

BOARD OF SUPERVISORS MEETING
December 18, 2018

“For all items *NOT* on the agenda”

(Each Speaker Limited to 3 Minutes)

Voluntary Sign-In Sheet

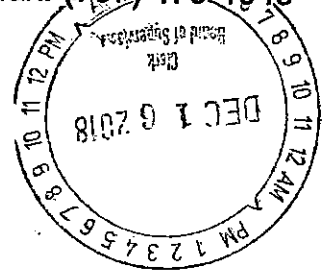
1. ~~for~~ Vernon Price
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Humboldt County
Department of
Health & Human
Services

public

Mental Health
Emi Botzler-Rodgers, MFT, Director
720 Wood Street, Eureka, CA 95501
phone: (707) 268-2990 | fax: (707) 476-4049



November 8, 2018

Vernon Price

Arcata, CA 95521

Dear Mr. Price:

This letter is to acknowledge that we received your Grievance November 7, 2018. I have sent your Grievance to Tom Nash, Supervising Clinician, who will investigate your reported concerns and will respond to you within 60 days.

I appreciate that you took the time and trouble to let us know of your concerns. If you have any questions about this process, or would like to know the status of your Grievance, you can either call the toll free number (1-888-849-5728) during business hours and ask for the Quality Improvement Department, or call the Department directly at 707-268-2955 option 2.

Sincerely,

Annie B., RN

Annie B., RN, Quality Improvement
Department of Health and Human Services
Mental Health

cc: Emi Botzler-Rodgers, MFT, DHHS Mental Health Director



DHHS Administration
phone: (707) 441-5400
fax: (707) 441-5412

Public Health
phone: (707) 445-6200
fax: (707) 445-6097

Social Services
phone: (707) 476-4700
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November 14, 2018

Vernon Price

Arcata, CA 95521

Dear Vernon,

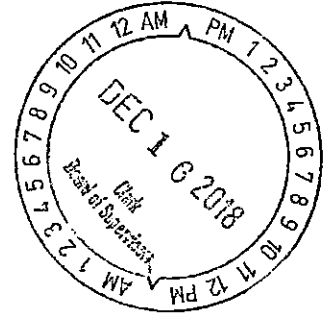
This letter is to acknowledge that we received your Client Problem Resolution Request regarding your concerns about statements made by case manager Kathleen Sheedy. We appreciate your feedback because providing client centered, ethical care is our mission.

As you know, shortly after you informed me about the problem, I thoroughly investigated the matter. There were issues identified which have been addressed internally.

Thank you for bringing it to our attention.

Respectfully,

Thomas Nash, LCSW



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