



As Staff Serving Humboldt County...

We believe the best results are achieved through active and collaborative participation across all tiers of the organization.

We support pro-active leadership and continued professional development across our workforce.

We strive to provide exemplary public service, and to efficiently and effectively meet the community's needs.

We aim to empower our diverse community in order to sustain and enhance a vibrant and healthy Humboldt County into the future.

We Commit to...

SERVICE EXCELLENCE

We create cohesiveness by collaborating among departments

- Delivering meaningful and positive experiences for colleagues and the communities we serve.
- Inspiring confidence and peace of mind by clearly explaining timeframes and processes with a continuous improvement mindset.
- Exceeding the expectations of our colleagues and our communities.
- Providing an efficient, solutions-based and equitable approach.

COMMUNICATION

We engage in frequent, respectful, transparent exchanges

- Treating others with dignity.
- Sharing information openly, broadly and proactively.
- Operating with transparency and encouraging feedback.
- Projecting and assuming positive intent through words and actions.
- Exercising situational awareness regarding cultural differences.

TEAMWORK

We assist each other toward a common goal

- Relying on each other to do our best for the greater good.
- Modeling behavior you want to experience.
- Pitching in if you see others struggling...Many hands make light work.
- Collaborating on tough issues, supporting one another and playing to people's strengths.
- Sharing responsibility for failures and celebrating successes.

INCLUSIVITY

We value diversity

- Seeking diverse perspectives and experiences to understand the full picture.
- Encouraging meaningful participation from everyone, inclusive of race, culture, gender, sexuality, age, ability and background.
- Treating others with respect and modeling tolerance.
- Acknowledging and elevating quiet voices.
- Speaking up if someone is being ostracized, marginalized or mistreated without fear of repercussion.

PROFESSIONALISM

We cultivate public trust

- Encouraging and supporting continuous learning and professional development.
- Accepting accountability for decisions; setbacks are opportunities for growth.
- Completing work in a timely manner and being available to assist others when possible.
- Upholding integrity and fostering mutual trust.
- Using open communication and active listening.
- Honoring obligations and commitments to others.
- Practicing stewardship of time, resources and relationships.