka ; and collaborates heavily with the Eureka Police Department and participates in the City of Eureka's Alternative Response efforts. This position is expected to spend its non-crisis response time</p>	\$85,648.48

<p>engaging in street outreach and collaborating with local agencies around supporting high needs clients navigate the continuum of mental health, substance use, and homeless services. Case Managers will carry case loads for follow up and will engage in a significant amount of street outreach with a mental health lens. Difference between Case Manager I and Case Manager II is the individual has a cumulative experience of 6yrs in providing mental health case management or a BA in applicable study and 2yrs of providing mental health case management.</p>	
<p><b>Title:</b> Mental Health Case Manager I/II  <b>Hourly Pay Rate:</b> \$41.18  <b>Formula for Salary Calculation:</b> (40 hrs/wk x \$41.18/hr) x 52wks  <b>Duties Description:</b> Under supervision, employees in this class provide case management, crisis intervention, and assistance in treatment planning for clients experiencing mental/behavioral health crises. This position assists in the navigation of mental/behavioral health and homeless resources within the City of Eureka; and collaborates heavily with the Eureka Police Department and participates in the City of Eureka's Alternative Response efforts. This position is expected to spend its non-crisis response time engaging in street outreach and collaborating with local agencies around supporting high needs clients navigate the continuum of mental health, substance use, and homeless services. Case Managers will carry case loads for follow up and will engage in a significant amount of street outreach with a mental health lens. Difference between Case Manager I and Case Manager II is the individual has a cumulative experience of 6yrs in providing mental health case management or a BA in applicable study and 2yrs of providing mental health case management.</p>	<p>\$85,648.48</p>
<p><b>Title:</b> Mental Health Case Manager I/II  <b>Hourly Pay Rate:</b> \$41.18  <b>Formula for Salary Calculation:</b> (40 hrs/wk x \$41.18/hr) x 52wks  <b>Duties Description:</b> Under supervision, employees in this class provide case management, crisis intervention, and assistance in treatment planning for clients experiencing mental/behavioral health crises. This position assists in the navigation of mental/behavioral health and homeless resources within the City of Eureka; and collaborates heavily with the Eureka Police Department and participates in the City of Eureka's Alternative Response efforts. This position is expected to spend its non-crisis response time engaging in street outreach and collaborating with local agencies around supporting high needs clients navigate the continuum of mental health, substance use, and homeless services. Case Managers will carry case loads for follow up and will engage in a significant amount of street outreach with a mental health lens. Difference between Case Manager I and Case Manager II is the individual has a cumulative experience of 6yrs in providing mental health case management or a BA in applicable study and 2yrs of providing mental health case management.</p>	<p>\$85,648.48</p>
<p><b>Title:</b> Mental Health Case Manager I/II  <b>Hourly Pay Rate:</b> \$41.18</p>	<p>\$85,648.48</p>

<p><b>Formula for Salary Calculation:</b> (40 hrs/wk x \$41.18/hr) x 52wks  <b>Duties Description:</b> Under supervision, employees in this class provide case management , crisis intervention, and assistance in treatment planning for clients experiencing mental/behavioral health crises. This position assists in the navigation of mental/behavioral health and homeless resources within the City of Eureka; and collaborates heavily with the Eureka Police Department and participates in the City of Eureka' s Alternative Response efforts. This position is expected to spend its non-crisis response time engaging in street outreach and collaborating with local agencies around supporting high needs clients navigate the continuum of mental health, substance use, and homeless services. Case Managers will carry case loads for follow up and will engage in a significant amount of street outreach with a mental health lens. Difference between Case Manager I and Case Manager II is the individual has a cumulative experience of 6yrs in providing mental health case management or a BA in applicable study and 2yrs of providing mental health case management.</p>	
<p><b>Title:</b> Housing Coordinator #1  <b>Hourly Pay Rate:</b> \$24 . 1 8  <b>Formula for Salary Calculation:</b> (28 hrs/wk x \$24.18/hr) x 50 wks  <b>Duties Description:</b> Coordinates and further develops the UPLIFT housing program that provides housing opportunities to community members experiencing homelessness; Works to actively increase housing opportunities through the development and maintenance of positive relationships with housing providers throughout Humboldt County; Conducts intake evaluations for participants requesting housing assistance funds.</p>	\$33,845.00
<p><b>Title:</b> Housing Coordinator #2  <b>Hourly Pay Rate:</b> \$21.93 / \$23.02  <b>Formula for Salary Calculation:</b> {(28 hrs/wk x \$21.93/hr) x 47 wks } + {(28 hrs/wk x \$23.02/hr) x 3 wks }  <b>Duties Description:</b> Coordinates and further develops the UPLIFT housing program that provides housing opportunities to community members experiencing homelessness; Works to actively increase housing opportunities through the development and maintenance of positive relationships with housing providers throughout Humboldt County; Conducts intake evaluations for participants requesting housing assistance funds.</p>	\$30,789.95
<p><b>Title:</b> Supportive Services Specialist #1  <b>Hourly Pay Rate:</b> \$24.18  <b>Formula for Salary Calculation:</b> (20 hrs/wk x \$24.18/hr) x 50 wks  <b>Duties Description:</b> Provides essential support and coordination of services and resources for newly housed participants in an effort to establish stabilization and sustain permanent housing; Executes required data collection for entry into the HMIS system.</p>	\$24,175.00
<p><b>Title:</b> Supportive Services Specialist #2  <b>Hourly Pay Rate:</b> \$29 . 1 1 / \$31 . 5 7  <b>Formula for Salary Calculation:</b> {(40 hrs/wk x \$29.11/hr) x 32.4 wks } + {(40 hrs/wk x \$31.57 /hr) x 19 . 6 wks }</p>	\$62,477.44

<p><b>Duties Description:</b> Provides essential support and coordination of services and resources for newly housed participants in an effort to establish stabilization and sustain permanent housing; Executes required data collection for entry into the HMIS system.</p>	
<p><b>Title:</b> Supportive Services Specialist #3  <b>Hourly Pay Rate:</b> \$23.02 / \$24.18  <b>Formula for Salary Calculation:</b> {(20 hrs/wk x \$23.02/hr) x 47 wks} + {(20 hrs/wk x \$24.18/hr) x 3 wks}  <b>Duties Description:</b> Provides essential support and coordination of services and resources for newly housed participants in an effort to establish stabilization and sustain permanent housing; Executes required data collection for entry into the HMIS system.</p>	\$23,093.06
<p><b>Title:</b> Supportive Services Specialist #4  <b>Hourly Pay Rate:</b> \$21.93 / \$23.02  <b>Formula for Salary Calculation:</b> {(20 hrs/wk x \$21.93/hr) x 47 wks} + {(20 hrs/wk x \$23.02/hr) x 3 wks}  <b>Duties Description:</b> Provides essential support and coordination of services and resources for newly housed participants in an effort to establish stabilization and sustain permanent housing; Executes required data collection for entry into the HMIS system.</p>	\$21,992.82
<p><b>Title:</b> Homeless Outreach Worker #1  <b>Hourly Pay Rate:</b> \$31.10  <b>Formula for Salary Calculation:</b> (40 hrs/wk x \$31.10/hr) x 52 wks  <b>Duties Description:</b> Works in partnership with The Eureka Police Department and is responsible for direct street-based outreach to homeless members of the community. Establishes connections, builds trust and provides access to UPLIFT programming and other community resources. Assists with providing ongoing supportive services.</p>	\$64,688.00
<p><b>Title:</b> Homeless Outreach Worker #2  <b>Hourly Pay Rate:</b> \$31.10  <b>Formula for Salary Calculation:</b> (40 hrs/wk x \$31.10/hr) x 52 wks  <b>Duties Description:</b> Works in partnership with The Eureka Police Department and is responsible for direct street-based outreach to homeless members of the community. Establishes connections, builds trust and provides access to UPLIFT programming and other community resources. Assists with providing ongoing supportive services.</p>	\$64,688.00
<p><b>Title:</b> Homeless Outreach Worker #3  <b>Hourly Pay Rate:</b> \$21.93 / \$23.02  <b>Formula for Salary Calculation:</b> {(20 hrs/wk x \$21.93/hr) x 47 wks} + {(20 hrs/wk x \$23.02/hr) x 3 wks}  <b>Duties Description:</b> Works in partnership with The Eureka Police Department and is responsible for direct street-based outreach to homeless members of the community. Establishes connections, builds trust and provides access to UPLIFT programming and other community resources. Assists with providing ongoing supportive services.</p>	\$21,992.82
<b>Total Personnel Costs:</b>	\$919,317.59

<b>B. Other Costs</b>	<b>Totals</b>
<b>Item:</b> Housing Assistance Funds <b>Description:</b> Funds needed for application fees, deposits and monthly rent to house and help stabilize clients in permanent housing (at least 15 households @, \$16,000/each)	\$240,000.00
<b>Item:</b> Shelter Improvements <b>Description:</b> Installation of water and wastewater lines, Installation of Shower and Restroom Structure, and ADA compliant access.	\$115,000.00
<b>Item:</b> Homelessness Prevention Funds <b>Description:</b> Funds needed to pay past due rent to allow housed individuals to remain housed and avoid homelessness. (at least 20 households @ \$5,000/each)	\$100,000.00
<b>Item:</b> Interim Sheltering <b>Description:</b> Funds to provide interim shelter for client in the rapid rehousing program in order to begin stabilization. (50 weeks worth of emergency interim motel housing on an as needed basis for clients in the Uplift housing program)	\$50,000.00
<b>Total Other Costs:</b>	\$505,000.00
<b>Grand Total:</b>	<b>\$1,424,317.59</b>

## City of Eureka's UPLIFT Program Says It's Found Permanent Housing For 27 People in The Last Three Months



*Pathway to Payday graduates | Photo courtesy of UPLIFT Eureka*

For someone experiencing homelessness, it can be difficult to find a way out. Landlords don't want to rent to someone with no income and employers usually don't want to hire someone without an address. This is where UPLIFT - a program established by the City of Eureka to address and prevent homelessness - comes in.

Formed in 2018 as a part of the Community Access Project for Eureka (CAPE), and partnering with the Eureka Police Department's Community Safety Engagement Team (CSET), the Betty Kwan Chin Day Center, Waterfront Recovery Services and the Eureka Rescue Mission, UPLIFT has found permanent housing for 38 people, 27 of them since October 2019.

Eureka Community Services Supervisor Jeff Davis said the program operates under "housing first" principles, which emphasize securing long-term housing for individuals before addressing their other needs.



"It's much easier to help folks out when they're in a house and able to stabilize," Davis told the *Outpost*. "It is much harder to gain employment when someone lives on the street or in their car."

Many factors make it difficult for people to find housing, Davis said. Many landlords require a tenant to prove their income is three times the rent, something difficult for many people. A lot of places won't take pets, or require a lot of references or rental history. UPLIFT is able to help secure housing for those in need by working with property owners and management companies that are willing to take on people who might not normally qualify, Davis said.

Often the biggest issue for someone trying to find housing is money, especially coming up with a deposit. With funding from Measure Z and a Homeless Emergency Aid Program (HEAP) grant, UPLIFT provides some financial assistance as well, Davis said. Sometimes the program helps cover the deposit. For some people, who do not yet have any steady source of income, the program may cover a couple months of rent.

Once an individual is placed in a home, UPLIFT also provides continued housing support. A housing support specialist can help someone with anything from budgeting, to education on tenants rights and responsibilities, to learning how to maintain a property.

This is an important part of the process, Davis said and "can help prevent them from sliding back into homelessness."

UPLIFT's other services include a 12-week job skills training program - which helps participants gain experience through a variety of classes and workshops and the Pathway to Payday program - a four-day workshop, which helps connect individuals gain employment through resume assistance, mock interviews and real interviews with prospective employers.

Pathway to Payday has been incredibly successful, Davis said, with over 120 people gaining employment through the program. Initially offered once a year, the program has now grown to be offered every other month and offers interviews with over 40 local businesses.

Another service UPLIFT offers is the Co-Pilot Program, which pairs participants with a trained mentor. These "co-pilots" meet with participants weekly to identify their specific needs and objectives and help connect them with the services they need. This could mean helping with job or housing placement or providing emotional support.

"Sometimes they're just there to listen," Davis told the *Outpost*. "So these people know that someone does care."

For those interested in UPLIFT's services, Davis encourages you to stop by their weekly participation meetings which are held Mondays at 1 p.m. at the Betty Chinn Day Center - 133 Seventh Street, Eureka - and Mondays at 2 p.m. and Wednesdays at 1 p.m. at the Eureka Rescue Mission - 110 Second Street, Eureka.

You can also attend the next Pathway to Payday which will be held Feb. 10 through 13. For more information or to enroll, contact Katelyn "Mo" Merrell at (707) 268-1844.

Hyperlink to Article: <https://lostcoastoutpost.com/2020/jan/22/city-eurekas-uplift-program-has-helped-secure-hous/>



BOOM! You Better Believe Eureka Beat Out California's 481 Other Cities For The Coveted Helen Putnam Award for Excellence, Suckers!



*An image submitted to LoCO by the City of Eureka*

League of California Cities release:

The League of California Cities announced today that the city of Eureka received the esteemed 2022 Helen Putnam Award for Excellence in Community Services and Economic Development for its one-of-a-kind municipal social services program, UPLIFT Eureka. The award-winning project connects community members experiencing homelessness to vital community services and resources.

UPLIFT Eureka was created in 2018 with the goal of connecting community members experiencing homelessness in Eureka with critical services, employment assistance, and permanent housing, as well as assistance with obtaining employment and permanent housing. UPLIFT Eureka is a comprehensive program comprised of several components which work cohesively together to empower program participants and advance them toward achieving their goals. One of which, the UPLIFT Eureka Housing Assistance Program, has housed over 100 individuals since launching in 2019. Additionally, UPLIFT Eureka's Pathway to Payday employment workshop has helped more than 150 individuals obtain jobs.

Established in 1982 by the League of California Cities, the Helen Putnam Award for Excellence is given annually and recognizes outstanding achievements by California's 482 cities. The purpose of the Helen Putnam Award for Excellence program is to promote innovative solutions by city governments. The 2022 winners, recognized for their outstanding programs, were chosen from 155 submissions.

There are 12 award categories, including Intergovernmental Collaboration; Community Services and Economic Development; Economic Development Through the Arts; Enhancing Public Trust, Ethics, and Community Involvement; Health and Wellness Programs; Housing Programs and Innovations; Internal Administration; League Partners Award for Excellence in City-Business Relations; Planning and Environmental Quality; Public Safety; Public Works, Infrastructure, and Transportation; and the Ruth Vreeland Award for Engaging Youth in City Government.

Established in 1898, the League of California Cities is a nonprofit statewide association that advocates for cities with the state and federal governments and provides education and training services to elected and appointed city officials.

**HUMBOLDT COUNTY  
BEHAVIORAL HEALTH BOARD**

720 Wood Street  
Eureka, CA 95501  
Behavioral Health Administration (707) 268-2990 Fax (707) 476-4049

November 21, 2022

To Humboldt County Board of Supervisors

We are writing this letter of support for the programs Uplift and Crisis Alternative Response of Eureka (CARE). These two programs are taking some of our area's most troublesome issues and creating positive outcomes. Uplift is working on rapidly rehousing homeless with their outstanding street outreach, supportive services, and housing coordinator teams. They have a proven track record for providing high quality case management and street outreach to individuals who require high service needs in order to attain housing. Many of the clients which Uplift provides services to include those experiencing severe mental illness and substance use issues. CARE is the City of Eureka's first mental health department and has the goal of providing crisis intervention and prevention services in the community. The City of Eureka has already hired a managing mental health clinician to coordinate program development and is in the process of hiring two mental health case managers. CARE intends to hire two more case managers and two mental health clinicians with the goal of providing crisis intervention and prevention services seven days a week. These programs are meeting people where they are and helping them progress to a better life.

These teams work from these foundational principles which makes them effective in the community:

Community Partners-We all need each other. This is a community approach. We are just a piece of the puzzle.

Connection-We want to connect with all members of the community to reduce negative impacts and create positive, long-term outcomes.

Accountability, Compassion & Outreach-We need to help improve the lives of others while maintaining order in the community.

Underlying Causes-To truly address and prevent crime, we must address the underlying causes of crime and disorder - mental illness, addiction, & trauma.

Both Uplift and CARE rely on grant funding to continue providing these important services. With their current grant funding coming to term, both programs require additional funding in order to continue and expand their existing services. Please support Uplift and Crisis Alternative Response of Eureka in providing such important services to those most in need within our community.

Laura Montagna

A handwritten signature in black ink, appearing to read 'Laura Montagna', written in a cursive style.

Vice Chairman  
Humboldt County Behavioral Health Board

cc: Connie Beck, DHHS Director

cc: Emi Botzler-Rodgers , Behavioral Health Director



PARTICULAR COUNCIL OF THE REDWOOD REGION

## SOCIETY OF ST. VINCENT DE PAUL

P.O. Box 1386, Eureka, California 95502-1386

Serving The  
Redwood Region  
Since 1963

November 22, 2022

To Whom it May Concern,

St. Vincent de Paul is pleased to support the City of Eureka in their proposal for Homeless Housing, Assistance and Prevention funding to expand and enhance Uplift Eureka and Crisis Alternative Response of Eureka. These programs are core to the City of Eureka's commitment to providing more social and mental health support to the community. By funding these programs, the citizens in our community will have more access to housing supports and low barrier access to community based mental health crisis services.

St. Vincent de Paul has worked closely as the City of Eureka continues to increase its efforts to provide more support to those experiencing homelessness in our community. Uplift Eureka has been integral to these efforts, both in assisting individuals in accessing housing, but also in facilitating many community programs, such as Pathway to Payday, Job Skills Training Program, and Uplift's Street Outreach program.

In August of this year, the hiring of the City's first Managing Mental Health Clinician made it possible to begin program development of Crisis Alternative Response of Eureka. This outreach team will greatly enhance the ability of both the Eureka Police Department and the City of Eureka's capacity to support citizens experiencing mental health crises out in the community. This is an important step to being able to reduce repeat calls for services of law enforcement as well as provide better care to those experiencing severe mental illness. This will also provide great additional support to the officers assigned to the Community Safety Engagement Team, who currently handle the bulk of mental health related service calls.

The funding of these programs will greatly benefit the citizens in our community as well as assist officers in fielding mental health and substance use related crises. The City of Eureka's proposal includes much needed Rapid Rehousing, Street Outreach, Interim Sheltering and Prevention and Diversion activities. The proposal also includes Shelter Improvements including new showers, restrooms and ADA accessibility for the Blue Angel Village.

We urge your continued support for the City of Eureka and their application for Homeless Housing, Assistance and Prevention funding.

Sincerely,

 Hittfi., SVDP Board President

Dining Facility - 35 W. 3<sup>rd</sup> Street, Eureka, CA 95501

303-877-1465

Website: [www.svdp-redwoods.org](http://www.svdp-redwoods.org)

The Particular Council of the Redwood Region Society of St. Vincent de Paul is a 501c(3) tax exempt organization under Federal Tax I.D. number 94-1573587



November 28, 2022

To Whom It May Concern,

Waterfront Recovery Services is writing this letter of support for the programs of Uplift and the Crisis Alternative Response of Eureka (CARE) in their proposal for the Homeless Housing, Assistance and Prevention Program. The services provided at Waterfront Recovery are inpatient detoxification and residential treatment for those with substance abuse disorder (SUD), many of whom are homeless. We have worked closely with Uplift over the course of many years and have seen firsthand their incredible support to our communities most vulnerable. One of Uplift's programs, Pathway to Payday, has been an integral part of many Waterfront Recovery graduates finding employment once SUD treatment has been completed. However, employment is only one part of maintaining successful recovery, the most important piece is finding affordable housing that supports a transition back into a healthy lifestyle.

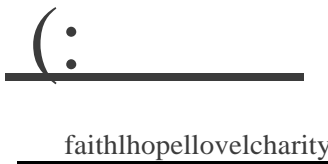
Unfortunately, when those in early recovery do not have safe and supportive housing, many return back to living homeless. This lifestyle often triggers destructive behaviors such as substance abuse, which can then frequently lead to mental health crisis. The newly established CARE team will provide much needed supportive services to those in these unsafe situations. Assisting in this way will not only help the person in crisis, but will also ease the strain experienced by both our local law enforcement and hospital emergency departments. Having trained CARE case managers and clinicians regularly engage with our homeless population shows a level of support and care that can be the catalyst for many to make positive change.

Between Uplift and the implementation of CARE, the City of Eureka has two incredible teams that have an ability to help those who need it the most. It takes community partners to successfully address mental health and SUD through compassion, accountability, outreach, and connections. Both of these teams work with community partners, such as Waterfront Recovery, so that the best possible outcomes can be pursued. However, these connections are not one-way, but cyclical. Ensuring that those we are collectively helping feel supported and safe is what unites us at the core.

Uplift and CARE rely on grant funding to continue providing these important services. With their current grant funding coming to term, both programs require additional funding in order to continue and expand their existing services. Please support Uplift and Crisis Alternative Response of Eureka in providing such important services to those most in need within our community.

A stylized, handwritten signature in black ink, appearing to be "Remf Tamphell".

Remf Tamphell  
Executive Director



# Betty Kwan Chin!1 Homeless Foundation

To Whom it May Concern,

The Betty Kwan Chinn Homeless Foundation is pleased to support the City of Eureka in their application for funding from the Homeless Housing, Assistance and Prevention Program. The Homeless Foundation has been collaborating with the City of Eureka's CAPE and Uplift programs for many years in order to support individuals experiencing homelessness in the Eureka area. Collaboration efforts include housing, supporting the Homeless Foundation's clients in accessing services while they are temporarily sheltered at our various facilities, and the very successful Pathway to Payday program. The City of Eureka has also graciously lent property for the establishment of the Betty Chinn Blue Angel Village, a program which has successfully sheltered many hundreds of clients while they get resources and develop a plan to obtain more permanent shelter.

The Betty Kwan Chinn Homeless Foundation is excited for the City of Eureka's plans to improve this property by building shower stations, more permanent bathroom facilities, amongst other improvements. This reinforces the City of Eureka's dedication to improving the quality of shelter services for individuals experiencing homelessness. We are also excited to the City of Eureka's expansion of services in the creation of a mental health crisis team, Crisis Alternative Response of Eureka (CARE).

Many of the individuals who the Betty Kwan Chinn Homeless Foundation serves are also experiencing mental health issues. Expanding the City of Eureka's street outreach to include crisis services and mental health case management will greatly support individuals experiencing homelessness in our community. CARE has already engaged in limited collaboration with the Homeless Foundation, providing guidance on supporting some individuals experiencing mental health issues and presenting on the benefits to mental health by establishing a routine and gaining employment at the Pathway to Payday program put on by Uplift.

CARE, CAPE, and Uplift complement each other greatly and we at the Betty Kwan Chinn Homeless Foundation are excited to continue collaboration with the City of Eureka in supporting our community. We recognize that much of the funding for these programs comes from grants. We hope that the Homeless Housing, Assistance and Prevention Program considers such grant funding for the City of Eureka so that great programs such as these can continue to operate and expand.

Sincerely,

Founder and Director of Betty Chinn's Homeless Foundation

November 17, 2022

To Whom it May Concern,

The Eureka Police Department is pleased to support the City of Eureka's Community Services Department in their proposal for the Homeless Housing, Assistance and Prevention Program to expand Uplift Eureka and Crisis Alternative Response of Eureka. These programs are core to the City of Eureka's commitment to providing more social and mental health support to the community. By funding these programs, the citizens in our community will have more access to housing supports and low barrier access to community based mental health crisis services.

The Eureka Police Department has worked closely with the Community Services Department for years as the City of Eureka continues to increase its efforts to provide more support to those experiencing homelessness in our community. Uplift Eureka has been integral to these efforts, both in assisting individuals in accessing housing, but also in facilitating many community programs, such as Pathway to Payday, Shop with a Cop, and Uplift's street outreach.

Part of the Eureka Police Department's collaboration with the City of Eureka's Community Services Department has been to develop a plan for the creation of an alternative response team. In August of this year, that plan became actionable with the hiring of the City's first Managing Mental Health Clinician in order to begin program development of Crisis Alternative Response of Eureka. This team will greatly enhance the ability of both the Eureka Police Department and the City of Eureka's capacity to support citizens experiencing mental health crises out in the community. This is an important step to being able to reduce repeat calls for services of law enforcement as well as provide better care to those experiencing severe mental illness. This will also provide great additional support to the officers assigned to our Community Safety Engagement Team, who currently handle the bulk of mental health related service calls.

The funding of these programs will greatly benefit the citizens in our community as well as assist our officers in fielding mental health and substance use related crises. We look forward to continuing our collaboration with Uplift as they work toward our common goal of assisting individuals experiencing homelessness. We also look forward to Crisis Alternative Response of Eureka bring its program online in order to help those having mental health crises in the community, and supporting individuals to prevent them from entering crisis in the first place.

Regards,



Todd Jarvis  
Chief of Police



The League of Women Voters of Humboldt County's comprehensive position on Housing, adopted by the membership in May 2022, addresses many issues around adequate, safe, and sanitary housing. One point in our position states: we support County and city housing projects involving private/public cooperation in their financing, administration and development.

Based on that statement, as well as the rest of our Housing Position, we strongly recommend further funding of Uplift, the City of Eureka's housing and social services program, and Crisis Alternative Response of Eureka (CARE), the City's new mental health program.

The dedicated staff seek funding to continue and expand Uplift's capacity to work with some of the most vulnerable individuals experiencing homelessness in the Eureka area and for CARE to be able to hire additional case managers and mental health clinicians so that the program is able to more fully accomplish its goals of providing crisis intervention and prevention services for those experiencing mental health and substance use crises in the community. They are also seeking funding for some of the City of Eureka's ongoing collaboration with the Betty Kwan Chinn Homeless Foundation for shelter programming, life and job skills training, and transitional residential housing programming.

The Humboldt County League of Women Voters recognizes the effectiveness and crucial value of the Uplift and CARE programs as they continue providing high quality, low barrier access to critical services in the Eureka area.

Submitted by:

Molly Cate  
Program Director  
League of Women Voters of Humboldt County



## **Jennifer Katy Wilson MD**

Licensed Psychiatrist

CA License #A64309

PO Box 100 Bayside, CA 95524

November 17, 2022

To Whom It May Concern,

My name is Katy Wilson and I am a local psychiatrist here in Humboldt county. I am writing to support Uplift and Crisis Alternative Response of Eureka (CARE). Many of the people that these programs support are able to live in the community thanks to the rapid rehousing and street outreach that these two programs provide. Uplift is putting together a new transitional residential housing program and CARE is looking to hire four mental health care providers (clinicians and case managers). Both programs are seeking grant funding to be able to continue to expand the ways in which they can help. From my perspective as a psychiatrist, unless our patient's basic needs for food, clothing, shelter are met it is extremely difficult for people to be able to access the primary medical care and psychiatric care that they need. Having homes and a relationship with a caring person (such as a case manager) improves adherence with primary and psychiatric care which in turn improves quality of life and longevity. One of the two biggest factors in treatment nonadherence is the absence of a relationship with a caring trustworthy person. As Dr. Thomas Insel wrote in his recent book "Healing", treatment is about the three Ps: People, Places and Purpose. Once a person has a stable place to be and stable relationships one can work on finding a sense of purpose.

I hope that the Homeless Housing, Assistance and Prevention Program will share my opinion that the Uplift and Crisis Alternative Response of Eureka are having a positive impact in our community and are worthy of grant funding support!

Sincerely,

**WilsonMD**

**REQUEST FOR PROPOSALS - NO. DHHS2022-07  
HOMELESS HOUSING, ASSISTANCE AND PREVENTION PROGRAM**

**ATTACHMENT A-SIGNATURE AFFIDAVIT  
(Submit with Proposal)**

**REQUEST FOR PROPOSALS - NO. DHHS2022-07  
SIGNATURE AFFIDAVIT**

<b>NAME OF ORGANIZATION/AGENCY:</b>	<u>i:lb of vr @</u>
<b>STREET ADDRESS:</b>	<u>1531 g. ?-b.</u>
<b>CITY, STATE, ZIP</b>	<u>Cvrd--a, ca 91701</u>
<b>CONTACT PERSON:</b>	<u>fl.des, a.v</u>
<b>PHONE#:</b>	<u>707-111-1111</u>
<b>FAX#:</b>	
<b>EMAIL:</b>	<u>Mslattery@ci.cureka.ca.gov</u>

Government Code Sections 6250, *et seq.*, the "Public Records Act," define a public record as any writing containing information relating to the conduct of public business. The Public Records Act provides that public records shall be disclosed upon written request, and that any citizen has a right to inspect any public record, unless the document is exempted from disclosure.

In signing this Proposal, I certify that this firm has not, either directly or indirectly, entered into any agreement or participated in any collusion or otherwise taken any action in restraint of free competition; that no attempt has been made to induce any other person or agency to submit or not to submit a Proposal; that this Proposal has been independently arrived at without collusion with any other Proposer, competitor or potential competitor; that this Proposal has not been knowingly disclosed prior to the opening of Proposals to any other Proposer or competitor; that the above statement is accurate under penalty of perjury.

The undersigned is an authorized representative of the above-named organization and hereby agrees to all the terms, conditions and specifications required by the County in Request for Proposals No. DHHS2022-07 and declares that the attached Proposal and pricing are in conformity therewith.

<u>Mrs Slattery, City Manager.</u> <b>Name</b>	<u>11/26/22</u> <b>Date</b>
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This agency hereby acknowledges receipt / review of the following Addendum (s), if any)  
 Addendum # [            ] Addendum # [            ] Addendum # [            ] Addendum # [            ]

## Project Budget

A. Personnel Costs	Totals
<p><b>Title:</b> Crisis Alternative Response Mental Health Clinician I/II  <b>Hourly Pay Rate:</b> \$55.04  <b>Formula for Salary Calculation:</b> (40hrs/wk x \$55.04/hr) x 52wks  <b>Duties Description:</b> Under clinical and general supervision, provides therapeutic and clinical interventions, crisis de-escalation, and assistance in treatment planning for clients experiencing mental health crises. This position is expected to possess and utilize good clinical judgment to determine the safety of clients and appropriate course of action while in the field engaging in crisis prevention and intervention; and collaborates heavily with the Eureka Police Department and participates in the City of Eureka's Alternative Response efforts. This position is expected to spend its non-crisis response time engaging in street outreach and collaborating with local agencies around supporting high needs clients navigate the continuum of mental health, substance use, and homeless services. Difference between Clinician I and Clinician II is the individual has attained licensed status.</p>	\$114,490.79
<p><b>Title:</b> Crisis Alternative Response Mental Health Clinician I/II  <b>Hourly Pay Rate:</b> \$55.04  <b>Formula for Salary Calculation:</b> (40hrs/wk x \$55.04/hr) x 52wks  <b>Duties Description:</b> Under clinical and general supervision, provides therapeutic and clinical interventions, crisis de-escalation, and assistance in treatment planning for clients experiencing mental health crises. This position is expected to possess and utilize good clinical judgment to determine the safety of clients and appropriate course of action while in the field engaging in crisis prevention and intervention; and collaborates heavily with the Eureka Police Department and participates in the City of Eureka's Alternative Response efforts. This position is expected to spend its non-crisis response time engaging in street outreach and collaborating with local agencies around supporting high needs clients navigate the continuum of mental health, substance use, and homeless services. Difference between Clinician I and Clinician II is the individual has attained licensed status.</p>	\$114,490.79
<p><b>Title:</b> Mental Health Case Manager 1/11  <b>Hourly Pay Rate:</b> \$41.18  <b>Formula for Salary Calculation:</b> (40 hrs/wk x \$41.18/hr) x 52wks  <b>Duties Description:</b> Under supervision, employees in this class provide case management, crisis intervention, and assistance in treatment planning for clients experiencing mental/behavioral health crises. This position assists in the navigation of mental/behavioral health and homeless resources within the City of Eureka; and collaborates heavily with the Eureka Police Department and participates in the City of Eureka's Alternative Response efforts. This position is expected to spend its non-crisis response time engaging in street outreach and collaborating with local agencies around supporting high needs clients navigate the continuum of mental health, substance use, and homeless services. Case Managers will carry case loads</p>	\$85,648.48

<p>for follow up and will engage in a significant amount of street outreach with a mental health lens. Difference between Case Manager I and Case Manager II is the individual has a cumulative experience of 6yrs in providing mental health case management or a BA in applicable study and 2yrs of providing mental health case management.</p>	
<p><b>Title:</b> Mental Health Case Manager I/II  <b>Hourly Pay Rate:</b> \$41.18  <b>Formula for Salary Calculation:</b> (40 hrs/wk x \$41.18/hr) x 52wks  <b>Duties Description:</b> Under supervision, employees in this class provide case management, crisis intervention, and assistance in treatment planning for clients experiencing mental/behavioral health crises. This position assists in the navigation of mental/behavioral health and homeless resources within the City of Eureka; and collaborates heavily with the Eureka Police Department and participates in the City of Eureka's Alternative Response efforts. This position is expected to spend its non-crisis response time engaging in street outreach and collaborating with local agencies around supporting high needs clients navigate the continuum of mental health, substance use, and homeless services. Case Managers will carry case loads for follow up and will engage in a significant amount of street outreach with a mental health lens. Difference between Case Manager I and Case Manager II is the individual has a cumulative experience of 6yrs in providing mental health case management or a BA in applicable study and 2yrs of providing mental health case management.</p>	<p>\$85,648.48</p>
<p><b>Title:</b> Mental Health Case Manager I/II  <b>Hourly Pay Rate:</b> \$41.18  <b>Formula for Salary Calculation:</b> (40 hrs/wk x \$41.18/hr) x 52wks  <b>Duties Description:</b> Under supervision, employees in this class provide case management, crisis intervention, and assistance in treatment planning for clients experiencing mental/behavioral health crises. This position assists in the navigation of mental/behavioral health and homeless resources within the City of Eureka; and collaborates heavily with the Eureka Police Department and participates in the City of Eureka's Alternative Response efforts. This position is expected to spend its non-crisis response time engaging in street outreach and collaborating with local agencies around supporting high needs clients navigate the continuum of mental health, substance use, and homeless services. Case Managers will carry case loads for follow up and will engage in a significant amount of street outreach with a mental health lens. Difference between Case Manager I and Case Manager II is the individual has a cumulative experience of 6yrs in providing mental health case management or a BA in applicable study and 2yrs of providing mental health case management.</p>	<p>\$85,648.48</p>
<p><b>Title:</b> Mental Health Case Manager I/II  <b>Hourly Pay Rate:</b> \$41.18  <b>Formula for Salary Calculation:</b> (40 hrs/wk x \$41.18/hr) x 52wks  <b>Duties Description:</b> Under supervision, employees in this class provide case management, crisis intervention, and assistance in treatment planning</p>	<p>\$85,648.48</p>

<p>for clients experiencing mental/behavioral health crises. This position assists in the navigation of mental/behavioral health and homeless resources within the City of Eureka; and collaborates heavily with the Eureka Police Department and participates in the City of Eureka's Alternative Response efforts. This position is expected to spend its non-crisis response time engaging in street outreach and collaborating with local agencies around supporting high needs clients navigate the continuum of mental health, substance use, and homeless services. Case Managers will carry case loads for follow up and will engage in a significant amount of street outreach with a mental health lens. Difference between Case Manager I and Case Manager II is the individual has a cumulative experience of 6yrs in providing mental health case management or a BA in applicable study and 2yrs of providing mental health case management.</p>	
<p><b>Title:</b> Housing Coordinator# 1  <b>Hourly Pay Rate:</b> \$24.18  <b>Formula for Salary Calculation:</b> (28 hrs/wk x \$24.18/hr) x 50 wks  <b>Duties Description:</b> Coordinates and further develops the UPLIFT housing program that provides housing opportunities to community members experiencing homelessness; Works to actively increase housing opportunities through the development and maintenance of positive relationships with housing providers throughout Humboldt County; Conducts intake evaluations for participants requesting housing assistance funds.</p>	<p>\$33,845.00</p>
<p><b>Title:</b> Housing Coordinator #2  <b>Hourly Pay Rate:</b> \$21.93 / \$23.02  <b>Formula for Salary Calculation:</b> {(28 hrs/wk x \$21.93/hr) x 47 wks} + {(28 hrs/wk x \$23.02/hr) x 3 wks}  <b>Duties Description:</b> Coordinates and further develops the UPLIFT housing program that provides housing opportunities to community members experiencing homelessness; Works to actively increase housing opportunities through the development and maintenance of positive relationships with housing providers throughout Humboldt County; Conducts intake evaluations for participants requesting housing assistance funds.</p>	<p>\$30,789.95</p>
<p><b>Title:</b> Supportive Services Specialist #1  <b>Hourly Pay Rate:</b> \$24.18  <b>Formula for Salary Calculation:</b> (20 hrs/wk x \$24.18/hr) x 50 wks  <b>Duties Description:</b> Provides essential support and coordination of services and resources for newly housed participants in an effort to establish stabilization and sustain permanent housing; Executes required data collection for entry into the HMIS system.</p>	<p>\$24,175.00</p>
<p><b>Title:</b> Supportive Services Specialist #2  <b>Hourly Pay Rate:</b> \$29.11 / \$31.57  <b>Formula for Salary Calculation:</b> {(40 hrs/wk x \$29.11/hr) x 32.4 wks} + {(40 hrs/wk x \$31.57/hr) x 19.6 wks}  <b>Duties Description:</b> Provides essential support and coordination of services and resources for newly housed participants in an effort to establish</p>	<p>\$62,477.44</p>

stabilization and sustain permanent housing; Executes required data collection for entry into the HMIS system.	
<b>Title:</b> Supportive Services Specialist #3 <b>Hourly Pay Rate:</b> \$23.02 / \$24.18 <b>Formula for Salary Calculation:</b> $\{(20 \text{ hrs/wk} \times \$23.02/\text{hr}) \times 47 \text{ wks}\} + \{(20 \text{ hrs/wk} \times \$24.18/\text{hr}) \times 3 \text{ wks}\}$ <b>Duties Description:</b> Provides essential support and coordination of services and resources for newly housed participants in an effort to establish stabilization and sustain permanent housing; Executes required data collection for entry into the HMIS system.	\$23,093.06
<b>Title:</b> Supportive Services Specialist #4 <b>Hourly Pay Rate:</b> \$21.93 / \$23.02 <b>Formula for Salary Calculation:</b> $\{(20 \text{ hrs/wk} \times \$21.93/\text{hr}) \times 47 \text{ wks}\} + \{(20 \text{ hrs/wk} \times \$23.02/\text{hr}) \times 3 \text{ wks}\}$ <b>Duties Description:</b> Provides essential support and coordination of services and resources for newly housed participants in an effort to establish stabilization and sustain permanent housing; Executes required data collection for entry into the HMIS system.	\$21,992.82
<b>Title:</b> Homeless Outreach Worker #1 <b>Hourly Pay Rate:</b> \$31.10 <b>Formula for Salary Calculation:</b> $(40 \text{ hrs/wk} \times \$31.10/\text{hr}) \times 52 \text{ wks}$ <b>Duties Description:</b> Works in partnership with The Eureka Police Department and is responsible for direct street-based outreach to homeless members of the community. Establishes connections, builds trust and provides access to UPLIFT programming and other community resources. Assists with providing ongoing supportive services.	\$64,688.00
<b>Title:</b> Homeless Outreach Worker #2 <b>Hourly Pay Rate:</b> \$31.10 <b>Formula for Salary Calculation:</b> $(40 \text{ hrs/wk} \times \$31.10/\text{hr}) \times 52 \text{ wks}$ <b>Duties Description:</b> Works in partnership with The Eureka Police Department and is responsible for direct street-based outreach to homeless members of the community. Establishes connections, builds trust and provides access to UPLIFT programming and other community resources. Assists with providing ongoing supportive services.	\$64,688.00
<b>Title:</b> Homeless Outreach Worker #3 <b>Hourly Pay Rate:</b> \$21.93 / \$23.02 <b>Formula for Salary Calculation:</b> $\{(20 \text{ hrs/wk} \times \$21.93/\text{hr}) \times 47 \text{ wks}\} + \{(20 \text{ hrs/wk} \times \$23.02/\text{hr}) \times 3 \text{ wks}\}$ <b>Duties Description:</b> Works in partnership with The Eureka Police Department and is responsible for direct street-based outreach to homeless members of the community. Establishes connections, builds trust and provides access to UPLIFT programming and other community resources. Assists with providing ongoing supportive services.	\$21,992.82
<b>Total Personnel Costs:</b>	\$919,317.59
<b>B. Other Costs</b>	<b>Totals</b>

<p><b>Item:</b> Housing Assistance Funds  <b>Description:</b> Funds needed for application fees, deposits and monthly rent to house and help stabilize clients in permanent housing (at least 15 households (a), \$16,000/each)</p>	\$240,000.00
<p><b>Item:</b> Shelter Improvements  <b>Description:</b> Installation of water and wastewater lines, Installation of Shower and Restroom Structure, and ADA compliant access.</p>	\$115,000.00
<p><b>Item:</b> Homelessness Prevention Funds  <b>Description:</b> Funds needed to pay past due rent to allow housed individuals to remained housed and avoid homelessness. (at least 20households@ \$5,000/each)</p>	\$100,000.00
<p><b>Item:</b> Interim Sheltering  <b>Description:</b> Funds to provide interim shelter for client in the rapid rehousing program in order to begin stabilization. (50 weeks worth of emergency interim motel housing on an as needed basis for clients in the Uplift housing program)</p>	\$50,000.00
<b>Total Other Costs:</b>	\$505,000.00
<b>Grand Total:</b>	<b>\$1,424,317.59</b>

## City of Eureka's UPLIFT Program Says It's Found Permanent Housing For 27 People in The Last Three Months



*Pathway to Payday graduates | Photo courtesy of UPLIFT Eureka*

For someone experiencing homelessness, it can be difficult to find a way out. Landlords don't want to rent to someone with no income and employers usually don't want to hire someone without an address. This is where UPLIFT - a program established by the City of Eureka to address and prevent homelessness - comes in.

Formed in 2018 as a part of the Community Access Project for Eureka (CAPE), and partnering with the Eureka Police Department's Community Safety Engagement Team (CSET), the Betty Kwan Chin Day Center, Waterfront Recovery Services and the Eureka Rescue Mission, UPLIFT has found permanent housing for 38 people, 27 of them since October 2019.

Eureka Community Services Supervisor Jeff Davis said the program operates under "housing first" principles, which emphasize securing long-term housing for individuals before addressing their other needs.



"It's much easier to help folks out when they're in a house and able to stabilize," Davis told the *Outpost*. "It is much harder to gain employment when someone lives on the street or in their car."

Many factors make it difficult for people to find housing, Davis said. Many landlords require a tenant to prove their income is three times the rent, something difficult for many people. A lot of places won't take pets, or require a lot of references or rental history. UPLIFT is able to help secure housing for those in need by working with property owners and management companies that are willing to take on people who might not normally qualify, Davis said.

Often the biggest issue for someone trying to find housing is money, especially coming up with a deposit. With funding from Measure Z and a Homeless Emergency Aid Program (HEAP) grant, UPLIFT provides some financial assistance as well, Davis said. Sometimes the program helps cover the deposit. For some people, who do not yet have any steady source of income, the program may cover a couple months of rent.

Once an individual is placed in a home, UPLIFT also provides continued housing support. A housing support specialist can help someone with anything from budgeting, to education on tenants rights and responsibilities, to learning how to maintain a property.

This is an important part of the process, Davis said and "can help prevent them from sliding back into homelessness."

UPLIFT's other services include a 12-week job skills training program - which helps participants gain experience through a variety of classes and workshops and the Pathway to Payday program - a four-day workshop, which helps connect individuals gain employment through resume assistance, mock interviews and real interviews with prospective employers.

Pathway to Payday has been incredibly successful, Davis said, with over 120 people gaining employment through the program. Initially offered once a year, the program has now grown to be offered every other month and offers interviews with over 40 local businesses.

Another service UPLIFT offers is the Co-Pilot Program, which pairs participants with a trained mentor. These "co-pilots" meet with participants weekly to identify their specific needs and objectives and help connect them with the services they need. This could mean helping with job or housing placement or providing emotional support.

"Sometimes they're just there to listen," Davis told the *Outpost*. "So these people know that someone does care."

For those interested in UPLIFT's services, Davis encourages you to stop by their weekly participation meetings which are held Mondays at 1 p.m. at the Betty Chinn Day Center - 133 Seventh Street, Eureka - and Mondays at 2 p.m and Wednesdays at 1 p.m at the Eureka Rescue Mission - 110 Second Street, Eureka.

You can also attend the next Pathway to Payday which will be held Feb. 10 through 13. For more information or to enroll, contact Katelyn "Mo" Merrell at (707) 268-1844 .

Hyperlink to Article: <https://lostcoastoutpost.com/2020/jan/22/city-eurekas-uplift-program-has-helped-secure-hous/>

BOOM! You Better Believe Eureka Beat Out California's 481 Other Cities For The Coveted Helen Putnam Award for Excellence, Suckers!



*An image submitted to LoCO by the City of Eureka*

League of California Cities release:

The League of California Cities announced today that the city of Eureka received the esteemed 2022 Helen Putnam Award for Excellence in Community Services and Economic Development for its one-of-a-kind municipal social services program, UPLIFT Eureka. The award-winning project connects community members experiencing homelessness to vital community services and resources.

UPLIFT Eureka was created in 2018 with the goal of connecting community members experiencing homelessness in Eureka with critical services, employment assistance, and permanent housing, as well as assistance with obtaining employment and permanent housing. UPLIFT Eureka is a comprehensive program comprised of several components which work cohesively together to empower program participants and advance them toward achieving their goals. One of which, the UPLIFT Eureka Housing Assistance Program, has housed over 100 individuals since launching in 2019. Additionally, UPLIFT Eureka's Pathway to Payday employment workshop has helped more than 150 individuals obtain jobs.

Established in 1982 by the League of California Cities, the Helen Putnam Award for Excellence is given annually and recognizes outstanding achievements by California's 482 cities. The purpose of the Helen Putnam Award for Excellence program is to promote innovative solutions by city governments. The 2022 winners, recognized for their outstanding programs, were chosen from 155 submissions.

There are 12 award categories, including Intergovernmental Collaboration; Community Services and Economic Development; Economic Development Through the Arts; Enhancing Public Trust, Ethics, and Community Involvement; Health and Wellness Programs; Housing Programs and Innovations; Internal Administration; League Partners Award for Excellence in City-Business Relations; Planning and Environmental Quality; Public Safety; Public Works, Infrastructure, and Transportation; and the Ruth Vreeland Award for Engaging Youth in City Government.

Established in 1898, the League of California Cities is a nonprofit statewide association that advocates for cities with the state and federal governments and provides education and training services to elected and appointed city officials.

# HUMBOLDT COUNTY BEHAVIORAL HEALTH BOARD

720 Wood Street  
Eureka, CA 95501  
Behavioral Health Administration (707) 268-2990 Fax (707) 476-4049

November 21, 2022

To Humboldt County Board of Supervisors

We are writing this letter of support for the programs Uplift and Crisis Alternative Response of Eureka (CARE). These two programs are taking some of our area's most troublesome issues and creating positive outcomes. Uplift is working on rapidly rehousing homeless with their outstanding street outreach, supportive services, and housing coordinator teams. They have a proven track record for providing high quality case management and street outreach to individuals who require high service needs in order to attain housing. Many of the clients which Uplift provides services to include those experiencing severe mental illness and substance use issues. CARE is the City of Eureka's first mental health department and has the goal of providing crisis intervention and prevention services in the community. The City of Eureka has already hired a managing mental health clinician to coordinate program development and is in the process of hiring two mental health case managers. CARE intends to hire two more case managers and two mental health clinicians with the goal of providing crisis intervention and prevention services seven days a week. These programs are meeting people where they are and helping them progress to a better life.

These teams work from these foundational principles which makes them effective in the community:

Community Partners - We all need each other. This is a community approach. We are just a piece of the puzzle.


Connection- We want to connect with all members of the community to reduce negative impacts and create positive, long-term outcomes.

Accountability, Compassion & Outreach- We need to help improve the lives of others while maintaining order in the community.

Underlying Causes -To truly address and prevent crime, we must address the underlying causes of crime and disorder - mental illness, addiction, & trauma.

Both Uplift and CARE rely on grant funding to continue providing these important services. With their current grant funding coming to term, both programs require additional funding in order to continue and expand their existing services. Please support Uplift and Crisis Alternative Response of Eureka in providing such important services to those most in need within our community.

Laura Montagna ---4---

*Cxt, (,,V'l, .I* 

**Vice Chairman**  
Humboldt County Behavioral Health Board

cc: Connie Beck, DHHS Director  
cc: Emi Botzler-Rodgers, Behavioral Health Director



PARTICULAR COUNCIL OF THE REDWOOD REGION

## SOCIETY OF ST. VINCENT DE PAUL

P.O. Box 1386, Eureka, California 95502-1386

Serving The  
Redwood Region  
Since 1963

November 22, 2022

To Whom it May Concern,

St. Vincent de Paul is pleased to support the City of Eureka in their proposal for Homeless Housing, Assistance and Prevention funding to expand and enhance Uplift Eureka and Crisis Alternative Response of Eureka. These programs are core to the City of Eureka's commitment to providing more social and mental health support to the community. By funding these programs, the citizens in our community will have more access to housing supports and low barrier access to community based mental health crisis services.

St. Vincent de Paul has worked closely as the City of Eureka continues to increase its efforts to provide more support to those experiencing homelessness in our community. Uplift Eureka has been integral to these efforts, both in assisting individuals in accessing housing, but also in facilitating many community programs, such as Pathway to Payday, Job Skills Training Program, and Uplift's Street Outreach program.

In August of this year, the hiring of the City's first Managing Mental Health Clinician made it possible to begin program development of Crisis Alternative Response of Eureka. This outreach team will greatly enhance the ability of both the Eureka Police Department and the City of Eureka's capacity to support citizens experiencing mental health crises out in the community. This is an important step to being able to reduce repeat calls for services of law enforcement as well as provide better care to those experiencing severe mental illness. This will also provide great additional support to the officers assigned to the Community Safety Engagement Team, who currently handle the bulk of mental health related service calls.

The funding of these programs will greatly benefit the citizens in our community as well as assist officers in fielding mental health and substance use related crises. The City of Eureka's proposal includes much needed Rapid Rehousing, Street Outreach, Interim Sheltering and Prevention and Diversion activities. The proposal also includes Shelter Improvements including new showers, restrooms and ADA accessibility for the Blue Angel Village.

We urge your continued support for the City of Eureka and their application for Homeless Housing, Assistance and Prevention funding.

Sincerely,

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SVDP Board President

Dining Facility - 35 W. 3<sup>rd</sup> Street, Eureka, CA 95501

303-877-1465

Website: [www.svdp-redwoods.org](http://www.svdp-redwoods.org)

The Particular Council of the Redwood Region Society of St. Vincent de Paul is  
a 501c(3) tax exempt organization under Federal Tax I.D. number 94-1573587



November 28, 2022

To Whom It May Concern,

Waterfront Recovery Services is writing this letter of support for the programs of Uplift and the Crisis Alternative Response of Eureka (CARE) in their proposal for the Homeless Housing, Assistance and Prevention Program. The services provided at Waterfront Recovery are inpatient detoxification and residential treatment for those with substance abuse disorder (SUD), many of whom are homeless. We have worked closely with Uplift over the course of many years and have seen firsthand their incredible support to our communities most vulnerable. One of Uplift's programs, Pathway to Payday, has been an integral part of many Waterfront Recovery graduates finding employment once SUD treatment has been completed. However, employment is only one part of maintaining successful recovery, the most important piece is finding affordable housing that supports a transition back into a healthy lifestyle.

Unfortunately, when those in early recovery do not have safe and supportive housing, many return back to living homeless. This lifestyle often triggers destructive behaviors such as substance abuse, which can then frequently lead to mental health crisis. The newly established CARE team will provide much needed supportive services to those in these unsafe situations. Assisting in this way will not only help the person in crisis, but will also ease the strain experienced by both our local law enforcement and hospital emergency departments. Having trained CARE case managers and clinicians regularly engage with our homeless population shows a level of support and care that can be the catalyst for many to make positive change.

Between Uplift and the implementation of CARE, the City of Emeka has two incredible teams that have an ability to help those who need it the most. It takes community partners to successfully address mental health and SUD through compassion, accountability, outreach, and connections. Both of these teams work with community partners, such as Waterfront Recovery, so that the best possible outcomes can be pursued. However, these connections are not one-way, but cyclical. Ensuring that those we are collectively helping feel supported and safe is what unites us at the core.

Uplift and CARE rely on grant funding to continue providing these important services. With their current grant funding coming to term, both programs require additional funding in order to continue and expand their existing services. Please support Uplift and Crisis Alternative Response of Eureka in providing such important services to those most in need within our community.

/

Jerem mpbell  
Executive Director

(: :W Betty Kwan Chin!  
Homeless Foundation  
faithhopellovelcharity

To Whom it May Concern,

The Betty Kwan Chinn Homeless Foundation is pleased to support the City of Eureka in their application for funding from the Homeless Housing, Assistance and Prevention Program. The Homeless Foundation has been collaborating with the City of Eureka's CAPE and Uplift programs for many years in order to support individuals experiencing homeless in the Eureka area . Collaboration efforts include housing, supporting the Homeless Foundation's clients in accessing services while they are temporarily sheltered at our various facilities, and the very successful Pathway to Payday p rogram. The City of Eureka has also graciously lent property for the establishment of the Betty Chinn Blue Angel Village, a program which has successfully sheltered many hundreds of clients while they get resources and develop a plan to obtain more permanent shelter.

The Betty Kwan Chinn Homeless Foundation is excited for the City of Eureka's plans to improve this property by building shower stations, more permanent bathroom facilities, amongst other improvements. This reinforces the City of Eureka's dedication to improving the quality of shelter services for individuals experiencing homelessness. We are also excited to the City of Eureka's expansion of services in the creation of a mental health crisis team, Crisis Alternative Response of Eureka (CARE) .

Many of the individuals who the Betty Kwan Chinn Homeless Foundation serves are also experiencing mental health issues . Expanding the City of Eureka's street outreach to include crisis services and ment a1 health case management will greatly support individuals experiencing homelessness in our community. CARE has already engaged in limited collaboration with the Homeless Foundation, providing guidance on supporting some individuals experiencing mental health issues and presenting on the benefits to mental hea1th by establishing a routine and gaining employment at the Pathway to Payday program put on by Uplift .

CARE, CAPE, and Uplift complement each other greatly and we at the Betty Kwan Chinn Homeless Foundation are excited to continue collaboration with the City of Eureka in supporting our community. We recognize that much of the funding for these programs comes from grants. We hope that the Homeless Housin g, Assistance and Prevention Program considers such grant funding for the City of Eureka so that great programs such as these can continue to operate and expand.

Sincerely,

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Founder and Director of Betty Chinn 's Homeless Foundation

November 17, 2022

To Whom it May Concern,


The Eureka Police Department is pleased to support the City of Eureka's Community Services Department in their proposal for the Homeless Housing, Assistance and Prevention Program to expand Uplift Eureka and Crisis Alternative Response of Eureka. These programs are core to the City of Eureka's commitment to providing more social and mental health support to the community. By funding these programs, the citizens in our community will have more access to housing supports and low barrier access to community based mental health crisis services.

The Eureka Police Department has worked closely with the Community Services Department for years as the City of Eureka continues to increase its efforts to provide more support to those experiencing homelessness in our community. Uplift Eureka has been integral to these efforts, both in assisting individuals in accessing housing, but also in facilitating many community programs, such as Pathway to Payday, Shop with a Cop, and Uplift's street outreach.

Part of the Eureka Police Department's collaboration with the City of Eureka's Community Services Department has been to develop a plan for the creation of an alternative response team. In August of this year, that plan became actionable with the hiring of the City's first Managing Mental Health Clinician in order to begin program development of Crisis Alternative Response of Eureka. This team will greatly enhance the ability of both the Eureka Police Department and the City of Eureka's capacity to support citizens experiencing mental health crises out in the community. This is an important step to being able to reduce repeat calls for services of law enforcement as well as provide better care to those experiencing severe mental illness. This will also provide great additional support to the officers assigned to our Community Safety Engagement Team, who currently handle the bulk of mental health related service calls.

The funding of these programs will greatly benefit the citizens in our community as well as assist our officers in fielding mental health and substance use related crises. We look forward to continuing our collaboration with Uplift as they work toward our common goal of assisting individuals experiencing homelessness. We also look forward to Crisis Alternative Response of Eureka bring its program online in order to help those having mental health crises in the community, and supporting individuals to prevent them from entering crisis in the first place.

Regards,

  
Todd Jones  
Chief of Police





The League of Women Voters of Humboldt County's comprehensive position on Housing, adopted by the membership in May 2022, addresses many issues around adequate, safe, and sanitary housing. One point in our position states: we support County and city housing projects involving private/public cooperation in their financing, administration and development.

Based on that statement, as well as the rest of our Housing Position, we strongly recommend further funding of Uplift, the City of Eureka's housing and social services program, and Crisis Alternative Response of Eureka (CARE), the City's new mental health program.

The dedicated staff seek funding to continue and expand Uplift's capacity to work with some of the most vulnerable individuals experiencing homelessness in the Eureka area and for CARE to be able to hire additional case managers and mental health clinicians so that the program is able to more fully accomplish its goals of providing crisis intervention and prevention services for those experiencing mental health and substance use crises in the community. They are also seeking funding for some of the City of Eureka's ongoing collaboration with the Betty Kwan Chinn Homeless Foundation for shelter programming, life and job skills training, and transitional residential housing programming.

The Humboldt County League of Women Voters recognizes the effectiveness and crucial value of the Uplift and CARE programs as they continue providing high quality, low barrier access to critical services in the Eureka area .

Submitted by:

Molly Cate  
Program Director  
League of Women Voters of Humboldt County

## **Jennifer Katy Wilson MD**

Licensed Psychiatrist

CA License #A64309

PO Box 100 Bayside, CA 95524

November 17, 2022

To Whom It May Concern,

My name is Katy Wilson and I am a local psychiatrist here in Humboldt county. I am writing to support Uplift and Crisis Alternative Response of Eureka (CARE). Many of the people that these programs support are able to live in the community thanks to the rapid rehousing and street outreach that these two programs provide. Uplift is putting together a new transitional residential housing program and CARE is looking to hire four mental health care providers (clinicians and case managers). Both programs are seeking grant funding to be able to continue to expand the ways in which they can help. From my perspective as a psychiatrist, unless our patient's basic needs for food, clothing, shelter are met it is extremely difficult for people to be able to access the primary medical care and psychiatric care that they need. Having homes and a relationship with a caring person (such as a case manager) improves adherence with primary and psychiatric care which in turn improves quality of life and longevity. One of the two biggest factors in treatment nonadherence is the absence of a relationship with a caring trustworthy person. As Dr. Thomas Insel wrote in his recent book "Healing", treatment is about the three Ps: People, Places and Purpose. Once a person has a stable place to be and stable relationships one can work on finding a sense of purpose.

I hope that the Homeless Housing, Assistance and Prevention Program will share my opinion that the Uplift and Crisis Alternative Response of Eureka are having a positive impact in our community and are worthy of grant funding support!

Sincerely,

**. WilsonMD**