



COUNTY OF HUMBOLDT

For the meeting of: 7/13/2021

File #: 21-933

To: Board of Supervisors

From: Sheriff

Agenda Section: Consent

SUBJECT:

Amendment to Service Agreement with Everbridge for County-Wide Emergency Mass Notification Services

RECOMMENDATION(S):

That the Board of Supervisors:

1. Approve the amendment to the service agreement with Everbridge, authorizing an automatic annual renewal of services; and
2. Authorize the Chair of the Board of Supervisors to sign the Amendment to Service Agreement and any extensions, modifications or amendments.

SOURCE OF FUNDING:

Emergency Management Performance Grant
General Fund

DISCUSSION:

The Humboldt County Sheriff's Office of Emergency Services (OES) is responsible for disaster preparedness and response and Homeland Security coordination within the county and the Humboldt County Operational Area.

A robust mass notification system is a critical resource for rapidly disseminating emergency information to the public via phone and email. The Everbridge system has proven effective in recent years, notifying residents of power outages, extreme weather, evacuation orders and other critical, life-saving information. The Everbridge system allows for two-way communication between the Sheriff's OES and message recipients (Humboldt County residents). Subscribers to the system can voluntarily register disabilities, medical issues that may require specialized evacuation assistance, and other access and functional needs. These features contribute to a much more comprehensive response during times of crisis and ultimately contribute to decreased human impacts such as injury and loss of life during an emergency.

Approving the amendment to the service agreement with Everbridge will allow the Sheriff's OES to

maintain a robust mass notification system and provide Humboldt County residents with critical information in a timely and efficient manner.

FINANCIAL IMPACT:

The annual fees for the mass notification system total \$36,771. Fifty percent of the cost of the Everbridge mass notification system will be provided by the Emergency Management Performance Grant (EMPG) with the remaining fifty percent being charged to Sheriff's Operations budget unit 1100 221.

STRATEGIC FRAMEWORK:

This action supports your Board's Strategic Framework by creating opportunities for improved safety and health and protecting vulnerable populations.

OTHER AGENCY INVOLVEMENT:

none

ALTERNATIVES TO STAFF RECOMMENDATIONS:

The Board could deny the request to approve the mass notification system renewal, however, this is not recommended as this would leave the county with no mechanism for rapidly notifying residents of impending hazards/threats in Humboldt County.

ATTACHMENTS:

1. Amendment to Services Agreement between County and Everbridge, Inc.
2. Services Agreement between County and Everbridge, Inc.

PREVIOUS ACTION/REFERRAL:

Board Order No.: C-26

Meeting of: 6/6/2017

File No.: 17-1957