



**AT&T NETWORK INTEGRATION SERVICES
 PRICING SCHEDULE
 SERVICES, EQUIPMENT RESALE, MAINTENANCE, VENDOR SOFTWARE AND MATERIALS**

Customer	AT&T
County of Humboldt Street Address: 839 4 th St City: Eureka State: CA Zip Code: 95501	AT&T Corp.
Customer Contact (for Notices)	AT&T Contact (for Notices)
Name: Sandy Allsop Title: CAO Project Manager Street Address: 839 4 th St City: Eureka State: CA Zip Code: 95501 Telephone: 707-268-3685 Email: sallsop@co.humboldt.ca.us	Name: Lori Kingshott Street Address: 5001 EXECUTIVE PKWY City: San Ramon State: CA Zip Code: 94583 Telephone: 925-323-3859 Email: lk1358@att.com With a copy (for Notices) to: AT&T Corp. One AT&T Way Bedminster, NJ 07921-0752 ATTN: Master Agreement Support Team Email: mast@att.com
Customer Billing Address	AT&T Branch Sales Contact
Street Address: 839 4 th St City: Eureka State: CA Zip Code: 95501	Name: Lori Kingshott Street Address: 5001 EXECUTIVE PKWY City: San Ramon State: CA Zip Code: 94583 Telephone: 925-323-3859 Email: lk1358@att.com Sales/Branch Manager: Chris Congo SCVP Name:
AT&T NI Contact Information	
Name: Gloria Castillo Street Address: 225 W Randolph City: Chicago State: IL Zip Code: 60606 Telephone: 312-206-6037 Email: gc2494@att.com	

This Pricing Schedule is part of the Agreement between AT&T and Customer referenced above.

Documents attached to this Pricing Schedule:

- Exhibit 1: Order

Customer (by its authorized representative)	AT&T (by its authorized representative)
By:	By:
Name:	Name:
Title:	Title:
Date:	Date:

AT&T and Customer Confidential Information

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1. DEFINITIONS

“**Attachment**” means a Statement of Work or Order, as defined below, issued pursuant to this Pricing Schedule.

“**Maintenance**” means the Third-Party Service in connection with Purchased Equipment or Software resold to Customer hereunder.

“**Materials**” refers to cable, uninterrupted power supplies (UPS), and related tangibles that are sold hereunder.

“**Order**” refers to a written intention to engage in a commercial transaction for specific products and/or Services, from Customer’s perspective, executing an Order expresses the intention to buy specific products and/or Services.

“**Purchased Equipment**” means equipment to which title transfers from AT&T to Customer. Purchased Equipment includes any internal code required to operate such Equipment.

“**Supported Equipment**” means equipment for which Customer has purchased AMS or AVMS, as defined below.

2. SERVICE GUIDE

All transactions under this Pricing Schedule are governed by the Service Guide located at: http://serviceguidenew.att.com/sg_flashPlayerPage/ER.

3. TERM AND TERMINATION

This Pricing Schedule shall remain in effect until terminated by either party on not less than 30 days’ prior written notice to the other party; provided that, the terms and conditions of this Pricing Schedule shall continue to govern, through completion of performance (or earlier termination) of all Attachments in effect on this Pricing Schedule’s termination date. Termination charges, if any, shall be as specified in the applicable Attachment.

4. INVOICES

Invoices for Services, Vendor Software and Materials are issued upon delivery of same to Customer and invoices for Purchased Equipment and Maintenance issue upon shipment from the manufacturer.

5. LIMITATION OF LIABILITY

For purposes of any Pricing Schedule and applicable Attachment placed hereunder, any limit or cap on liability contained in the “Limitations of Liability” section of the Agreement is superseded by the following: EACH PARTY’S LIABILITY HEREUNDER SHALL BE LIMITED TO PROVEN DIRECT DAMAGES NOT TO EXCEED THE NET PURCHASE PRICE PAID BY CUSTOMER FOR SERVICES, MATERIALS AND/OR PURCHASED EQUIPMENT UNDER THE APPLICABLE ATTACHMENT THAT GAVE RISE TO THE LIABILITY. This shall not limit Customer’s responsibility for the payment of all charges properly due under the NI Pricing Schedule. AT&T shall have no duty to defend, indemnify and hold Customer harmless for claims arising from the infringement of patents or trademarks or the violation of copyrights by Purchased Equipment and/or Vendor Software.

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EXHIBIT 1: ORDER

Revolution Remote Installation Assistance

Revolution Remote Installation Assistance is sold as a remote training program designed to educate the end-customer and channel partner on how to install, manage, and use your Revolution notification software. Remote installation is offered at an hourly rate (starting with a 4-hour minimum and scheduled in blocks of 2-hour increments), based on your needs and scheduling availability. Please note: At busy times of the year, it can take up to 2-4 weeks to schedule once the order is placed.

A pre-training checklist will be sent to the Partner and end-customer so our team can best address your customer's needs - from specific use cases to notification alerting methods - we are committed to making sure you get the

most out of your training and maximize your Revolution investment.

FEATURES & BENEFITS

Basic Training provides an in-depth review of infrastructure requirements, the Revolution interface, paging groups, device integration, and more. Additional topics include Multicast configuration in Revolution and how to leverage onboard testing. Administrators learn where to find Install and User Guides and Knowledge Base articles, how to create trouble tickets via online tools, and high level troubleshooting techniques.

» Learn From the Best: All training is performed by a Syn-Apps Technical Support Engineer with years of experience working with Revolution

» Ensure Team Success: Empower you and your team with the knowledge, skills, and confidence necessary to effectively use Revolution

Revolution Remote Installation Assistance is the most comprehensive and cost effective way to ensure your company gets the maximum value out of your Revolution purchase.

Remote Installation Assistance Overview

15 - 30 minutes

Introductions: Briefly review training agenda

- Review the training materials and requirements
- Revolution User Help Guide
- Supported PBX Environment
- Syn-Apps technical support resources

60 minutes

Product Installation

- Setup
- Execute install wizard
- License attachment
- Complete installation
- Verify Revolution interface
- Naming conventions for pages

System Configuration

- Supported PBX System
- Application server credentials
- Multicast Settings
- Application server settings

Activation

2 - 4 hours

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EXHIBIT 1: ORDER

Revolution Configuration

At this point, each end user should be able to navigate to the Revolution web page

- Service configuration options
- Multicast configuration
- Create and manage notification groups and configurations
- Supported IP & external phones
- Analog system integration
- Other third-party integrations

30 - 60 minutes

Wrap-up

- Review accomplishments, address questions from training session
- Review support and help desk services
- Revolution User Help Guide

Required Resources:

Completed Pre-Training Checklist

Minimum 2-hour Training Window

Desktop or laptop with internet access for each attendee to run the recommended current version of Google Chrome or Mozilla Firefox
Administrative access to Supported PBX System Webex access for remote sharing

Revolution Server

Requirements:

Windows 2012 / 2016 / 2019 Server

4G of system memory

Any dual-core processor

Physical or Virtual Server

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APPENDIX A: SAMPLE CHANGE CONTROL FORM

Type of Request:	
Initiator (Company):	
Change Request Received by:	
Price Impact:	
AT&T Additional Resources Req'd:	

Task Description:

Other information related to Change:

Impact of Change
Provide a description of the impact of the change (increase in duration, delay in start, cut-over date change, added dependency, additional resources required change to design, change to baseline solution, other).

Customer (by its authorized representative)	AT&T (by its authorized representative)
By:	By:
Name:	Name:
Title:	Title:
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APPENDIX B: PURCHASED EQUIPMENT ORDER LIST AND CHARGES



PURCHASED EQUIPMENT ORDER LIST AND CHARGES					
Services	SKU	Quantity		Charges	Notes
RMT-INSTL	Remote Application Installation Assistance (Initial rate for 4-hour time block)	1		\$1200 USD	
RMT-ADD	Additional remote service hours (sold at hourly rate)	2		\$600 USD	
Maintenance Vendor Software	SKU	Quantity	Term	Charges	Notes
Revolution Notification Platform Bundled Device license	Rev-SLEDT1	500	1 Year	\$4,135 USD	
TOTAL					\$5,935 USD
