

## Partnership HealthPlan of California Board of Commissioners Nomination Form

DEADLINE TO SUBMIT: July 9, 2019

NAME: JOHN R REGIES III

AFFILIATION: (if any) UNITED INDIAN MEANTY SERVICES

NOMINATED BY: (may be self-nomination)

PHONE: (707) 875-4100

EMAIL: JOHN leeves @ UIUS. ORG

ADDRESS: 1600 WEEDT WAY
ARCATA, CA 95521

QUALIFICATIONS: CEO of VIUS

ADDITIONAL INFORMATION / COMMENTS:

#### Please return this form to:

Connie Beck, Director, Humboldt County Department of Health & Human Services PHCnominations@co.humboldt.ca.us or 507 F Street, Eureka CA 95501.

Questions? Please contact Nancy Starck, Legislative & Policy Manager, Humboldt County Department of Health & Human Services (707) 441-5411 or nstarck@co.humboldt.ca.us

### John R Reeves III, MHA

Eureka, CA | Phone: XXX-XXXX | XXXXX@XXXXX.com | johnreevesiii.com

#### HIGH IMPACT HEALTHCARE OPERATIONS EXECUTIVE

True Leader | Growth Catalyst | Change Agent | Revenue Enhancer

Performance driven, forward-thinking, healthcare operations executive with far-reaching expertise in all facets of leading profit-generating operations through innovative team development, a superior understanding of clinic/program needs, and expertise in revenue preservation and market development. Adept at maintaining focus on achieving bottom-line results while formulating and implementing advanced business solutions to meet a diversity of needs.

Market Development | Revenue Generation | Contract Negotiations | Physician Relations | Process Improvement | Payer / Hospital Relations | Profitability | Staff Development | Joint Venture Relations | Account Procurements | Metric Management | Provider Compensation

#### PROFESSIONAL PERFORMANCE

# CHIEF EXECUTIVE OFFICER (02/2019 – Present) United Indian Health Services

Arcata, CA

Serving as the CEO of a nine-member Tribal Health Consortium consisting of one main facility and five satellite sites servicing the counties of Del Norte and Humboldt counties in Northern California.

# FOUNDER (04/2015 – 02/2019) Tribal Healthcare Consultants TribalConsultants.org

Vancouver WA; Kalaheo HI

Founded and operated Tribal Healthcare Consultants as a way of delivering competent healthcare management to struggling Tribal Health Organizations across the United States. While initially, THC focused on those tribes who had a compacting relationship with the Federal Government; towards the end, we expanded to working with both state owned and operated hospital systems, as well as physician owned private practice sites. Reason for leaving: New position, career progression

#### **Completed Projects:**

Interim Clinical Management contract

Rural Health Pediatric Clinic (Nov, 2017 – Feb, 2019)

- Recruited, hired, and contracted two pediatricians; two mid-levels; and one clinical nurse manager
- Developed and implemented annual bonus and merit program (staff, management, and provider)
- o Rewrote, implemented, and updated complete policy library
- Completed position re-organization establishing department heads and defining lines of communication
- Established Annual Evaluation Process and delivered evaluations to 100% of employees
- o Established quality program aimed at maintaining rural health clinic status.
- Strengthened provider and payer credentialing procedure
- o Improved 3<sup>rd</sup> party revenue by 50% in 8 months.

o Completed a twelve-item task list of Partnership deliverables.

#### **♣** Interim Clinic Operations Director contract

Hawaii Critical Access Hospital System – (Mar, 2017 – Nov, 2017)

- Rewrote and delivered twelve provider employment contracts
  - Redesigned provider compensation program based on wRVUs
  - Redesigned provider bonus structure based on productivity and quality metrics
- o Completed a twelve area needs assessment of the system's ambulatory practices
- o Developed the infrastructure for a TJC focused clinical quality program
- Established the boundaries of what an effective Clinic Operations Director meant within the confines of the health system.
- o Signed a NDA which ends on Nov 31, 2019.

#### Tribal Health System Organizational Analysis Project

Idaho Tribal Health System — (May, 2017 – Aug, 2017)

o Competed a deep look survey and based upon the findings, developed an eighteen-item step-bystep blueprint for management to work through their bottlenecks and inefficiencies.

#### ♣ Interim Health Administrator contract

Alaska Tribal Health Center – (Sept, 2015 – Mar, 2017)

- o Successfully managed down a \$1.2m budgetary overspend without eliminating a single position
- o Increased 3<sup>rd</sup> party revenue by 130% in eighteen months
- o Developed and implemented a 3-year healthcare focused strategic plan
- Increased provider productivity by 108% (patients seen per day)
- Developed a new provider compensation and contracting model

#### **DIRECTOR OF OPERATIONS - (03/2013 - 10/2015)**

Fresenius Medical Care Portland, Oregon

Served as the Director of Inpatient Services for the Pacific Northwest Region, which oversaw 32 hospital inpatient dialysis programs in three states (Alaska, Washington, and Oregon). Managed a regional annual operating budget of over \$60 million. Position had seven direct reports and in the neighborhood of 200 indirect reports.

- In FY2014 outperformed EBIT budget in the amount of \$650,000
- Established FMC's first ever footprint in the Seattle market; turned profitable in second month
- Inherited a region that was consistently ranked 49<sup>th</sup> out of 50 in the company in productivity; now consistently falling in the Top 10 monthly
- Increased profitability by \$50/ treatment in one year
- ♣ Transformed a negative revenue business into the only profitable inpatient services region in the Western business group (LA/Nev, Socal, Norcal, Arizona, Hawai'i, PacNW), and one of only five profitable regions in the United States. Reason for leaving: Started own company

#### **FACILITY ADMINISTRATOR - (08/2012 - 03/2013)**

Davita Dialysis Rosebud, South Dakota

Worked as a Facility Administrator on the Rosebud Sioux Indian Reservation. Managed the operations of the facility which serviced twenty-four patients over two shifts, six days per week. This was a clinic that utilized re-use dialyzers. Managed an annual operating budget of \$1.4m dollars. Position had eight direct reports.

Learned the art of "creative" or "flexible" management Reason for leaving: New position, career progression

# CLINIC OPERATIONS OFFICER / INTERIM HEALTH ADMINISTRATOR - (05/2009 – 08/2012)

Flandreau Santee Sioux Tribal Health Center Flandreau, South Dakota

Served as the COO and Interim Health Administrator of the Flandreau Santee Sioux Tribal Health Clinic, a Tribal P.L. 638 health center located on the Flandreau Santee Sioux Indian Reservation. Oversaw operations of the primary care clinic; dental clinic; retail pharmacy; behavioral health center; medical billing; and managed care sectors of the facility. Organization served 1300 patients from multiple tribes in eastern SD. This position had six direct reports and forty indirect reports.

- In FY2010 increased third party revenue by \$500,000 and set the record for most profitable year ever as the facility brought in \$1.2 million dollars.
- Facilitated the development of a 42,000 sqft, state of the art joint venture facility with the Indian Health Services that created twenty jobs on the reservation, and improved the quality of care for generations to come Reason for leaving: New position, career progression

#### CLINIC ADMINISTRATOR - (10/2006 – 05/2009) Urological Center of Rapid City

**Rapid City, South Dakota** 

Served as Clinical Administrator of the now defunct Urological Clinic of Rapid City. Managed the business office and assisted with the closure of the clinic as the urologist decided to retire.

- Successfully transitioned this clinic to an electronic EMR
- Upon retirement of physician owner, facilitated the closure of the facility
- Coordinated the transfer of 800 patients to the other two urologists in town
- Closed financials, and ensured all contracts were terminated
- Aided in the placement of the three staff members to local medical clinics based on relationships and word of mouth, ensuring no one was left without a job Reason for leaving: Closure of the facility

#### **UNITED STATES ARMY - (11/2000 – 10/2005)**

#### **Tripler Army Medical Center**

Honolulu, Hawai'i

Served as a Medical Specialist in the United States Army stationed at the Family Medicine Clinic of the Tripler Army Medical Center. Operated in a capacity similar to that of an Outpatient Medical Assistant (OCA). Tripler Army Medical Center, lies at the "Crossroad of the Pacific" and serves over 400,000 military beneficiaries and offers 15 graduate medical education programs. This historical "Pink Palace" provides healthcare to all five military services, their beneficiaries and the Pacific Command, the largest major command in the Department of Defense.

#### **EDUCATIONAL HISTORY**

**UNIVERSITY OF MINNESOTA Master of Health Administration GPA 3.7 / 4.0** 

Minneapolis, Minnesota 01/2014

\*Completed Master's Degree while working 60+ hours a week and solely rearing two children.

NATIONAL AMERICAN UNIVERSITY Bachelor of Science emphasis in Health Care Management  $\mbox{GPA}\,3.6\,/\,4.0$ 

Rapid City, South Dakota 05/2009

\*Sole recipient of the NAU Outstanding Achievement Award in Health Care Management, Class of 2009

#### **REFERENCES**

References Available by Request



# Partnership HealthPlan of California Board of Commissioners Nomination Form

DEADLINE TO SUBMIT: July 9, 2019

NAME: Joseph Rogers

AFFILIATION: Hospice of Humboldt

NOMINATED BY: Self - nomination

PHONE: 707 XXX XXXX

EMAIL: jrogers@hospiceofhumboldt.org

ADDRESS: XXXXX, Eureka CA, 95503

QUALIFICATIONS: I am currently in my fifth year as CEO of Hospice of Humboldt. We are at our highest census ever and we are in the third year of offering a 24/7 hospice house to our community. A hospice house is a rare service in California, especially in rural communities. We also recently had our hospice medical director become the medical director for St. Joseph and Redwood Memorial Palliative Care programs.

I am actively involved in our local North Coast Health leadership team that meets monthly with Connie Stewart. I also meet quarterly with other leaders in the northern California non-profit hospice coalition. I was recently appointed the California Hospice and Palliative Care Board of Directors. I am on the executive committee for our state association.

I also bring 35 years of acute care experience working locally for St. Joseph and Redwood Memorial Hospitals. I started as a pharmacist, pharmacy director, and then moved to administration. My last position for St. Joseph Health was VP Chief Operating Officer of Redwood Memorial. I still have an active California pharmacist license.

I was born and raised in the community I work. I am passionate about improving patient experience, access, quality, and lowering costs of healthcare. I have the time and desire to be involved to work with Partnership to meet the Mission of "helping our members and communities we serve, be healthy"

Thanks for your consideration Joe



# Partnership HealthPlan of California Board of Commissioners Nomination Form DEADLINE TO SUBMIT: July 9, 2019

NAME: Darryn Davidson

AFFILIATION: (if any) St. Joseph Health Medical Group - Humboldt

NOMINATED BY: (may be self-nomination) Bob Just – Regional COO

PHONE: XXXXX

EMAIL: Darryn.davidson@stjoe.org

ADDRESS: 2725 Myrtle Avenue, Ste B

Eureka, CA 95501

#### **OUALIFICATIONS:**

- See attached Resume
- Current Area Director of Operations for SJHMG-Humboldt
- 12 years of direct healthcare experience including Lab Operations, Acute Care, Ambulatory Care and large complex health systems
- Prior experience as a board member
  - o Bengal Foundation Director Idaho State University (2005-2008)
  - o Coach and Director Idaho Youth Football Association (1994-2007)
  - o Vice-Chair Bannock County Planning and Zoning (2001-2005)

ADDITIONAL INFORMATION / COMMENTS: Currently part of the North Coast Health Leadership Team.

#### Please return this form to:

Connie Beck, Director, Humboldt County Department of Health & Human Services <a href="mailto:PHCnominations@co.humboldt.ca.us">PHCnominations@co.humboldt.ca.us</a> or 507 F Street, Eureka CA 95501.

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### Darryn Davidson

#### XXXXX Eureka, CA 95501

#### Skills Summary

- Budgetary and FTE management of clinical and non-clinical departments with up to 150 FTEs, including strategic planning and direct responsibility for annual capital and budgeting.
- Successful in restructuring ambulatory care operations for improvements in length of stay, population health metrics, patient throughput, revenue cycle, volume growth, and patient satisfaction.
- Mentors management in their daily jobs, including how to perform cost analysis, productivity evaluations, reading and utilizing budgeting variance reports, and process improvement.
- Lean Six Sigma Business process improvement, statistical analysis, metric balanced scorecard development, process automation and staffing models to meet or exceed productivity standards.
- Former auditor and in depth knowledge of audit criteria Joint Commission, Sarbanes-Oxley, ISO9001, TS16949, TL9000, ISO13485 and QML.
- Expert EMR analyst with Meditech, Allscripts and Epic providing data analysis using Business Objects, SQL, Tableau, R Studio, WebI, Press Ganey and others.

#### Experience

Providence St. Joseph Health and Services

St. Joseph Health Medical Group – Humboldt

Nov 2017 - Present

#### Area Director of Operations for SJHMG

Director for 120 provider group in Humboldt county with 23 specialties and over 250 caregivers. Responsible for physician relations, contracting, budgeting, operational improvements, billing, and recruiting, including bringing the Hospitalist and ED services into the group.

Providence – Regional So California Operations

July 2014-Nov-2017

# Regional Operational Excellence Ambulatory Master Black Belt – Direct Operational Excellence for the Southern California ambulatory medical groups and offices (PMA, Facey and St. Johns) Physician recruitment, acquisitions and transitions

 Standardized processes (acquisition and transition). Improved communication and accountability function. Reduced acquisition timeline by 20%.

#### Operational Improvement

- Created a standardized scorecard for evaluating, improving and reporting out on Ambulatory
  operational excellence in southern California by pulling data from Epic, Press Ganey and various
  financial universes covering managed care and commercial payors.
- Improved patient flow by an avg of 15%. Led team for staffing & wait time improvements at 5 sites.
- Created process for supply budget evaluation and led project to standardize supply chain across PMA for \$200k savings in 2015 and another \$115k in 2016.
- Drove 2% improvement in 2015 and 3% for 2016 in Patient Satisfaction. Ended 2016 as 3<sup>rd</sup> out of the 11 regions in Providence Ambulatory care (as leader of the patient satisfaction group).
- On system/regional teams for Providence/St. Josephs integration, development of a new conflict resolution and grievance tracking process, and the Patient Centered Medical Home model.

#### Health Plan management

- Project manager for ongoing implementation of MDX (claim and encounter software used for HCC and RAF improvement, health plan and IHA VBP4P reporting) for usage by Medical Groups
- Leading development and process for improvement plans for Quality Operating Commitments.
- Project manager for certifying Facey and PMA for IHA VBP4P self-reporting.

#### Leadership development

- Responsible for developing and incorporating Operational Excellence tools and training into the Medical Foundation management and business processes and leading workouts with Senior Leadership.
- Mentoring 5-10 manager level Green belts in active project certification to develop upcoming leaders.

#### Regional projects

 Led regional sitter evaluation project with \$250k of FTE improvement that was nominated for Spread Project of the Year by the Providence System office to decrease premium pay sitter usage across hospitals. Director of Operations – Sunrise is a 642 bed hospital generating \$3.5 billion in revenue with ~100 admissions/discharges, 320 ED visits, and 80 OR cases daily.

- While reporting to the COO, directly responsible for patient throughput, lab and radiology. Other responsibilities included interim ED management, Emergency Department process improvement, patient throughput and defining operating measures for performance and quality, staffing, budget management, and expense reduction for operations in the hospital.
- Implemented daily audit of supplies and procedure charge processes for ED, Lab and Radiology to reduce missed charges and ensure accurate billing resulting in a \$235k revenue increase for 2014.
- Implemented door to greet process in the Emergency Department which improved TAT from 28 minutes to 14 minutes for 2012, which had Sunrise in the top 5 HCA hospitals for door to greet.
- Improved processes to support a 14% annual volume increase for 2012, and 8% in 2013 in the Emergency Department, while only increasing FTEs by 6% and 2%.
- Lead for hospital wide implementation of Meditech Bed Management System in 2014 which came in \$28k under budget and two weeks ahead of schedule.
- Led 2 hospital wide cost reduction/performance improvement teams for ~\$850k savings for 2012.

#### Quest Diagnostics, Inc.

2009-2011

**Director of Ancillary Departments, Nevada BU (~110 FTEs)** – Quest Las Vegas is a regional lab processing more than 60,000 reqs per day, with 1200 employees.

- Promoted to run Logistics, Purchasing, Materials Management, Accounts Payable, Clinical Referrals, and HIM while defining operating measures for performance, staffing, budget management, expense reduction and improving arrival profile.
- Identified low Net Revenue referral testing replacements for a 12% reduction in cost for 2011.
- Developed process for managing supply expense categories while ensuring Lab Operations needs were met. Ongoing project reduced associated supply costs by \$200k for 2010, and \$225k for 2011.
- Implemented Demand Based Ordering practices at Quest to reduce and optimize inventory levels by 50% for 2009 and another 43% for 2010, with an increase in inventory turns from 13.3 to 24.1.
- Created processes, databases, and tools for daily optimization of scheduling, FTE's, and routes for \$250k of annual Logistics saving for 2010. Improved cost per FTE to become the lowest cost per Requisition in comparison to other Quest Business Units.

#### Quest Diagnostics, Inc.

2007-2009

#### Lean Six Sigma Black Belt, Nevada BU

- PSC productivity improvement project with \$920k of savings in 2008. Project improved productivity until the Nevada BU was in the top 5 Quest Business Units.
- Footprint optimization for consolidating low productivity PSCs into productive sites.
- Led teams to complete 11 projects in 2 years, mentored 8-15 Green Belts.

#### AMI Semiconductor, Inc.

2003-2007

Global Quality Systems Engineering Manager (~50 FTEs in 3 countries - US, Belgium, Philippines) - ASIC Manufacturer with clients in the Automotive, Medical, Military, and Telcom sectors with 2800 employees worldwide.

- Reorganized and consolidated 12 global locations after acquisitions with varied Quality Systems to provide consistent methodologies and reporting structure.
- Developed and released a system for resolution and corrective action tracking customer issues with escalation, follow up and trending analysis.
- Responsible for worldwide implementation of Quality Management Systems, including documentation, auditing design, business unit, manufacturing, and suppliers for compliance with ISO9000, TS16949, TL9000, ISO 13485, Sarbanes-Oxley and military QML requirements.
- Scoped, justified and implemented \$1.2m dollar deployment of enterprise content management at 20 sites including the US, Asia, and Europe with 2800 users.

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#### Quality Manager, Document Systems Supervisor, Quality Auditor, Project Manager.

#### Education

- Master Black Belt BMGI (2016)
- MBA Health Care Administration New York Institute of Tech, Westbury, NY –(2009)
- BS– Political Science(pre-law) Idaho State University, Pocatello, Idaho (2003)
- Black Belt Quest Diagnostics (2007)
- Green Belt AIT Group (2005)
- Certified Quality Auditor, Certified Quality Manager American Society for Quality

#### **Affiliations**

- Volunteer for Providence Health Intl. and Esparanza Intl. for service missions (2016)
- Los Angeles Maritime Institute Tall Ship Sailing Volunteer (2015 Present)
- St. Joseph Center for working poor and homeless Administration Volunteer (2014)
- Bengal Foundation Director Idaho State University (2005-2008)
- Coach and Director Idaho Youth Football Association (1994-2007)
- Vice-Chair Bannock County Planning and Zoning (2001-2005)



# Partnership HealthPlan of California Board of Commissioners Nomination Form

DEADLINE TO SUBMIT: July 9, 2019

NAME: Erik McGoldrick

AFFILIATION: (if any) Heritage St. Joseph Health medical group

NOMINATED BY: (may be self-nomination) Dr. John Aryanpour

PHONE: 707-XXX-XXXX

EMAIL: erik.mcgoldrick@stjoe.org

ADDRESS: 2826 Harris Ave

Eureka, CA 95503

QUALIFICATIONS: I am a practicing Orthopedic surgeon in Eureka within the St. Joseph Health Heritage group whose patient make up consists of a significant number or Partnership Health patients. Providing specialty care to Partnership Health patients is a vital component of supplying quality health care to our rural community in Humboldt. My hope would be to provide insight on how to maintain and improve specialty access within Humboldt county and throughout the region represented by Partnership. While I have only been in practice for six years, I have demonstrated a commitment to leadership and healthcare by serving as the chair and vice chair of surgery for St. Joseph Hospital, board member for the Humboldt IPA, board member of St. Joseph Health Heritage (Eureka), as a member of the medical executive committee for St. Joseph hospital, and as adjuvant faculty for the new family medicine residency program. Professionally, I am a board certified Orthopedic surgeon, member of the American Shoulder and Elbow society, member of the California Orthopedic Association, and of the Humboldt Del Norte medical society.

ADDITIONAL INFORMATION / COMMENTS: My wife and I are committed to Humboldt county and thoroughly enjoy raising our three kids in this supportive community. We are active in recruiting new physicians to the area and expanding health care, recognizing that quality, accessible healthcare is a vital component to maintaining the economic stability of the county.

# Brian J. Mistler, Ph.D.

#### **EDUCATION**

P.G.CERT.	Financial Management	2012
Рн.D.	University of Florida, Gainesville, Florida  Counseling Psychology with a focus in Statistical Data Science  Summa cum laude   Licensed Clinical Psychologist and Forensic Qualified  National Register of Health Services Providers Credentialed #53123	2009
M.A.	University of Bradford, West Yorkshire, United Kingdom.  Conflict Resolution (international and interpersonal) with Distinction	2002
B.S.	Stetson University, Deland, Florida  Computer Science, Philosophy, Humanities Majors; Psychology Minor  Honors individualized meta-focus: Artificial Intelligence & Human Consciousness	2001

#### HEALTHCARE ADMINSTRATION PROFESSIONAL SERVICE

#### ResolutionCare, Eureka, CA

#### March 2019–present

ResolutionCare provides palliative care to support individuals and their loved ones through the challenges of chronic and often life-threatening illness. ResolutionCare is a Certified B Corporation, committed to a social mission and serving a racially, economically, and geographically diverse population that includes large rural areas in Northern California. ResolutionCare Network, in exclusive partnership with ResolutionCare PC, leverages tele-health technologies and value-based payments to deliver capable, compassionate care to everyone, everywhere, as life approaches completion.

#### **Chief Operating Officer**

July 2019–present

Report to Dr. Michael Fratkin, CEO and Board Chair. Responsible for all organization operations and departments including multi-million dollar budget, facility, human resources planning/management, payroll, information technology, debt management, and venture capital relationships. Multidisciplinary team of physicians, nurse practitioners, community health workers, chaplains, billing specialists, operations team, and others.

#### Partner and Acting Chief Operating Office

March 2019–June 2019

Provide management consultation and perform part-time the essential oversight duties of chief operating officer in supporting strategic planning, hiring, human resources, and financial management.

Abbreviated Curriculum Vitae Page 1 of 19

#### California State University System, Humboldt State University, Arcata, CA July 2016–present

Humboldt State University (HSU), in Arcata, Humboldt County, California is the northernmost in the 23-school California State University (CSU) system. Situated where the ocean meets the redwood forest, HSU offers undergraduate and graduate degrees to 8,000+ students, is a Hispanic Serving Institution, and competes in Division II athletics. HSU is accredited by the Western Association of Schools and Colleges and known for its commitment to social justice and environmental sustainability.

#### Research Associate, Department of Psychology

July 2017–(June 2024)

Report to Associate Dean for the College of Professional Studies, overseeing select grants and research.

#### Executive Director of Health & Wellbeing Services

Jan 2017–(Dec 2019)

Report to Vice President for Enrollment Management and Student Affairs. \$6 million budget, 40,000+ square feet of facilities space, and human resources planning/management and media relations for multiple departments including Primary Care, Psychiatry, Nursing, X-Ray, Pharmacy, Laboratory, Medical Records, Health Informatics/IT, Counseling and Psychological Services, Health Education/Promotion, and various grants. Multidisciplinary team of administrators, unionized employees from six unions including tenured and non-tenured faculty, and other staff, in total approx. 130 (≈70 FTE) with 55 full-time, 45 part-time, pool, and unlicensed trainees, and 30+ student staff. Serve as acting Vice President at times during his/her absence.

#### **Institutional Involvement**

Appointed by President or appointee to serve on these University-wide Committees:

WASC 10-Year Re-Accreditation Steering and Writing Committee (2016-2018),

Campus Safety & Clery Act Compliance (2017-2019)

Emergency Operations Center Leadership Team (2016-2019),

University Institutional Review Board (IRB) (2016-2019),

Secure Space Campus-wide Policy Committee (2016-2019),

University Records Retention Policy Committee (2016-2019),

Integrated Assessment, Planning, and Budgeting Committee (2017-2019),

University Information Technology Prioritization and Steering Committee (2016-2019).

University Retention Improvement Committee (2017-2019)

Serve on these Student and Academic Affairs committees:

Campus Behavioral Intervention and Threat Assessment Policy Committee (2016-2018),

Consent Theme-Learning Communities Development Team (2016-2018),

Reimagining New Student Orientation Campus Committee (2016-2018),

Undocumented Student Advisory and Campus Liaison Committee (2016-2018).

Served on these Search Committees in support of another hiring authority:

Information Technology Data & Systems Analyst (Chair; Appointed by VPSA) (2016)

Chief Information Officer (2017; Appointed by University Provost)

Serve on these California State University System-Wide Committees:

CSU System-Wide Mental Health Chancellor's Office Advisory Committee (2017-present).

CSU System-Wide Health Directors

(2016-2019)

CSU-Wide Health Executive Board: Recorder 2016-2018, President Elect 2019

CSU System-Wide Gender Identity and Transgender Work Group (2018-2019).

#### **Selected Achievements**

• Developed data tracking models that analyze service capacity, demand, and utilization to maximize resource efficacy in support of strategic mission; 8 new staff positions created.

- Reduced administrative support costs by 20% by improving process efficiency and moving health center to fully-paperless records, online vaccination tracking, and electronic intakes.
- Effective change management to integrate medical, counseling, and health ed. into combined business unit with improvements in service efficiency, staff morale, and patient satisfaction.
- Increased capacity 10% without additional funding via policy changes and process improvement.
- Improved ease of access, prevention, reduced staff costs, and increased services offered by establishing an online "Interactive Wellbeing Map" for one-stop, self-guided, assessment and peer-health education programs for top physical/mental health concerns.
- Led significant space redesign projects to improve space utilization within existing footprint
- Established staff training in understanding privilege and managing unconscious bias, developed strategic plan which has increased staff diversity and underrepresented group service utilization.
- Collaborated with Counseling Center Director and the Psychology Department to expand clinical training program to include two dozen postgraduate and graduate students each year.
- Led strategic planning during WASC reaccreditation, and managed successful compliance with Accreditation Association for Ambulatory Health Care (AAAHC) for the Health Center.

#### **Director of Medical Services**

July 2016-Jan. 2017

Report to Vice President for Enrollment Management and Student Affairs. Budget planning and management for Medical Services and Health Education. Overall responsibility for multidisciplinary unionized team of 65+ including approx. 30 full-time and 20 part-time staff, and 20-30 student workers.

• Promoted in 2017 to Executive Director with additional division-wide responsibilities and the addition of the Counseling Center to supervision portfolio; *Institutional Involvement and Achievements for this position are integrated into the position at the same institution above for efficiency.* 

#### PAST PROFESSIONAL EXPERIENCE

#### RCAD - College of Art and Design, Sarasota, Florida

2012-2016

A SACS-COC accredited top-ranked Art and Design College that provides the student life services experience of a liberal arts university, Sarasota's famous Ringling College of Art and Design (RCAD) is a four-year institution with over 80 buildings and 1,500+ primarily residential students with programs from fine arts to business, and liberal arts to video game and computer animation. Ringling College, the Ringling Museum, and myriad other buildings, bridges, and institutions in took the name of the wealthy Sarasota circus magnate, John Ringling and family in the 1930s following substantial financial investment.

Associate Dean of Students and Director of Health & Wellness Services 2013–2016 Report to Vice President for Student Life with a strong relationship with the Associate Vice President for Institutional Effectiveness. Development and management of \$1.5 million budget for Counseling Center, Medical Services, Fitness, Wellness, Recreation, Student Clubs, Student Support Services, and Insurance. Assessment and institutional research responsibilities for the division. Overall responsibility for multidisciplinary staff of 40+ people including approx. 20 professional staff and 20-25 student workers. Supervise and made performance evaluation decisions for 7 full-time direct reports.

#### **Institutional Involvement**

Appointed by President to serve on these University-wide Committees:

SACS-COC 10-year Reaccreditation Compliance Certification Team, Institutional Review Board (IRB), Retention Taskforce, Campus Emergency Response Team, Board of Trustees Student Affairs Committee.

Served on these Student and Academic Affairs committees:

Disability Services and Classroom Management Professional Training Committee, Campus Threat Assessment Team (co-chair), Student Behavioral Intervention and CARE Team, Student Affairs Assessment and Accreditation (co-chair), Gender Identity Resources Taskforce (chair), Strategic Planning & Budget Committee, Campus Sexual Assault Prevention (co-chair), Alcohol Policy and Biennial Alcohol and Drug Review Report Board Served on these Search Committees:

Director of Library Services & Foundation (2015; Appointed by VP for Human Resources), Associate Dean for Student Leadership and Development (2014; Appointed by VPSA), Coordinator of Campus Housing (2014; Appointed by VPSA), Chaired/served on 6 additional departmental searches below the director level, 2013-2016.

#### **Selected Achievements**

- Doubled provider FTE and increased wellness services delivery by over 200% while saving \$250,000 by creating strategic partnerships with community agencies and new training programs.
- Developed Sexual Assault Prevention and Health Intimate Relationships Education (SAPHIRE) program that improved OCR compliance and increased confidential reporting by 20%.
- Chaired Gender Identity Taskforce that established new campus-wide name-changing ability, increased gender-neutral housing and restrooms, and established hormone insurance coverage.
- Reduced campus influenza cases to less than 50% CDC averages annually for same county similarly aged population with innovative education programs, vaccination clinics, and new activities participation policies; savings of over 100 hours of staff time and each semester.

#### **Director of Health Services** 2012–2013

Managed \$900,000 for Counseling Center, Medical Services, and Student Insurance. Supervised and made hiring/performance evaluation decisions for multidisciplinary 12 person team including 24/7 on-call operations. Institutional involvement was similar to my current position at Ringling College.

#### **Selected Achievements**

- Designed and opened new 15,000 square-foot campus health center.
- Lead development of hospital partnership and a successful marketing campaign that increased medical service use 50% overall and 75% among historically under-represented populations.
- Improved staff competencies training and national benchmarking to achieve outcomes of 35% improvement in students with anxiety, 55% with depression, and 65% with academic distress.
- Increased counseling usage 4% while reducing appointment wait time below national average.
- Transformed suicidal/homicidal risk management and moved to full paperless recordkeeping.

2012-2016

#### New College of Florida, Sarasota, Florida

2014-2016

New College is a SACS-COC accredited autonomous honors college of the State University System of Florida with approximately 900 undergraduates located on a 140 acre campus with a 10:1 student-to-faculty ratio.

Title IX Coordinator & Compliance Officer (Part-time OPS Employee Contract)
Direct report to the University President. Strong dotted line relationship with the General
Counsel. Ensured legal compliance with Title IX and VAWA, developed new policies, and
coordinated multiple departments for improved publicity. Led training of students and staff to
support sexual assault awareness, prevention, and appropriate responses. Supported General
Counsel in legal analysis and Dean of Students in Title IX investigation and sanctions. Led
training of and facilitated meetings of the Title IX Appeals Board.

#### **Selected Achievements**

- Transformed sexual assault & gender policy; formalized grievances & appeals.
- Trained hundreds of Faculty, Staff, Students, and Student Leaders.

#### Manatee Memorial Hospital, Bradenton, Florida 2014–2016

Manatee Memorial Hospital is a 319-bed hospital offering an AOA-approved graduate medical education program with 18 Internal Medicine positions, 12 Family Medicine positions and 20 Traditional Rotating Internship positions.

Medical House Staff Teaching Faculty (Adjunct)

Report to the Director of Medical Education. Developed and taught courses for M.D. and D.O. interns, residents and fellows to advance competency in suicide assessment, diagnosis and management, PTSD, personality disorders, conflict resolution, anxiety, and depression.

#### Hobart and William Smith Colleges, Geneva, NY

2009-2012

Hobart and William Smith Colleges (HWS) is a Middle States accredited private liberal arts college on 195 acres in upstate New York's Finger Lakes region. With Episcopal roots, and origins in 1797 with later integration of Hobart (men) and William Smith (women) Colleges, HWS offers undergraduate and masters programs; 2500 primarily residential students.

#### Director of Counseling and Student Wellness 2011-2012

Report to Assistant Vice President for Student Life. Development and management of \$350,000 budget for IACS-accredited Counseling Center, Health Promotions, Alcohol & Other Drug Services, and Atrisk Student Retention program. Supervised 6 full-time direct reports and 3 part-time staff.

#### **Institutional Involvement**

Appointed by President to serve on these University-wide Committees:

Middle States Vision 2015 Reaccreditation Team, Institutional Review Board (IRB), Student Retention Taskforce, LGBTQ Taskforce (founding co-chair), President's Commission for Inclusive Excellence and Campus Diversity, Community-Based Research and Service Learning Taskforce

Served on or chaired these Student Affairs committees:

Student Behavioral Intervention Team, Student Affairs Middle States Accreditation Review (co-chair), Student Affairs Strategic Planning Assessment Committee (chair)

#### **Selected Achievements**

- Developed residential education, social norms marketing, and Alcohol & Other Drugs (AOD) judicial program; reduced alcohol hospitalizations by 18% and AOD repeat offenders by 35%.
- Founded LGBTQ task force and achieved a 5 star rating on the National Campus Pride Index.
- Improved efficiency to reach 25% more students with same staff size though paperless systems, group programs, and training other student affairs staff to deliver BASICS.
- Managed Division of Student Affairs Middle States Accreditation Review, CIRP, NSSE and other benchmarking data; achieved successful reaccreditation with no corrections in my areas.

#### University Teaching Experience

FSEM 184: I/You/We: The Psychology of Community. Community psychology, self/group development, conflict resolution, and development of writing skills.

RCOL 101-1: The Emotional Life of Wealth: Family, Business, Power, and Love. *Upper division.* Family business management/succession; phenomenology of wealth.

Senior Staff Psychologist and Coordinator of Assessment and Strategic Planning 2010-2011 Report to Director of Counseling and Student Wellness. Responsible to provide a range of individual and group clinical services to students. Performed unofficial Associate Director duties. *Institutional Involvement and Achievements for this position are integrated into the position at the same institution above.* 

Senior Staff Psychologist and Administrative Technology Coordinator 2009-2010 Report to Director of Counseling and Student Wellness. Responsible to provide a range of individual and group clinical services to students.

Virginia Commonwealth University & Medical College of Virginia, Richmond, VA 2008-2009 Virginia Commonwealth University (VCU) is a public (Research 1 or Very High designation) university located in the heart of Richmond, Virginia (population 1.2 million). More than 32,000 students pursue 222 degree and certificate programs including 28 graduate and first-professional programs. The VCU Health System and Medical College of Virginia supports the university's health care education, research and patient care mission. VCU's athletic teams compete in NCAA Division I.

**Therapist Pre-Doctoral Intern & Student Outreach**, Full-time APA Internship. Individual/group therapy and administrative responsibilities including supervision and evaluation of practicum students.

Summer Extern Experience with The School for Designing a Society, Dr. Patch Adams Trained at the Gesundheit! Institute in the use of humor in the context of healthcare.

#### University Teaching Experience

PSYC 693: Supervision of Practicum. Graduate level. Theory, research and applications.

#### University of Florida, Gainesville, FL

2003-2008

The University of Florida (Florida or UF) is a public land-grant, sea-grant, and space-grant research (Research 1 or VH designation) university located in North Central Florida. With a \$1.360 billion endowment, in 2014 U.S. News & World Report ranked UF among the U.S.'s 15 best public universities. Accredited by SACS-COC, UF offers undergraduate, over 200 master's and doctoral programs, and graduate professional programs — including business, engineering, law, dentistry, medicine, and veterinary — on a contiguous 2,000 acre campus serving approximately 50,000 residential and commuter students. UF's intercollegiate sports teams, known as the "Florida Gators" compete in NCAA Division I and the SEC.

#### **Institutional Involvement**

Appointed by Psychology Program Director to serve on Psychology Curriculum Committee Elected by department-wide ballot to the Counseling Program Committee

#### Pre-Doctoral Community Mental Health Provider 2006-2008

Reported to Executive Director of Gestalt Center of Gainesville series of appointments as advanced practicum therapist. Supervised 2 graduate students.

#### Pre-Doctoral College Mental Health Provider 2004-2006

Reported to University Counseling Center Training Director in a series of appointments as prepracticum, practicum, or advanced study therapist in training. Provided individual/group therapy.

#### Graduate Instructor 2004-2008

Reported to Chair of Psychology Department. Instructor of record; developed, taught and assigned grades for multiple courses. Supervised up to 4 Teaching Assistants each semester.

#### University Teaching Experience

PSY 4930: Psychology of Humor. Integrative review of cognitive, social, biological, personality, developmental, clinical, and educational perspectives. Therapeutic humor, humor in culture, personal development, and cross-cultural traditions including Zen, Sufi, and Judeo-Christian.

EUS 4930/PSY 4930: Psychology of Peace and Conflict: Muslims in Modern Europe. *Historical and current issues of Muslims and multi-religious/multicultural populations broadly.* 

PPE 3003: Psychology of Personality. (Multiple sections from 2004-2008) Core theory, research and clinical application of major approaches to personality from a variety of Eastern and Western perspectives.

#### (Concurrent Appointments while at University of Florida)

2003-2008

#### The University of Central Florida, Orlando, FL 2007-2008

The University of Central Florida (UCF) is a metropolitan public research university with its primary campus in Orlando, Florida. UCF is a member institution of the State University System of Florida, and the second largest in the country by total enrollment with more than 60,000 students. UCF has a relationship with College of Central Florida, a SACS-COC accredited four-year college the shares spaces with UCF's satellite campus in Ocala, FL.

#### Adjunct Faculty, Psychology Department

Report to Chair of the Psychology Department. Taught core undergraduate courses; large non-traditional aged student population; helped develop other courses.

#### University Teaching Experience

PPE 3003: Personality Theories: Gestalt Therapy. Upper level undergraduate. Theory, research and application. Gestalt Therapy and common factors in clinical work.

**Alachua Country Crisis Center, Gainesville, Florida** 2006–2007 **1-800-Suicide Volunteer Staff,** Responded to community mental health emergencies.

Financial Services Director, The Building Blocks, LLC Gainesville, Florida 2004–2009

Oversaw all financial operations for 6 member strategic planning focused consulting firm. Tracked accounts receivable and issued invoices, created and tracked all cash flow and balance sheets. Prepared and filed all tax forms each year and filed annual reports.

#### University of Bradford, Bradford, West Yorkshire, U.K.

2001-2002

The University of Bradford is a public university located in the city of Bradford, West Yorkshire, England. More than 11,000 students living in over 175 countries. It was the first British university to establish as Department of Peace Studies in 1973, and is currently the world's largest university center for the study of peace and conflict in addition to a range of other programs.

#### Rotary International Ambassadorial Scholar in Residence

Report to Peace Studies Department Chair. Developed and led outreach programs across campus and the community, working especially closely with second-generation Muslim immigrants. Elected by University-wide ballot to serve as member-at-large of The University Senate and Appointed by President to University-wide Race & Religious Diversity Taskforce.

#### REVIEW AND EDITORIAL BOARD POSITIONS

Editorial Board, The Journal of College and University Student Housing	2015–2018
Editorial Board, Journal of Student Affairs Research and Practice	2012–2015
Editorial Board, Gestalt! Journal of the Association for the Advancement of Gestalt Therapy	2011–2013
Ad Hoc Reviewer, Journal of Community Psychology	2010–2012
National Conference Reviewer, Mindfulness, Behavioral & Cognitive Therapies	2009
National Conference Reviewer, Association for Women in Psychology	2005–2009
Editorial Board, Journal of Muslim Mental Health	2006–2007

#### PROFESSIONAL MEMBERSHIPS AND LEADERSHIP

ACHA - American College Health Association Connected College Health Network (CCHN) Expert Advisor Connected College Health Network (CCHN) Data Governance Co-Lead	<b>2011–present</b> 2019–present 2018–2019
Connected College Health Network (CCHN) Benchmarking Workgroup	2017–2018
NASPA - Student Affairs Administrators in Higher Education	2005-present
Executive Co-Chair, Northern California NASPA Region VI	2017–present
Chair, Northern California NASPA Region VI	2016
Board Member, NASPA Region VI	2016-present
2018 Health and Wellbeing Directors Conference Planning Committee	2017-2018
2018 Symposium on Collegiate Financial Well-Being Planning Committee	2017-2018
Knowledge Committee Chair, Grad./Professional Student Services	2015–2016
APA - American Psychological Association	1998–2016
National Workgroup on Diversity in Task Force Selection	2016
Division 44 LGBT Issues Multicultural Conference Review Board	2010, 2011
Review Assistant Handbook of Counseling with Bisexual Clients	2004-2005

Division 17 Counseling, Bridging Science and Practice Review Board 2010 International Mentoring & Orientation Committee 2007–2009

#### ADDITIONAL NATIONAL CONSULTATION & TRAINING ROLES

National Center for Biomedical Research & Training | Dept. of Homeland Security 2018–present The Department of Homeland Security funds training for Universities and K-12 through The National Center for Biomedical Research and Training at Louisiana State University employing law enforcement and university administrators as trainers.

#### National Course Instructor (Part-time, Periodic)

Lead training for first responders and university/K-12 employees across the country as part of the Homeland Security National Training Program for emergency prevention, response and recovery.

Federal Emergency Management Agency (FEMA) SID: #0002499670

#### The Center for Excellent in Higher Education Law at Stetson University & NASPA 2013–present

The Center for Excellent in Higher Education Law at Stetson University partners with the NASPA – Student Affairs Professionals in Higher Education to provide educational resources for both attorneys and non-attorneys in advancing a better understanding of the ever-changing realm of higher education, including federal and state laws and regulations and top issues.

#### Faculty Instructor (Part-time, Annual)

Co-teach for Certificate Programs in Student Affairs Law/Policy with Stetson Professor Peter Lake for senior student affairs administrators. This week long intensive program 1- includes in-depth study of liability mitigation, human resource law, non-profit management, legal research, HIPAA, FERPA, and enterprise risk management; trained hundreds of student affairs administrators to-date.

#### Paperclip Communications (Part-time, Periodic)

2017–present

PaperClip Communications is a specialty information company that provides online and printed resources for higher education and K-12 administrators including live-streamed webinars and training resources on a variety of topics.

#### National Speaker and Course Developer

Developed and presented webinars on key higher education, legal, and health topics.

#### VOLUNTEER CIVIC ENGAGEMENT

#### Arcata, CA

Humboldt State University's Sponsored Programs Foundation Member, Board of Directors	2018–present
Regional Homelessness and Food Insecurity Summit Planning Committee Member	2017–2018
Humboldt Area and Campus Youth Vegan Club Club Advisor	2017–2019
Department of Health and Human Services, Public Health Division	2016-present

Department of Health and Human Services, Public Health Division County Suicide Fatality Review Committee 2019–present

> County Health Care Emergency Preparedness Partnership Committee 2016-2018 Opioid Overdose Prevention Workgroup 2016-2017

#### Sarasota, FL

#### Rotary International, Sarasota Bay Chapter

2012-2016

Board of Directors 2013, 2014

Managed fundraising events and reviewed profit/loss statements for large non-profit.

#### Sarasota County Acute Care System Redesign & Oversight Committee

2012-2014

Advised legislature on public mental health services for county with population 400,000.

#### American Mensa, Manasota Florida Chapter

93-01, 2015-16

Student Scholarship Committee Member and Awards Judge 2015–2016 Regional Ombudsperson 2015–2016

#### **American Red Cross**

2012-2015

Emergency Responder (SW Florida DSHR#311164) 2012–2015 Instructor, Mental Health Disaster Response 2012–2014 Instructor, Psychological First Aid 2012–2014

#### Geneva, NY

#### Safe Harbors Rape Crisis & Domestic Violence Services

2010-2012

Board of Directors 2010–2012 (Vice Chairman 2011–2012)

Fundraising Committee 2011–2012 Finance Committee 2010–2012

#### FINANCIAL GRANTS AND FELLOWSHIPS

National Institutes of Health eRA Research Commons Principal Investigator ID #14811073

#### (Co-P.I.) U.S. Department of Justice

2018-2021 | \$300,000

For programing related to the reduction of sexualized violence. The grant focus on several areas: supporting survivors of sexual assault, intimate partner violence, and stalking; increasing options for accountability for survivors; engaging a diverse community in the work of HSU's Sexual Assault Prevention Committee; increasing the capacity of students to intervene when they witness potential moments of harm; mentoring a core group of male leaders of fraternities and sports teams to model consentcentered behavior and position themselves as active bystanders to disrupt harm; increasing the capacity of community members to recognize victim blaming and acts of retaliation; transition plan to sustain the work on campus beyond the grant.

(P.I.) U.S. Department of Health and Human Services SAMHSA

2017-2020 | \$305,000

Substance Abuse and Mental Health Services Administration (SAMHSA) GLS Campus Suicide Prevention Grant Program for the study of suicide prevention and research with college populations. Primary focus: 1) surveil and reduce suicide attempts in overall student body 2) especially target high-risk populations: Latina youth, American Indian and Alaska Native (AI/AN), youth who identify as lesbian, gay, bisexual, or transgender (LGBT), and military service members and veterans, 3) educate faculty, staff, and student leaders in key models for recognizing the signs of risk factors for suicide, including tobacco and other substance use, through new peer education youth empowerment programs 4) and increase awareness of data and resources.

(P.I.) Humboldt County Department of Health and Human Services

2017-2019 | \$182,000

Provide CalFresh education and application assistance, reduce misconceptions and stigma associated with eligibility, promote healthy eating and nutritional education, and increase access to healthy food from multiple points in the food system.

(Co-P.I.) SunTrust Health Promotions Campus Outreach

2013, 2014 | \$20,000

(Sub-grant Recipient) Unites States Department of Education Title VI Course Development Grant

2007

**| \$5,000** 

(Fellowship) Rotary Academic Ambassadorial Scholar

2001-2002 | \$25,000

This (f.14,000) award funds a year of graduate study and speaking across the U.K.

(Fellowship) Smithsonian Affiliate K-12 Summer Teaching Grant

2001

**| \$8,000** 

#### TRAINING PROGRAM DEVELOPMENT

I CAN HELP is a nationally recognized Mental Health Literacy, Compassion Development, and Suicide Risk Reduction Program for students, faculty, staff, and other non-mental health professionals. Adopted by a growing number of universities, training materials are available free at <a href="http://drmistler.com/icanhelp">http://drmistler.com/icanhelp</a>

#### SELECTED PUBLICATIONS AND PRESENTATIONS

#### PALLIATIVE CARE AND LIFE SATISFACTION ACROSS THE LIFESPAN

- Mistler, B.J. and Fratkin, M., (2020, conference presentation in review). Everybody Knows: Guide to Key Metrics Dashboards Design and Dissemination to Track and Improve Palliative Care Business Efficiency.
- Mistler, B.J. (2020, conference presentation in review).

  Night Comes On: Suicide Prevention Training for Interdisciplinary Palliative Care & Hospice Teams, Patients, and Their Loved Ones.
- Pendley, C., Higley, B., **Mistler**, B. J., & Taylor, J. (2006, March). Enhancing Life Satisfaction Among High School Adolescents. Poster presented at meeting of the Society for Research on Adolescence, San Francisco, CA.
- Lester, L., & **Mistler**, B. J. (2006). Review of Compassion: Conceptualisations, research, and use in psychotherapy. *British Journal of Guidance & Counselling, 34* (2), 268-269. doi:10.1080/03069880600583402
- Mistler, B. J., Higley, B., Taylor, J., & Pendley, C. (2006, October). Life Satisfaction Intervention:
  Increasing Adolescent Adherence, Achievement, and Relationship Abilities. Poster Session presented at the Second Annual Conference of the Social Sciences, Gainesville, FL.

#### SOCIAL DETERMINATES OF HEALTH INCLUDING FOOD SOVEREIGNTY & BASIC NEEDS

- Maguire, J., **Mistler**, B., Friedman, M, and Crutchfield, R. (Sept, 2019 Expected). Toward Ending Hunger and Homelessness among College Students: Innovative Research-driven Campus-wide Food Programs and Gatekeeper Training Interventions to Support Basic Needs. Presented at the Ninth International Conference on Health, Wellness, and Society in Berkeley, California.
- Hoynacke, B., Vivenne, K., Brainard, D., **Mistler**, B.J., Heckman, S., Popovich, J. (May, 2018). Creatively Addressing Financial Wellness: Research, Education, and Beyond. Presented at the NASPA Symposium on Collegiate Financial Well-Being in Columbus, Ohio.
- **Mistler**, B.J. (May, 2018). Resourcing Health Promotion and Financial Wellbeing Programs. Facilitated at the NASPA Symposium on Collegiate Financial Well-Being in Columbus, Ohio.

- Stawkey, M. & **Mistler**, B. J. (March, 2015). Microbiome for optimal performance: Digestive and mental health for collegiate recreation. Poster presented at the Annual Convention of National Intramural-Recreational Sports Association or NIRSA:

  Leaders in Collegiate Recreation, Grapevine,
  Texas.
- Flowers, R., VanLone, J., Newson, T., & Mistler, B.J. (2013, March). Access to Healthcare as a Basic Need: The Affordable Care Act and Its Impact on Health Services. Presented at the Annual Convention of the National Association of Student Personnel Administrators. Orlando, FL.

#### SUICIDE PREVENTION AND THREAT ASSESSMENT

- Mistler, B. (2017, December). The Future of Suicidal Risk Management: Beyond Emotional Support Animals and Involuntary Withdrawals. Presented at the Annual NASPA Student Affairs Law Conference in New Orleans, Louisiana.
- Mistler, B. & Klonsky (2017, January). The Three Step Theory of Suicide: Applications for Campus-Based Suicide Prevention. Presented at the Annual NASPA Health and Wellbeing Strategies Conference in Portland, Oregon.
- Dunkle J. & Mistler, B.J. (2015). Risk and Threat
  Assessment. In Hephner, Le Banc, B. &
  Hemphill, B.O. (Eds.). College in the Crosshairs: An
  Administrative Perspective on Prevention of Gun
  Violence. Washington, D.C.: NASPA Student
  Affairs Professionals in Higher Education.
- Mistler, B. (2015, November). Depression and Suicide among Attorneys: Data, Theory, and Treatment. Poster Presented at the National Conference of the Education Law Association, Cleveland, Ohio.

- Pollard, J. & Mistler, B. (2015, October). Threat
  Management Teams: Research and Tools for
  Comprehensive and Collaborative Programs on
  your Campus and Statewide. Full-day Invited
  Training Workshop Presented at the Annual
  Convention of the Association for University and
  College Counseling Center Directors, Salt Lake
  City, UT.
- Deisinger, G., Day Shaw, J., Nolan, J., & **Mistler**, B. (2015, February). Student Assistance & Threat Assessment Teams. Two-day Invited Training Workshop at National Conference on Law and Higher Education. Orlando, Florida.
- Day Shaw, J., **Mistler**, B.J., & Nolan, J. (2014, February). Care & Threat and Assessment Teams in Operation: Preparation in Advance of A National Mandate. Half-day Invited Training Workshop at National Conference on Law and Higher Education, Orlando, Florida.
- Mistler, B. J., Hotaling, M., & Wallack, C. (2015, May). Suicide Contagion Best Practices: Can Understanding Terrorist Psychology Make Residence Life Safer? Presented at the National Convention of the American College Health Association. Orlando, FL.
- **Mistler**, B.J., & Wallack, C. (2013). Supplement to Campus Connect & Other Gatekeeper Training to Prepare Campuses for Suicide Postvention.
- Wallack, C. & Mistler, B.J. (2013, October). Effective Postvention Strategies for Responding to Student Suicide Deaths: Research, Policies, and Gatekeeper Exercises. Full-day Invited Training Workshop Presented at the Annual Convention of the Association for University and College Counseling Center Directors, San Diego, CA.

- Day Shaw, J. **Mistler**, B.J., & Book, E. (2013, July). Threat Assessment and Behavioral Intervention Teams for Higher Education. Full-day Invited Training Workshop at Annual Convention of the Florida Association of Campus Safety & Security Administrators, Lido Beach, FL.
- Mistler, B. J., & Wallack, C. (2012, October). Campus Suicide Postvention and Contagion Reduction Pre-Education as Part of Campus Gatekeeper Programs: Guidelines and Materials for Trainers. Presented at the Annual Convention of the Association for University and College Counseling Center Directors, Newport, RI.
- Mistler, B. J. & Leever, B. A. (2012, August). Contagion by Design: Lessons from Cultures of Intentional Suicide for Community Prevention and Policy. Poster presented at the 120th Annual Convention of the American Psychological Association (APA). Orlando, FL.
- VanLone, J. & Mistler, B. J. (2012, June). Threat
  Assessment and Students of Concern Behavioral
  Intervention Teams: Multi-Campus Best Practices
  for Identification, Tracking, & Outcomes. 2012
  National Association of Student Personnel
  Administrators Roundtable. Buffalo, NY.
- Newson, T., **Mistler**, B. J., & VanLone, J. (2012, June). Public Health Policy and Campus Risk Reduction: Towards the Intersection of Alcohol/Substance Abuse and Suicide Prevention. Presented at the Regional Convention of National Association of Student Personnel Administrators. Buffalo, NY.

#### LEGAL ISSUES AND HEALTHCARE ADMINISTRATION

- DeMatteo, F. & **Mistler,** B. J. (2018, August expected). Unmasking Hidden Disabilities in the Post-Secondary Setting: Eligibility Documentation Relief. Poster presented at the 126h Annual Convention of the American Psychological Associate in San Francisco, California.
- Mistler, B. J. & St. Louis, M. (2015, June.). Accessing a Victim's Medical Records: HIPAA, FERPA, Ethics, and Best Practices. Webinar presented for the Stetson University Center for Excellence in Higher Education Law and Policy.
- St. Louis, M. & Mistler, B. J. (2014, Nov.). Beyond Reasonable: Key Psychological Concepts and Legal Issues in Higher Ed. Student Disability Law as well as Human Resources, Conflict Management, and Employee Negotiation. Presented at the Annual Meeting of the Education Law Association in San Diego, California.
- Rothstein, L., **Mistler**, B. J., Pennington, K, and Kelly, E. (2014, February). Fundamentals of Disability Law and Policy Workshop. Half-day Invited Training Workshop at National Conference on Law and Higher Education. Orlando, Florida.
- Mistler, B. J. & Cline, V. (2014, Aug). Keynote:

  Preparation and Response to Major Disasters –
  Healthcare Administrative Needs and Resources.
  Federal Emergency Management Agency (FEMA)
  Lakewood Ranch Community Emergency
  Response Team Training, Lakewood Ranch,
  Florida.
- Hotaling, M. & **Mistler**, B. J. (2013, May). Social Media Policy Creation and Liability Management in Higher Ed. Presented at the National Convention of the American College Health Association. Boston, MA.

- Mistler, B.J. & Molnar, J. (2013, May). The Neurocognitive Profile as a Tool in Assessing Student Needs, Developing Motivation and Metacognition, and Improving College Retention. Presented at the Annual Convention of the American College Health Association. Boston, MA.
- Hotaling, M. & **Mistler**, B. J. (2012, August). Towards Common Standards in Social Networking Policy and Use: Risks/Benefits to Universities, Providers, Clients, Community. Presented at the 120<sup>th</sup> Annual Convention of the American Psychological Association (APA). Orlando, FL.
- Mistler, B. J., Newson, T., & VanLone, J. (2012, June). Student Affairs Policy Development for Prevention and Safety: Alcohol, Amnesty, and Other Drug Policy on Small and Large Campuses. Poster presented at the Region II Convention of the National Association of Student Personnel Administrators. Buffalo, NY.
- Mistler, B. J. & Wraight-Steinmetz, M (2011, March).

  Neuro-inclusive Student Affairs Cultures in
  Higher Ed. Paper presented at Annual Meeting of
  the National Association of Student Personnel
  Administrators (NASPA). Philadelphia, PA.

- Higley, B. P., Heesacker, M., Mistler, B. J., & Farinelli, J. (2011). Volunteer management practices, tools and technologies: How to fulfill your mission statement (even during challenging times). In T. D. Connors (Ed.), The Volunteer Management Handbook (2nd ed). Hoboken, NJ: J.Wiley & Sons.
- Mistler, B. J. (2011). Key Personal and Organizational Factors in Successful Large Event Planning and Group Facilitation. In D. Bloom and P. Brownell (Eds.), *Continuity and Change: Gestalt Therapy Now.* Cambridge, MA: Cambridge Scholars Publishing.
- Wraight-Steinmetz, M. & **Mistler**, B. J. (2010, June).

  Training for Conflict Resolution on a College
  Campus. Paper presented at the 28th Annual
  Counseling Centers of New York Conference,
  Oneonta, NY.
- Mistler, B. J. (2006). Poststructuralism and the Disorganized Pilots of Contemporary Organizational Theory. [Review of the book Contemporary Organizational Theory]. PsycCRITIQUES, 51.

#### STRATEGIC PLANNING, OUTCOMES ASSESSMENT, AND STUDENT RETENTION

- Mistler, B. J. & Hoynacke, B. (2018, May). Towards a Best-Practice Exit Interview Template: Key Attrition/Retention Variables Including Financial Well-Being, Health, and Belonging. Presented at the 2018 NASPA Symposium on Collegiate Financial Well-Being in Columbus, Ohio.
- Mistler, B. (2017, December). National Trends in Demand, Utilization, and Capacity for Mental Health and Other Basic Needs in Context: Changing Demographics and Opportunities to Improve Retention. Presented at the Annual NASPA Student Affairs Law Conference in New Orleans, Louisiana.
- Vanlone, J., Siembor, M., **Mistler**, B., & Mapstone, D. (2017). Assisting College Student with Athletic Disengagement. Journal of College Student Psychotherapy: Vol. 31, No. 2, pp. 132-154. doi: 10.1080/87568225.2016.1251830.
- Walsh, T. & **Mistler**, B.J. (2014, March). From Fundraising to Implementation to Outcomes: Developing and Measuring Effective Wellness Services. Presented at the Annual Meeting of the National Association of Student Personnel Administrators (NASPA), Baltimore, MD.
- Alger, J., **Mistler**, B.J., & Mizak, P (2014, March). Data on how parents are paying for college, and their opinions about how colleges use the money. Paper presented at the Annual Meeting of the National Association of Student Personnel Administrators (NASPA), Baltimore, MD.

- Mistler, B.J. & Strader, S. (2013, October). From Vision to Learning Outcomes: Assessment and Strategic Planning Workshop for Student Affairs. Presented at the Annual Convention of the Association for University and College Counseling Center Directors, San Diego, CA.
- Walsh, T., **Mistler**, B.J. (2013, March). Co-sourcing Integrated Health Services, Protecting Your Brand & Culture. Presented at the Annual Convention of the National Association of Student Personnel Administrators. Orlando, FL.
- Strader, S., Mistler, B.J., Papalia, D. (2012, October).

  Tactical Assessment and Program Evaluation at
  Small Colleges: Charting Your Strategic Planning
  Course with Multiple Routes. Presented at the
  Annual Convention of the Association for
  University and College Counseling Center
  Directors, Newport, RI.
- VanLone, J., **Mistler**, B.J., & Mapstone, D. (2012, October). Retention Among Student Athletes: What We Know, and What We Need to Know to Keep Them at Our College. *Proceedings of the 8th Annual National Symposium on Student Retention*. Consortium for Student Retention Data Exchange: Norman, OK.

- Mistler, B. J , Flowers, R., & VanLone, J. (2012, July). An Inclusive Pedagogy of Strategic Planning Leadership and Praxis: Implementation of Comprehensive Learning Outcomes Analysis from Logic Models to Data-Driven Excellence in Higher Education. Presented at the 2012 Association of Leadership Educators Conference in Key West, Florida.
- Wall, A., VanLone, J. Flowers, R., & Mistler, B. J. (2012, March). Developing and Implementing a Critical Reflexive Model of Assessment. Paper presented at Annual Meeting of the American College Personnel Association, Louisville, KY.
- Mistler, B. J., & VanLone, J. (2012, March). Design,
  Implementation, and Initial Outcomes of Student
  Success Personal Empowerment Retention
  Program for At-Risk College Students.
  Innovations in College Counseling presentation at
  the Annual Meeting of the American College
  Personnel Association (ACPA), Louisville, KY.
- VanLone, J. & **Mistler**, B. J. (2011, June). Working with Disengaged Athletes: Athletic Identity and Its Impact on Clinical Work and College Retention. Paper presented at 29th Annual Counseling Centers of NY Conference, Ithaca, NY.
- Mapstone, D., VanLone, J., & **Mistler**, B. J., (2011, March). An Intercollegiate Study of Retention Among Student Athletes. Paper presented at Annual Meeting of National Association of Student Personnel Administrators. Philadelphia, PA.

# SOCIAL JUSTICE, MULTICULTURALISM, LGBTQIQ, AND INCLUSIVE HIGHER-ORDER IDENTITY DEVELOPMENT

- Mistler, B.J., Savage, M.S., and King, C. (in press). Adverse Childhood Experiences, Intersectionality, and Suicide Risk in Lynette Payne Gold, S. (Ed.)

  Instructional Scenarios of Multiple Identities in Higher Education. NASPA Press.
- Mistler, B. J. and Rizzardi, B. (June, 2018). Supporting Gender Non-Conforming Students: Psychological and Technological Considerations in Working with Chosen Names and Pronouns. Presented at the California State Technology Conference in Sacramento, California.
- Mistler, B. J. (2017). Don't Read This: One Higher Education Administrator's Perspective on the Urgency of Emptiness and Social Justice. Humboldt Journal of Social Relations. 1 (39), 30-36. ISSN:0160-4341.
- Selph, J. & Mistler, B.J. (2016, March). Meeting Transgender Name-Change Needs: Grades, Transcripts, Financial Aid, and IDs. Paper presented at the national meeting of The American Association of Collegiate Registrars and Admissions Officers: Phoenix, AZ.
- Lennon, E. & **Mistler**, B. J. (2014). Cisgenderism. *Transgender Studies Quarterly. 1* (1), 63-64. doi:10.1215/23289252-2399623
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- Mistler, B. J. (2009). Gestalt Therapy. In B. Erford (Ed.), American Counseling Association Encyclopedia of Counseling. Alexandria, VA: The American Counseling Association.
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#### **HUMOR & MISCELLANEOUS TOPICS**

- Molnar, J. & **Mistler**, B.J. (2013, June). Unplugging and Reconnecting: Targeted Outreach Programs for the Igen and Millennial Generation. Presented at the Annual Convention of The Association for University and College Counseling Center Outreach. Gainesville, FL.
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- Porter, J. & Mistler, B. J. (2012). Bullying and Its Opposite: Harnessing the Power of the Heroes in the School-Room, Therapy-Room, and on the Playground. In S. Deggres-White and B. Colon (Eds.) Counseling Boys and Young Men. New York, NY: Springer Publishing Company.
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- Mistler, B. J., & Dey, F. (2005, March). Allah Grant Us Health: An Investigation of Muslim Experience of Decision Making for Health Practitioners. Paper presented at the Qualitative Research in Health, Illness, and Disabilities Conference, Gainesville, FL.
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#### Partnership HealthPlan of California Board of Commissioners Nomination Form DEADLINE TO SUBMIT: July 9, 2019

NAME:

Charles Bean

AFFILIATION: Presently a member of Partnership's Community Advisory

Committee

NOMINATED BY: (may be self-nomination) Self

PHONE:

(707)

Home (707)

EMAIL:

(a)

o.com or info@cicaihss.org

ADDRESS:

, Eureka, CA 95501-0669

QUALIFICATIONS: Since a spinal cord injury in 1975, worked with various community and statewide organizations for the improvement of health services in our community. Currently serve as the Executive Director for the California In-Home Supportive Service Consumer Alliance (CICA) working with different organizations connected with the State's IHSS program.

I strongly agree with CICA's mission: "The California In Home Supportive Services Consumer Alliance (CICA) is committed to improving and enhancing the lives of all those who use and provide In Home Supportive Services. CICA is committed to empowering recipients, family, friends, community members and providers by offering education, training and networking opportunities. CICA believes that building collaborations among IHSS Public Authority Advisory Committees, and all stakeholders, will strengthen the recipient voice to elected officials, policy makers, and the public."

apportunity to provide information from the consumer of services from a rural area of the State, which is often not heard enough from. I know from serving on the community Advisory Committee and various Stakeholder groups I have served on through California Department of Social Services (CDSS) having a strong voice from the consumer in the rural communities is very important!



# Partnership HealthPlan of California Board of Commissioners Nomination Form

DEADLINE TO SUBMIT: July 9, 2019

NAME: Shannon Kenney

AFFILIATION: (if any) Eligibility Supervisor with DHHS-SSB

NOMINATED BY: (may be self-nomination) Self

PHONE: 707-XXX-XXXX

EMAIL: XXXX@XXXX.com (home) or skenney@co.humboldt.ca.us (work)

ADDRESS: XXX, Eureka CA 95501

QUALIFICATIONS: I am an Eligibility Supervisor with 13 years of experience determining eligibility to Medi-Cal programs. I also have experience as a past recipient of Medi-Cal. Two out of three of my grown children (who live with me) are current recipients of Medi-Cal due to mental health issues.

ADDITIONAL INFORMATION / COMMENTS: The Medi-Cal program is near and dear to my heart – for my ongoing job, my family, my friends and our Humboldt community. I am very interested in serving on the board to ensure that affordable and comprehensive healthcare options remain available to our community.

#### Please return this form to:

Connie Beck, Director, Humboldt County Department of Health & Human Services PHCnominations@co.humboldt.ca.us or 507 F Street, Eureka CA 95501.

Questions? Please contact Nancy Starck, Legislative & Policy Manager, Humboldt County Department of Health & Human Services (707) 441-5411 or nstarck@co.humboldt.ca.us



## Partnership HealthPlan of California Board of Commissioners Nomination Form

DEADLINE TO SUBMIT: July 9, 2019

NAME:

Mary McKenzie

AFFILIATION: (if any) County employment - Extra Help only. Retired 2017

NOMINATED BY: (may be self-nomination)

self nomination

PHONE:

707-

EMAIL:

(a)

com

ADDRESS:

Ferndale CA 95536

#### QUALIFICATIONS:

- County resident since 1996
- I supervised a Humboldt medical clinic for eleven years. I'm well acquainted with billing and payment issues, and with various state and local regulations re: healthcare service delivery
- I am familiar with CDPH and CDC healthcare recommendations for differently aged patient groups
- I contributed to the drafts for three of the initial MOU's between DHHS and Partnership
- I have closely monitored the local challenges to healthcare access and healthcare delivery
- For three years I've participated as a public attendee (not a representative) in Partnership's Consumer Advisory Committee meetings
- My adult son (conserved) is a Partnership client, and I interact with Partnership on his behalf.
- I have worked throughout the county and am familiar with Humboldt geography and our various population centers and cultures.
- My background and experience allows me empathy with provider concerns, patient obstacles, and financial/payment issues.

ADDITIONAL INFORMATION / COMMENTS: I am strongly committed to developing our local healthcare. As a rural county we face particular obstacles, but we have made enormous strides in overcoming them. Partnership has been a critical ally in this regard. We need to support and strengthen that relationship.



### Partnership HealthPlan of California Board of Commissioners Nomination Form DEADLINE TO SUBMIT: July 9, 2019

MARILYN THIBEAU

AFFILIATION: (if any) RETIRED PUBLIC HEALTH NURSE AND SCHOOL

**NURSE** 

NAME:

NOMINATED BY: (may be self-nomination) SELF

PHONE: 707-XXX-XXXX

EMAIL: XXXX@XXXX

ADDRESS: XXXX, ARCATA, CA 95521

QUALIFICATIONS: RETIRED PHN, RETIRED CREDENTIALED HEALTH TEACHER AT NHUHSD

ADDITIONAL INFORMATION / COMMENTS:

#### Please return this form to:

Connie Beck, Director, Humboldt County Department of Health & Human Services PHCnominations@co.humboldt.ca.us or 507 F Street, Eureka CA 95501.

Questions? Please contact Nancy Starck, Legislative & Policy Manager, Humboldt County Department of Health & Human Services (707) 441-5411 or nstarck@co.humboldt.ca.us